

City Clerk ATTN: CLAIMS
200 E. Wells St.,
Room 205
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE
2023 AUG 28 PM 2:52

CITY CLERK'S OFFICE

We have owned our home at 3405 N Humboldt Blvd in Milwaukee since July of 2014 and had never had any previous trouble with our sewer line until last year. We would like to be reimbursed for our expenses in fixing the damage done by a city project contracting company.

During the city's lead lateral water line replacement work last fall, 5-Star Energy hit our original clay sewer pipe while excavating with either their drill or backhoe on March 8, 2022. They informed us of the issue that afternoon so that we would not use our water. We took photos while watching the repair and could see that a tamper was not used to compact the soil.

5-Star completed the repair that night about 9 or 10pm. We learned later that the repair was never inspected and had no camera exam to confirm that the work was done well or to be able to compare to future issues.

On August 21, 2022, our sewer backed up into our home, flooding our basement including our laundry room and basement office. Rugs, carpet tiles, etc. were ruined. We had a two month old baby and two young kids at home, and grandparents visiting at the time. We cleaned the mess ourselves and hired ABC Sewer to immediately snake the pipe (\$90). They were unable to reach the blockage so we hired Roto-Rooter the next day to snake the pipe again and send a camera through (\$935.83). They did not bring a long enough snake so were only able to reach part way through the pipe. Roto-Rooter recommended we video the pipe, which is how we learned that the pipe was broken.

After calling several companies to get quotes, timelines, and compare solutions, we hired Heiden Plumbing to water jet debris from the manhole and video the pipe (\$896.75). They could not come out to do the work until September 15, 2022 so we had to stay with family in Madison during that time because our plumbing was still not useable.

In the new video footage from Heiden, we can see that the joint between the original pipe and repaired section looks rough and most likely leaked. We have photos of the interior of the pipe that also show sediment build up in the patched PVC (upstream) side of the joint that is not present in the clay pipe. Since misaligned pipes can cause wastewater to leak into the surrounding soil and cause erosion and increased pressure on the line, we believe the original damage and repair by 5-Star Energy caused our pipe to collapse.

After Heiden water jetted the pipe, it was useable for a short time, but we needed a permanent solution before the pipe collapsed in other sections, or debris fell in the hole. We hired IHN Company to line our pipe with a cured-in-place pipe lining (CIPP) from the manhole to our house that included a warranty (\$11,850). The work was completed on October 10, 2022.

Four days after our new liner was installed, 5-Star excavated the area of our yard where they had patched the pipe to inspect their work. They claimed that it looked fine.

On March 29, 2023, Sirrah Construction excavated on Humboldt in front of our house as part of the Humboldt reconstruction project. They were digging to put in storm sewer drains and ripped a hole in our new sewer liner. They repaired the damage with another patch of PVC, but our warranty is now void. This work was inspected when it was completed.

OFFICE OF CITY ATTORNEY
29 AUG 28 AM 8:28

Because we paid out of pocket to repair our pipe due to the damage caused by city contractors, and especially now that our warranty is void, we believe we should be reimbursed by the City of Milwaukee for our total costs of \$13,772.58.

Thank you,

Katie and Ivan Eisenberg

3405 N. Humboldt Blvd
Milwaukee, WI 53212

Katie: 203-273-5497
katie.layman@gmail.com

Ivan: 814-969-5919
ivan.eisenberg@gmail.com

Couldn't open - Need water jet



PO Box 07461
Milwaukee, WI 53207
Phone : 414-744-6060
www.ABCsewer.com
jeff@ABCsewer.com

No. 302520

INVOICE

Date: 8-21-22

BILL TO

DESCRIPTION

3405 N Humboldt
- Staked main clean out
(will not open)
wipes

Ⓟ
#1001

OTHER COMMENTS

1. Please include the invoice number on your check.
2. I understand that ABC Sewer & Drain Cleaning is not responsible for any damage done by conventional repair efforts to plumbing fixtures or piping that is aged or deteriorated.

TOTAL \$

90⁰⁰

If you have any questions about this invoice, please contact
Tammy Hammond, 414-744-6060, tammy@ABCsewer.com

Thank you for your business!

Transaction Details

X

Description: POS PURCH - ROTO-ROOTER 1799 WI WEST ALLIS ROTO-ROOTER US

Amount: -\$935.83

Date: AUG 23, 2022

Type: Withdrawal

Fee: \$0.00

Close

2022

AUG 23 2022	POS PURCH - ROTO-ROOTER 1799 ROTO-ROOTER US	- <u>\$935.83</u>
AUG 24 2022	Check #1001 SHR DRAFT - SHARE DRAFT 1001	- <u>\$90.00</u>

NAME:	SERVICE DATE:	
ADDRESS:	JOB LOCATION:	
CITY, STATE, ZIP:	INVOICE NO.:	ACCOUNT NO.:
PHONE:	CONTACT INFORMATION:	
DESCRIPTION OF WORK:		

RECOMMENDATIONS:

As required by the Wisconsin construction lien law, Contractor hereby notified Owner that persons or companies furnishing labor or materials for the construction on Owner's land may have lien rights on Owner's land or buildings if not paid. Those entitled to lien rights, in addition to Contractor, are those who contract directly with the Owner or those who give the Owner notice within 60 days after they first furnished labor or materials for the construction. Accordingly, Owner probably will receive notices from those who furnish labor or materials for the construction, and should give a copy of each notice received to his mortgage lender, if any. Contractor agrees to cooperate with the Owner and his lender, if any, to see that all potential lien claimants are duly paid.

TRUCK / TRIP CHARGE:

TOTAL MATERIALS:

TOTAL LABOR:

SUB TOTAL

SALES TAX

TOTAL

ARRIVAL TIME:

DEPARTURE TIME:

CUSTOMER'S APPROVAL:

Ihn Plumbing Company
 633 Cecelia Drive
 Pewaukee, WI 53072 US
 +1 2626910402
 annie@ihncompany.com
 www.ihncompany.com

Invoice



BILL TO

Ivan & Katie Eisenberg
 3405 N. Humboldt Avenue
 Milwaukee, WI 53212

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
15627	10/10/2022	\$0.00	10/10/2022	Due on receipt	

PLUMBER/TECH

Lining Crew

DATE	ACTIVITY	DESCRIPTION	QTY	RATE	AMOUNT
10/10/2022	Sales	<p>Contractor proposes to furnish labor and materials for work to be performed in accordance with the following specifications.</p> <p>Description of work CIPP Lining</p> <ol style="list-style-type: none"> 1.) To furnish and install new CIPP Lining from basement clean out to city main. 2.) To Clean root infiltration out of existing sewer lateral. 3.) To water jet sewer system as needed, 4.) To back fill , intall clean out to proper height. 5.) To furnish and install new concrete as needed. <p>If additional work is needed other than listed above it will be at a time and material rate.</p> <p>Payment 60% down to start, balance due upon completion Please make checks payable to IHN Plumbing Company Surcharge of 3.5% added to credit card transactions</p>			12,150.00
	Refund or Discount		1	-300.00	-300.00

Ihn Plumbing Company
 633 Cecelia Drive
 Pewaukee, WI 53072 US
 +1 2626910402
 annie@ihncompany.com
 www.ihncompany.com

Invoice

*Hello Ivan & Katie
 Glad we could help
 Please call us over
 for estimate
 Thank you
 Annie*

BILL TO
 Ivan & Katie Eisenberg
 3405 N. Humboldt Avenue
 Milwaukee, WI 53212

INVOICE #	DATE	TOTAL DUE	DUE DATE	TERMS	ENCLOSED
15627	10/10/2022	\$8,350.00	10/10/2022	Due on receipt	

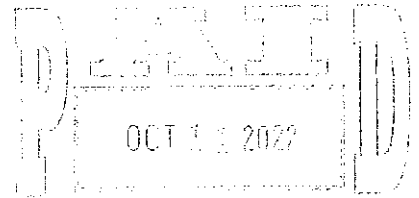
PLUMBER/TECH
 Lining Crew

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	Refund or Discount		1	-300.00	-300.00

PAYMENT 3,500.00
 BALANCE DUE **\$8,350.00**

PAYMENT
BALANCE DUE

11,850.00
\$0.00



on 10/13/2022
for \$3,000.00
of \$11,850.00

Ms. W. T. U. C.
Check # 1008
\$ 3,000.00

Thank you
L. Smith
M. C.



633 Cecelia Dr. • Pewaukee, WI 53072
 262-691-0402
 www.ihncompany.com

JOB TICKET

DATE _____
 TIME _____
 WORKMAN _____
 Existing Customer New Customer

Name (Owner/Tenant) WAW IFFENBURG Bill To _____
 Job at 3405 N WORTHBUR AV At _____
 Nature of Work CIPP TEL _____
 Brand: _____ Model: _____ P.O. _____
 Serial: _____

DESCRIBE FULLY: Nature of Work Done, Exact Location of Each Fixture or Repair Made, Continue on Reverse Side if Necessary

Time	From	To	Hours	AMOUNT
Mon.				
Tue.				
Wed.				
Thur.				
Fri.				
Sat.				
TOTAL HOURS				11.00

Min. Material Charge - \$20	
Labor _____ Hrs. @ _____	
Trip Charge	
3.5% cc surcharge	
Sub-Total	
Tax 5.1%	
5.5%	
Other	
Total	1150.00

AS REQUIRED BY THE WISCONSIN CONSTRUCTION LIEN LAW, BUILDER HEREBY NOTIFIES OWNER THAT PERSONS OR COMPANIES FURNISHING LABOR OR MATERIALS FOR CONSTRUCTION ON THE OWNER'S LAND MAY HAVE LIEN RIGHTS ON THE OWNER'S LAND AND BUILDINGS IF NOT PAID. THOSE ENTITLED TO LIEN RIGHTS, IN ADDITION TO IHN COMPANY, INC, ARE THOSE WHO CONTRACT DIRECTLY WITH THE OWNER OR WHO GIVE THE OWNER A NOTICE WITHIN 60 DAYS AFTER THEY FIRST FURNISH LABOR OR MATERIALS FOR THE CONSTRUCTION. ACCORDINGLY, THE OWNER WILL PROBABLY RECEIVE NOTICES FROM THOSE WHO FURNISH LABOR OR MATERIALS FOR THE CONSTRUCTION, AND SHOULD GIVE A COPY OF EACH NOTICE RECEIVED TO HIS MORTGAGE LENDER, IF ANY. BUILDER AGREES TO COOPERATE WITH THE OWNER AND HIS LENDER, IF ANY, TO SEE THAT ALL POTENTIAL LIEN CLAIMANTS ARE DULY PAID.

TO THE CUSTOMER: Service men are required to have work slips signed. This is done in order to protect you, the workmen and ourselves, and enable us to give you absolute satisfactory service. You are respectfully requested to examine the material and labor statement before workmen leave the job and if you find everything satisfactory, okay this ticket. If service is unsatisfactory in any way, please phone our office immediately.

I the undersigned, find the time and material charged above satisfactory and agree to pay at the time of completion.

Signed: [Signature] Date: 10/16/2002

