

**GRANT F. LANGLEY**  
City Attorney

**RUDOLPH M. KONRAD**  
**LINDA ULISS BURKE**  
**VINCENT D. MOSCHELLA**  
Deputy City Attorneys



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BRUCE D. SCHRIMPF  
SUSAN D. SICKERT  
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THOMAS J. BEAMISH  
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GREGG C. HAGDPAN  
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KEVIN P. SULLIVAN  
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THOMAS D. MILLER  
HEIDIE GALVÁN  
JARELY M. RUIZ  
ROBIN A. PEDERSON  
Assistant City Attorneys

November 10, 2008

Eddie J. Hawkins  
4466 North 88th Street  
Milwaukee, WI 53225-5047

RE: Eddie J. Hawkins  
C.I. File No: 08-S-459

Dear Mr. Hawkins:

We have received your claim in the amount of \$670.80, relating to damage allegedly sustained to your vehicle on April 17, 2008 when it collided with a pothole while you were traveling in the area of North 88<sup>th</sup> Street and Congress Street and north to North 84<sup>th</sup> Street and West Ruby Avenue.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and the records of the DPW Call Center relative to this incident. They found the ISD had patched potholes in the general area on May 23, 2008 pursuant to complaint calls they had received. The ISD followed its normal procedures and it was acting within the City's discretion. The City was not negligent. As such, it cannot accept liability. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,

*Grant F. Langley*  
GRANT F. LANGLEY  
City Attorney

*Steven M. Carini*  
STEVEN M. CARINI  
Investigator Adjuster

SMC:beg  
1029-2008-1613:139313

*I wish to appeal this decision.*

*Eddie J. Hawkins*  
*4466 N. 88th*  
*(414) 810-3841*

*53225*

OFFICE OF THE CITY ATTORNEY

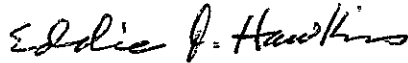
May 9, 2008

On April 9, 2008 I called the Milwaukee dept. of public works to complain about the pot holes on my neighborhood street. I was told the pot holes would be repaired in 2 days. That never happened. One week later, I called alderman James A. Bohl office. I was told by a staff member that they were aware of the problems and he would take care of it. Again nothing happened. On the 17 th of April, I accidently hit a pot hole in my neighborhood rupturing my left front tire and damaging the rim. I took my car to Ewalds auto on Mayfair road and was told the tire and rim was damaged beyond repair. I purchased another tire and received an estimate for the rim. I'm enclosing the receipt for the tire and estimate for the rim. They gave me \$35.00 credit for the tire because I purchased it approx. 1 year ago, nothing for the rim..

I'm writing this letter on May 9 th, 2008 , and of this date the pot hole situation have not been resolved .The street include N. 88 th from Congress going North to N. 84 th and Ruby.

Please reimburse me for my tire and rim. Thank you in advance	\$52.80 tire
	\$618.00 rim
	-----
	\$ 670.80 total

Eddie J. Hawkins



4466 N. 88<sup>th</sup> st.  
Milwaukee, Wisconsin 53225  
(414) 466-0873

CITY OF MILWAUKEE  
2008 MAY 12 PM 2:55  
RONALD D. LEONHARDT  
CITY CLERK

CITY OF MILWAUKEE  
MAY 12 PM 3:29  
CITY ATTORNEY



**EWALD'S MAYFAIR SUPERSTORE**

2201 N. Mayfair Road • Milwaukee, WI 53226  
 Tel: 414-777-4363 • Fax: 414-302-9422  
 www.ewaldauto.com

**SERVICE DEPT. HOURS**

Monday - Friday  
 6:30 AM - 7:00 PM  
 Saturday  
 6:30 AM - 4:00 PM



CUSTOMER NO. <b>127804</b>	ADVISOR <b>MATT MAHLIK</b>	TAG NO. <b>356 W168</b>	INVOICE DATE <b>04/23/08</b>	INVOICE NO. <b>CXCS62579</b>
<b>EDDIE HAWKINS</b> <b>4466 N 88TH ST</b> <b>MILWAUKEE, WI 53225-5047</b>	LICENSE NO.	MILEAGE <b>74,632</b>	COLOR <b>7</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>01/CHRYSLER/SEBRING/4 DOOR SEDAN</b>		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. <b>1 C 3 E L 5 6 U 5 1 N 7 0 5 4 7 1</b>		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE <b>414-466-0873</b>	BUSINESS PHONE	COMMENTS	<b>MO: 74632</b>	

**JOB# 1 CHARGES**

**LABOR**  
 #146CHZ01 WHEEL/TIRE CONCERN HOURS: 2.13 TECH(S): 213 \$10.00  
 CUSTOMER STATES LEFT FRONT TIRE HAS BULGE IN SIDEWALL  
 CUSTOMER PROVIDED NEW TIRE WITH \$35.00 CREDIT.... CUSTOMER  
 TOOK TIRE WITHOUT INSTALLATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1		TIRE	50.00	50.00
<b>TOTAL - PARTS</b>					<b>50.00</b>
<b>JOB# 1 TOTALS</b>				<b>PARTS</b>	<b>50.00</b>
<b>JOB# 1 JOURNAL PREFIX CXCS</b>				<b>JOB# 1 TOTAL</b>	<b>50.00</b>

**TOTALS**

**OUR SERVICE POLICY**  
 COMPLETE CUSTOMER SATISFACTION  
 OR WE WILL REDO THE WORK AT NO  
 CHARGE, OR REFUND YOUR MONEY  
 FOR 90 DAYS OR 4000 MILES,  
 WHICHEVER OCCURS FIRST.

\*\*\*\*\*  
 \* NEXT RECOMMENDED SERVICE: \*  
 \* 05/02/2008 / 75000 MI 01CHZ075 75000 MILE SERVICE \*  
 \*\*\*\*\*

\*\*\*THANK YOU FOR CHOOSING EWALD AUTOMOTIVE\*\*\*\*\*  
 \*\*\*\*\* FOR YOUR SERVICE NEEDS \*\*\*\*\*  
 \*\*\*\*\* If for any reason You are Not \*\*\*\*\*  
 \*\*\*\*\* COMPLETELY SATISFIED \*\*\*\*\*  
 \*\*\*\*\* Please Give Me A Call \*\*\*\*\*  
 \*\*\*\*\* ! PAUL GRUBE ! SERVICE MANAGER \*\*\*\*\*  
 \*\*\*\*\* 414-258-5000 \*\*\*\*\*

\*\*\*\*\* SERVICE HOURS MON - THU 7AM - 7PM \*\*\*\*\*  
 \*\* FRI 7AM - 6PM ! SAT 7AM - 1PM \*\*\*\*\*

\*\* CASH [ ] CHECK [ ] \*\*  
 \*\* CREDIT CARD [ ] CHARGE [ ] \*\*

\*\*\*\*\* EWALD'S APPRECIATES YOUR BUSINESS! \*\*\*\*\*

Any warranties on the products sold hereby are those made by the manufacturer. The seller, EWALD AUTOMOTIVE, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Payment Requirements: all charges are due upon pickup of vehicle.

DATE CUSTOMER NOTIFIED

CUSTOMER SIGNATURE  
*x Eddie J. Hawkins*

CUSTOMER SIGNATURE \*\*\*\*\* DUPLICATE INVOICE \*\*\*\*\*



**THANK YOU**

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

*Factory 61800 Rim*

The Reynolds and Reynolds Company EPANTSIVE C0387709 0 (04/05)