



The City of Carterville National Law Enforcement Survey



Survey conducted by:

 **National Research Center**

Survey Background

The National Law Enforcement Survey™ (The NLES™) provides a comprehensive and accurate picture of resident opinions related to community police services. The NLES was developed by research experts and law-enforcement thought-leaders to produce clear, unbiased, actionable results on which local governments can rely. It is designed to assess resident perceptions of safety, gauge police-resident interactions, assess quality of public safety services and identify public safety priorities. The goals of the survey are intended to increase safety, align resident and government priorities, and strengthen relationships between communities and public safety officers.

For Carterville, 3,200 survey recipients were randomly selected from the addresses within Carterville. These survey recipients were contacted by mail three times starting on May 14, 2020 with invitations to complete the survey online where it was hosted on the Polco platform, an online civic engagement tool. The survey was available in English and Spanish. About 150 (4.7% of the 3,200) mailed invitations were returned because the address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,050 households that received the invitations to participate, 488 completed the survey, providing an overall response rate of 16%. The margin of error or 95% confidence interval for the results is plus or minus 4.9 percentage points around any given percent reported for all respondents. Comparisons of Carterville's results are made to benchmarks from a nationally representative administration of The NLES.

Key Findings

Overall, Carterville residents feel safe in their community and give positive marks to the services provided by the Police Department.

Just over 8 in 10 residents (82%) rated their overall feeling of safety in Carterville as excellent or good, a rating that was similar to the national benchmark. About 9 in 10 residents reported feeling very or somewhat safe in their neighborhood, in Carterville's major recreation areas and in Carterville's downtown/commercial areas during the day, ratings that were similar to what was observed across the nation. As would be expected, fewer felt safer in these areas at night (75%, 60% and 66%, respectively), but these ratings were also similar to national averages. About 8 in 10 residents rated the overall quality of services provided by the Police Department positively, a rating that was similar to the national benchmark. Residents also evaluated various aspects of the job the Police Department does in Carterville, such as crime prevention, traffic enforcement and providing public information. Nearly all ratings were similar to rating given by residents across the country. There were three areas in which the performance of the Carterville Police Department could be improved, when compared to the national average: working with people to solve neighborhood problems, dealing with the homeless/transient population and showing residents how they can work together to make their neighborhoods safer. Each of these three services received ratings lower than the nation.

Child abuse, school safety and burglaries/thefts were more likely to be considered a problem in Carterville than in the nation as a whole.

More than 7 in 10 respondents considered child abuse and school safety at least a minor problem in Westminister, more than in the nation as a whole. Over 8 in 10 respondents considered burglaries, thefts or robberies at least a minor problem, more than in the nation as a whole.

Residents not knowing enough about public safety issues in the community also was believed to be at least a minor problem by about three-quarters of respondents and was more of a problem in Carterville compared to the national average.

Survey respondents evaluated nine public safety activities that are commonly considered by police and sheriff departments and rated how much of a priority each was for Carterville in the next two years. School safety was the issue that the greatest proportion of respondents thought was a high or medium priority for the Police Department, followed by controlling juvenile crime and working with residents to solve neighborhood issues.

Residents living in Police Beats 1 and 7 generally had less positive ratings of police than did residents living in the other Police Beats.

Residents living in Police Beats 1 and 7 gave lower ratings to the overall feeling of safety in Carterville (63% or fewer rating as excellent or good) and the overall quality of services provided by the Police in Carterville (66% or fewer rating as excellent or good) than did those in Police Beats 2, 3, 4, 5 or 6 (83% or more rating either as excellent or good).

Residents in Police Beat 7 were less likely to give positive ratings of police being trustworthy or treating all residents fairly (50% or fewer rating as excellent or good) than were residents in the rest of the city (73% or more rating as excellent or good).

Male residents were more likely to feel safe in Carterville and to have a positive impression of Carterville police department staff than were female residents.

However, female residents gave higher ratings to police being trustworthy than did male residents.

Perceptions of safety

Respondents rated their overall feeling of safety in the community. Perceptions of safety also were assessed for public spaces such as neighborhoods, commercial areas and major recreational amenities. Safety ratings were given separately for day and night hours. Residents were also presented with 35 important public safety issues and asked to think about the extent to which each of the issues affected the community. The issues assessed included types of violent and non-violent crimes, as well as various code enforcement violations. The percentage of positive responses ("very safe" or "somewhat safe", or "not a problem") are shown.

How much of a problem, if at all, do you think these issues are in Cartersville?	Political protests	89%	Much higher
	Prostitution	84%	Much higher
	Mass shootings	80%	Higher
	Unauthorized immigrants	65%	Much higher
	Strained police-community relationships	53%	Similar
	Safety on public transit (e.g., bus, subway, rail, shared rides)	52%	Similar
	Racial/Ethnic tensions	51%	Similar
	Physical assault/fights	49%	Higher
	Elder abuse	49%	Higher
	Hate crimes (e.g., because of race, religion, sexual orientation)	48%	Similar
	Abandoned and junked cars	48%	Similar
	Animal problems (animals running at large, barking dogs)	47%	Similar
	Not enough help from residents to make the community safer	45%	Similar
	Homicide (i.e., murder)	45%	Similar
	Human trafficking (i.e., forced labor or sexual exploitation)	44%	Similar
	Neighbor disputes	43%	Similar
	Gun violence	42%	Similar
	Gang activity	41%	Similar
	Sexual assault / rape (adult)	39%	Similar
	Financial crimes against elderly	38%	Similar
	Disorderly conduct (public intoxication, noise violations, etc.)	37%	Similar
	Vandalism/graffiti	32%	Similar
	Underage drinking	32%	Similar
	Fraud/identity theft	30%	Similar
	Poorly kept houses	29%	Similar
	Child abuse	25%	Lower
	Residents not knowing enough about public safety issues in the community	24%	Lower
	Drug abuse (e.g., manufacture, sale, or use of illegal/prescription drugs)	24%	Similar
	School safety (e.g., bullying, fighting, or weapons)	23%	Lower
	Homeless- or transient-related problems (panhandling)	21%	Similar
	Driving under the influence (i.e., alcohol or drugs)	20%	Similar
	Domestic violence (adult)	19%	Similar
	Traffic problems (e.g., residential speeding, aggressive drivers)	18%	Similar
	Litter	13%	Similar
	Burglaries/thefts/robberies (any type, including auto, personal or residential)	13%	Lower
Please rate how safe or unsafe you feel...	In your neighborhood during the day	96%	Similar
	In Cartersville's major recreational areas (parks, trails, etc.) during the day	94%	Similar
	In Cartersville's downtown/ commercial area during the day	88%	Similar
	In your neighborhood during the night	79%	Similar
	In Cartersville's downtown/ commercial area at night	71%	Similar
	In Cartersville's major recreational areas (parks, trails, etc.) at night	64%	Similar

Quality of police services

Residents rated the quality of police/sheriff services overall and for each of the specific public safety services offered in the community. Services ranged from public information and outreach to investigating crimes. Public trust in the police also was measured in the survey. Respondents were asked to rate the police on equity, accountability, and other important facets of ethical behavior. The percentage of positive responses ("excellent" or "good") are shown.

How would you rate the overall qu..	How would you rate the overall quality of the services provided by the Polic..	83%	Similar
Please rate Cartersville Police Department on the following.	Being trustworthy	82%	Similar
	Acting in the best interest of the community	81%	Similar
	Being a positive influence in the community	79%	Similar
	Caring about the well-being of the people they deal with	77%	Similar
	Treating all residents fairly	75%	Similar
	Acting within the law	75%	Similar
	Protecting individual civil rights	73%	Similar
	Using the appropriate amount of force	70%	Similar
	Holding police officers accountable for their actions	67%	Similar
Please rate the job the Police Department does at each of the following in Cartersville.	Maintaining public order	85%	Similar
	Responding quickly to emergency calls for assistance	82%	Similar
	Assisting victims of crime	78%	Similar
	Crime prevention	75%	Similar
	Investigating crimes	73%	Similar
	Working to increase school safety	70%	Similar
	Inviting community members to provide input (e.g., comments, suggestions..	63%	Similar
	Traffic enforcement	61%	Similar
	Controlling juvenile crime	60%	Similar
	Drug enforcement	60%	Similar
	Providing public information and education	59%	Similar
	Communicating regularly with community members (e.g., in websites, email..	58%	Similar
	Enforcing nuisance/code violations (e.g., loud music, abandoned cars, litter)	51%	Similar
	Working with people in your neighborhood to solve neighborhood problems	51%	Lower
	Dealing with the homeless/transient population	46%	Lower
	Showing citizens how they can work together to make their neighborhood s..	45%	Much lower

Police-resident interactions

Survey respondents reported if they had been in contact with the police in the 12 months prior to the survey and the reasons for this contact. Residents who had contact with the police in the 12 months prior to the survey rated the officer or staff member on the encounter in terms of responsiveness, respect and fairness. Timeliness, knowledge and resolution of concern also were assessed. The percentage of positive responses (1 or more times, "yes", or "excellent" or "good") are shown.

Based on your most recent contact with a member of the Police Department, please rate each of the following aspects of the last employee with whom you had contact.	Treating all people involved in a respectful manner	87%	Similar
	Fairness	85%	Similar
	Overall impression of Cartersville department staff member	83%	Similar
	Timeliness of handling the situation	79%	Similar
	Knowledge	77%	Similar
	Resolution of concerns	75%	Similar
	Responsiveness to requests and/or needs	73%	Similar
Please indicate about how many ti..	Please indicate about how many times, if ever, you were in contact with any..	52%	
If you had contact, which of the following were reasons for your contact with the police in the last 12 months? Please check "No" or "Yes" for each.	Called for or sought help from the police	53%	
	Casual encounter (e.g., chatted with an officer on the street or at an event)	41%	
	Reported a crime to the police in Cartersville	37%	
	You or a household member were a victim of a non-violent crime in Cartersville	20%	
	Reported an emergency such as a traffic crash or medical problem to the police	19%	
	To compliment or complain about police services	11%	
	Was in a motor vehicle that was stopped by the police	10%	
	Was involved in a traffic accident	9%	
	Encountered an officer at a school	8%	
	You or a household member were a victim of a violent crime in Cartersville	6%	
	Participated in block watch WITH police	3%	
	Was considered a suspect in a crime or contacted as a suspicious person	3%	
	Attended a safety or educational program (e.g., a civilian police academy or training)	3%	
	Was arrested	1%	

Public safety priorities

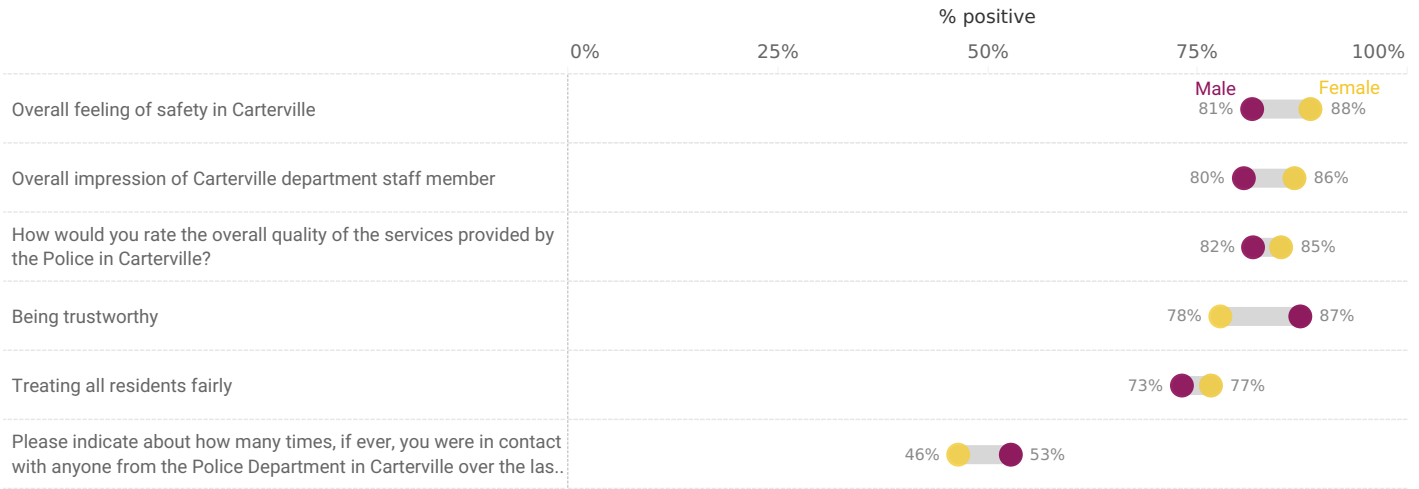
Residents were provided with a list of 9 public safety activities commonly being considered by police/sheriff departments and asked to rate each in level of priority as a focus issue for the next two years. Respondents assigned each activity as a high, medium, or low priority. The percentage of positive responses ("high priority" or "medium priority") are shown.

How much of a priority, if at all, should the Police Department in Carterville place on each of the following in the next two years?	School safety/security	93%	Similar
	Controlling juvenile crime	83%	Similar
	Working with residents to solve neighborhood problems	80%	Similar
	Increasing connections with the community (i.e., community forums, event..	78%	Similar
	Drug enforcement	74%	Lower
	Increasing resident accessibility to police and police-related information	70%	Lower
	Dealing with the homeless/transient population	70%	Similar
	Traffic enforcement	67%	Similar
	Enforcing nuisance/code violations (e.g., loud music, abandoned cars, litter)	54%	Lower

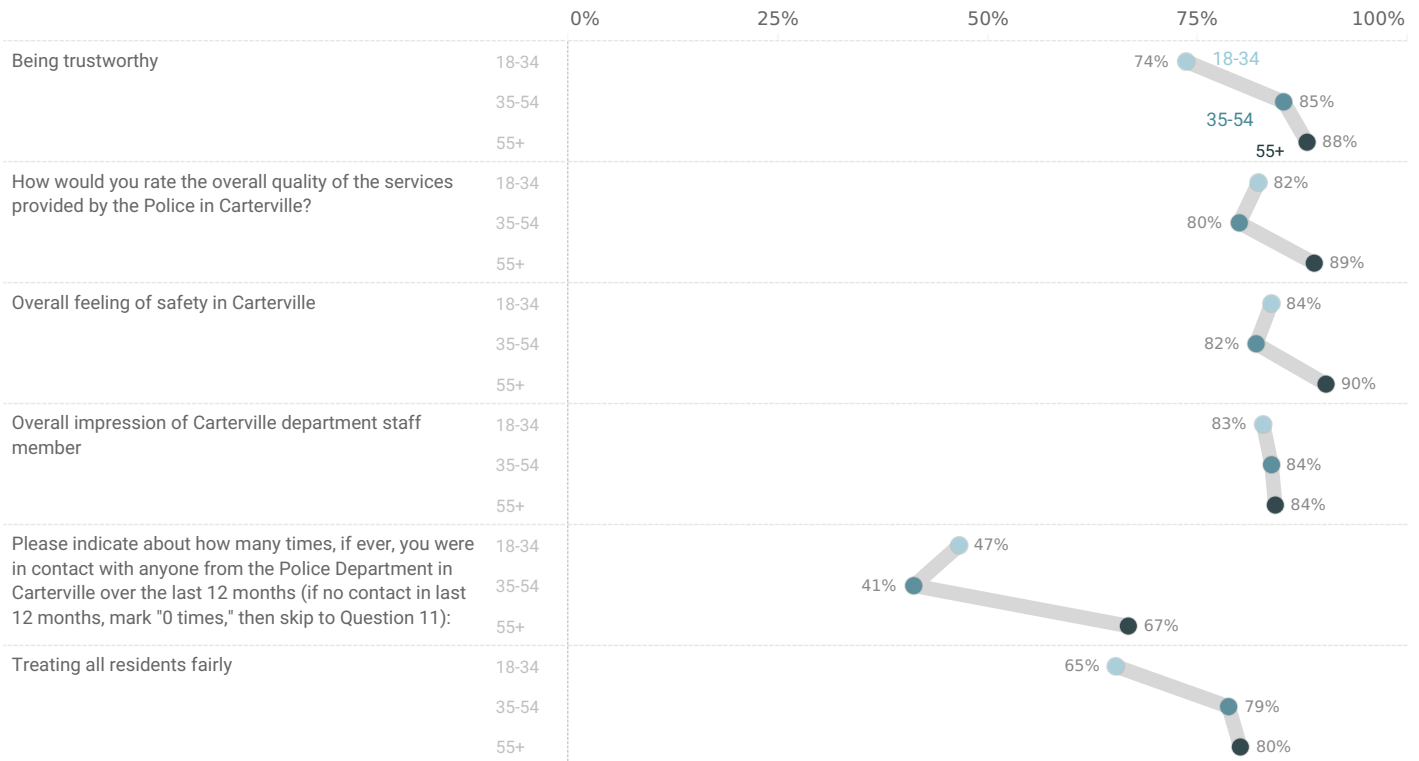
Key Responses Compared by...

The following are comparisons of key measures on the survey by respondent characteristics and geographic areas of residence. The percentage of positive responses (e.g., "excellent or good", 1 or more times) are shown. It is important to note that due to the smaller number of respondents in some subgroups, differences in responses should be interpreted cautiously. More detailed information about the number of respondents in each subgroup can be found in the Survey Methods section.

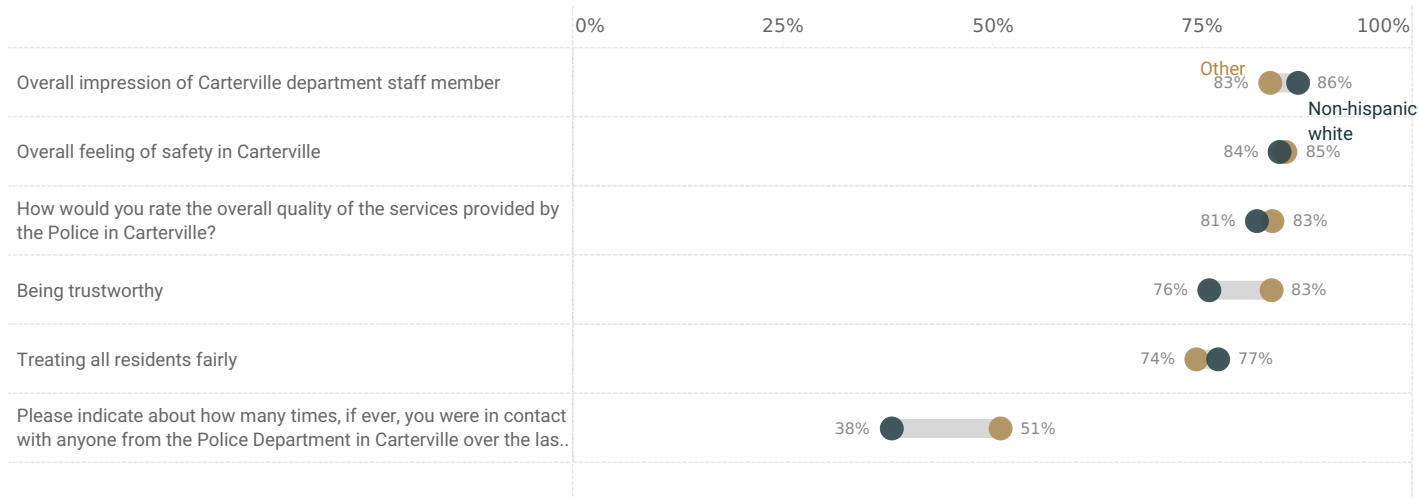
Gender



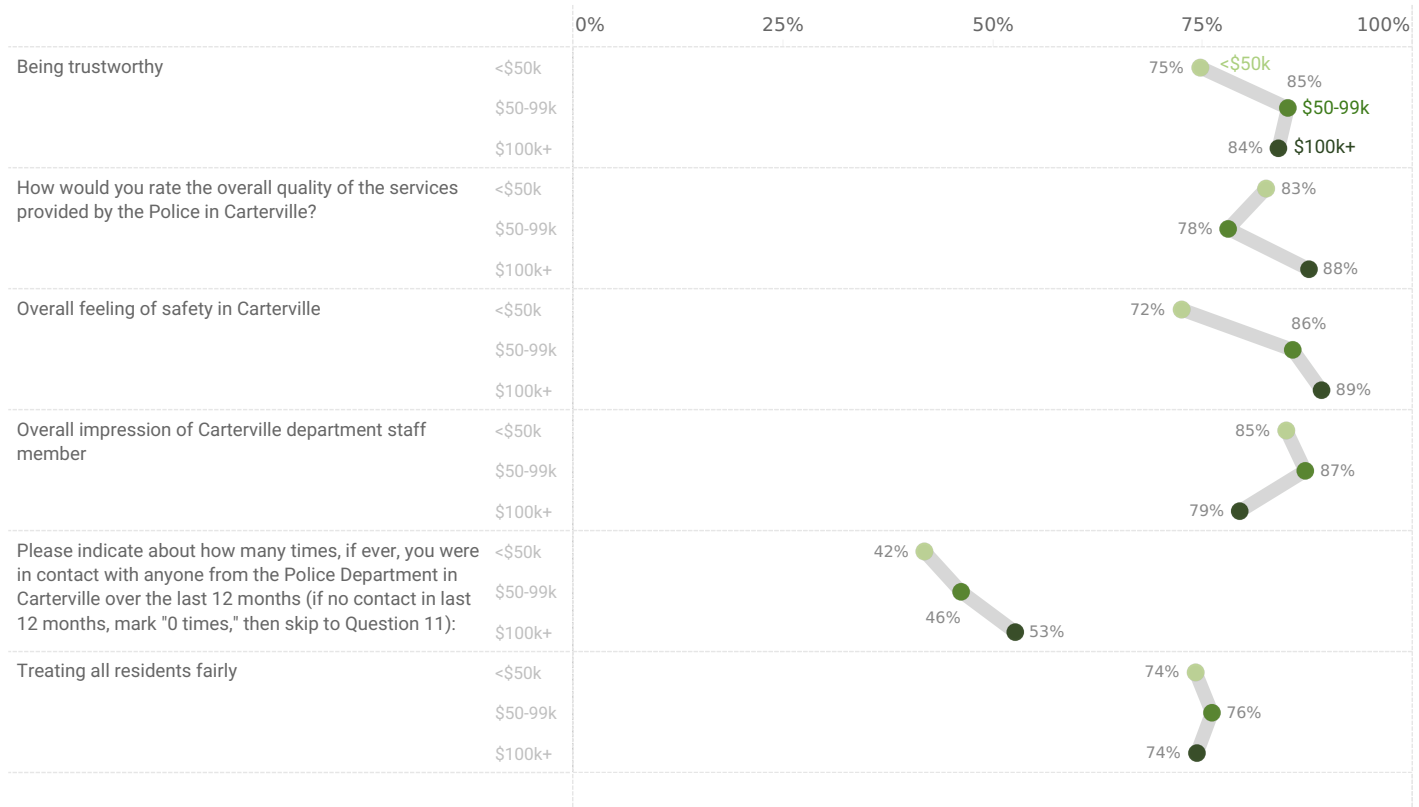
Age



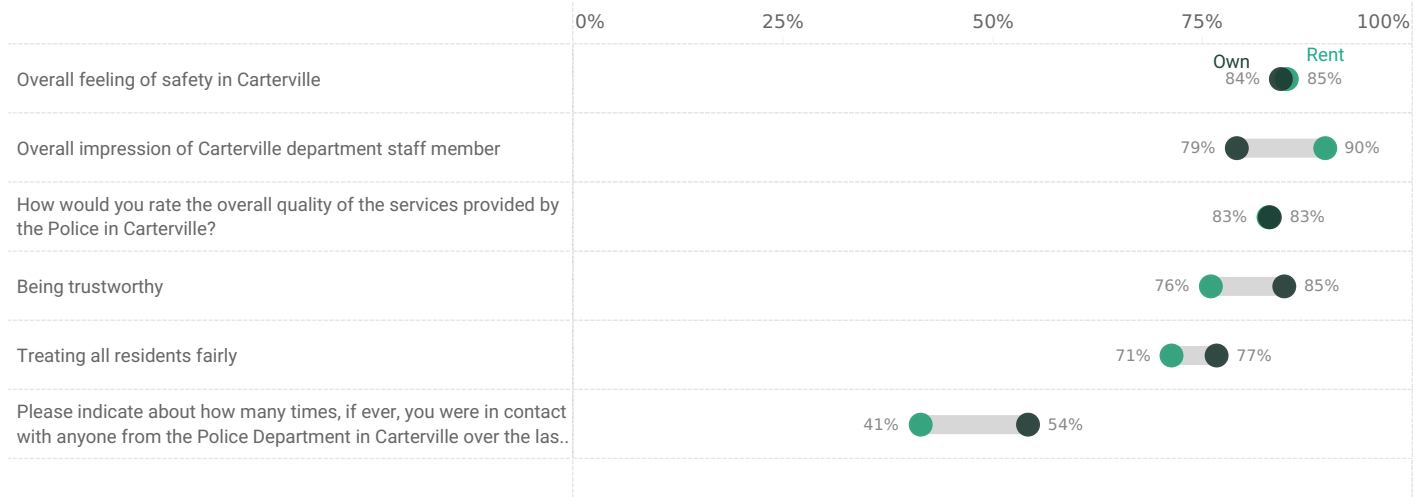
Race/ethnicity



Income



Tenure



Police beat

	Being trustworthy	How would you rate the overall quality of the services provided by the Police in Carterville?	Overall feeling of safety in Carterville	Overall impression of Carterville department staff member	Please indicate about how many times, if ever, you were in contact with anyone from the Police Department in Carterville over the last 12 months ..	Treating all residents fairly
1	96%	65%	61%	97%	42%	73%
2	73%	87%	83%	89%	45%	80%
3	88%	86%	86%	86%	50%	82%
4	84%	90%	95%	78%	55%	70%
5	99%	96%	87%	88%	51%	99%
6	86%	88%	92%	88%	52%	76%
7	58%	53%	64%	66%	43%	55%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.










































By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

About how much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	About how much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$25,000 to \$49,999		15%
		\$50,000 to \$74,999		19%
		\$75,000 to \$99,999		21%
		\$100,000 to \$149,999		20%
		\$150,000 or more		20%
		Less than \$25,000		5%
Are you or any other members of your household aged 65 or older?	Are you or any other members of your household aged 65 or older?	Yes		19%
		No		81%
Are you Spanish, Hispanic or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic o..		83%
		Yes, I consider myself to be..		17%
Based on your most recent contact with a member of the Police Department, please rate each of the following aspects of the last employee with whom you had contact.	Fairness	Excellent		49%
		Good		34%
		Fair		12%
		Poor		5%
	Knowledge	Excellent		47%
		Good		28%
		Fair		17%
		Poor		7%
	Overall impression of Carterville department staff member	Excellent		46%
		Good		36%
		Fair		9%
		Poor		10%
	Resolution of concerns	Excellent		43%
		Good		31%
		Fair		11%
		Poor		16%
	Responsiveness to requests and/or needs	Excellent		45%
		Good		27%
		Fair		14%
		Poor		15%
Timeliness of handling the situation	Excellent		44%	
	Good		33%	
	Fair		14%	
	Poor		9%	
Treating all people involved in a respectful manner	Excellent		51%	
	Good		35%	
	Fair		8%	
	Poor		6%	
Do any children 17 or under live in your household?	Do any children 17 or under live in your household?	Yes		30%
		No		70%
How much of a priority, if at all, should	Controlling juvenile crime	High priority		37%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.

By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

How much of a priority, if at all, should the Police Department in Carterville place on each of the following in the next two years?	Controlling juvenile crime	Medium priority		45%
		Low priority		15%
		Not a priority		3%
	Dealing with the homeless/transient population	High priority		30%
		Medium priority		39%
		Low priority		22%
		Not a priority		9%
	Drug enforcement	High priority		41%
		Medium priority		32%
		Low priority		20%
		Not a priority		7%
	Enforcing nuisance/code violations (e.g., loud music, abandoned cars, litter)	High priority		16%
Medium priority			37%	
Low priority			41%	
Not a priority			6%	
Increasing connections with the community (i.e., community forums, events, relationship building)	High priority		40%	
	Medium priority		37%	
	Low priority		23%	
	Not a priority		1%	
Increasing resident accessibility to police and police-related information	High priority		34%	
	Medium priority		35%	
	Low priority		27%	
	Not a priority		4%	
School safety/security	High priority		66%	
	Medium priority		25%	
	Low priority		6%	
	Not a priority		3%	
Traffic enforcement	High priority		29%	
	Medium priority		37%	
	Low priority		32%	
	Not a priority		3%	
Working with residents to solve neighborhood problems	High priority		35%	
	Medium priority		44%	
	Low priority		19%	
	Not a priority		3%	
How much of a problem, if at all, do you think these issues are in Carterville?	Abandoned and junked cars	Major problem		2%
		Moderate problem		13%
		Minor problem		39%
		Not a problem		47%
	Animal problems (animals running at large, barking dogs)	Major problem		6%
Moderate problem			14%	

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By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

How much of a problem, if at all, do you think these issues are in Carterville?	Animal problems (animals running at large, barking dogs)	Minor problem		34%
		Not a problem		46%
	Burglaries/thefts/robberies (any type, including auto, personal or residential)	Major problem		13%
		Moderate problem		37%
		Minor problem		39%
		Not a problem		11%
	Child abuse	Major problem		6%
		Moderate problem		20%
		Minor problem		50%
		Not a problem		23%
	Disorderly conduct (public intoxication, noise violations, etc.)	Major problem		5%
		Moderate problem		23%
		Minor problem		37%
		Not a problem		36%
	Domestic violence (adult)	Major problem		7%
		Moderate problem		27%
		Minor problem		48%
		Not a problem		18%
	Driving under the influence (i.e., alcohol or drugs)	Major problem		7%
		Moderate problem		30%
		Minor problem		44%
		Not a problem		18%
	Drug abuse (e.g., manufacture, sale, or use of illegal/prescription drugs)	Major problem		14%
		Moderate problem		27%
		Minor problem		37%
		Not a problem		22%
	Elder abuse	Major problem		2%
		Moderate problem		7%
		Minor problem		43%
		Not a problem		48%
	Financial crimes against elderly	Major problem		5%
		Moderate problem		19%
		Minor problem		39%
		Not a problem		37%
	Fraud/identity theft	Major problem		6%
		Moderate problem		25%
		Minor problem		40%
		Not a problem		29%
	Gang activity	Major problem		6%
		Moderate problem		18%
		Minor problem		36%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.

By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

How much of a problem, if at all, do you think these issues are in Carterville?	Problem Category	Response Category	Percentage	
Gang activity	Gang activity	Not a problem	40%	
		Gun violence	Major problem	4%
			Moderate problem	17%
			Minor problem	39%
			Not a problem	40%
Hate crimes (e.g., because of race, religion, sexual orientation)	Major problem	2%		
	Moderate problem	14%		
	Minor problem	36%		
	Not a problem	47%		
Homeless- or transient-related problems (panhandling)	Major problem	12%		
	Moderate problem	33%		
	Minor problem	35%		
	Not a problem	20%		
Homicide (i.e., murder)	Major problem	2%		
	Moderate problem	10%		
	Minor problem	45%		
	Not a problem	43%		
Human trafficking (i.e., forced labor or sexual exploitation)	Major problem	4%		
	Moderate problem	12%		
	Minor problem	42%		
	Not a problem	43%		
Litter	Major problem	8%		
	Moderate problem	26%		
	Minor problem	54%		
	Not a problem	11%		
Mass shootings	Major problem	2%		
	Moderate problem	2%		
	Minor problem	18%		
	Not a problem	78%		
Neighbor disputes	Major problem	2%		
	Moderate problem	14%		
	Minor problem	42%		
	Not a problem	41%		
Not enough help from residents to make the community safer	Major problem	4%		
	Moderate problem	21%		
	Minor problem	32%		
	Not a problem	44%		
Physical assault/fights	Major problem	0%		
	Moderate problem	9%		
	Minor problem	42%		
	Not a problem	48%		

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.










































By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

How much of a problem, if at all, do you think these issues are in Carterville?	Political protests	Major problem	1%
		Moderate problem	1%
		Minor problem	11%
		Not a problem	87%
	Poorly kept houses	Major problem	5%
		Moderate problem	18%
		Minor problem	49%
		Not a problem	28%
	Prostitution	Major problem	2%
		Moderate problem	1%
		Minor problem	16%
		Not a problem	82%
	Racial/Ethnic tensions	Major problem	5%
		Moderate problem	12%
		Minor problem	34%
		Not a problem	49%
	Residents not knowing enough about public safety issues in the community	Major problem	11%
		Moderate problem	26%
		Minor problem	40%
		Not a problem	22%
	Safety on public transit (e.g., bus, subway, rail, shared rides)	Major problem	5%
		Moderate problem	11%
		Minor problem	34%
		Not a problem	50%
	School safety (e.g., bullying, fighting, or weapons)	Major problem	11%
		Moderate problem	25%
		Minor problem	43%
		Not a problem	21%
	Sexual assault / rape (adult)	Major problem	4%
		Moderate problem	14%
		Minor problem	44%
		Not a problem	38%
	Strained police-community relationships	Major problem	7%
		Moderate problem	14%
		Minor problem	28%
		Not a problem	51%
	Traffic problems (e.g., residential speeding, aggressive drivers)	Major problem	21%
		Moderate problem	31%
		Minor problem	32%
		Not a problem	16%
	Unauthorized immigrants	Major problem	8%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.










































By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

How much of a problem, if at all, do you think these issues are in Carterville?	Unauthorized immigrants	Moderate problem		9%
		Minor problem		20%
		Not a problem		63%
	Underage drinking	Major problem		8%
		Moderate problem		19%
		Minor problem		43%
		Not a problem		30%
	Vandalism/graffiti	Major problem		4%
		Moderate problem		19%
		Minor problem		46%
		Not a problem		31%
	How would you rate the overall quality of the services provided by the Police in Carterville?	How would you rate the overall quality of the services provided by the Police in Carterville?	Excellent	
Good				55%
Fair				14%
Poor				5%
If you had contact, which of the following were reasons for your contact with the police in the last 12 months? Please check "No" or "Yes" for each.	Attended a safety or educational program (e.g., a civilian police academy or other pr..	Yes		1%
		No		99%
	Called for or sought help from the police	Yes		52%
		No		48%
	Casual encounter (e.g., chatted with an officer on the street or at an event)	Yes		39%
		No		61%
	Encountered an officer at a school	Yes		7%
		No		93%
	Participated in block watch WITH police	Yes		2%
		No		98%
	Reported a crime to the police in Carterville	Yes		35%
		No		65%
	Reported an emergency such as a traffic crash or medical problem to the police	Yes		17%
		No		83%
	To compliment or complain about police services	Yes		10%
		No		90%
	Was arrested	No		100%
	Was considered a suspect in a crime or contacted as a suspicious person	Yes		2%
		No		98%
	Was in a motor vehicle that was stopped by the police	Yes		8%
		No		92%
	Was involved in a traffic accident	Yes		7%
		No		93%
	You or a household member were a victim of a non-violent crime in Carterville	Yes		19%
No			81%	
You or a household member were a victim	Yes		4%	

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.

By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

check "No" or "Yes" for each.	of a violent crime in Carterville	No		96%
In which category is your age?	In which category is your age?	18-24 years		6%
		25-34 years		29%
		35-44 years		18%
		45-54 years		21%
		55-64 years		12%
		65-74 years		10%
		75-84 years		4%
		85 years or older		0%
Is this house, apartment or mobile home...	Is this house, apartment or mobile home...	Owned		65%
		Rented		35%
Please indicate about how many times, if ever, you were in contact with anyone from the Police Department in Carterville over the last 12 months (if no contact in last 12 months, mark "0 times," then skip to Question 11):	Please indicate about how many times, if ever, you were in contact with anyone from the Police Department in Carterville over the last 12 months (if no contact in last 12 months, mark "0 times," then skip to Question 11):	0 times		49%
		1-2 times		36%
		3-5 times		12%
		6-8 times		2%
		9 or more times		1%
Please rate Carterville Police Department on the following.	Acting in the best interest of the community	Excellent		36%
		Good		44%
		Fair		15%
		Poor		6%
	Acting within the law	Excellent		34%
		Good		39%
		Fair		21%
		Poor		6%
	Being a positive influence in the community	Excellent		36%
		Good		41%
		Fair		15%
		Poor		8%
Being trustworthy	Excellent		38%	
	Good		42%	
	Fair		14%	
	Poor		6%	
Caring about the well-being of the people they deal with	Excellent		33%	
	Good		42%	
	Fair		15%	
	Poor		10%	
Holding police officers accountable for their actions	Excellent		24%	
	Good		42%	
	Fair		16%	
	Poor		18%	
Protecting individual civil rights	Excellent		27%	

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.

By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

Please rate Cartersville Police Department on the following.	Protecting individual civil rights	Good		45%	
		Fair		17%	
		Poor		11%	
	Treating all residents fairly	Excellent		35%	
		Good		38%	
		Fair		17%	
		Poor		10%	
		Using the appropriate amount of force	Excellent		31%
			Good		37%
Fair			20%		
Poor			11%		
Please rate each of the following aspects of quality of life in Cartersville.	Cartersville as a place to live	Excellent		42%	
		Good		48%	
		Fair		9%	
		Poor		1%	
	Cartersville as a place to raise children	Excellent		39%	
		Good		47%	
		Fair		11%	
		Poor		2%	
	Overall feeling of safety in Cartersville	Excellent		30%	
		Good		54%	
		Fair		15%	
		Poor		1%	
	The overall quality of life in Cartersville	Excellent		39%	
		Good		47%	
		Fair		11%	
		Poor		2%	
Please rate how safe or unsafe you feel...	In Cartersville's downtown/ commercial area at night	Very safe		26%	
		Somewhat safe		43%	
		Neither safe nor unsafe		18%	
		Somewhat unsafe		11%	
		Very unsafe		2%	
	In Cartersville's downtown/ commercial area during the day	Very safe		61%	
		Somewhat safe		26%	
		Neither safe nor unsafe		9%	
		Somewhat unsafe		4%	
		Very unsafe		0%	
	In Cartersville's major recreational areas (parks, trails, etc.) at night	Very safe		21%	
		Somewhat safe		41%	
		Neither safe nor unsafe		17%	
		Somewhat unsafe		17%	

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.










































By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

Please rate how safe or unsafe you feel...	(parks, trails, etc.) at night	Very unsafe		4%
	In Carterville's major recreational areas (parks, trails, etc.) during the day	Very safe		62%
		Somewhat safe		30%
		Neither safe nor unsafe		4%
		Somewhat unsafe		3%
		Very unsafe		0%
	In your neighborhood during the day	Very safe		74%
		Somewhat safe		21%
		Neither safe nor unsafe		2%
		Somewhat unsafe		4%
		Very unsafe		0%
	In your neighborhood during the night	Very safe		38%
		Somewhat safe		39%
		Neither safe nor unsafe		8%
		Somewhat unsafe		11%
Very unsafe			4%	
Please rate the job the Police Department does at each of the following in Carterville.	Assisting victims of crime	Excellent		29%
		Good		47%
		Fair		16%
		Poor		8%
	Communicating regularly with community members (e.g., in websites, emails or public meetings)	Excellent		15%
		Good		42%
		Fair		26%
		Poor		17%
	Controlling juvenile crime	Excellent		15%
		Good		43%
		Fair		33%
		Poor		8%
	Crime prevention	Excellent		16%
		Good		57%
		Fair		19%
		Poor		8%
	Dealing with the homeless/transient population	Excellent		8%
		Good		36%
		Fair		30%
		Poor		25%
	Drug enforcement	Excellent		9%
		Good		49%
		Fair		26%
		Poor		15%
	Enforcing nuisance/code violations (e.g.,	Excellent		14%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.




By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

Please rate the job the Police Department does at each of the following in Carterville.	Enforcing nuisance/code violations (e.g., loud music, abandoned cars, litter)	Good		35%
		Fair		28%
		Poor		23%
	Investigating crimes	Excellent		23%
		Good		48%
		Fair		18%
		Poor		11%
	Inviting community members to provide input (e.g., comments, suggestions and concerns)	Excellent		21%
		Good		40%
		Fair		22%
		Poor		16%
	Maintaining public order	Excellent		30%
Good			55%	
Fair			12%	
Poor			4%	
Providing public information and education	Excellent		16%	
	Good		41%	
	Fair		27%	
	Poor		16%	
Responding quickly to emergency calls for assistance	Excellent		45%	
	Good		35%	
	Fair		14%	
	Poor		6%	
Showing citizens how they can work together to make their neighborhood safer	Excellent		13%	
	Good		29%	
	Fair		28%	
	Poor		30%	
Traffic enforcement	Excellent		14%	
	Good		47%	
	Fair		23%	
	Poor		16%	
Working to increase school safety	Excellent		22%	
	Good		47%	
	Fair		24%	
	Poor		8%	
Working with people in your neighborhood to solve neighborhood problems	Excellent		16%	
	Good		33%	
	Fair		28%	
	Poor		23%	
What is your 5-digit zip code?	What is your 5-digit zip code?	12345		100%
What is your gender?	What is your gender?	Female		51%

Complete set of survey responses

The following tables contain a complete set of responses to each question on the survey.

By default, "Don't know" responses are excluded, but may be added to the table using the response filter on the right.

What is your gender?	What is your gender?	Male		47%
		Identify in another way		1%
What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	American Indian or Alaskan..		1%
		Asian, Asian Indian or Pacif..		5%
		Other		7%
		White		87%
Which best describes the building you live in?	Which best describes the building you live in?	Building with two or more h..		45%
		One family house detached..		55%
		Other		0%
Which, if any, of the following safety measures do you have in place in YOUR HOME (check all that apply)?	Which, if any, of the following safety measures do you have in place in YOUR HOME (check all that apply)?	Adequate lighting around y..		22%
		Deadbolt locks on all exteri..		23%
		Even when at home, doors ..		22%
		Home Security System with..		4%
		Home Security System with..		4%
		Locking mechanisms on wi..		25%
		None of the above		0%
Which, if any, of the following safety measures do you have in place in YOUR NEIGHBORHOOD (check all that apply)?	Which, if any, of the following safety measures do you have in place in YOUR NEIGHBORHOOD (check all that apply)?	Adequate lighting on your s..		70%
		Gated neighborhood		1%
		Neighborhood Security Gua..		6%
		Neighborhood Watch Signs		6%
		None of the above		17%