



Housing Authority City of Milwaukee Public Safety Department

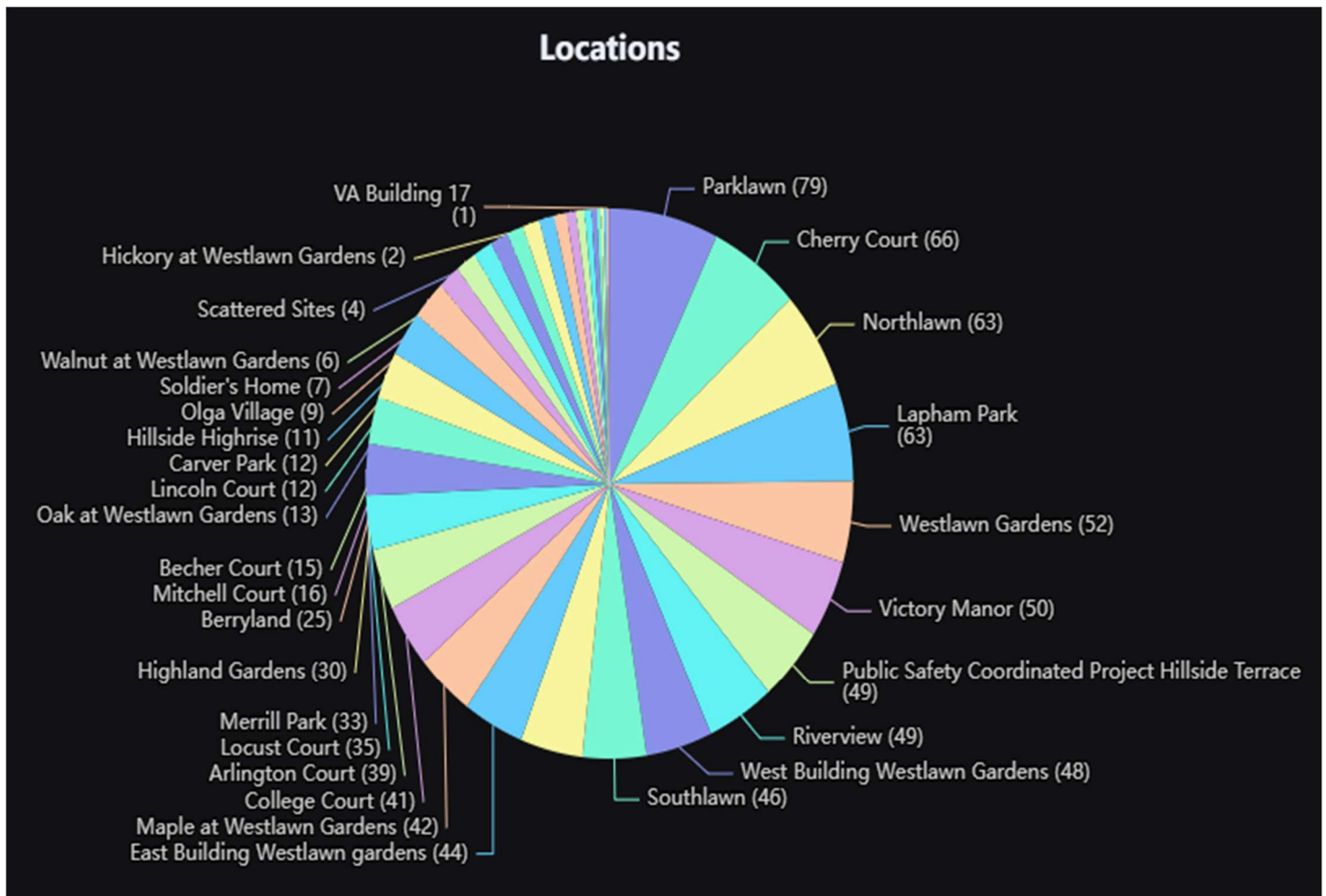
650 W Reservoir Avenue
Milwaukee, WI 53212



Housing Authority of the City of Milwaukee Public Safety Department Monthly Public Safety Report April 1, 2025 – April 30, 2025

The Housing Authority of the City of Milwaukee (HACM) Public Safety Department submits this Monthly Report for the period of April 1, 2025, through April 28, 2025. This report highlights department activities across Public Housing, Rent Assistance, Project-Based Voucher Programs, Veteran Housing, Market Rate Housing, and Foster Youth Program units.

Through proactive patrols, field engagement, coordination with internal and external partners, and resident lease compliance interactions, the Public Safety Department continues to demonstrate its impact in creating safe and secure environments for HACM residents, visitors, and staff.





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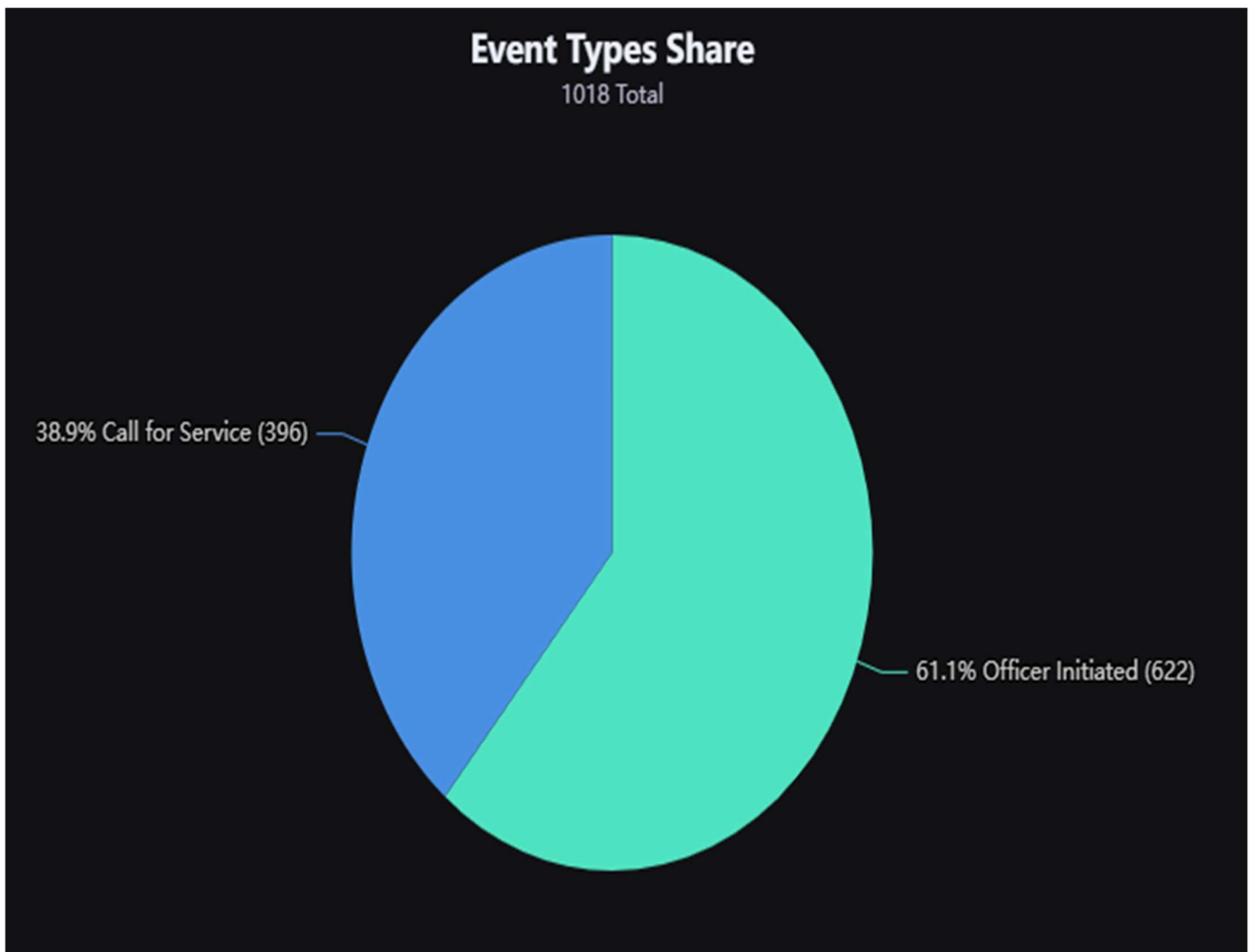


Proactive Patrol and Officer-Initiated Activity

Continuous building checks, vehicle patrols, and resident interactions ensured comprehensive coverage of HACM properties.

The Public Safety Department prioritizes proactive engagement strategies to prevent incidents before they occur:

- **Officer-Initiated Events (622) for Service exceeded Resident-Initiated Calls for Service (396)**, showcasing the department's commitment to proactive intervention and its impact.
- **Community Safety Deployments** and **Rotational Patrols** maximizes visibility and serves as a strong deterrent to potential criminal or disruptive activity.



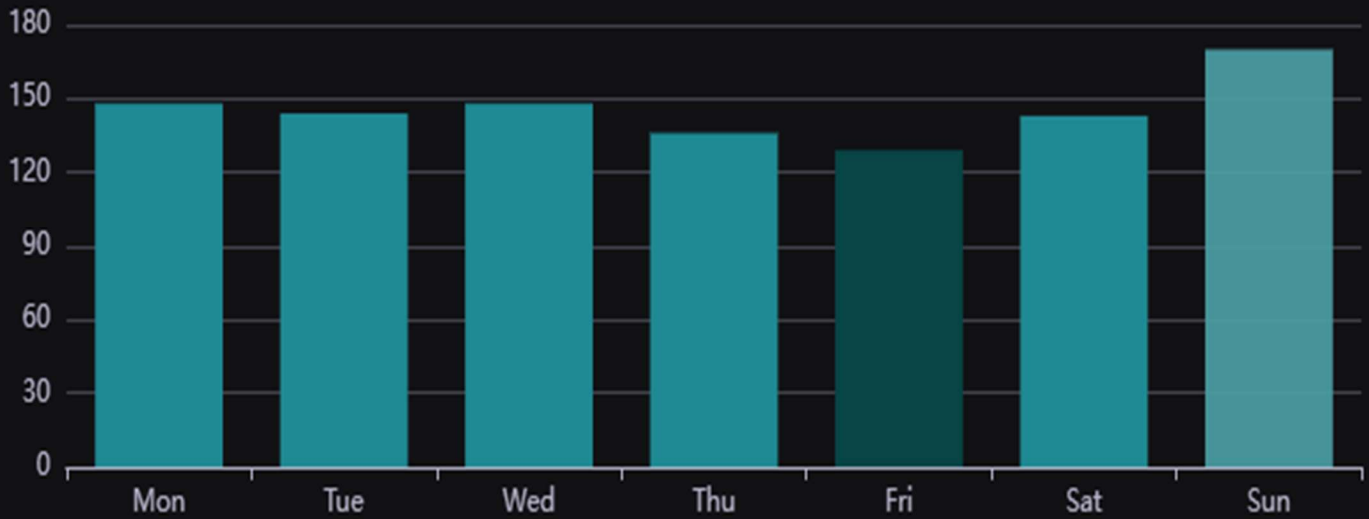


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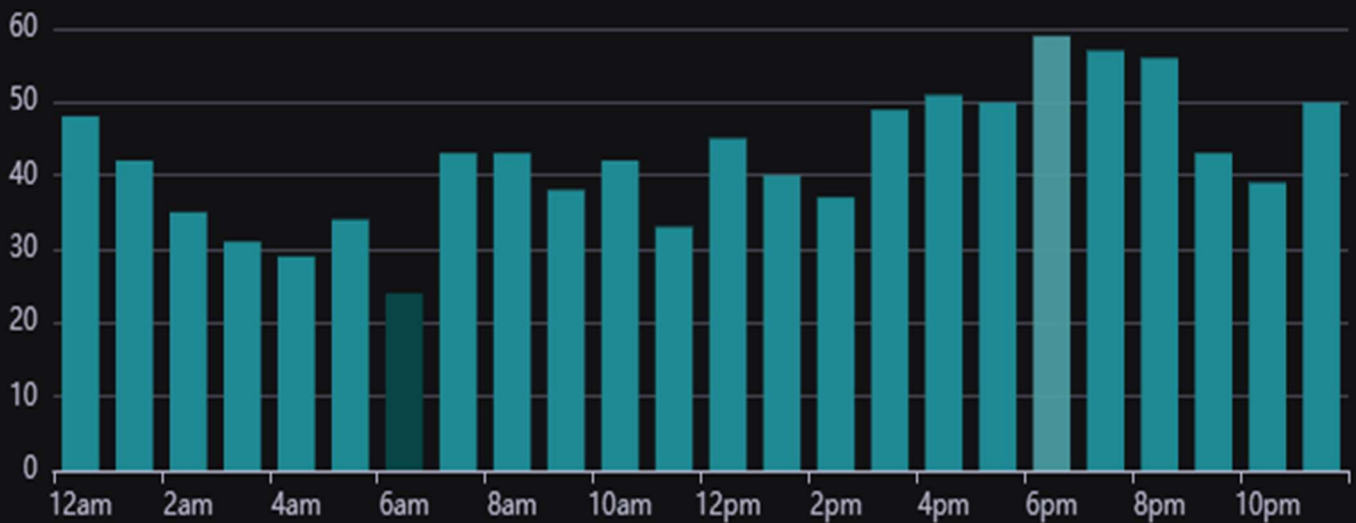
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Activity Per Day of the Week



Activity Per Time of Day





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Key Performance Metrics

Performance metrics were established based on key deliverables related to the overall health, safety, and security responsibilities of the HACM Public Safety Department

Safety Infrastructure Support

- **Elevator Safety Checks:** Conducted monthly inspections across developments to ensure functionality and resident safety.
- **Fire Trouble at Test Time Reporting:** Completed reports of alarm panel trouble concerns. Reports are forwarded to HACM Maintenance and IT departments to ensure life-safety system operational readiness.

Community Support and Enforcement

- **Incident Reporting:** Filing of detailed reports of incidents that occur in developments.
- **Lease Violations:** Resident lease violations identified are referred to Property Management in written form to uphold community standards.
- **Resident and General Trespass Notices:** Issued in instances of policy violations or unauthorized presence.
- **Vehicle Citations and Tows:** Enforced parking policies through citation issuance and vehicle removal where necessary as detailed in the policy.

Operational Coordination

- **Work Orders - Maintenance/IT Operations:** Initiated work orders related to calls to the Dispatch Center after hours from residents both in Yardi and THERMS.
- **Field Contacts:** Public Safety Specialist maintained high daily engagement with residents and visitors, reinforcing community trust and increasing situational awareness. Being mindful of safety and security concerns and documenting them in THERMS.

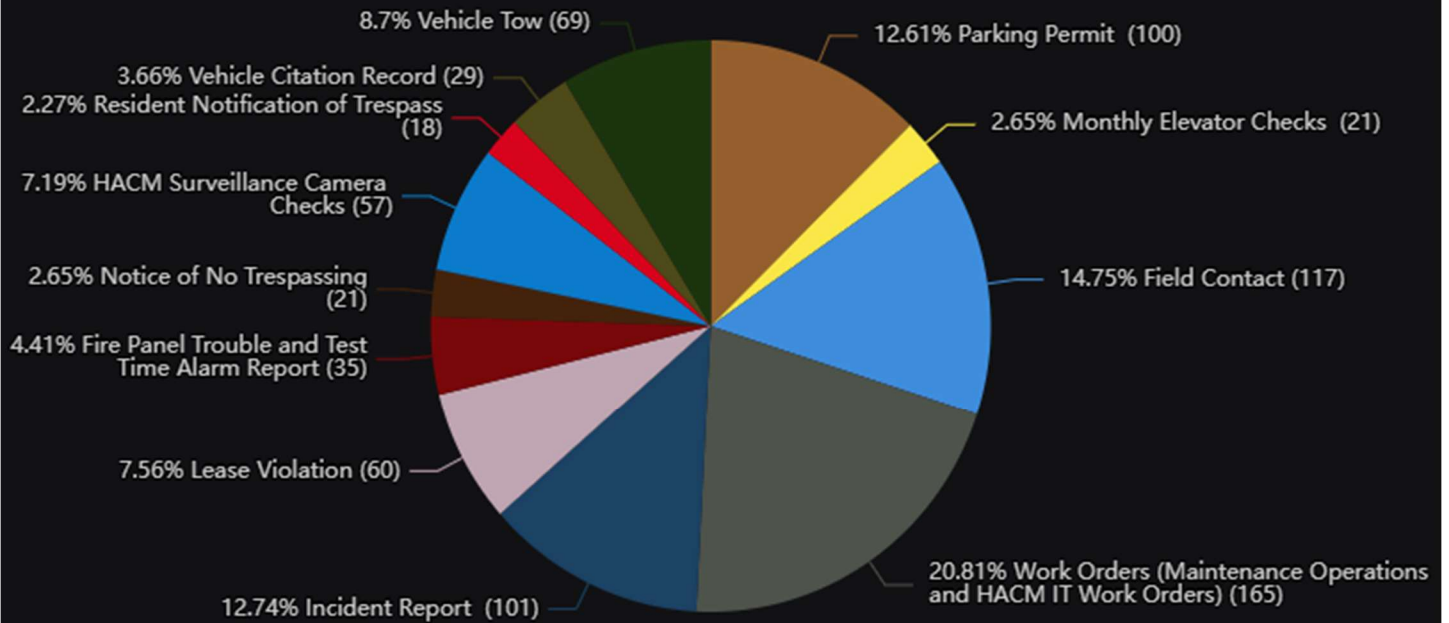


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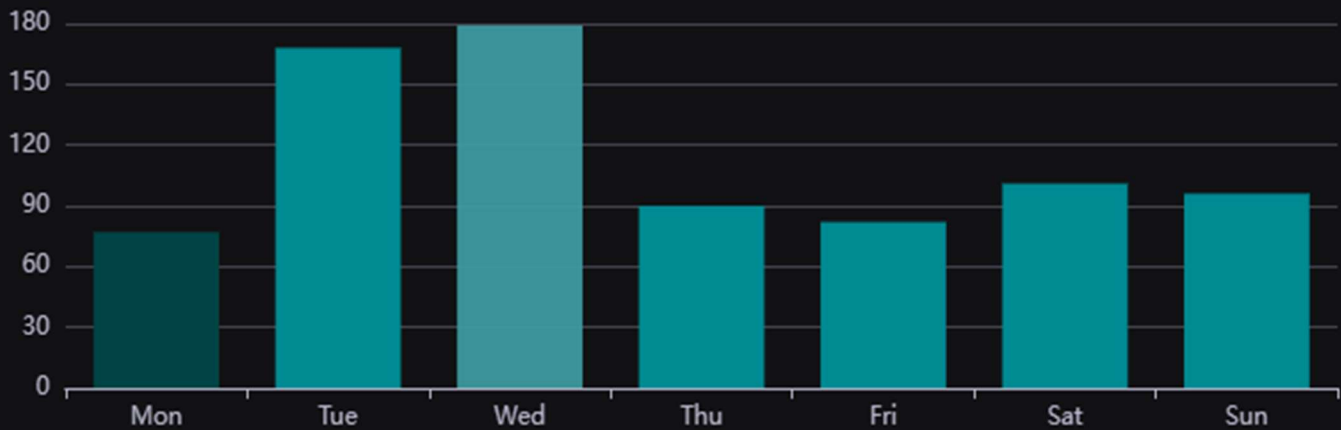
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Report Types Share
793 Total



Activity Per Day of the Week





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Conclusion

The HACM Public Safety Department's commitment to proactive patrols, operational support, and resident engagement helped to ensure safe and secure environments across HACM developments during the April 2025 reporting period. Sustained field engagement, highlights the department's effectiveness and impact in preserving community safety which is done in conjunction with all HACM stakeholders and external partners.

The department will continue to refine and assess its strategies, and deployments as it forges ahead to complete its mission of ensuring safe and secure environments where residents, visitors, and staff can live, grow, and thrive.

MED 04/30/2025