



Public Health Foundation's Audit of  
the Milwaukee Health Department  
Childhood Lead Poisoning Prevention  
Program

*Interim Report*

Steering and Rules Committee Presentation

*November 14, 2019*

# PHF Mission and Lead Team

**PHF Mission:** We improve public health and population health practice to support healthier communities.

The Childhood Lead Poisoning Prevention team for this initiative includes:

- Ron Bialek, MPP, PHF President
- Vanessa Lamers, MEd, MPH, Assistant Director, Performance Management and Quality Improvement
- Matthew Stefanak, MPH, Team Lead
- Margaret Anne Vosel, BSN, RN, Field Review and Audit Lead
- Leslie Beitsch, MD, JD, Statute, Regulatory, Programmatic Review Lead
- John Moran, PhD, CQM, CMC, CQIA, Quality Improvement and Management Technical Assistance and Training Lead
- Amanda McCarty, MS, MBA, Performance Measurement and Management Lead
- Kathleen Amos, MLIS, Literature/Model Practices Search Lead



# PHF Scope of Work

- Review past audits and progress
- Identify standards, benchmarks, and model practices
- Recommend program improvements

# Review of Past Audits and Progress

- Audits reviewed:
  - *City of Milwaukee Health Department Childhood Lead Poisoning Prevention Program Assessment of Operations and Recommendations for Corrective Actions (MHD Self-Assessment), January 2018*
  - *United States Department of Housing and Urban Development Office of Healthy Homes and Lead Hazard Control Review of the City of Milwaukee Health Department Lead Hazard Control Program, May 2018;*
  - *Report on the Review of the City of Milwaukee Health Department Childhood Lead Poisoning Prevention Program, May 2018.*

# PHF Classification System

- PHF developed a classification system to report on the status of each recommendation:
  - Completed – PHF has reviewed or been able to confirm that this item is complete.
  - In Progress – PHF has reviewed documentation or is able to confirm the health department is working to complete this.
  - Unknown – PHF does not have the documentation or has been unable to verify information to confirm if this item is completed or in progress.
  - Incomplete – PHF has reviewed documents or has confirmed with the health department that this item has not been completed.

# PHF Review of the City of Milwaukee Self-Assessment

- Department/Division Structure and Operations
  - 18 Recommendations
  - 3 Completed; 14 In Progress; 1 Incomplete
- Primary Prevention Activities
  - 23 Recommendations
  - 7 Completed; 16 In Progress
- Secondary Prevention Activities
  - 12 Recommendations
  - 3 Completed; 6 In Progress; 3 Incomplete
- Policy Recommendations
  - 12 Recommendations
  - 1 Completed; 8 In Progress; 3 Incomplete

# PHF Review of the HUD Audit

- Finding 1: Project Management and Oversight
  - 4 Recommendations
  - All Completed
- Finding 2: Poor Production Performance
  - 4 Recommendations
  - All Completed
- Finding 3: Monitoring of Contractor Performance
  - 3 Recommendations
  - All Completed
- Finding 4: Documentation Collection and Planning
  - 2 Recommendations
  - All Completed

# PHF Review of the HUD Audit, Cont.

- Concern 1: Testing Water for Lead
  - Minimum Requirement: In Progress
- Concern 2: Overall Approach for the Intake Process
  - Minimum Requirement: In Progress
- Concern 3: 2014 Grant Closeout
  - Minimum Requirement: Completed

# PHF Review of Wisconsin DHS Audit

- Program Administration
  - 7 Corrective Actions
  - 2 Completed; 5 In Progress
- Nursing Case Management
  - 5 Corrective Actions
  - 1 Completed; 3 In Progress; 1 Incomplete
- Environmental Investigation
  - 4 Corrective Actions
  - All In Progress

# Summary

- Milwaukee has a high burden of lead poisoning cases
- The Milwaukee Health Department Childhood Lead Poisoning Prevention Program has made large strides
- Additional steps are being taken to continue progress
- Continued PHF work will include:
  - Identifying standards, benchmarks, and model practices
  - Recommending program improvements