

March 20, 2017

Antoinette Jackson
4947 N 19th Street
Milwaukee WI 53209

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MAR 22 2017

OFFICE OF
CITY ATTORNEY

RE: C.I. File No. 1029-2016-2142

To Whom it May Concern,

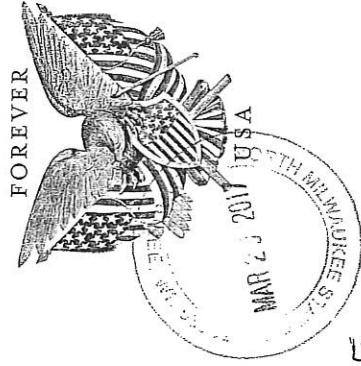
Im writing to appeal the decision of denial and requesting a hearing. Any questions please contact me (414) 234-7720.

Thank you


Antoinette Jackson

CITY OF MILWAUKEE
2017 MAR 21 P 2:35
CITY CLERK'S OFFICE

Antoinette Jackson
4947 N 19th Street
Milwaukee WI 53209



U.S. POSTAGE
PAID
MILWAUKEE, WI
53209
MAR 20 17
AMOUNT
\$3.35
R2305K138679-09



53202




1000



7016 1370 0001 2910 9731

Milwaukee City Clerk #205
200 E Wells Street
Milwaukee WI 53202


CITY OF MILWAUKEE
Office of the City Attorney
OFFICE OF THE CITY ATTORNEY
800 City Hall
200 East Wells Street
Milwaukee, Wisconsin 53202-3551

Ms. Antoinette Jackson
4947 North 19th Street
Milwaukee, WI 53209



MILWAUKEE 53209



FORM 3475
MAY 15 2017

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MAY 15 2017
\$ 000.37

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MAR 22 2017

OFFICE OF
CITY ATTORNEY

October 7, 2016

Antoinette Jackson
4947 N. 19th Street
Milwaukee, WI 53209

City Clerk
ATTN: CLAIMS
200 E. Wells St. Room 205
Milwaukee, WI 53202

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OCT 10 2016

OFFICE OF
CITY ATTORNEY

CITY OF MILWAUKEE
2016 OCT -7 PM 3:35
CITY CLERK'S OFFICE

My name is Antoinette Jackson property owner of 4947 N 19th Street Milwaukee WI 53209. My family and I have resided at this residence over six years. On Thursday September 15th @ 8:30pm while using our basement bathroom my son noticed brown water running on basement floor. Water was coming in from our clean out pipe it was busted. I contacted the city @ 8:55pm I called 414-286-2489 to report sewer water waste in my basement around 9:21 pm I received a callback stating he was outside. He checked the sewer system at the street he informed us that there was a clog in the city sewer system and he didn't have the heavy duty equipment that it would take to get it unclogged, meanwhile sewer waste was still entering our home through the basement.

By 10:30 pm no one had unclog the sewer @10:31 pm I placed a second call to inform them that no one had showed up waste water was still rising in our basement. On Friday September 16th @ 12:35 am I finally received a call back stating they were all outside working on resolving the problem. That morning my basement was completely covered in sewer slug. Water didn't stop rising until roughly 4:00 am. From 4:00 am – 7:00 am we had about a foot and half of wastewater just sitting in our basement. From 8:00 am – 9:00 am we noticed waste water going down the floor sewer but the sewer slug and massive amounts of sand and debris was left behind.

We allowed city employees to enter our home to see how serious the sewer backup was. All of them seemed to be amazed by the amount of sand, debris, and waste that was left sitting in our basement. About 4:00 pm Friday September 16th we noticed that the city was digging up the concrete in front of 4950 N 19th Street. After talking to a water works employee he stated that they were repairing a broken water main. On Saturday we called Roy's Plumbing. After showing Roy our basement he concluded that it was a water break that caused the sewer to fill, the sewer forced water through our lateral that caused our clean out pipe to burst, which lead to sewer waste build up in our basement.

We have included estimates, photos, contact info, itemized statement as we share this story to show that the city is responsible for the sewer waste and property damage that we experienced on Thursday September 15, 2016. Personal items were damaged and our property mechanicals are not functioning resulting in no hot water. We hope that we receive a FAST response, it is the best interest of the city as well as us to settle this matter as quickly as possible. We have a family of six with another on the way we have been more than patient. We are trying to get our home back to normal so we can continue to enjoy our home. If someone could please contact me regarding this URGENT matter 414-234-7720.

Sincerely,



Antoinette Jackson



Servpro of Milwaukee North #9117 & NE Waukesha County #9989

N92W15600 Megal Dr
Menomonee Falls, WI 53051
Phone: (262) 250-1101 Fax: (262) 250-1107
www.servproofmilwaukeeenorth.com
Tax ID# 83-0385895

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Client: Erwing Jackson
Property: 4947 N 19th St.
Milwaukee, WI 53209

Home: (414) 316-1580

Operator: ANDYG

Estimator: Andy Geiger
Business: N92W15600 Megal Dr
Menomonee Falls, WI 53051

Business: (262) 250-1101
E-mail: andyg@servpromn.com

Type of Estimate: <NONE>

Date Entered: 9/20/2016

Date Assigned:

Price List: WIMW8X_SEP16
Labor Efficiency: Restoration/Service/Remodel
Estimate: JACKSON-ERWING



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JACKSON-ERWING

Job

Table with 4 columns: DESCRIPTION, QTY, UNIT PRICE, TOTAL. Rows include: 1. Single axle dump truck - per load - Including dump fees, 2. Equipment setup, take down, and monitoring (hourly charge), 3. Add for personal protective equipment - Heavy duty, 4. Negative air fan/Air scrubber (24 hr period) - No monit.

Main Level

Storage Area/Room

Height: 8'

Missing Wall 6' X 8' Opens into LAUNDRY_ROOM
Missing Wall 3' 3 5/16" X 8' Opens into UNDERSTAIR

Table with 4 columns: DESCRIPTION, QTY, UNIT PRICE, TOTAL. Rows include: 5. Content Manipulation charge - per hour, 6. Muck-out - Heavy, 7. Water extraction from hard surface floor - Cat 3 water, 8. Tear out wet paneling, bag for disposal, 9. Clean stud wall - Heavy, 10. Clean floor - Heavy, 11. Apply anti-microbial agent, 12. Dehumidifier (per 24 hour period) - XLarge - No monitoring, 13. Air mover (per 24 hour period) - No monitoring.

Bathroom

Height: 8'

Table with 4 columns: DESCRIPTION, QTY, UNIT PRICE, TOTAL. Rows include: 14. Muck-out - Heavy, 15. Water extraction from hard surface floor - Cat 3 water, 16. Clean floor - Heavy, 17. Apply anti-microbial agent.



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CONTINUED - Bathroom

DESCRIPTION	QTY	UNIT PRICE	TOTAL
18. Air mover (per 24 hour period) - No monitoring Note: 2 air movers for 3 days	6.00 EA @	25.56 =	153.36

Understair Height: 8'

Missing Wall 3' 3 5/16" X 8' Opens into STORAGE_AREA
Missing Wall 3' 3 5/16" X 8' Opens into LAUNDRY_ROOM

DESCRIPTION	QTY	UNIT PRICE	TOTAL
19. Muck-out - Heavy	13.92 SF @	2.92 =	40.65
20. Water extraction from hard surface floor - Cat 3 water	13.92 SF @	0.65 =	9.05
21. Clean floor - Heavy	13.92 SF @	0.40 =	5.57
22. Apply anti-microbial agent	13.92 SF @	0.18 =	2.51
23. Air mover (per 24 hour period) - No monitoring Note: 1 air mover for 3 days	3.00 EA @	25.56 =	76.68

Utility Room Height: 8'

Missing Wall 8' 1" X 8' Opens into LAUNDRY_ROOM

DESCRIPTION	QTY	UNIT PRICE	TOTAL
24. Muck-out - Heavy	148.62 SF @	2.92 =	433.97
25. Water extraction from hard surface floor - Cat 3 water	148.62 SF @	0.65 =	96.60
26. Clean floor - Heavy	148.62 SF @	0.40 =	59.45
27. Apply anti-microbial agent	148.62 SF @	0.18 =	26.75
28. Air mover (per 24 hour period) - No monitoring Note: 3 air movers for 3 days	9.00 EA @	25.56 =	230.04
29. Content Manipulation charge - per hour	3.00 HR @	33.83 =	101.49

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Tax ID# 83-0385895

Laundry Room

Height: 8'

Missing Wall 8' 1" X 8' Opens into UTILITY_ROOM
Missing Wall 6' X 8' Opens into STORAGE_AREA
Missing Wall 3' 3 5/16" X 8' Opens into UNDERSTAIR

DESCRIPTION	QTY	UNIT PRICE	TOTAL
30. Muck-out - Heavy	135.28 SF @	2.92 =	395.02
31. Water extraction from hard surface floor - Cat 3 water	135.28 SF @	0.65 =	87.93
32. Tear out wet paneling, bag for disposal	36.00 SF @	0.44 =	15.84
33. Clean stud wall - Heavy	36.00 SF @	0.69 =	24.84
34. Clean floor - Heavy	135.28 SF @	0.40 =	54.11
35. Apply anti-microbial agent	135.28 SF @	0.18 =	24.35
36. Air mover (per 24 hour period) - No monitoring	6.00 EA @	25.56 =	153.36
Note: 2 air movers for 3 days			
37. Content Manipulation charge - per hour	2.00 HR @	33.83 =	67.66

Stairs

Height: 17'

Missing Wall 3' 2 13/16" X 17' Opens into Exterior

DESCRIPTION	QTY	UNIT PRICE	TOTAL
38. Clean floor - Heavy	69.96 SF @	0.40 =	27.98
39. Apply anti-microbial agent	69.96 SF @	0.18 =	12.59

Grand Total Areas:

1,858.83 SF Walls	761.41 SF Ceiling	2,620.24 SF Walls and Ceiling
793.36 SF Floor	88.15 SY Flooring	223.89 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	218.81 LF Ceil. Perimeter
793.36 Floor Area	822.40 Total Area	1,562.51 Interior Wall Area
1,030.50 Exterior Wall Area	114.50 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	



Servpro of Milwaukee North #9117 & NE Waukesha County #9989

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Tax ID# 83-0385895

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Summary for Dwelling

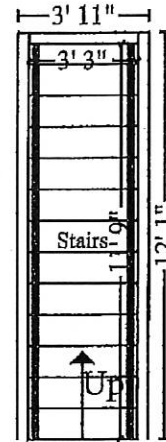
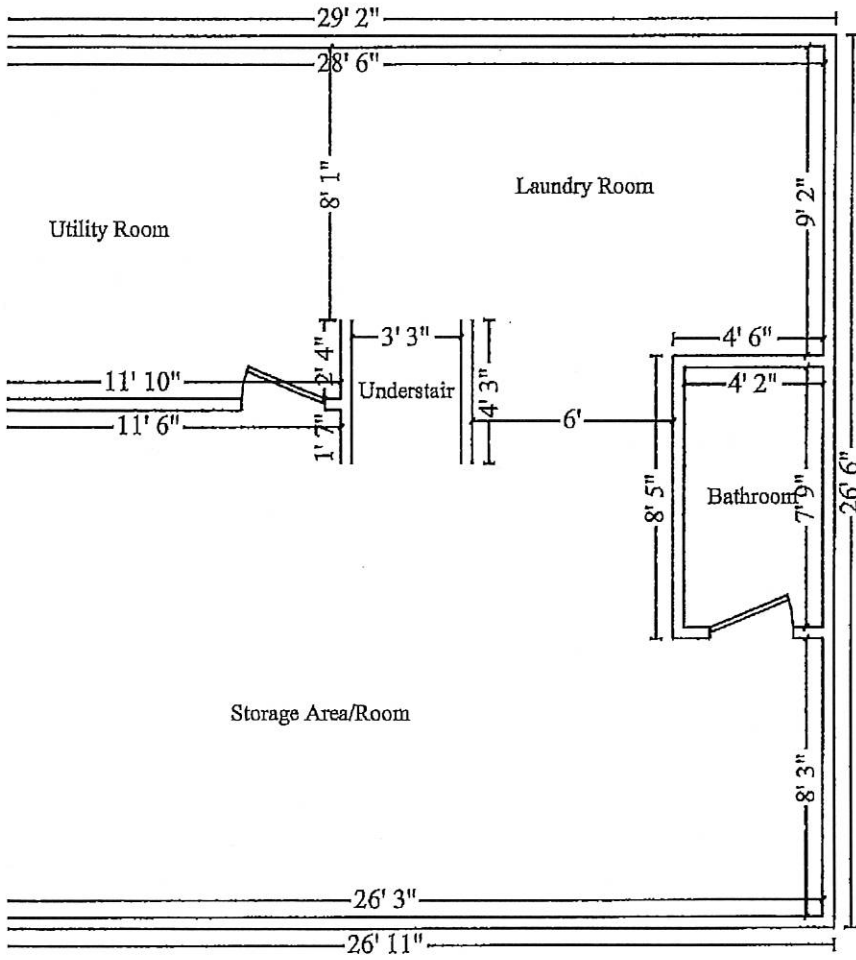
Line Item Total	6,084.08
Material Sales Tax	2.45
Service Sales Tax	182.61
	<hr/>
Replacement Cost Value	\$6,269.14
Net Claim	\$6,269.14
	<hr/> <hr/>

Andy Geiger

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Main Level

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PAUJDAVIS

Paul Davis Restoration & Remodeling

2000 S. 4th Street, Milwaukee, WI 53204
PH: (414) 383-3131
PH: (800) 954-2215
Fax: (414) 383-3353
Fed ID #39-1662830

OFFICE OF
CITY ATTORNEY

Insured: Antoinette Jackson
Property: 4947 N. 19th st.
Milwaukee, WI 53219

Home: (414) 234-7720
E-mail: antoinetteham@hotmail.com

Estimator: Richard Edgett
Company: Paul Davis Restoration SEWI

Cellular: (414) 213-4206

Contractor:
Company: Paul Davis Restoration
Business: 2000 S. 4th Street
Milwaukee, WI 53204

Business: (414) 383-3131

Claim Number:

Policy Number:

Type of Loss: <NONE>

Date Contacted: 9/22/2016

Date of Loss: 9/15/2016

Date Inspected: 9/22/2016

Date Received: 9/19/2016

Date Entered: 5/10/2016 2:30 PM

Price List: WIMW8X_SEP16
Restoration/Service/Remodel
Estimate: MKE-16-1308-WTR

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Paul Davis Restoration & Remodeling

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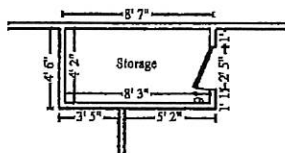
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MKE-16-1308-WTR

Main Level

Storage

Height: 8'

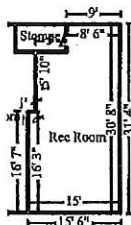


198.48 SF Walls	34.28 SF Ceiling
232.77 SF Walls & Ceiling	34.28 SF Floor
3.81 SY Flooring	24.81 LF Floor Perimeter
24.81 LF Ceil. Perimeter	

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
34. Apply plant-based anti-microbial agent	133.52 SF	0.00	0.19	1.70	27.07
Totals: Storage				1.70	27.07

Rec Room

Height: 8'



691.60 SF Walls	417.48 SF Ceiling
1,109.09 SF Walls & Ceiling	417.48 SF Floor
46.39 SY Flooring	85.48 LF Floor Perimeter
91.31 LF Ceil. Perimeter	

Missing Wall - Goes to Floor

5' 10" X 6' 8"

Opens into UTILITY_ROOM

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
31. Hazardous Waste/Mold Cleaning Technician - per hour	96.00 HR	0.00	55.25	291.72	5,595.72
Labor to remove affected material, dispose of affected content and clean up any salvageable items. Cleaning of structure and disinfecting with an anti microbial.					
33. Apply plant-based anti-microbial agent	759.40 SF	0.00	0.19	9.70	153.99
27. Neg. air fan/Air scrub.-XLrg (per 24 hr period)-No monit.	3.00 DA	0.00	140.00	23.10	443.10
28. Ducting - lay-flat - Large	25.00 LF	0.00	0.45	1.27	12.52
29. Dehumidifier (per 24 hour period) - XLarge - No monitoring	3.00 EA	0.00	114.72	18.93	363.09
30. Air mover (per 24 hour period) - No monitoring	18.00 EA	0.00	25.56	25.30	485.38
Totals: Rec Room				370.02	7,053.80

FAUDAVIS

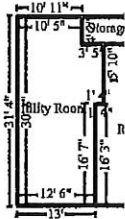
Paul Davis Restoration & Remodeling

2000 S. 4th Street, Milwaukee, WI 53204
 PH: (414) 383-3131
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Utility Room

Height: 8'

672.94 SF Walls	386.58 SF Ceiling
1,059.52 SF Walls & Ceiling	386.58 SF Floor
42.95 SY Flooring	83.14 LF Floor Perimeter
88.98 LF Ceil. Perimeter	

Missing Wall - Goes to Floor

5' 10" X 6' 8"

Opens into REC_ROOM

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
35. Apply plant-based anti-microbial agent	719.16 SF	0.00	0.19	9.18	145.82
Totals: Utility Room				9.18	145.82

Stairs

Height: 18'

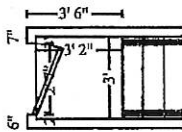


292.02 SF Walls	33.70 SF Ceiling
325.73 SF Walls & Ceiling	65.56 SF Floor
7.28 SY Flooring	29.26 LF Floor Perimeter
22.47 LF Ceil. Perimeter	

Missing Wall

3' X 17' 11 15/16"

Opens into Exterior



Subroom: Stairs1 (1)

Height: 8'

74.67 SF Walls	9.50 SF Ceiling
84.17 SF Walls & Ceiling	9.50 SF Floor
1.06 SY Flooring	9.33 LF Floor Perimeter
9.33 LF Ceil. Perimeter	

Missing Wall

3' X 8'

Opens into STAIRS

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
36. Apply plant-based anti-microbial agent	75.06 SF	0.00	0.19	0.96	15.22
Totals: Stairs				0.96	15.22
Total: Main Level				381.86	7,241.91

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Paul Davis Restoration & Remodeling

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Miscellaneous

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
20. SET Environmental Bid	1.00 EA	0.00	8,000.00	440.00	8,440.00
Bid from SET Environmental to use a combination of a vacuum truck and vacuum box to extract all of the sand and debris from the interior of the basement. Estimate includes dumping, permits and any tools needed to complete the project.					
21. Add for personal protective equipment (hazardous cleanup)	16.00 EA	0.00	7.81	13.45	138.41
Personal Protection for our employees while removing affected material and cleaning.					
22. Equipment setup, take down, and monitoring (hourly charge)	6.00 HR	0.00	38.55	12.72	244.02
24. Dumpster load - Approx. 20 yards, 4 tons of debris	1.00 EA	434.53	0.00	0.00	434.53
25. Neg. air fan/Air scrub.-XLrg (per 24 hr period)-No mont.	3.00 DA	0.00	140.00	23.10	443.10
26. Ducting - lay-flat - Large	25.00 LF	0.00	0.45	1.27	12.52
Totals: Miscellaneous				490.54	9,712.58
Line Item Totals: MKE-16-1308-WTR				872.40	16,954.49

Grand Total Areas:

1,929.71 SF Walls	881.55 SF Ceiling	2,811.26 SF Walls and Ceiling
913.41 SF Floor	101.49 SY Flooring	232.02 LF Floor Perimeter
0.00 SF Long Wall	0.00 SF Short Wall	236.90 LF Ceil. Perimeter
913.41 Floor Area	946.72 Total Area	1,563.02 Interior Wall Area
1,076.80 Exterior Wall Area	119.64 Exterior Perimeter of Walls	
0.00 Surface Area	0.00 Number of Squares	0.00 Total Perimeter Length
0.00 Total Ridge Length	0.00 Total Hip Length	

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Paul Davis Restoration & Remodeling

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Fax: (414) 383-3353
Fed ID #39-1662830

OCT 10 2016

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Summary for Dwelling

Line Item Total	16,082.09
Services Mat'l Tax	11.18
Subtotal	16,093.27
Service Sales Tax	861.22
Replacement Cost Value	\$16,954.49
Net Claim	\$16,954.49

Richard Edgett

PAUJDAVIS

Paul Davis Restoration & Remodeling

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Recap of Taxes

	Material Sales Tax (5.5%)	Services Mat'l Tax (5.5%)	Service Sales Tax (5.5%)	Manuf. Home Tax (5.5%)	Storage Tax (5.5%)
Line Items	0.00	11.18	861.22	0.00	0.00
Total	0.00	11.18	861.22	0.00	0.00

PAUDAVIS

Paul Davis Restoration & Remodeling

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PH: (414) 383-3131
PH: (800) 954-2215
Fax: (414) 383-3353
Fed ID #39-1662830

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Recap by Room

Estimate: MKE-16-1308-WTR

Area: Main Level

Storage	25.37	0.16%
Rec Room	6,683.78	41.56%
Utility Room	136.64	0.85%
Stairs	14.26	0.09%

Area Subtotal: Main Level	6,860.05	42.66%
Miscellaneous	9,222.04	57.34%

Subtotal of Areas	16,082.09	100.00%
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Total	16,082.09	100.00%
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PAUL DAVIS

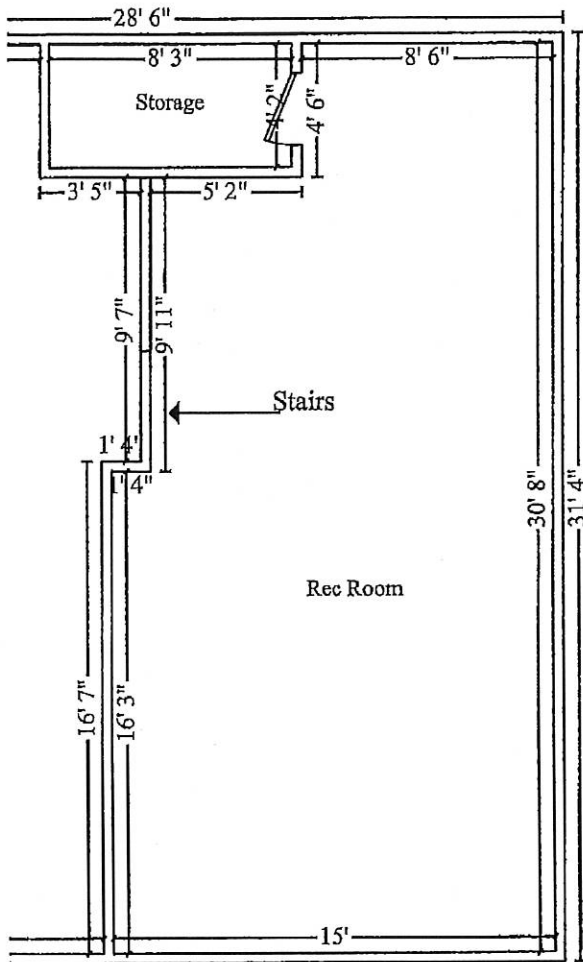
Paul Davis Restoration & Remodeling

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PH: (800) 954-2215
Fax: (414) 383-3353
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Recap by Category

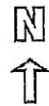
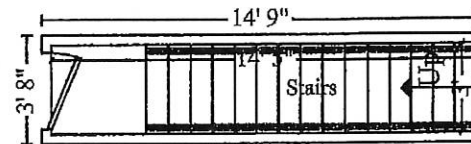
Items	Total	%
GENERAL DEMOLITION	434.53	2.56%
HAZARDOUS MATERIAL REMEDIATION	13,304.00	78.47%
WATER EXTRACTION & REMEDIATION	2,343.56	13.82%
Subtotal	16,082.09	94.85%
Services Mat'l Tax	11.18	0.07%
Service Sales Tax	861.22	5.08%
Total	16,954.49	100.00%



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Main Level

ROY'S PLUMBING SERVICE, INC.

1830 West Hampton Avenue
P.O. Box 091003
MILWAUKEE, WISCONSIN 53209-1003
(414) 264-2812 • FAX (414) 264-7444

September 24, 2016

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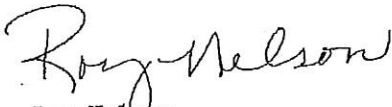
TO WHOM IT MAY CONCERN:

RE: ANTIONETTE JACKSON
4947 NORTH 19TH STREET
MILWAUKEE, WISCONSIN 53209

On September 21, 2016 we were asked to inspect the basement of the above reference property. Upon inspection we determined that the city water busted in front of this property pushed the sewer and waste back into this owner's basement.

Please give me a call if there any any additional questions.

Sincerely,



Roy Nelson
Master Plumber



PO Box 07461
Milwaukee, WI 53207
Phone : 414-744-6060
www.ABCsewer.com
bill@ABC sewer.com

227767

INVOICE

Date: 10/20/16

BILL TO

Dan
(414) 350-5391

DESCRIPTION

9947 W 17th St

Service charge
sewer lateral picked with sand
that backed up from street
sewer snake 2 ft into the
line + much sand bedding
and sys+rim

OTHER COMMENTS

TOTAL \$ 50.00

1. Total payment due in 30 days
2. Please include the invoice number on your check.

If you have any questions about this invoice, please contact
Tammy Hammond, 414-744-6060, tammy@ABCsewer.com

Thank you for your business!



www.abcsewer.com
info@abcsewer.com

4359 Howell Ave. #108
Milwaukee, WI 53207
414-744-6060
Open 24/7/365

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Proposal

Page No. _____ of _____ Pages

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WEST INDIAN CONSTRUCTION

2645A N. 14th

~~2720 North 24th Place~~
MILWAUKEE, WISCONSIN 53206
(414) ~~849-8825~~

551-0370

PROPOSAL SUBMITTED TO <i>Antonnette Jackson</i>		PHONE	DATE <i>10/7/16</i>
STREET <i>4947 N. 19th St</i>		JOB NAME <i>Sewer Replacement</i>	
CITY, STATE and ZIP CODE <i>Milwaukee WI</i>		JOB LOCATION <i>Same as left</i>	
ARCHITECT	DATE OF PLANS	JOB PHONE	

We hereby submit specifications and estimates for:

*Brake concrete floor at basement
And Remove soil pipe from Rear of house to the Street
And also floor drain
A Replace Said. With 4" PVC.
Replace Gravel over pipe,
A Replace Concrete over pipe to finish floor Repair
Sand from the street back up into the Waste system pipe
And into the house at basement all waste pipe is stoped
up with Sand.
All drain pipe Must be Replace in order to have proper
Drainage
Out side front Repair landscape after Sewer Replacement*

We Propose hereby to furnish material and labor — complete in accordance with above specifications, for the sum of:

Twenty nine Thousand five hundred dollars (\$ *29,500.⁰⁰*).
Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workman's Compensation Insurance.

Authorized Signature *Antonnette Jackson*

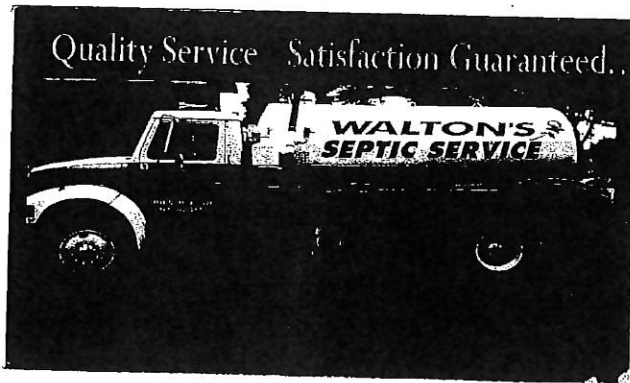
Note: This proposal may be withdrawn by us if not accepted within _____ days.

Acceptance of Proposal — The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Date of Acceptance: _____

Signature _____

Signature *Winston Gull*



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Walton Maintenance Service
24 Hr Emergency Service for Commercial/Residential
Catch Basin Grease Traps Septic Tanks
Sewer Lines Basement Floods
Bonded & Insured 25 Years Experience

\$700.00 Water Heater
\$4100.00 Furnace
\$330.00 Vibration machine
\$2000.00 Total Gym
\$250.00 Weight bench
\$170.00 Weights
\$220.00 Dumbbells
\$450.00 Mats 13x10
\$250.00 Deep freezer
\$200.00-\$300.00 Food
\$100.00 Toilet
\$35.00 Trampoline
\$299.00 DeHumidifier
\$250.00 Baby crib
\$55.00 Hand tools
\$235.00 Power tools
\$100.00 Mirror
\$355.00 Exercise bike
\$275.00 Elliptical
\$60.00 Clothes baskets
\$100.00 Clothes
\$60.00 Towels
\$500.00 Washer
\$500.00 Dryer
\$300.00 Window air conditioner
\$30.00 Dog bed
\$30.00 Extension cords
\$60.00 Candy vending machines

\$12,114.00

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ITEMIZED

Basement sewer waste & debris removal	\$11,500 (average between both quotes)
Personal Property	\$12,114.00
Room & board	\$100.00 daily (\$2,200.00 as of today 10/7)
Pipe Repair	\$29,500.00
Pipe Cleanout	Unknown (Phone quote \$300 hr)
Laundromat	\$35.00 weekly (\$105.00 as of today 10/7)

Total \$56,419.00 (not including pipe cleanout)

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