

CITY OF MILWAUKEE

GRANT F. LANGLEY
City Attorney

RUDOLPH M. KONRAD
Deputy City Attorney

PATRICK B. McDONNELL
LINDA ULISS BURKE
Special Deputy City Attorneys

CITY OF MILWAUKEE
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'03 APR 24 AM 10:39

OFFICE OF
CITY ATTORNEY



OFFICE OF CITY ATTORNEY
800 CITY HALL
200 EAST WELLS STREET
MILWAUKEE, WISCONSIN 53202-3551
TELEPHONE (414) 286-2601
TDD 286-2025
FAX (414) 286-8550

April 14, 2003

John Kluessendorf
3439 South New York Avenue
Milwaukee, WI 53207

Re: C.I. File No: 03-S-99

Dear Mr. Kluessendorf:

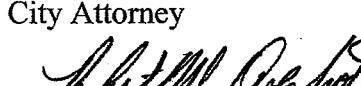
This office is in receipt of your claim in the amount of \$715.48, relating to damage you sustained to your personal property on February 15, 2003 during a water meter exchange at 3439 South New York Avenue.

Pursuant to the April 11, 2003 conversation that you had with our office, the City is prepared to offer you \$200.00 to settle this claim. Accordingly, we will offer \$200.00 for the alleged damage to your personal property when your water meter was exchanged by the Milwaukee Water Works.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney


ROBERT M. OVERHOLT
Investigator Adjuster

RMO:beg
1048-2003-684:66517
c: Earl Smith

BEVERLY A. TEMPLE
THOMAS O. GARTNER
BRUCE D. SCHRIMPF
ROXANE L. CRAWFORD
SUSAN D. BICKERT
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MARYNELL REGAN
G. O'SULLIVAN-CROWLEY
DAWN M. BOLAND

Assistant City Attorneys

4/21/03
Appealed, Hearing requested Kluessendorf

CITY OF MILWAUKEE
2003 APR 24 AM 8:52
RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE

3439 S. New York Ave
Milwaukee, WI 53207
February 20, 2003

2003 FEB 21 AM 11:50

RONALD D. LECHAFER
CITY CLERK

City Clerk
Room 205 City Hall
200 East Wells St
Milwaukee, WI 53202

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Attn Claims Department:

On February 15, 2003 the Milwaukee Water Works sent an employee to my home (3439 S. New York Ave.) to replace my water meter. The Water Works employee failed to turn the water off prior to beginning work and broke the water pipe off in the floor. The employee did not know how to shut the water off at the street and went out to his truck while my basement was filling with water. Twenty minutes later five additional members of the water department showed up, including his supervisor, Art Davies. One of these members located and turned off the water at the street. They continued with the water meter replacement and when confronted with the damage and cleanup of my basement, I was told that it was my problem and that I should contact the City Clerks office to file a claim. They called in a plumber to replace the pipe broken off by the Water Works employee. The plumber could not believe that the Water Works employee had not shut off and did not know how to shut off the water prior to beginning work.

As a result of the negligence of the Milwaukee Water Works I have incurred the following damages:

| Quantity | Item | Location Purchased | Estimated Value |
|----------|-----------------------------|--------------------|------------------------|
| 1 | 7 1/2 Ft Christmas Tree | Boston Store | \$250.00* |
| 12 Sets | Salverstri Christmas Lights | Boston Store | \$120.00* |
| 1 | Wagner Paint Sprayer | Home Depot | \$39.00* |
| 1 | Porter Cable Palm Sander | Home Depot | \$79.97* |
| 7 | Packages of Sanding Disks | Home Depot | \$20.79* |
| 1 | Outdoor Lamp | Home Depot | \$29.93* |
| 2 | Area Rugs | | \$40.00* |
| 1 | Sheet of Drywall | Home Depot | \$3.71* |
| 4 | Hrs to Cleaning Crew | | \$100.00 (Actual Cost) |

*Tax on Items at 5.5%

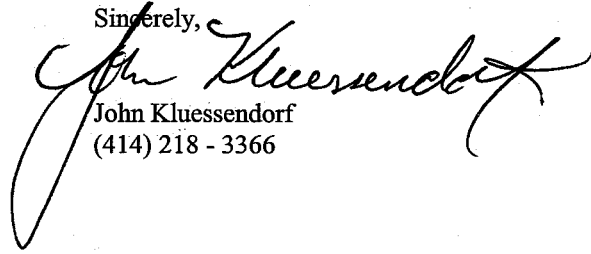
\$32.08

Total Damages

\$715.48

Please note that I've excluded my lost consulting wages of \$1,000 for an entire day dealing with the Milwaukee Water Works incompetence.

Sincerely,



John Kluessendorf
(414) 218 - 3366