

9-17-18

To whom it may concern I Teresa  
McClung, would like to appeal  
your decision about my deductible  
for a huge hole that I hit in the street  
if I wouldn't have hit hole I would of  
had to hit other people cars. This happen  
on March 17<sup>th</sup> 2018 and was report to  
Milwaukee Police Depart and my insurance  
company. My claim was denied thru my  
company so I'm writing to try and get  
my deductible back that I paid.  
Thank you so much

Teresa McClung  
214-405-5898

Our denial letter was  
mailed 8-30-18  
(City Atty's Office)  
(INCLUDE)

RECEIVED  
OFFICE OF CITY ATTORNEY

SEP 25 2018

3:15 AM/PM

CITY OF MILWAUKEE  
2018 SEP 24 P 3:46  
CITY CLERK'S OFFICE

COULDN'T GET  
A CLEAR COPY  
SOMEONE TO SIGN

  
**CITY OF  
WAUKEE**  
the City Attorney

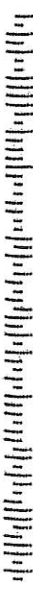
THE CITY ATTORNEY  
800 City Hall  
East Wells Street  
Milwaukee, Wisconsin 53202-3551

Teresa McClung  
9062 N. Joyce Avenue  
Milwaukee, WI 53224-1816

ONE-888-53224



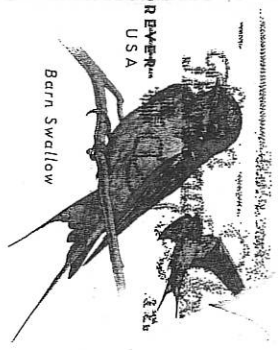
53202-357039



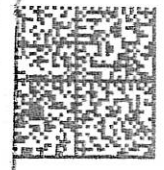
CITY OF MILWAUKEE  
2018 SEP 24 P 3:46  
CITY CLERK'S OFFICE

*Teresa McClung*  
*P.O. Box 10854*  
*Milwaukee WI 53216*

*Milwaukee City Clerk*  
*200 East Wells Street*  
*Milwaukee WI 53202*



PRESORTED  
FIRST CLASS



ZIP 53005 \$000.37  
02 4W  
0000351420 AUG 30 2018  
BY BOWES

**CITY OF MILWAUKEE**  
**Office of the City Attorney**  
OFFICE OF THE CITY ATTORNEY  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

Teresa McClung  
9062 N. Joyce Avenue  
Milwaukee, WI 53224-1816



53224 53224



AMERICAN FAMILY INSURANCE COMPANY  
6000 AMERICAN PARKWAY  
MADISON WI 53783

AmFam.com

1-800-MY AMFAM (692-6326)

2018 APR 10 AM 11:49

April 5, 2018



0001558095EC100KAA200 CLM-SCN 000  
CITY OF MILWAUKEE  
841 NORTH BROADWAY  
MILWAUKEE WI 53202

OFFICE OF  
CITY ATTORNEY

CITY OF MILWAUKEE  
2018 APR 11 P 1:40  
CITY CLERK'S OFFICE

REGARDING THE LOSS INVOLVING CITY OF MILWAUKEE

**Statutory notice and request for reimbursement**

Please submit payment for the amount listed below

Claim number	Date of loss	Your file number	Our Insured
01-000-407927	3/17/2018	101002240963	Teresa J McClung

Our investigation into the loss that occurred on the above referenced date determined that your employee was the party at fault. Therefore, we are formally requesting our rights of recovery for the damages paid to our insured.

The following breakdown shows the damages that were incurred by our insured:

DAMAGE	AMOUNT
<b>Total Damages:</b>	<b>\$612.02</b>
Our payment(s)	\$112.02
Deductible	\$500.00
Rental Expense	\$0.00

Please send payment for the total amount of \$612.02 to American Family Insurance Company at 6000 American Parkway, Madison WI 53783 .

I am here to assist you with any questions you may have. Please use the contact information listed below to reach me. Thank you.

Brian Rockwell  
Subrogation Adjuster  
1-800-MYAMFAM (1-800-692-6326) Ext. 44108  
brockwel@amfam.com

*CAD:  
Clemt-inad was N/Bon Ford Dulac  
-Right Lane - Just Before Locust  
& Bridge By Empty Land (Chunks  
of Concrete square cut out of street  
were sticking up from street). Police  
also called.  
(INCLUDE)*

2018 APR 11 PM 1:45  
CITY ATTORNEY  
CITY OF MILWAUKEE

00000 001012 000155 0000 000000 0000



AMERICAN FAMILY INSURANCE  
SCANNING CENTER  
6000 AMERICAN PARKWAY  
MADISON, WI 53783-0001  
1-800-MYAMFAM (1-800-692-6326)

\*\*\* ESTIMATE \*\*\*

03/20/2018 08:38 AM

**Owner**

**Owner:** Teresa McClung  
**Address:** 9062 N Joyce Ave  
**City State Zip:** Milwaukee, WI 53224-1816  
**Email:** teresamcclung1@gmail.com

**Home/Day:** (414)405-5898  
**Cell:** (414)405-5898  
**FAX:**

**Control Information**

**Claim # :** 01-000-407927  
**Loss Date/Time:** 03/17/2018 07:00 AM  
**Deductible:** \$500.00

**Insured Policy # :** 410265074059  
**Loss Type:** Collision

**Ins. Company:** American Family Insurance Company

**Insured:** Teresa J McClung  
**Address:**  
**Email:** teresamcclung1@gmail.com

**Home/Day:** (414)405-5898  
**Cell:** (414)405-5898

**Claimant:** Teresa McClung  
**Address:** 9062 N Joyce Ave  
**City State Zip:** Milwaukee, WI 53224-1816  
**Email:** teresamcclung1@gmail.com

**Home/Day:** (414)405-5898  
**Cell:** (414)405-5898

**Inspection**

**Inspection Date:** 03/20/2018 08:36 AM  
**Address:** 9062 N Joyce Ave  
**City State Zip:** Milwaukee, WI 53224-1816  
**Primary Impact:** Right Rear Side  
**Driveable:** No

**Inspection Type:** Office Handled Claim

**Secondary Impact:**  
**Rental Assisted:** No

**Assigned Date/Time:**  
**First Contact Date/Time:**

**Received Date/Time:** 03/20/2018 07:30 AM  
**Appointment Date/Time:** 03/21/2018 07:00 AM

**Appraiser Name:** Andy Lauseng  
**Address:** 6131 Blue Circle Dr  
**City State Zip:** Eden Prairie, MN 55343  
**Email:** alauseng@amfam.com

**Appraiser License # :**  
**Work/Day:** (952)562-0772  
**Work/Day:** (800)692-6326x62406  
**FAX:** (866)752-4715

**Repairer**

**Repairer:** METICULOUS AUTOBODY INC  
**Address:**  
**City State Zip:** Milwaukee, WI 53225  
**Email:** BRENT@METICULOUSAUTOBODY.COM

**Contact:** ATTN BRENT  
(414)464-9000

00000 002012 000155 0000 000000 0000



Target Complete Date/Time:

Days To Repair: 3

**Remarks**

ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL  
 DESK EST. PERTAINS TO LOSS DAMAGE ONLY  
 DESK ESTIMATE  
 SUPPLEMENTS NEED PHOTOS AND INVOICES FOR PAYMENT

**Vehicle**

OEM Part Price Quote ID: 29689083

2015 Chevrolet Malibu 1LT 4 DR Sedan  
 4cyl Gasoline 2.5 DOHC  
 6-Speed Automatic

Lic.Plates: 738WYD  
 Lic Expire:  
 Prod Date: 10/2014  
 Veh Insp# :  
 Condition:  
 Ext. Color: CHAMPAGNE SILVER MET  
 Ext. Refinish: Two-Stage  
 Ext. Paint Code: 102V,GWT

Lic State: WI  
 VIN: 1G11C5SL1FF185688  
 Mileage: 31,334  
 Mileage Type: Actual  
 Code: U2683B  
 Int. Color: Jet Black  
 Int. Refinish:  
 Int. Trim Code: AFE

**Options - AudaVIN Information Received**

17 Inch Alloy Wheels	1st Row LCD Monitor(s)	2nd Row Head Airbags
AM/FM CD Player	Air Conditioning	Alarm System
Anti-Lock Brakes	Auto Headlamp Control	<b>Automatic Dimming Mirror</b>
Auxiliary Audio Input	<b>Bodyside Moldings</b>	Bucket Seats
<b>Cargo/Trunk Net</b>	Carpeting	Center Console
Cruise Control	Daytime Running Lights	Digital Clock
Driver Information Sys	Dual Airbags	Electronic Compass
Emergency S.O.S. System	Ext Mirror Turn Signals	Floor Mats
<b>Garage Door Opener</b>	Head Airbags	Heated Power Mirrors
Humidity Sensor	Illuminated Visor Mirror	Intermittent Wipers
Keyless Entry System	Knee Air Bags	Lighted Entry System
MP3 Decoder	OnStar System	Overhead Console
Power Brakes	Power Door Locks	<b>Power Drivers Seat</b>
Power Steering	Power Windows	Projector Beam Headlamps
Pwr Accessory Outlet(s)	<b>Pwr Driver Lumbar Supp</b>	Rear Side Airbags
<b>Rear View Camera</b>	Rear Window Defroster	Rem Trunk-L/Gate Release
<b>Remote Starter</b>	Side Airbags	SiriusXM Satellite Radio
Split Folding Rear Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt & Telescopic Steer
Tinted Glass	Tire Pressure Monitor	Touch Screen Display
Traction Control System	Trip Computer	USB Audio Input(s)
Vehicle Tracking Service	Velour/Cloth Seats	Wireless Audio Streaming
Wireless Phone Connect	Wood Interior Trim	

*AudaVIN options are listed in bold-italic fonts*

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
<b>Wheels</b>										
1	UC	909		Wheel,Front RT	Replace Reconditioned	\$189.00*			0.4	SM

		>> SEND OUT FOR REPAIR			
2	RI	909	Front Wheel R & I RT	R & I Assembly	INC SM
3	RI	911	Rear Wheel R & I RT	R & I Assembly	0.1 SM
4	E	1010	Valve Stem	274288 GM Part	\$2.62 SM

**Manual Entries**

5	EC		Assurance Fuel Max RF	Replace Economy	\$199.99*	SM*
			>> GOODYEAR 225/55R17 VSB 580 9 95H-RUNFLAT			
			>> Tire Rack			
			>> South Bend IN (800) 445-0179			
6	SB		MOUNT AND BALANCE FT WHEEL	Sublet Repair	\$15.00*	SM*
7	SB		MOUNT AND BALANCE RR WHEEL	Sublet Repair	\$15.00*	SM*
8	SB		4 WHEEL ALIGNMENT	Sublet Repair	\$99.95*	SM*
9	I		HOIST LIFT AND INSPECT	Repair		0.5* SM*
			>> PUT ON LIFT AND INSPECT UNDER CARRIGE FOR DAMAGE			

9 Items

**Estimate Total & Entries**

Gross Parts		\$2.62	
Other Parts		\$388.99	
Parts & Material Total			\$391.61
Tax on Parts & Material	@ 5.600%		\$21.93

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$58.00	0.5	0.5	1.0	\$58.00
Mech/Elec (ME)	\$80.00				
Frame (FR)	\$56.00				
Refinish (RF)	\$58.00				

Labor Total			1.0 Hours	\$58.00
Tax on Labor	@ 5.600%			\$3.25
Sublet Repairs				\$129.95
Tax on Sublet	@ 5.600%			\$7.28
Gross Total				\$612.02
Less: Deductible				\$500.00-
Net Total				\$112.02

Alternate Parts Y/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 55811 CRP EP - Am Fam CAPA  
 OEM Part Prices DT 03/20/2018 08:43 AM EstimateID 405356895726002176 QuoteID 29689083  
 Recycled Parts Y/0/0 Zip Code: 55343  
 Rate Name Default

Audatex Estimating 8.0.414 ES 03/20/2018 12:28 PM REL 8.0.414 DT 03/01/2018 DB 03/15/2018  
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AMERICAN FAMILY INSURANCE DOES NOT AUTHORIZE REPAIRS. AUTHORIZATION MUST COME FROM THE VEHICLE OWNER. ANY SUPPLEMENT(S) MUST HAVE PRIOR APPROVAL FROM A REPRESENTATIVE OF THIS COMPANY

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT

00000 003012 000155 0000 000000 0000



PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE.  
WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE  
MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE  
MANUFACTURER OF YOUR MOTOR VEHICLE.

**Op Codes**

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = RECYCLED PART
TE = Partial Replace Price	PM = Replace PXN Reman/Reblt	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SB = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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## APU Audit Availability Report

Claim Information	
Claim #:01-000-407927	RO #:
Insurance Co:American Family	Adjuster Name:
Regional Office:	Local Office:
Auto Owner:Teresa McClung	Owner Status:insured
Date of Loss:03/17/2018 7:00 AM	Postal Code Searched:53225
Name:American Family (A. Lauseng)	APU Submit Date:03/20/2018 8:54 AM

Vehicle Information				
Year/Make/Model: 2015 Chevrolet Malibu	Body Type: Sedan	Body Style: 4 Door	Axle Type: FWD	Odometer: 31334
VIN: 1G11C5SL1FF185688	Engine: L4, 2.5L; VVT	Fuel Type: Gas		

Parts Information			
Part	Quotes Received	Price	Status
Wheel , Passenger	36	\$0.00	Not Used On Estimate
Total:		\$0.00	

Red status text above indicates that an audit exception has been generated for this recommendation.

All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48 Preliminary Estimate Price: \$189.00 - Reconditioned	\$125.00 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel 18x8, (10 spoke), opt Q48 Stock Number: \$W15135-540 Cond: A Year: 2013 Damage: 000 GUID #: 176299829 Stock Number: \$W15135-540 APU Grade Logic : A APU Quote #: 1315 2137 2684 449. This part was found in the Next Day delivery area of the supplier. Audit Reason Given: Quote not accurate	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48	\$128.75 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel 18x8, (10 spoke), opt Q48 Stock Number: GM07436 Cond: A Year: 2015 Damage: 000 GUID #: 162300408 Mechanical Mileage: 50000 Stock Number: GM07436 APU Grade Logic : A	Not Used On Estimate

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All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Preliminary Estimate Price: \$189.00 - Reconditioned			Mechanical Mileage: 50000 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$147.50 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel 18x8, (10 spoke), opt Q48 Stock Number: GM07616 Cond: A Year: 2015 Damage: 000 GUID #: 167010083 Mechanical Mileage: 27000 Stock Number: GM07616 <b>APU Grade Logic : A</b> Mechanical Mileage: 27000 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$147.50 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel 18X8, (10 SPOKE), OPT Q48 Stock Number: GM07655 Cond: A Year: 2015 Damage: 000 GUID #: 167259253 Mechanical Mileage: 45000 Stock Number: GM07655 <b>APU Grade Logic : A</b> Mechanical Mileage: 45000 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$156.25 Recycler Quote	PAM's Auto (NSF Certified Distributor)	Year:2013 Conditions and Options:ALLOY,A GRADE,W-TPMS Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 99 Stock Number: Z0769 APU <b>APU Grade Logic : A</b> Mechanical Mileage: 99 APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$156.25 Recycler Quote	PAM's Auto (NSF Certified Distributor)	Year:2015 Conditions and Options:ALLOY,A GRADE Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 78 Stock Number: Z1180 APU <b>APU Grade Logic : A</b> Mechanical Mileage: 78 APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$165.00 Recycler Quote	PAM's Auto (NSF Certified Distributor)	Year:2016 Conditions and Options:A GRADE,000,IN STOCK Units of Damage:0.0 COND: 0.0 PartRating: A Stock Number: DN1401APU <b>APU Grade Logic : A</b> APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$187.50 Recycler Quote	Jantz Yard 4 Automotive, Inc	Year:2013 Conditions and Options:3 Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 59 Stock Number: AJ5418APU <b>APU Grade Logic : A</b> Mechanical Mileage: 59 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate

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All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$187.50 Recycler Quote	Jantz Yard 4 Automotive, Inc	Year:2013 Conditions and Options:2 Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 59 Stock Number: AJ5418APU <b>APU Grade Logic : A</b> Mechanical Mileage: 59 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$187.50 Recycler Quote	Jantz Yard 4 Automotive, Inc	Year:2014 Conditions and Options:LT Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 32 Stock Number: AK5489APU <b>APU Grade Logic : A</b> Mechanical Mileage: 32 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$193.75 Recycler Quote	Rockford Auto Parts & Sales	Year:2013 Conditions and Options:18" OPT Q48 10SPK RH FR -A- LT WARE Units of Damage:0.0 COND: 0.0 PartRating: A ;; Please call and confirm availability on all reconditioned bumpers. Mechanical Mileage: 46 Stock Number: BB2426APU <b>APU Grade Logic : A</b> Mechanical Mileage: 46 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$193.75 Recycler Quote	Rockford Auto Parts & Sales	Year:2013 Conditions and Options:18" OPT Q48 10SPK LH FR -A- LT WARE Units of Damage:0.0 COND: 0.0 PartRating: A ;; Please call and confirm availability on all reconditioned bumpers. Mechanical Mileage: 46 Stock Number: BB2426APU <b>APU Grade Logic : A</b> Mechanical Mileage: 46 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$193.75 Recycler Quote	Rockford Auto Parts & Sales	Year:2013 Conditions and Options:18" OPT Q48 10SPK LH RR -A- LT WARE Units of Damage:0.0 COND: 0.0 PartRating: A ;; Please call and confirm availability on all reconditioned bumpers. Mechanical Mileage: 46 Stock Number: BB2426APU <b>APU Grade Logic : A</b> Mechanical Mileage: 46 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$128.75 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel MINOR EDGE SCUFF Stock Number: GM07436 Cond: B Year: 2015 Damage: 000 GUID #: 162300410 Mechanical Mileage: 50000 Stock Number: GM07436 <b>APU Grade Logic : B</b> Mechanical Mileage: 50000 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$143.75 Recycler Quote	PAM's Auto (NSF Certified Distributor)	Year:2015 Conditions and Options:ALLOY,B GRADE,EDGE CHEW Units of Damage:0.0 COND:	Not Used On Estimate

All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned			0.0 PartRating: B Mechanical Mileage: 78 Stock Number: Z1180 APU APU Grade Logic : B Mechanical Mileage: 78 APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$143.75 Recycler Quote	PAM's Auto (NSF Certified Distributor)	Year:2015 Conditions and Options:ALLOY,B GRADE Units of Damage:0.0 COND: 0.0 PartRating: B Mechanical Mileage: 78 Stock Number: Z1180 APU APU Grade Logic : B Mechanical Mileage: 78 APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$193.75 Recycler Quote	Rockford Auto Parts & Sales	Year:2013 Conditions and Options:18" OPT Q48 10SPK RH RR B+ SCRATCH Units of Damage:0.0 COND: 0.0 PartRating: A ; Please call and confirm availability on all reconditioned bumpers. Mechanical Mileage: 46 Stock Number: BB2426APU APU Grade Logic : B Mechanical Mileage: 46 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$125.00 Recycler Quote	Jantz Yard 4 Automotive, Inc	Year:2013 Conditions and Options:1, 3INCHES OF EDGE SCRAPES Units of Damage:0.0 COND: 0.0 Mechanical Mileage: 14 Stock Number: XJ0923APU APU Grade Logic : N/A Mechanical Mileage: 14 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$125.00 Recycler Quote	Jantz Yard 4 Automotive, Inc	Year:2013 Conditions and Options:4, 6INCHES OF EDGE SCRAPES Units of Damage:0.0 COND: 0.0 Mechanical Mileage: 14 Stock Number: XJ0923APU APU Grade Logic : N/A Mechanical Mileage: 14 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$156.25 Recycler Quote	Cleveland Auto Sales and Salvage	Year:2013 Conditions and Options:95% Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 39 Stock Number: E5577DAPU APU Grade Logic : N/A Mechanical Mileage: 39 APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48	\$93.75 Recycler Quote	St. Croix Auto Parts	Year:2013 Conditions and Options:A COND ,RF Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 104 Stock Number: 180031APU APU Grade Logic : A	Not Used On Estimate

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All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Preliminary Estimate Price: \$189.00 - Reconditioned			Mechanical Mileage: 104 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$93.75 Recycler Quote	St. Croix Auto Parts	Year:2013 Conditions and Options:A COND ,LF Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 104 Stock Number: 180031APU APU Grade Logic : A Mechanical Mileage: 104 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$93.75 Recycler Quote	St. Croix Auto Parts	Year:2014 Conditions and Options:A COND ,LR Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 62 Stock Number: 180137APU APU Grade Logic : A Mechanical Mileage: 62 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$125.00 Recycler Quote	Eco Auto Recyclers LLC	Year:2013 Conditions and Options:RF IQ 000 Q48, SILVER Units of Damage:0.0 COND: 0.0 PartRating: A 000 Mechanical Mileage: 53 Stock Number: 490253APU APU Grade Logic : A Mechanical Mileage: 53 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$143.75 Recycler Quote	LKQ Smart Parts	LKQ Quote #: 198867613 Desc: Wheel 18x8, (10 spoke), opt Q48 Stock Number: \$W15223-540 Cond: A Year: 2015 Damage: 000 GUID #: 178211935 Mechanical Mileage: 61920 Stock Number: \$W15223-540 APU Grade Logic : A Mechanical Mileage: 61920 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$156.25 Recycler Quote	Nordstrom's Automotive, Inc.	Year:2015 Conditions and Options:LR,4-15,LT Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 44 Stock Number: EA4773APU APU Grade Logic : A Mechanical Mileage: 44 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48	\$218.75 Recycler Quote	Fierge Auto Parts	Year:2015 Conditions and Options:G=A Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 29 Stock Number: 161327APU APU Grade Logic : A Mechanical Mileage: 29 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate

All Quoted Parts				
Part	Total Price	Seller	Comments	Status
Preliminary Estimate Price: \$189.00 - Reconditioned				
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$62.50 Recycler Quote	St. Croix Auto Parts	Year:2013 Conditions and Options:B COND ,SCRATCHES,RR Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 104 Stock Number: 180031APU APU Grade Logic : B Mechanical Mileage: 104 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$62.50 Recycler Quote	St. Croix Auto Parts	Year:2013 Conditions and Options:B COND ,CURB RUB,LR Units of Damage:0.0 COND: 0.0 PartRating: A Mechanical Mileage: 104 Stock Number: 180031APU APU Grade Logic : B Mechanical Mileage: 104 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$93.75 Recycler Quote	Eco Auto Recyclers LLC	Year:2013 Conditions and Options:LF FEW SCRATCHES, SILVER Units of Damage:0.0 COND: 0.0 Mechanical Mileage: 53 Stock Number: 490253APU APU Grade Logic : N/A Mechanical Mileage: 53 APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$177.00 Reconditioned Quote	PAM's Auto (NSF Certified Distributor)	Part Number: 135740 Description: RECON,NICE,000,PAINTED Condition: 0.0 Stock Number: 135740APU APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$189.00 Reconditioned Quote	Keystone - Milwaukee	LKQ Quote #: 198867613 Certs/Programs: AMPP/ PP, Desc: ALLOY WHEEL; 17 X 8; 10 SPOKE; 5 LUG; 120MM BP; MACHINED AND SILVER GUID #: ALY05559U10 Stock Number: ALY05559U10 APU Quote #: 1315 2137 2684 449 This part was found in the Next Day delivery area of the supplier.	Not Used On Estimate
Wheel , Passenger  Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$273.00 Reconditioned Quote	Blackburn Hubcaps and Wheels	Conditions and Options:RECON,SILVER,ALUM Units of Damage:0.0 COND: 0.0 ; ***If wheel is not in stock, Blackburn will accept the customer core to recondition. It will take 4-7 days for painted, machined, PVD, and Hyper-silver wheels to be turned around. Others that will take 7-10 days are polished and other PVD's. However, Blackburn can not repair cracked wheels. For more information, contact Paul at 800-981-8321 Ext. 117.*** Stock Number: 124 APU	Not Used On Estimate

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All Quoted Parts				
Part	Total Price	Seller	Comments	Status
			APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$202.00 Reconditioned Quote	Wheels America	Part Number: H4Z7B Description: 17x8 5 Lugs 10 Spokes *** \$115.00 w/repairable core(excludes chrome) includes free return shipping ;; Please call to confirm price and availability on all chrome clad wheels. Please reference the APU body shop rate when placing your order. Stock Number: H4Z7B APU Quote #: 1315 2137 2684 449 This part was located in the suppliers extended delivery area and may be subject to shipping charges.	Not Used On Estimate
Wheel , Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$245.00 Surplus OE Quote	Rydell Surplus OEM	Part Number: 9598667-S Description: 2013 MALIBU 17X8 10 SPOKE Cond: A Stock Number: 9598667-S APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate
Wheel . Passenger Requested Part Option : Wheel 18x8, (10 spoke), opt Q48  Preliminary Estimate Price: \$189.00 - Reconditioned	\$335.75 Surplus OE Quote	John Pauls Automotive	WHEEL Part Number: 9598668 COND: A Stock Number: 9598668APU APU Quote #: 1315 2137 2684 449 This part was found in the 48 hour delivery area of the supplier.	Not Used On Estimate

Parts Vendors			
Company	Address	Phone	Contact Name
Blackburn Hubcaps and Wheels	8190 Roll and hold Parkway Macedonia , OH 44056	800-981-8321	Paut x117
Cleveland Auto Sales and Salvage	1486 North Avenue Cleveland , WI 53015	800-278-2178	Tom , Jim or Shawn
Eco Auto Recyclers LLC	923 S Chicago St Joliet , IL 60436	815-726-2656	Vic, Pam or Jason
Fierge Auto Parts	4115 Broadway Quincy , IL 62305	217-224-3000	Darrell or Lizzie
Jantz Yard 4 Automotive, Inc	2500 Washington Rd Kenosha , WI 53140	800-554-4770	Jason, Jerry, or Mick .
John Pauls Automotive	3615 S 108TH STREET Greenfield , WI 53228	800-236-7901	sales staff
Keystone - Milwaukee	9532 W Carmen Avenue Milwaukee , WI 53225	800-924-8230	Clifford Beek
LKQ Smart Parts	N4079 Highway E Hustisford , WI 53034	800-349-5850 option 2	Sales Staff



<b>Parts Vendors</b>			
<b>Company</b>	<b>Address</b>	<b>Phone</b>	<b>Contact Name</b>
Nordstrom's Automotive, Inc.	25513 490th Ave Garretson , SD 57030	605-594-4182 or 888-200-6154	Craig Halverson .
PAM's Auto (NSF Certified Distributor)	7505 Ridgewood Rd St Cloud , MN 56303	320-363-7336	sales staff
Rockford Auto Parts & Sales	1023 Seminary St. Rockford , IL 61104	800-392-5595	Tom or Dave
Rydell Surplus OEM	1325 E. San Maranan Dr. Waterloo , IA 50702	888-801-5044	Parts Department
St. Croix Auto Parts	2253 127th St New Richmond , WI 54017	715-248-7718	
Wheels America	4750 Sherwood Ln Houston , TX 77092	800-586-1311	Sales

<b>Insurance Company</b>	<b>Adjuster Name/Company</b>	<b>Phone</b>
American Family	American Family (A. Lauseng)	800-692-6326



Labor Report

AMERICAN FAMILY INSURANCE  
SCANNING CENTER  
6000 AMERICAN PARKWAY  
MADISON, WI 53783-0001  
1-800-MYAMFAM (1-800-692-6326)

Claim #: 01-000-407927  
Owner Name: Teresa McClung  
Appraiser Name: Andy Lauseng

Insured Policy #: 410265074059

Each Op Code / Guide Number displays ALL operations WHICH MAY BE CONSIDERED in the Net Labor: Including parts and operations which MAY NOT HAVE been selected for this specific estimate.

NET VALUE TOTALS include ONLY those operations for the EXACT MODEL, ENGINE and OPTIONS actually entered.

Operation Types:

BASE Any unique labor necessary AFTER all other operations are performed.  
OVERLAP Operation common to the replacement of more than one part.  
OVERRIDE Values entered by the estimate writer  
OVERHAUL Operation which includes disassembling and reassembling to allow replacement.  
R & I Remove and install part or assembly.  
REMOVE Value assigned for removal of old stripe / overlay.  
REPLACE An operation or group of operations necessary for replacement of this item.

Elimination:

PARTS Included in another part selection  
LABOR Included in another labor operation

Vehicle

2015 Chevrolet Malibu 1LT 4 DR Sedan  
4cyl Gasoline 2.5 DOHC  
6-Speed Automatic

Options - AudaVIN Information Received

<b>17 Inch Alloy Wheels</b>	1st Row LCD Monitor(s)	2nd Row Head Airbags
AM/FM CD Player	Air Conditioning	Alarm System
Anti-Lock Brakes	Auto Headlamp Control	<b>Automatic Dimming Mirror</b>
Auxiliary Audio Input	<b>Bodyside Moldings</b>	Bucket Seats
<b>Cargo/Trunk Net</b>	Carpeting	Center Console
Cruise Control	Daytime Running Lights	Digital Clock
Driver Information Sys	Dual Airbags	Electronic Compass
Emergency S.O.S. System	Ext Mirror Turn Signals	Floor Mats
<b>Garage Door Opener</b>	Head Airbags	Heated Power Mirrors
Humidity Sensor	Illuminated Visor Mirror	Intermittent Wipers
Keyless Entry System	Knee Air Bags	Lighted Entry System
MP3 Decoder	OnStar System	Overhead Console
Power Brakes	Power Door Locks	<b>Power Drivers Seat</b>
Power Steering	Power Windows	Projector Beam Headlamps
Pwr Accessory Outlet(s)	<b>Pwr Driver Lumbar Supp</b>	Rear Side Airbags
<b>Rear View Camera</b>	Rear Window Defroster	Rem Trunk-L/Gate Release
<b>Remote Starter</b>	Side Airbags	SiriusXM Satellite Radio
Split Folding Rear Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt & Telescopic Steer
Tinted Glass	Tire Pressure Monitor	Touch Screen Display
Traction Control System	Trip Computer	USB Audio Input(s)
Vehicle Tracking Service	Velour/Cloth Seats	Wireless Audio Streaming
Wireless Phone Connect	Wood Interior Trim	



AudaVIN options are listed in bold-italic fonts

LABOR

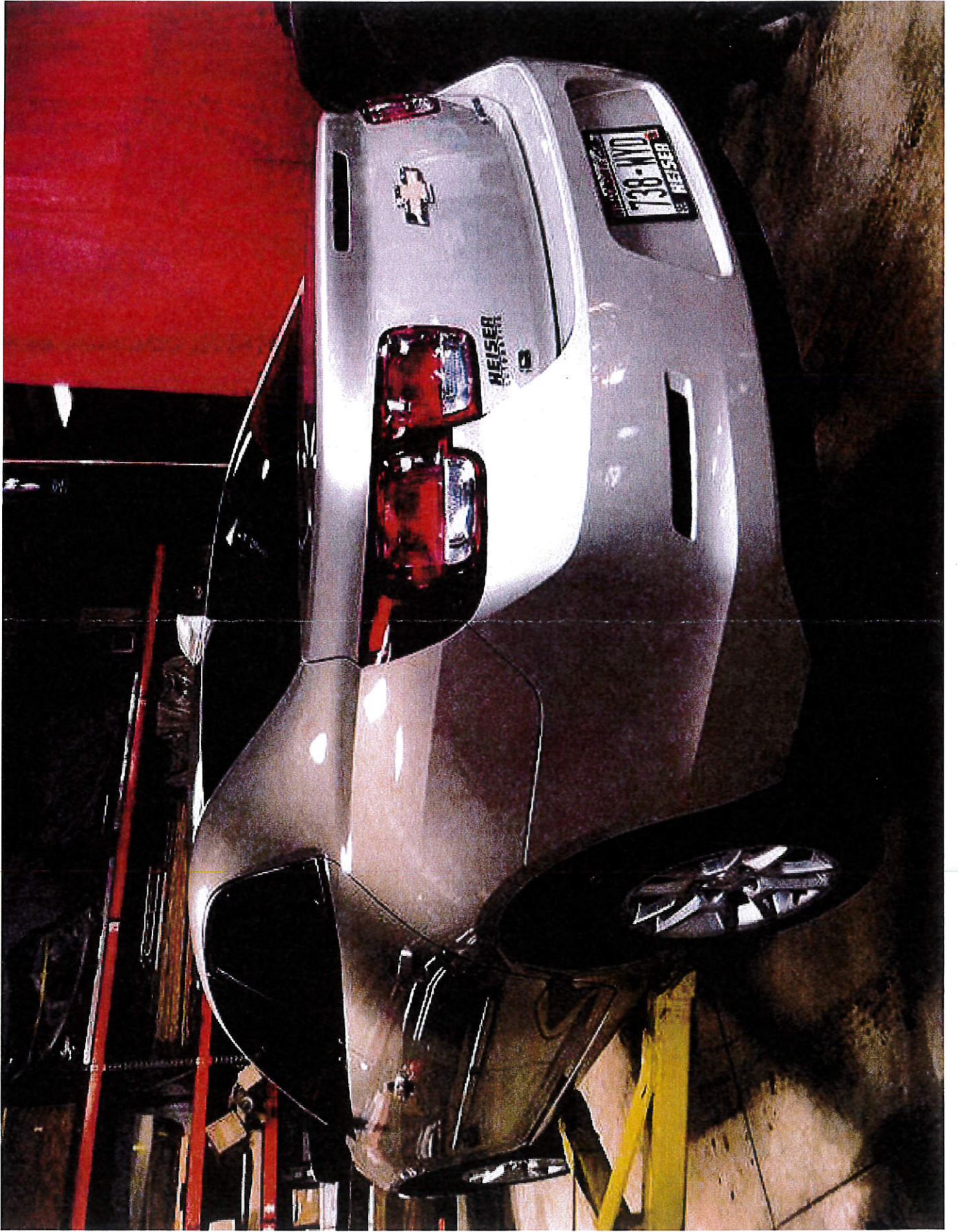
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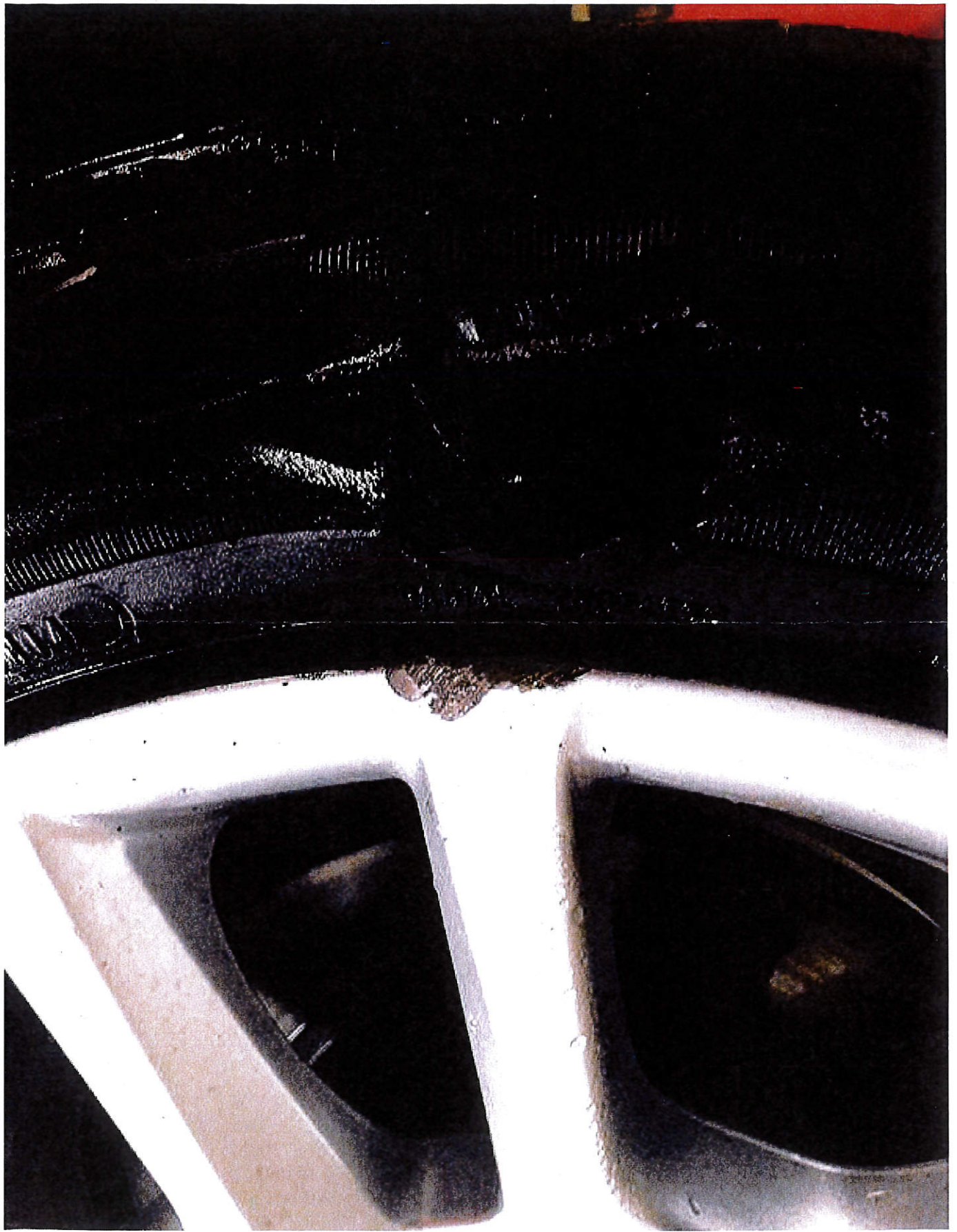


Line	Op	Guide	Description	Operation Type	Full Value	Elim. Value	Net Value	R	Elimination
1	UC	909	Wheel,Front RT SNSR,FRT TIRE PRESSURE RT WHEEL,FRONT RT	BASE	0.2	0.0	0.2		
				R & I	0.1	0.0	0.1		
				R & I	0.1	0.0	0.1		
				TOTALS	0.4	0.0	0.4	SM	
2	RI	909	Front Wheel R & I RT WHEEL,FRONT RT	BASE	0.0	0.0	0.0		
				R & I	0.1	0.1	0.0		LABOR 909 UC
				TOTALS	0.1	0.1	0.0	SM	
3	RI	911	Rear Wheel R & I RT WHEEL,REAR RT	BASE	0.0	0.0	0.0		
				R & I	0.1	0.0	0.1		
				TOTALS	0.1	0.0	0.1	SM	
4	E	1010	Valve Stem	BASE	0.0	0.0	0.0		
				TOTALS	0.0	0.0	0.0	SM	

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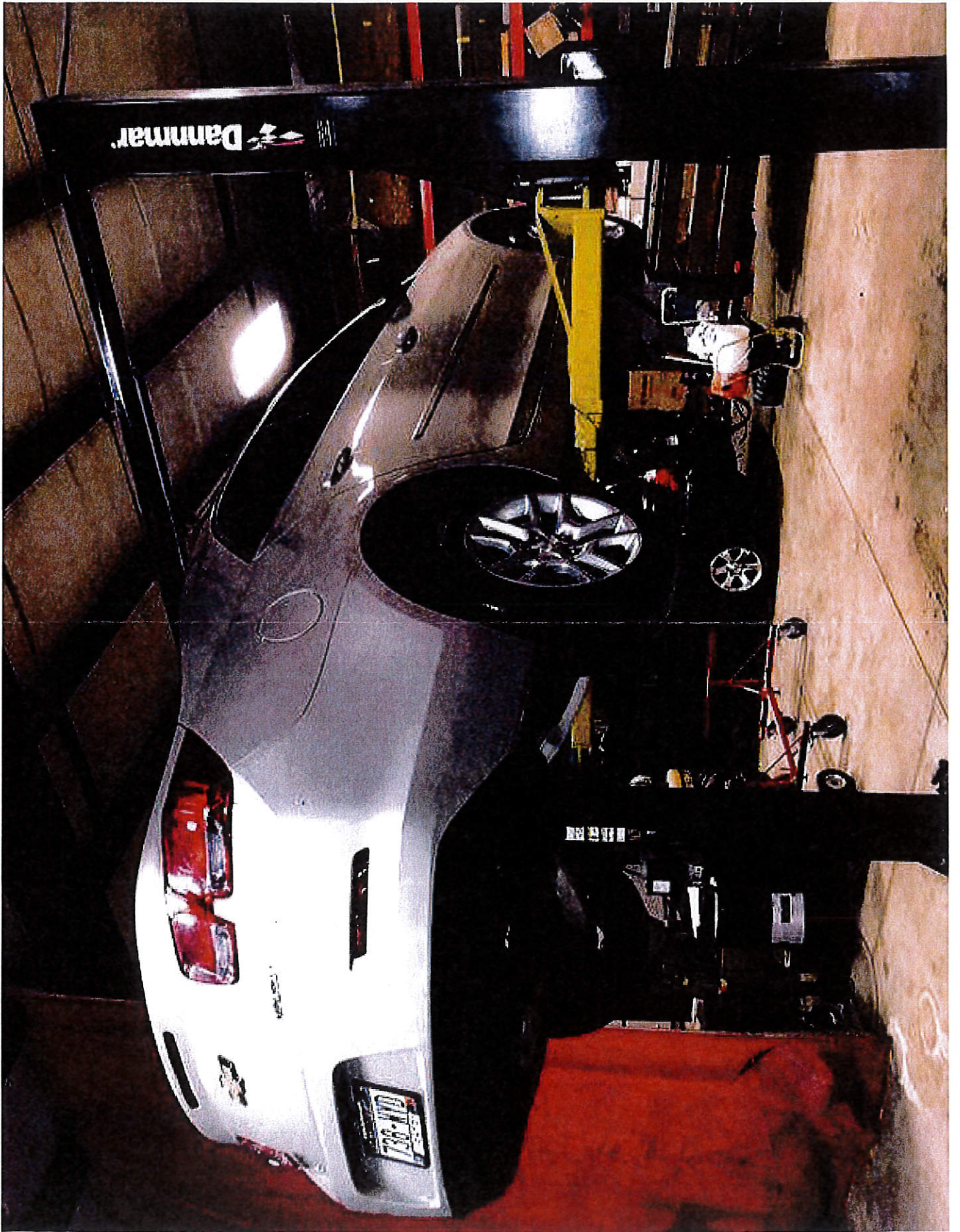
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30000 012012 000155 0000 000000 0000



### Financials : Checks

Request Check/Draft Copy											
Check Number	Pay To	Payment Method	Net Amount	Issue Date	Scheduled Send Date	Status	Bulk Invoice	Deductible Applied	Service Period Start	Service Period End	Date of Reconciliation
000036673	Teresa McClung	Check	\$112.02	03/20/2018	03/20/2018	Cleared		\$500.00			03/27/2018

