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February 27, 2019

Scott and Julie Schellhorn
47298 Honey Farm Road
Gays Mills, WI 54631

RE: C.I. File No. 1029-2018-2583
Communication from Henry Shellhorn

Dear Mrs. and Mr. Shellhorn:

We are in receipt of your request to review the claim for damages to your 2005 Volkswagen Passat, in the amount of \$2,217.60, occurring on November 9, 2018 in the vicinity of N. 28th Street between West Clybourn and West Saint Paul, Milwaukee, Wisconsin. The vehicle was being driven by your son, Henry Schellhorn, who initially filed a claim for sustained damages to your vehicle on December 12, 2018.

We conducted our investigation, which included careful review of the materials you submitted in regards to this matter. According to the materials you submitted for our review, you noted in your narrative, accompanied with a copy of the tow bill, that the vehicle in question was picked up by R/C Towing and Auto Repair on November 9, 2018 from 2 Brothers Automotive 505 N 27th, and towed to Umansky Motor Cars, 1400 W. Silver Spring. In your narrative, you state the automotive technicians at 2 Brothers could not fix the vehicle, which prompted the towing of the vehicle to Umansky. Your narrative and accompanied tow bill does not indicate as to what the damages are, reasons why the vehicle in question is inoperative, or why the automotive technicians at 2 Brothers were unable to fix the vehicle.

Your narrative states that due to scheduling issues and to obtain a quicker analysis, the vehicle was towed from Umansky Motors to Foreign Motors on November 10, 2018. A receipt of payment to Foreign Motors dated November 13, 2018 shows a payment from Henry Schellhorn in the amount of \$1,150.00 and another payment on November 25, 2018 in the amount of \$1,067.60. The receipts from Foreign Motors and your narrative do not state as to what the payments are for as to repairs to your vehicle.

Finally, the vehicle in question was sold to Foreign Motors on or about December 10, 2018. We have concluded our investigation into this matter. As titled owners of the 2005 Volkswagen Passat, you have not proven what the damages are that allegedly resulted from the impact with the speed hump in the vicinity of West Clybourn and West Saint Paul on November 9, 2018. Therefore, we are denying your claim.

