

CITY OF MILWAUKEE
2002 JAN -8 PM 2:38
RONALD B. LEONHARDT
CITY CLERK

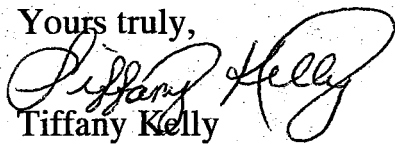
January 7, 2002

Milwaukee City Clerk
200 East Wells Street
Room 205
Milwaukee, WI 53202

Dear City Clerk Office,

I want to Appeal your decision regarding claim 01-S-381.

Yours truly,


Tiffany Kelly

CITY OF MILWAUKEE

GRANT F. LANGLEY
City Attorney

RUDOLPH M. KONRAD
Deputy City Attorney

THOMAS E. HAYES
PATRICK B. McDONNELL
CHARLES R. THEIS
Special Deputy City Attorneys



CITY OF MILWAUKEE
2002 JAN - 8 PM 2:36
RONALD D. LEONHARDT
CITY CLERK

BEVERLY A. TEMPLE
THOMAS O. GARTNER
LINDA ULISS BURKE
BRUCE D. SCHRIMPF
ROXANE L. CRAWFORD
SUSAN D. BICKERT
HAZEL MOSLEY
HARRY A. STEIN
STUART S. MUKAMAL
THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
MICHAEL G. TOBIN
DAVID J. STANOSZ
SUSAN E. LAPPEN
DAVID R. HALBROOKS
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
GREGG C. HAGOPIAN
ELLEN H. TANGEN
JAY A. UNORA
DONALD L. SCHRIEFER
EDWARD M. EHRlich
CHRISTOPHER J. CHERELLA
LEONARD A. TOKUS
MIRIAM R. HORWITZ
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY

OFFICE OF CITY ATTORNEY
200 EAST WELLS STREET, SUITE 800
MILWAUKEE, WISCONSIN 53202-3551
TELEPHONE (414) 286-2601
TDD 286-2025
FAX (414) 286-8550

December 21, 2001

CITY OF MILWAUKEE
RECEIVED
'02 JAN - 8 PM 3:17
OFFICE OF
CITY ATTORNEY

Tiffany Kelly
5455 North 67th Street
Milwaukee, WI 53218

RE: C.I. File No.: 01-S-381

Dear Ms. Kelly:

This office is in receipt of your claim in the amount of \$1,261.92, relating to damage allegedly sustained to your vehicle on July 4, 2001 when it collided with a piece of concrete in the intersection of 76th and Florist.

Our investigation reveals that the Infrastructure Services Division records indicate that there were no complaints about potholes in this area between May 1 and November 12, 2001. After this complaint, the area was inspected and a piece of concrete approximately 8 inches long, 6 inches deep and 4 inches wide was found against the island in the westbound lane. This was removed. The curb was patched the next day. Upon notification of a road hazard the division will send a repair crew to correct the hazard usually within 24 hours. Prior to this complaint, the City had no notice of the hazard in the roadway and because of this lack of notice, the City would not be liable. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

[Signature]
GRANT F. LANGLEY
City Attorney

[Signature]
Steven M. Carini
Investigator Adjuter

1/07/02
I am appealing your decision because I feel it was unfair.

SMC

Yours truly,
[Signature]

RONALD D. LEONHARDT
CITY CLERK
CITY OF MILWAUKEE
2002 JAN - 8 PM 2:37

November 1, 2001

~~CITY OF MILWAUKEE~~

2001 NOV -5 AM 9: 00

RONALD D. LEONHARDT
CITY CLERK

City Clerks
Attn: Claims
200 E Wells St, Room 205
Milwaukee, WI 53202

Dear Claims Department,

My name is Tiffany Kelly; I live at 5455 N. 67th St, Milwaukee, WI 53208. I own a 94 Buick Skylark. My transmission was damaged due to a cement island on the corner of 76th and Florist not repaired and still in need of repair.

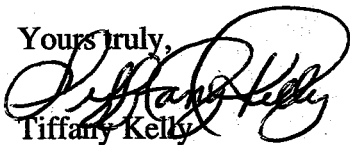
I have enclosed two claims for the damage and picture of my vehicle damage and the site of the accident. The phone number I can be reached at in the daytime is 414 578-3939.

I was traveling east on Florist and a brick appeared in the street. By the time I realized that the was a brick it was too late. I ran over the brick that was from the pavement of one of the cities light poles, which extends in the street. The accident happened on the 4th of July 2001.

I had to get my car towed with cost \$65 and the total repair was \$1261.92. I got my car repaired by Accurate Transmission on Fon du lac Ave in Milwaukee. I have attached the receipt of work completed on July 26, 2001.

I have also attached two estimates that received in Early July. I chose the company with the lowest price. I hope that the city can issue me a check for my payment of \$1261.92 as soon as possible. I will send the pictures once I get confirmation that the city has my claim.

Yours truly,


Tiffany Kelly

ENCLOSERS

OFFICE OF
CITY ATTORNEY

01 NOV -5 PM 2: 00

CITY OF MILWAUKEE
RECEIVED

DATE IN 07/26/01 NAME KELLY CITY MILWAUKEE STATE/PROV WI ZIP/POSTAL CODE 53210 HOME PHONE 578-3939 BUS. PHONE 358-2678 INVOICE No. 09445

ADDRESS 5455 N. 67TH ST. MAKE BUICK MODEL SKYLARK VEHICLE I.D. NO. LIC. NO. MILEAGE IN 132018 (AUTO) STD

YEAR 94 CUSTOMER REMARKS NO FORWARD MOVEMENT

WARRANTY SECTION ORIGINAL R.O. TYPE SERVICE DATE SOURCE YP SVC. REP. AN CONTROL NO. 09445

ACCURATE TRANSMISSION SERVICE

304 W. College Avenue • Waukesha, WI 53186 • 414-542-3000
 Questions or Comments . . . Call 414-438-8912 or 414-251-3933
 DON KIEPERT - V.P. OPERATIONS

MINOR DIAGNOSIS - \$ N/C

• FLUID CHECK
 • MINOR ADJ. DIAGNOSIS DATE _____ TIME _____
 • ROAD TEST
 • PAN EXAMINATION TEL. NO. _____ FROM _____

YOU MAY OPERATE THIS VEHICLE FOR PURPOSES OF TESTING AND INSPECTION AT MY RISK. BY Jeffery Kelly

INSPECTION SERVICE AUTHORIZATION

• REMOVE AND DISMANTLE TRANSMISSION / CLUTCH
 • INTERNAL INSPECTION OF TRANSMISSION / CLUTCH
 • REASSEMBLE AND INSTALL TRANSMISSION / CLUTCH
 WE CANNOT BE RESPONSIBLE FOR RUSTED EXHAUST SYSTEMS

DATE _____ TIME _____ TEL. NO. _____
 FROM _____ BY _____

P.O. NO. _____ AUTHORIZATION \$ 1195.00

DATE 07/26/01 TIME 10:15 FROM Tiffan BY DON

SERVICE AUTHORIZED: ATS Onsite Rebuilt Trans

Jeffery Kelly

ADDITIONAL REPAIRS

ADDITIONAL WORK: _____

AUTHORIZED BY: _____

DATE _____ TIME _____ TELEPHONE NO. CALLED _____ NEW TOTAL ESTIMATE _____

DATE _____ TIME _____ TELEPHONE NO. CALLED _____ TOTAL NEW ESTIMATE _____

ALL WARRANTIES APPLY ONLY TO PARTS & LABOR LISTED

STANDARD SHIFT _____ WARRANTY CLUTCH SERVICE _____ WARRANTY
 MINOR SERVICE REPAIR _____ WARRANTY
 OTHER _____ WARRANTY

RECHECK DUE DATE _____ CUSTOMER'S ACKNOWLEDGEMENT _____

SERVICE DESCRIPTION

N=New R=Rebuilt U=Used C=Core Deposit CONTROL# 09445

Minor Diagnosis NO CHARGE

CUSTOMER ADVISED OF INTERNAL PROBLEM TRANSAXLE HAS NO FORWARD GEARS/TOWED IN

ATS REMANUFACTURED TRANSAXLE ASSEMBLY

1 KB6600E-LS	N	LSC W/DORG 4T60E GM 91-94	143.78
1 66710F	N	FILTER 4T60E 92-UP DEVILL	13.00
1 866700E	N	FORWARD BAND 4T60E	50.26
1 66820X	N	MOD 440T/350 UNI GAS DUAL	18.24
15 ATF	N	DEXRON TYPE 3 TRANS FLUID	25.50
4 66100	N	STEEL INPT. 050-440T4-90E	7.60
1 51013	N	BUSHING CASE/FINAL DRIVE	0.96
1 66412	N	WASHER-2ND CL DRUM 440T4	4.26
1 66970A	N	DRUM REV REACTION 4T60E	73.50
1 84559	R	C 4T60E FORWARD DRUM 93-95	67.50
1 8631914	U	4T60E PAN	36.40
LABOR			630.00
Job Subtotal			1071.00

RESULT EXCHANGE TORQUE CONVERTER L/U

1 T9	R	TORQUE CONVERTER(LOCK UP)	174.00
Job Subtotal			174.00

12 MO/12,000 MI ATRA NATIONWIDE WARRANTY
 THANK YOU FOR CHOOSING ACCURATE

DISCOUNT (\$50.00 Labor) -50.00

TOTAL PARTS 615.00
TOTAL LABOR 580.00
SUBTOTAL 1195.00
SALES TAX 66.92
TOTAL AMOUNT 1261.92

Steve Fred Weaver

CREDIT CARD CASH CHECK

I have authorized the service specified above and received my vehicle, a copy of the repair order, and any requested parts replaced.

* Not responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond our control.

DATE OUT 07-27-01

MILEAGE OUT 132514

Jeffery Kelly

This vehicle was received without face to face customer contact. Shop Rep. This price for the authorized repair will not be exceeded if the motor vehicle is delivered to the shop within 5 days. You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate, but will not exceed the estimate without your permission. Your signature will indicate your estimate selection.

1. I request an estimate in writing before you begin repairs. X

2. Please proceed with repairs, but call me before continuing if price will exceed \$ 1195.00 + TAX

3. I do not want an estimate. X

Replaced parts will be returned to you if you request them when the repairs are ordered. (You may inspect those parts which must be returned to the manufacturer.) Check one: Return replaced parts. I do not want replaced parts.

Motor vehicle repair practices are regulated by chapter ATCP 132, WI Adm. Code, administered by the Bureau of Consumer Protection, WI Dept. of Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, WI 53708-8911, 1-800-422-7128.

ACCURATE TRANSMISSION SERVICE
 4106 N 76TH STREET
 MILWAUKEE, WI 53222
 (414) 466-1200

Repair Estimate for TIFFANY KELLY

Run Date 07/05/99

Home: () Work: ()

Time 1:00 PM

Repair Order Number: n/a

Vehicle: 94 BUICK

SKYLARK

License: WMK922

Mileage: 136000

Trans Type: 4T60E

W/R/F: R

		Parts	Labor	Total
1.	CUSTOMER ADVISES US OF DAMAGE TO HER			
2.	TRANSAXLE AS A RESULT OF HITTING A			
3.	POTHOLE DRIVING ON JULY 4TH, 2001.			
4.	ESTIMATE REQUESTED BY CUSTOMER TO REPLAC			
5.	TRANSAXLE AND TORQUE CONVERTER.			
6.	ATS INSTALL REBUILT TRANSAXLE ASSEMBLY			
1	4T60E -A R C REMANNED TRANSAXLE ASSY	750.00		
12	ATF -1 N DEXRON TYPE 3 TRANS FLUID	25.00		
	Job Subtotal	775.00	395.00	1170.00
7.	REBUILT EXCHANGE TORQUE CONVERTER L/U			
1	T9 -1 R TORQUE CONVERTER (LOCK UP)	175.00		
	Job Subtotal	175.00	0.00	175.00
8.	12 MO/12,000 MI ATRA NATIONWIDE WARRANTY			
9.	INSPECTION WILL TELL US EXTENT OF DAMAGE			
	Subtotal All Jobs	950.00	395.00	1345.00
	Sales Tax	53.20	22.12	75.32
	Total	1003.20	417.12	1420.32

 SIGNATURE

ALL PRO TRANSMISSION INC.
 7501 W. VILLARD AVE.
 MILWAUKEE, WI 53218
 414 466-4470

KELLY, TIFFANY
 5425 N 67TH
 MILWAUKEE, WI 53218
 414/578-3939

Engine: 3.0

Acct # 7813 RU #18143
 Yr: 94 Model: BUICK SKYLARK
 License:
 Mileage: 136,000 Date: 07/05/2001
 Trans: 4T60-E

QTY	DESCRIPTION	AMOUNT
1	LABOR/REMOVAL AND INSTALLATION (JOB)	275.00
1	WARRANTY LIMITED WARRANTY INCLUDES 12MONTH/12,000 MILE WARRANTY ON PARTS AND LABOR WHICHEVER OCCURS FIRST. WARRANTED TO THE BUYER NAMED ABOVE ONLY, AND IS NON TRANSFERABLE. IT IS NECESSARY THAT YOU HAVE THE OPERATION OF THIS TRANSMISSION CHECKED WITHIN 15 DAYS AFTER DELIVERY, IN ORDER TO KEEP THIS WARRANTY IN FORCE.	---
1	4T60-E GM FWD W/ OVERDRIVE TRANSMISSION ASSYMBLY ELECTRONICALLY CONTROLLED W/ TORQUE CONVERTER... 1H4T60-E	950.00
1	CORE CHARGE/IF NECESSARY	225.00

** SAFETY OR SERVICE RECOMMENDATIONS **

WRITTEN AS ESTIMATE

LABOR 275.00
 PARTS 1,175.00
 F.O.B. 0.00
 SUB TOTAL 1,450.00
 TAX 5.6% 81.20
 TOTAL 1,531.20

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR SELECTION.

1. I REQUEST AN ESTIMATE IN WRITING BEFORE YOU BEGIN REPAIRS.
 2. PLEASE PROCEED WITH REPAIRS, BUT CALL ME BEFORE CONTINUING IF THE PRICE WILL EXCEED (CONT'D) -

3. I DO NOT WANT AN ESTIMATE.
 PAYMENT WILL BE MADE BY: Cash _____ Credit Card _____ Charge _____
 DO YOU WANT THE REPLACED PARTS YOU ARE ENTITLED TO? YES _____ NO _____
 Any warranties on the products sold hereby are those made by the manufacturer. The seller above named hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

This vehicle received without face to face customer contact.

Shop representative signature: _____

I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for the purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs there-to. You will not be held responsible for loss or damage to vehicle or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I UNDERSTAND THAT ALL VEHICLES NOT PICKED UP WITHIN TWO DAYS FROM THE DATE OF COMPLETION WILL BE CHARGED \$10.00 PER DAY STORAGE. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT.

Customer signature: _____

CITY OF MILWAUKEE

GRANT F. LANGLEY
City Attorney

RUDOLPH M. KONRAD
Deputy City Attorney

THOMAS E. HAYES
PATRICK B. McDONNELL
CHARLES R. THEIS
Special Deputy City Attorneys

CITY OF MILWAUKEE

2002 JAN -9 PM 2:56

RONALD D. LEONHARDT
CITY CLERK



OFFICE OF CITY ATTORNEY
200 EAST WELLS STREET, SUITE 800
MILWAUKEE, WISCONSIN 53202-3551
TELEPHONE (414) 286-2601
TDD 286-2025
FAX (414) 286-8550

December 21, 2001

BEVERLY A. TEMPLE
THOMAS O. GARTNER
LINDA ULISS BURKE
BRUCE D. SCHRIMPF
ROXANE L. CRAWFORD
SUSAN D. BICKERT
HAZEL MOSLEY
HARRY A. STEIN
STUART S. MUKAMAL
THOMAS J. BEAMISH
MAURITA F. HOUREN
JOHN J. HEINEN
MICHAEL G. TOBIN
DAVID J. STANOSZ
SUSAN E. LAPPEN
DAVID R. HALBROOKS
JAN A. SMOKOWICZ
PATRICIA A. FRICKER
HEIDI WICK SPOERL
KURT A. BEHLING
GREGG C. HAGOPIAN
ELLEN H. TANGEN
JAY A. UNORA
DONALD L. SCHRIFER
EDWARD M. EHRlich
CHRISTOPHER J. CHERELLA
LEONARD A. TOKUS
MIRIAM R. HORWITZ
MARYNELL REGAN
G. O'SULLIVAN-CROWLEY

Assistant City Attorneys

Tiffany Kelly
5455 North 67th Street
Milwaukee, WI 53218

RE: C.I. File No.: 01-S-381

Dear Ms. Kelly:

This office is in receipt of your claim in the amount of \$1,261.92, relating to damage allegedly sustained to your vehicle on July 4, 2001 when it collided with a piece of concrete in the intersection of 76th and Florist.

Our investigation reveals that the Infrastructure Services Division indicate that there were no complaints about potholes in this area between May 1 and November 12, 2001. After this complaint, the area was inspected and a piece of concrete approximately 8 inches long, 6 inches deep and 4 inches wide was found against the island in the westbound lane. This was removed. The curb was patched the next day. Upon notification of a road hazard the division will send a repair crew to correct the hazard usually within 24 hours. Prior to this complaint, the City had no notice of the hazard in the roadway and because of this lack of notice, the City would not be liable. Accordingly, we are d

If you wish to appeal the receipt of this letter to the Milwaukee, Wisconsin 53202, r

man:
per your request. you should have the PLW you need - this is the second letter from the clmt.
thanks,
2 star
EXT. 2044

ending a letter within 21 days of East Wells Street, Room 205,

Very truly yours,

GRANT F. LANGLEY
City Attorney

Steven M. Carini
Investigator Adjuster

SMC

I wish to appeal this decision.
Tiffany Kelly

(This maybe second letter dup!)

Sharks

02 JAN -9 PM 3:59

CITY OF MILWAUKEE
RECEIVED