

**Carini, Steve**

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**From:** Yan, Qirong <QYan@NationalSubrogation.com>  
**Sent:** Friday, July 30, 2021 11:22 AM  
**To:** Carini, Steve  
**Subject:** RE: Follow Up Yours 210354483 Denise Walker-Brown Ours To Be Determined

Noted, thank you for your response!



National Subrogation Services

Qirong Yan  
Recovery Analyst | National Subrogation Services  
100 Crossways Park West, Suite 415 | Woodbury, NY 11797  
P: 516-688-8980 F: 516-342-3061  
[qyan@nationalsubrogation.com](mailto:qyan@nationalsubrogation.com)  
[Check out SubroSpeed™](#)

**From:** Carini, Steve <scarin@milwaukee.gov>  
**Sent:** Friday, July 30, 2021 11:58 AM  
**To:** Yan, Qirong <QYan@NationalSubrogation.com>  
**Subject:** Follow Up Yours 210354483 Denise Walker-Brown Ours To Be Determined

**\*\*EXTERNAL SENDER\*\***

As discussed, this is in response to your notice-letter dated 7/16/21.

We will be setting up a claim file and begin the claim investigation. Because of the coronavirus issues, all of this can take some time. After the claim investigation is completed, we will make our determination as needed.

If you have any questions, please feel free to contact me.

Thank you.

Steven M. Carini  
Investigator/Adjuster  
Office of the Milwaukee City Attorney  
841 North Broadway, Suite 716  
Milwaukee, WI 53202  
General Office: 414-286-2601  
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National Subrogation Services

100 Crossways Park West  
Suite 415 | Woodbury, NY 11797  
P:516-949-3620 | F:516-949-3621

City Clerk  
Attn: CLAIMS  
200 East Wells Street, Room 205  
Milwaukee, WI 53202-3567  
**\*\*via certified mail\*\***

July 16, 2021

|            |                       |                              |
|------------|-----------------------|------------------------------|
| Regarding: | Insured:              | Denise Walker-Brown          |
|            | NSS Matter Number:    | 210354483                    |
|            | Date of Loss:         | 03/23/2021                   |
|            | Loss Location:        | 4630 N 18th St, Milwaukee WI |
|            | Amount of Paid Claim: | \$21,499.45                  |
|            | Plus Deductible:      | \$1,000.00                   |

American Family - Direct has paid their insured, Denise Walker-Brown, for damages sustained in an accident/loss on 03/23/2021. National Subrogation Services as recovery agent for American Family - Direct was advised that the loss was due to your employee's negligence.

By law American Family - Direct has the right to make a claim against you for the money paid to Denise Walker-Brown. They previously put you on notice in March. If you have insurance coverage for this loss, please notify your insurance company or your agent and have them contact us. Furthermore, kindly advise us of your insurance company information by completing the items noted below, so that future notices will be sent directly to them.

Please contact us if you are not insured.

*Qirong Yan*

Qirong Yan, Analyst  
Direct dial: (516)688-8980  
Direct fax: (516)342-3061  
E-mail: QYan@nationalsubrogation.com

*The subro Adj said that the water meter was worked on & the pressure changed & the meter burnt & there was damage to property.  
(INCLUDE)*

CITY OF MILWAUKEE  
2021 JUL 22 PM 3:14  
CITY CLERK'S OFF

Insurance Company: \_\_\_\_\_ Policy Number: \_\_\_\_\_  
 Claim Number: \_\_\_\_\_ Agent's Name: \_\_\_\_\_  
 Office Address: \_\_\_\_\_ Agent's Address: \_\_\_\_\_  
 Adjuster: \_\_\_\_\_ Agent's Phone: \_\_\_\_\_  
 Adjuster's Phone: \_\_\_\_\_



NSS

National Subrogation :

100 Crossways Park West, Suite 415  
Woodbury, NY, 11797

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07/19/2021

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ZIP 11797  
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CITY OF MILWAUKEE

2021 JUL 22 PM 3: 14

CITY CLERK'S OFFICE

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