

Subject: Formal Request for Compensation Due to Fire Department-Induced Damages

Djdade Denson  
2872 n 19th st  
Milwaukee, WI, 53206  
[Djdaded@gmail.COM](mailto:Djdaded@gmail.COM)  
(414) 520-5240  
01/01/2023

City of Milwaukee  
200 E Wells St. 205  
Milwaukee, WI 53202

Dear City of Milwaukee,

I am writing to bring to your attention a matter of significant concern involving damages incurred by my vehicle, a 2013 Lexus ES350, as a result of actions taken by the fire department on December 10th.

On the aforementioned date, the fire department responded to a call in my vicinity, necessitating the use of a fire hydrant. Unfortunately, during the process, an unintended release of water occurred, causing extensive damage to the passenger side headlight housing unit and the computer system of my vehicle.

In light of this incident, I have obtained two quotes from reputable auto repair shops, both estimating the cost of necessary repairs. Enclosed with this letter are the respective quotes, indicating the financial impact of the damages.

I kindly request that the City Hall address this matter promptly by initiating the appropriate measures to compensate for the incurred damages. I understand the importance of the fire department's services and the need for swift action in emergency situations, but the unintended consequences resulting in harm to private property should be acknowledged and rectified.

Please find attached the following documents for your reference:

1. Two quotes from reputable auto repair shops

I trust that you will handle this matter with the urgency and attention it deserves, and I look forward to a prompt resolution to avoid any further inconvenience.

Thank you for your understanding and cooperation.

Sincerely,

Djdade Denson

CUSTOMER #: 186479

PRE-WORKORDER

SHIELDA DENSON  
2872 N 19TH ST  
MILWAUKEE, WI 53206-2142  
SHIELDA.DENSON@GMAIL.COM

Page 1 of 1



1620 W. Silver Spring Drive  
Milwaukee, WI 53209  
Phone: 414-228-1450

HOME: (414) 520-0421 CONT: (414) 520-0421  
BUS: (414) 445-8020 CELL: (414) 520-0421

SERVICE ADVISOR: Sasha D Zembruski

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLUE	2013	LEXUS ES350	JTHBK1GG0D2002691	APG3372	150598		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08/02/22							01/03/2024
R.O. OPENED		READY		OPTIONS:			
				SOLD:STK#42034A ENG:3.5_Liter TRN:A			

LINE	OP CODE	DESCRIPTION	DURATION	ESTIMATE
# A	51TOZ05	HEADLIGHTS PASSENGER SIDE HEADLIGHT ASSEMBLY, COMPUTER, AND BULB. QUOTED PREVIOUSLY.	0.50	1902.00

Subtotal 1902.00  
Sales Tax 112.22  
Total 2014.22

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ESTIMATE: YOU ARE ENTITLED TO A PRICE ESTIMATE FOR REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR SELECTION.

1. I request an estimate in writing before you begin repairs. Signature \_\_\_\_\_  
 2. Please proceed with repairs, but call me before continuing if the price will exceed \$ \_\_\_\_\_. Signature \_\_\_\_\_  
 3. I do not want an estimate. Signature \_\_\_\_\_

FIRM PRICE QUOTATION: THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS.

**WARRANTY DISCLAIMER:** ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMERS SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

**PAYMENT TERMS:** I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. An express mechanics lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, and any other authorized charges.

**By Signing Below:** I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control; (3) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; (4) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnostic or research purposes; and (5) I expressly consent to receive text messages, phone calls, and e-mails regarding the repairs/services I request at any telephone number and e-mail address I provide to the Dealership, even if the contact results in a charge to me.

Customer X \_\_\_\_\_ Date \_\_\_\_\_  
 Authorized Dealership Representative X \_\_\_\_\_

**SHOP SUPPLY COSTS:** A charge equal to 2% of the total cost of parts and labor, not to exceed \$25.00, will be added to the Repair Order for shop supplies used in connection with the repair.

**STORAGE CHARGES:** I understand that a storage charge equal to \$25.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 3 days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

**PARTS:** All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced components, parts or accessories will be made returned to you or, if required to be returned under a warranty or exchange agreement, will be made available for inspection.

Discard Replaced Components, Parts, Accessories \_\_\_\_\_ (INITIAL)  
 Save Replaced Components, Parts, Accessories \_\_\_\_\_ (INITIAL)

**CHARGES FOR DIAGNOSTIC/PARTIALLY COMPLETED WORK:** If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and I agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service.

Original Estimate (Parts & Labor)	Authorized Add'l Repairs	Original Estimated Completion Date	Authorized Add'l Time	Add'l Repairs/Time Approved By	Date & Time of Approval
\$ _____					
Authorized by:					
New Total Price Estimate \$ _____		New Estimated Completion Date			

Dealer: AP 2021 CDK Group, LLC (0321) SERVICE WORK TYPE 2 - SW2C - "AS IS" - 01 - 048454

CUSTOMER #: 8503

PRE-WORKORDER

# LEXUS OF MILWAUKEE

DJ DENSON  
2872 N 19TH ST  
MILWAUKEE, WI 53206  
djdaded@gmail.com

Page 1 of 1

1433 W. Silver Spring Drive  
Milwaukee, WI 53209  
(414) 228-9000

HOME: CONT: (414) 520-5240

BUS: CELL: (414) 520-5240

SERVICE ADVISOR: Dmitry Kapralov

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
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DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
							01/03/2024
R.O. OPENED		READY	OPTIONS:				

LINE	OP CODE	DESCRIPTION	DURATION	ESTIMATE
# A	BE80	Headlamp, Assembly - Replace (RIGHT SIDE)	3.00	2406.78

Subtotal 2406.78  
Sales Tax 132.37  
Total 2539.15

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Arbitration Agreement: Customer and the dealer agree that all claims, demands, disputes, or controversies of every kind or nature that may arise between the customer and dealer related to the servicing of the vehicle shall be settled by binding arbitration in accordance with the "Supplementary Procedures For Consumer - Related Disputes" rules of the American Arbitration Association. If in effect, such arbitration shall be held in Wisconsin and judgement upon the award rendered by the Arbitrator(s) may be entered by any court having jurisdiction thereof.

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**SHOP SUPPLY COSTS:** A charge equal to 10% of the total cost of parts and labor, not to exceed \$75.00, will be added to the Repair Order for shop supplies used in connection with the repair.

**STORAGE CHARGES:** I understand that a storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 5 working days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

**PARTS:** All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Upon request, replaced components, parts or accessories will be made returned to you or, if required to be returned under a warranty or exchange agreement, will be made available for inspection.

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Original Estimate (Parts & Labor)	Authorized Add'l Repairs	Original Estimated Completion Date	Authorized Add'l Time	Add'l Repairs/Time Approved By	Date & Time of Approval
\$					
Authorized by:					
New Total Price Estimate \$		New Estimated Completion Date			

Customer X \_\_\_\_\_ Date \_\_\_\_\_

Authorized Dealer Representative X \_\_\_\_\_





