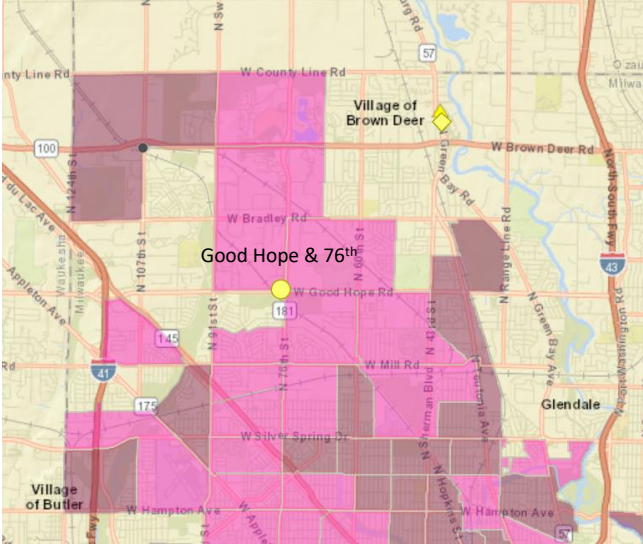


Good Hope & 76th Financial Center Overview

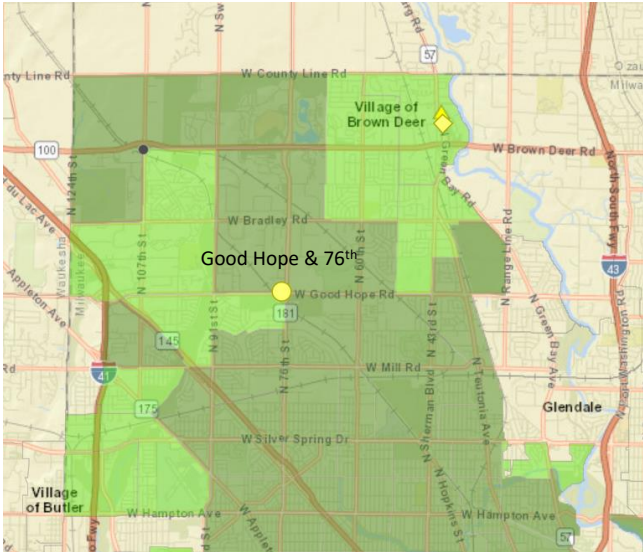


Investing in the Low and Moderate Income and Majority-Minority communities north of Downtown Milwaukee with:

- Client Service Representatives
- 24-hour ATM access
- Access to Specialist Services



Low and Moderate Income Census Tracts



Majority-Minority Census Tracts

Community Banking Programs Overview

[Link to Community Bank Financial Centers video](#)



Access to Service and Solutions

SafeBalance: account with no overdraft fees or non-sufficient funds fees designed to help clients manage their day-to-day finances

Balance Assist: low cost digital only small dollar loans up to \$500

Secured Card: simple and convenient credit card helps clients establish, strengthen or rebuild their credit

Life Plan: digital solution that helps clients prioritize and take steps to achieve their financial goals

Banking Sustainably: outreach and partnership with nonprofits to provide access banking solutions to the 3MM unbanked clients/households in our footprint

Community Homeownership Commitment: \$15B commitment helps low- and moderate-income homebuyers achieve homeownership through low down payment loans and down payment and closing cost grants.



Financial Empowerment and Jobs

Better Money Habits: Free, easy to understand educational resources to help with everyday and complex money topics

Pathways: talent pipeline that provides jobs and career opportunities for people from LMI communities who often face barriers to employment

Financial Education in the Schools: teach personal finance to students - helping build strong money habits early, equipping them with tools to avoid mistakes that lead to lifelong money struggles

Navicore Solutions: Navicore Solutions works with Bank of America clients /prospects providing virtual, individualized counseling sessions at no cost via referrals from designated financial centers

Operation HOPE Inside: provides free in-person customized financial counseling services – specifically credit counseling and debt reduction – within our Community Financial Centers



Access to Capital

Women and Diverse Entrepreneurs: through the Supplier Diversity Program, more than \$2 billion is invested each year in minority, diverse, veteran and other women-owned businesses

Small Business Lending: provide industry-leading solutions to meet small business owners' unique needs

Investment and Philanthropic Capital: Affordable Housing, Small Businesses, Community Volunteerism, Bank of America Charitable Foundation, Veteran and military families

CDFI: leading investor in CDFI's with a portfolio of \$2 billion invested across the United States

