CASE: 14835001

January 24, 2024

To Whom It May Concern:

Hello this is MY Vang on 3422 N. 79th st

Milwaukee, WI 53222

414-698-8917

On January 13, 2024, I got off of work and got on lift. Lift drop me off at the corner of 79<sup>th</sup> and Lisbon. My husband picked me up at the corner and while we were walking home at 2:10am we heard a noise like a branch broke down. It was a loud noise because when we got to Townson and 79<sup>th</sup> I was worry because many branch in the street are hanging and city need to come by and cut it. So like I was saying when we got closer to the house we saw a big branch in the middle of the street in front of my house. My husband ran and took a video of it and post it on tik tok. I was across from my house mad and angry because that's my only car that I use. When we got to the car the tree was on top of my back window. My widow was all broken shatter with no glass on. While the tree was laying on top of my trunk and the middle of the street. On top of that my rear mirror on the right driver side was knock down by the tree too. The back truck was mess up we had to remove the tree because Monday was Martin Luther King's birthday so city didn't work. But I reach out to them on Tuesday and made a report. She stated that I have to send this in with the case number and video or picture that was taken. I do have the video along with picture. I also took my car to NCS auto body to get a estimate on my car. There is an attachment that they gave me. Also a usb of the video and some picture of my car.

I love my car deeply have it for more than 5 years. I am from California and I pay 20.00 every 3 months to get my parking on the street. I have 8 kids and I can't afford to fix my car. All I know is that if the city know that winter is coming do go around and trim those tree. Because what if it was me that night got home and the tree felt and hit me. What are they going to do? It's on the city side of the street. My car is my life I just need my car for my transportation and take my kids to school. Please reach out to me if you can.

Toyota Sienna 2005

Grey

Myvajs@outlook.com email

414-678-8917 Cell

Thanks you.

CILLA CFEKK. & OLLICE
SOSH TWN SP BN 3: 22



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# TikTok • @leepoher



5700 W. Hemlock St, Milwaukee, WI 53223 Phone: (414) 727-4777, Fax: (414) 727-4778

	Image Report										
Owner:	Vang, My	Insurance:	City of Milwaukee	Estimator:		Vehicle Out:					
RO Number:	62979	Claim Number:	14835001								
Year:	2005	Color:	TAN	License Plate:		Production Date:	10/2004				
Make:	TOYO	Body Style:	4D VAN	State:		Mileage In:	239,528				
Model:	Sienna LE FWD w/	Engine:	6-3.3L Gasoline	VIN:	5TDZA23C65S245699	Condition:	Excellent				



1/23/2024 E01 Comments:



1/23/2024 E01 Comments:



1/23/2024 E01 Comments:



1/23/2024 E01 Comments:



1/23/2024 E0 Comments:



1/23/2024 E01 Comments:

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1/23/2024 E01 Comments:



1/23/2024 E01
Comments:
My back trunk
On 1/13/24



1/23/2024 E01
Comments: Picture of when the tree

Was an My

Car



1/23/2024 E01 Comments: My rear mirror



We take care of it so you don't have to! 5700 W. Hemlock St, Milwaukee, WI 53223

Phone: (414) 727-4777 FAX: (414) 727-4778

Workfile ID: 68d50c6f PartsShare: 7LDjSq

Federal ID: 26-0892442

### **Estimate**

**RO Number: 62979** 

Customer:

Insurance:

Adjuster:

Estimator:

Vang, My

City of Milwaukee

Phone: Claim:

Create Date:

1/23/2024

3422 N 79th St

Milwaukee, WI 53222 (414) 689-8917

Loss Date:

Deductible:

2005 TOYO Sienna LE FWD w/7-Passenger Seating 4D VAN 6-3.3L Gasoline MPFI TAN

VIN:

5TDZA23C65S245699

Interior Color:

GREY

Mileage In:

14835001

239,528

Vehicle Out:

License: State:

Exterior Color: Production Date:

TAN 10/2004 Mileage Out: Condition:

Excellent

Job #:

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor	Туре	Paint
1	E01		FRONT DOOR						
2	E01	Remove/Replace	LT Mirror assy w/o heated	1	262.15T	OEM	0.3T	Body	
3	E01		SIDE PANEL						
4	E01	Blend	LT Side panel						5.4T
5	E01	Blend	RT Side panel						5.4T
6	E01	Remove/Install	LT Glass Toyota w/o antenna green, w/o sunshade				1.0T	Body	
7	E01	Remove/Install	RT Glass Toyota w/o antenna green, w/o sunshade				1.0T	Body	
8	E01		Disconnect Battery				0.2T	Mech	
9	E01		Mask Side Glass Opening Repair/Primer	1	5.00T	Other	0.3T	Body	
10	E01		Mask Side Glass Opening Primer Application	1	5.00T	Other	0.3T	Body	
11	E01		3M Perforated Trim Masking Tape/ Lift 06349	1	28.99T	Other	1.0T	Body	
12	E01		Mask Protect Dashboard/Insturment Panel	1	10.00T	Other	1.0T	Body	
13	E01		Cover Seats Protect Interior	1	10.00T	Other	1.0T	Body	
14	E01		Mask/Protect Painted Surfaces	1	10.00T	Other	0.4T	Body	
15	E01		Store/Protect Removed Glass	1	5.00T	Other	0.1T	Body	
16	E01		Glass Debris Clean-Up After Removal				0.5T	Body	
17	E01		3M Urethane Primer Daubers 08688	1	0.30T	Other			
18	E01		Glass Mating Flange Primer	1	20.00T	Other			
19	E01		ISO Rubbing Alcohol	1	1.00T	Other	0.2T	Body	
20	E01		Urethane	1	25.00T	Other			

1/23/2024 2:20:25 PM Page 1

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-cored, RECOND = Reconditioned, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

### **RO Number: 62979**

2005 TOYO Sienna LE FWD w/7-Passenger Seating 4D VAN 6-3.3L Gasoline MPFI TAN

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21	E01		Non-Conductive Urethane	1	31.00T	Other			
22	E01		Urethane Applicator Tips	1	1.50T	Other			
23	E01		Glass Stick	1	1.50T	Other			
24	E01		Glass Cut out Wire	1	34.99T	Other			
25	E01		Glass Knife Blade	1	17.50T	Other			
26	E01		Razor Blades	1	0.75T	Other			
27	E01		Transfer DMV/EZ Pass Labels	1	1.50T	Other	0.2T	Body	
28	E01		LIFT GATE						
29	E01	Remove/Replace	Lift gate w/o power door, w/o monitor w/o spoiler	1	1,175.15T	OEM	5.0T	Body	3.3T
30	E01		Add for Clear Coat						1.3T
31	E01		Unbox/Inspect/Mirror Match				0.1T	Body	
32	E01		Test Fit Outer Panel				0.2T	Body	
33	E01		Test Fit Door Shell				0.2T	Body	
34	E01		Repair Shipping Damage				0.5T	Body	
35	E01		Disconnect/Reconnect Battery				0.2T	Mech	
36	E01		Protect Vehicle Interior	1	5.00T	Other	0.2T	Body	
37	E01		Seam Sealer Outer Panel	1	20.00T	Other			
38	E01		Seam Sealer door shell	1	20.00T	Other	0.5T	Body	
39	E01		Prep for Seam Sealer application				0.2T	Body	
40	E01		Mask for Seam Sealer Application	1	5.00T	Other	0.3T	Body	
41	E01		Seam Sealer Application Tips	1	2.00T	Other			
42	E01		Mask Openings for Wax Application	1	3.00T	Other	0.1T	Body	
43	E01		Anti-Chip Primer/Guard						0.5T
44	E01		Cavity Wax	1	10.00T	Other	0.2T	Body	
45	E01		Cavity Wax Hinge Application	1	1.00T	Other	0.1T	Body	
46	E01		Sound Dampening Pads	1	15.00T	Other	0.2T	Body	
47	E01		Repair Shell for Skin				1.0T	Body	
48	E01		Protect Connectors	1	3.00T	Other	0.1T	Body	
49	E01		Mask Openings	1	3.00T	Other	0.2T	Body	
50	E01		Touch-up Bolts/Hinges						0.2T
51	E01	Remove/Replace	Nameplate "LE"	1	31.06T	OEM	0.2T	Body	
52	E01	Remove/Replace	Nameplate "SIENNA"	1	44.82T	OEM	0.2T	Body	
53	E01	Remove/Replace	Emblem	1	40.45T	OEM	0.2T	Body	
54	E01	Remove/Replace	Nameplate "TOYOTA"	1	50.66T	OEM	0.2T	Body	
55	E01	Remove/Replace	Molding assy w/o monitor beige mica	1	242.13T	OEM	0.0T	Body	0.4T
56	E01		Add for Clear Coat						0.1T
57	E01	Remove/Install	RT Support cylinder				0.3T	Body	
58	E01	Remove/Install	LT Support cylinder				0.3T	Body	
59	E01	Remove/Install	RT Hinge				0.5T	Body	
60	E01	Remove/Install	LT Hinge				0.5T		
61	E01	Remove/Replace	Glass Toyota w/o privacy	1	502.48T	Glass	0.0T		
62	E01		Battery R&I				0.1T	•	
								-	

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2005 TOYO Sienna LE FWD w/7-Passenger Seating 4D VAN 6-3.3L Gasoline MPFI TAN

		, , , , , , , , , , , , , , , , , , , ,						
63	E01		Glass Collection and Disposal	1	25.00T	Other	0.2T	Body
64	E01		Detailers Putty	1	12.00T	Other		
65	E01		Crash Wrap	1	15.00T	Other		
66	E01		High Contact Tape	1	10.00T	Other		
67	E01		Detail Brushes	1	10.00T	Other		
68	E01		Inspect and Clean Seatbelts/buckle				1.0T	Body
69	E01		Install Protection Paper for Blowing Vents	1	5.00T	Other	0.5T	Body
70	E01		Inspect and Clean Door Panel				1.0T	Body
71	E01		Inspect and Clean Seat Tracks	1	3.00T	Other	0.5T	Body
72	E01		Grease Lube Tracks and Motors	1	3.95T	Other	0.2T	Body
73	E01		Inspect an Clean Cloth Seats	1	15.00T	Other	1.0T	Body
74	E01		Inspect and Clean Carpet	1	30.00T	Other	1.5T	Body
75	E01		Inspect and Clean Headliner	1	30.00T	Other	1.5T	Body
76	E01	Remove/Replace	Motor & bracket	1	241.24T	OEM	0.7T	Body
77	E01		Inspect and Clean Package Tray	1	5.00T	Other	1.0T	Body
78	E01		Post Cleaning Light Inspection				1.0T	Body
79	E01	Remove/Replace	Wiper arm	1	76.60T	OEM	0.2T	Body
80	E01	Remove/Replace	Lift gate trim stone	1	545.22T	OEM	0.0T	Body
81	E01	Remove/Replace	RT Window trim side, w/o power door stone	1	98.67T	OEM	0.0T	Body
82	E01	Remove/Replace	LT Window trim side, w/o power door stone	1	101.68T	OEM	0.0T	Body
83	E01		REAR LAMPS					
84	E01	Remove/Replace	RT Combo lamp assy	1	164.23T	OEM	0.4T	Body
85	E01	Remove/Install	LT Combo lamp assy				0.4T	Body
86	E01	Remove/Replace	RT Combo lamp assy	1	155.70T	OEM	0.0T	Body
87	E01	Remove/Install	LT Combo lamp assy				0.0T	Body
88	E01	Remove/Install	High mount lamp w/o spoiler				0.0T	Body
89	E01		VEHICLE DIAGNOSTICS					
90	E01	Sublet	Pre-repair scan	1	150.00	Sublet		
91	E01	Sublet	Post-repair scan	1	1,580.00	Sublet		
92	E01		Co-Pilot Test Drive	1	75.00T	Other		
93	E01		Crash wrap for protection	1	12.00T	Other	0.5T	Body
94	E01		Cover car	1	10.00T	Other	0.3T	Body
95	E01		Corrosion protection	1	10.00T	Other	0.3T	Body
96	E01		Clean & re-tape mldg(s)	1	15.00T	Other	0.5T	Body
97	E01		Flex additive	1	8.00T	Other		
98	E01		Hazardous waste removal	1	5.00T	Other		
99	E01		Urethane kit	1	25.00T	Other		

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts					4 352 22

Parts 4,352.22

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Sublet/Miscellaneous			1,730.00
Labor, Body	78.00	31.6	2,464.80
Labor, Refinish	78.00	16.6	1,294.80
Labor, Mechanical	193.00	0.4	77.20
Material, Paint			962.80
Subtotal			10,881.82
Sales Tax			722.99
Grand Total			11,604.81
Net Total			11,604.81

Estimate Version	Total \$	
Original	11,604.81	
Insurance Total \$:	0.00	
Received from Insurance \$:	0.00	
Balance due from Insurance \$:	0.00	
Customer Total \$:	11,604.81	
Received from Customer \$:	0.00	
Balance due from Customer \$:	11,604.81	

Estimator can be reached at samantha@nscautobodyrepair.com or 414-727-4777

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