From:

Knox, Peter

Sent:

Thursday, June 26, 2025 12:05 PM

To:

Spiker, Scott

Cc:

Bohl, James

Subject:

Towing Data for Habitual Parking Violator Ordinance

## Alderman Spiker,

I gathered the data below for your information. The data set represents vehicles which were towed for having 5 or more citations in 2024. I separated the data by the number of total tows vs the number of plates towed. The 3,602 plates towed represents the number of citizens who accounted for the 4,011 total tows. Let me know if you have any additional questions or would like to discuss.

Vehicles Towed for Unpaid Citation	s in 2024
# of Towed Vehicles	4,011
# of Vehicles Retrieved	3,727
Percent of Vehicles Retrieved	92.92%
Plates (can equate to citizens)	Towed
Number of PlatesTowed	3,602
# of Plates Towed 2 or More Times	462
% of Plates Towed 2 or More Times	12.83%
# of Plates Towed 2x	362
# of Plates Towed 3x	77
# of Plates Towed 4x	15
# of Plates Towed 5x	4
# of Plates Towed 6x	2
# of Plates Towed 7 or More Times	2
# of Plates on Multipe Vehicles	9
# of Vehicles With Shared Plates	46

Peter Knox, M.Ed Interim Parking Services Manager

3811 W. Lincoln Ave | Milwaukee, WI 53215 | Office: (414) 286-3635 | Cell: (414) 882-3175



From:

Knox, Peter

Sent:

Thursday, June 26, 2025 1:06 PM

To:

Spiker, Scott

Cc:

Bohl, James

Subject:

RE: Towing Data for Habitual Parking Violator Ordinance

## Alderman Spiker,

You're are correct. 87% of people get towed just once and under 13% have been towed multiple times. I don't have a realistic way to gather payment plan or citation payment data on specific tows. I'll touch base with our software vendor to see if they know of a way. In my experience, the reason why 87% only get towed once is because of the information the Tow Lot Staff provides. Below are measures we take when citizens are towed for this reason.

- Citizens are informed of why they were towed. In this case they would be informed for having unpaid citations.
- They are provided a list of all of their outstanding citations
- The are offered payment plan options
- They are informed if they pay a few tickets (to get them under 5) they won't get towed if they are legally parked
- If they don't have a night parking permit or it is expired we encourage them to purchase one. Failure to have a valid parking permit is one of the most common citations
- We also inform citizens that as long as they have a parking permit and are parked legally, they will not get towed
  again

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In general, people do not like to get towed and will take measures to prevent it from happening again.

Peter Knox, M.Ed Interim Parking Services Manager

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From: Spiker, Scott <Scott.Spiker@milwaukee.gov>

Sent: Thursday, June 26, 2025 12:26 PM To: Knox, Peter <pknox@milwaukee.gov> Cc: Bohl, James <jabohl@milwaukee.gov>

Subject: Re: Towing Data for Habitual Parking Violator Ordinance

Thanks for getting me this info so quickly.