

Liana Korek
N77 W24707 Century Court
Sussex, WI 53089
(262)408-8501
LianaKorek@gmail.com

City Clerk's Office
200 East Wells Street
City Hall, Room 205
Milwaukee, WI 53202
(414)286-2221

CITY OF MILWAUKEE
2011 OCT 26 PM 12: 22
RONALD D. LEONARDI
CITY CLERK

October 24, 2011

To Whom it May Concern,

My 2003 Chevy Malibu was towed from the 1300 block of North Dr. Martin Luther King Drive sometime between midnight Friday, October 21st and noon on Saturday, October 22nd. I was unable to retrieve my vehicle until Monday morning due to the lot Administration office being closed. Upon receipt of my vehicle, I noticed that the rear passenger door had extensive damage that was not there prior to the towing of my vehicle.

Because my car was towed from the street, it is obvious that the passenger side was not susceptible to damage from an outside force, since it was not visible to or facing the street. I was made aware by the tow lot personnel that there is surveillance in place that I would like to have investigated for the causes of the damages.

As a more than full time worker who uses my vehicle for business purposes, this is an extreme inconvenience to me. I would like the appropriate party to pay for the assessment of damages, the repair of the damages and also a form of transportation for any time I am left without a car.

I thank you for your consideration and timely response to this matter. If there is anything I can do to speed up this process or any additional information that is needed from me, please contact me at any of the contact methods listed above. I look forward to cooperating with you to ensure this matter is investigated and resolved as soon as possible.

Sincerely,



Liana M. Korek

CITY OF MILWAUKEE
RECEIVED
2011 OCT 27 PM 1: 29
OFFICE OF
CITY ATTORNEY

COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-

-CUSTOMER INFORMATION-

TOW #: 15 13330

NAME: Liana Korek

DATE: 10-24-3.

ADDRESS: N77W24707 Century Ct. 80584, WI

CLERK ID: 3

PHONE #: 262-408-8501 53089

PHOTOS TAKEN YES NO

DATE FILED: 10-24-11

PHOTOS ATTACHED YES NO

ALL FORMS COMPLETED YES NO

***Complaint must be signed by citizen completing form.

CITIZEN'S STATEMENT

~~There~~ There is significant damage done to the passenger side back door that was not there prior to the tow. My car was parked on the road so the passenger side was not susceptible to any damages.

Liana Korek

***SIGNATURE

10/24/11

DATE

-OVER-



A PENTON BUSINESS MEDIA PUBLICATION

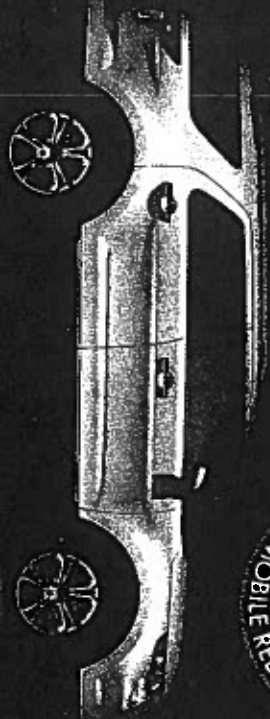


OCTOBER 2011

THE AUTOMOBILE RED BOOK™

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4 pages

RONALD D. LEONHARDT
CITY CLERK

2012 JAN 10 PM 4:00

CITY OF MILWAUKEE

~~RE: Claim Number 11P-315~~

January 9, 2012

To Whom it May Concern,

I am writing to follow up with my original letter, dated October 24, 2011, regarding damage done to my vehicle while it was being towed and/or parked in the tow lot.

After speaking with Steve Carini, Investigator Adjuster, I would like to file for the dollar amount necessary to rectify my damages. Attached you will find an estimate for the damages, totaling \$1100.15. Also, as noted in my initial letter, I would like to be compensated for a rental vehicle. Westway Auto Body approximated 3 days to complete the repairs. Through my company, I am able to utilize my corporate discount for personal vehicle rentals. Any of the major rental companies (Enterprise, Avis, Budget, etc) have quoted me around \$36/day for a vehicle similar to mine.

The total amount that I am requesting to fix the damages on my vehicle is \$1208.15, which covers the physical damage to the vehicle as well as a means of transportation while my car is being repaired.

I thank you for your consideration and timely response to this matter. If there is anything I can do to speed up this process or any additional information that is needed from me, please contact me at any of the contact methods listed above. I look forward to cooperating with you to ensure this matter is investigated and resolved as soon as possible.

Sincerely,

Liana M. Korek

Liana M. Korek

CITY ATTORNEY

2012 JAN 12 PM 2:32

CITY OF MILWAUKEE

WESTWAY AUTO BODY, INC.
1412 SO 62ND ST.
WEST ALLIS, WI 53214
PH. 414 259 1119 FX. 414 259 8081
FED. TAX I.D. 39-1255918

CD LOG NO 8876-1 DATE 01/06/12

SHOP: INSP DATE: 01/06/12
CONTACT: GINA
OWNER: KOREK, LIANNA HOME PHONE: (262) 408-8501
ADDRESS: N77W24707 CENTRY COURT
CITY STATE: SUSSEX, WI
ZIP: 53089

POINT OF IMPACT: 11

RENTAL ASSISTED: YES

LIC#: 186-JZV STATE: WI VIN: 1G1NE52J83M599018
BODY COLOR: SILVER MILEAGE: 86,000
CONDITION: GOOD ACCTNG CTL#:
DRIVEABLE: YES VEH. INSP#:

*=USER-ENTERED VALUE E=REPLACE OEM NG=REPLACE NAGS
EC=REPLACE ECONOMY UE=REPLACE OE SURPLUS UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT EU=REPLACE SALVAGE EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS PC=PXN RECONDITIONED PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE ET=PARTL REPL LABOR IT=PARTIAL REPAIR
I=REPAIR L=REFINISH BR=BLEND REFINISH
TT=TWO-TONE CG=CHIPGUARD SB=SUBLET
N=ADDITIONAL LABOR RI=R&I ASSEMBLY P=CHECK
AA=APPEAR ALLOWANCE RP=RELATED PRIOR UP=UNRELATED PRIOR

2003 CHEVROLET MALIBU LS 4DOOR SEDAN 6CYL GASOLINE 3.1
CODE: U2633B/G OPTNS M/24ABDEFGI

OPTIONS:
TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
BUMPER COVER MOUNTED FOG LAMPS ELEC REMOTE CONTROL MIRRORS
REMOTE KEYLESS ENTRY SYSTEM POWER DOOR LOCKS
POWER WINDOWS HEATED BACK GLASS
CRUISE CONTROL

OP	GDE	MC DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
BR0208	13	DOOR SHELL, FRONT	RT BLEND REFINISH				2.0	4
			0.9 BLEND					
			0.6 TWO STAGE SETUP					
			0.5 TWO STAGE					
RI0244		MLDG, FRONT DOOR SID	RT R&I ASSEMBLY				0.3	1
RI0218		MIRROR, SPORT R/C	RT R&I ASSEMBLY				0.7	1

2003 CHEVROLET MALIBU LS 4DOOR SEDAN
 CD LOG NO 8876-1

RI0228	HANDLE, FRONT DOOR O	RT R&I ASSEMBLY		0.2	1
I 0288	DOOR SHELL, REAR	RT REPAIR		4.0	*1
L 0288	DOOR SHELL, REAR	RT REFINISH		1.9	4
		1.6 SURFACE			
		0.3 TWO STAGE			
RI0261	MLDG, REAR DOOR SIDE	RT R&I ASSEMBLY		0.3	1
RI0306	HANDLE, RR DOOR OUTE	RT R&I ASSEMBLY		0.6	1
BR0390	PANEL, QUARTER	RT BLEND REFINISH		1.2	4
		0.8 BLEND			
		0.4 TWO STAGE			
RI0534	TAILLAMP ASSEMBLY	RT R&I ASSEMBLY		0.7	1
N M14	CORROSION PROTECTION	ADDNL LABOR OPERA	10.00*	0.3	*1*
N M17	COVER CAR EXTERIOR	ADDNL LABOR OPERA	4.80*	0.2	*1
N M60	HAZARD. WSTE. REM.	ADDNL LABOR OPERA	5.00*		1*
L M66	COLOR, SAND & BUFF	REFINISH		1.0	*4
EC	RESTRIPE	ECONOMY PART	20.00*	0.5	*1*
N	TAPE JAMS	ADDNL LABOR OPERA		0.5	*4*

16 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

OTHER PARTS					39.80
PAINT MATERIAL					224.40
PARTS & MATERIAL TOTAL					264.20
TAX ON PARTS & MATERIAL @			5.600%		14.80
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	54.00	3.3	4.5		421.20
2-MECH/ELEC	95.00				
3-FRAME	65.00				
4-REFINISH	54.00	6.1	0.5		356.40
5-PAINT MATERIAL	34.00				
LABOR TOTAL					777.60
TAX ON LABOR		@	5.600%		43.55
SUBLET REPAIRS					
TOWING					
STORAGE					
GROSS TOTAL					1,100.15
NET TOTAL					1,100.15

SHOPLINK UJ038 ES CD LOG 8876-1 DATE 01/06/12 12:16:11AM R6.37 CD 11/11
 PXN: Y/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE 53214
 HOST LOG

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

1.8 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

2003 CHEVROLET MALIBU LS 4DOOR SEDAN
CD LOG NO 8876-1

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.