

MHD LEAD UPDATE

Tyler Weber

Deputy Commissioner of Environmental Health

PUBLIC SAFETY AND HEALTH COMMITTEE JULY 15, 2021



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LEAD UPDATES: CASE REVIEW

- High level concerns
 - Overall timeframe and responsiveness
 - Systems Issues – pieces of the assessment that were missed
 - Need for improvement on metrics
 - When the case was shared with DHS, there were confirmed challenges of noncompliance



LEAD UPDATES

- Case Review (Marivel Montejano)



LEAD PROGRAM: ADDITIONAL CHALLENGES

- Quality assurance improvements needed
- Challenged relationship with DHS
- Public Health Foundation expertise not fully utilized
- Strained community partnerships



LEAD UPDATES: ACTIONS

- Launched DER Investigation
- Engaged with Public Health Foundation
 - Upcoming Audit
 - Enhanced Scope
 - Earlier Start to Audit
 - Additional Program Improvement Contract
- Meetings with DHS



Project/Program: Lead Investigation June 2021

OBJECTIVE #1:

Audit of Lead Program Processes – Internal/PHF/DHS

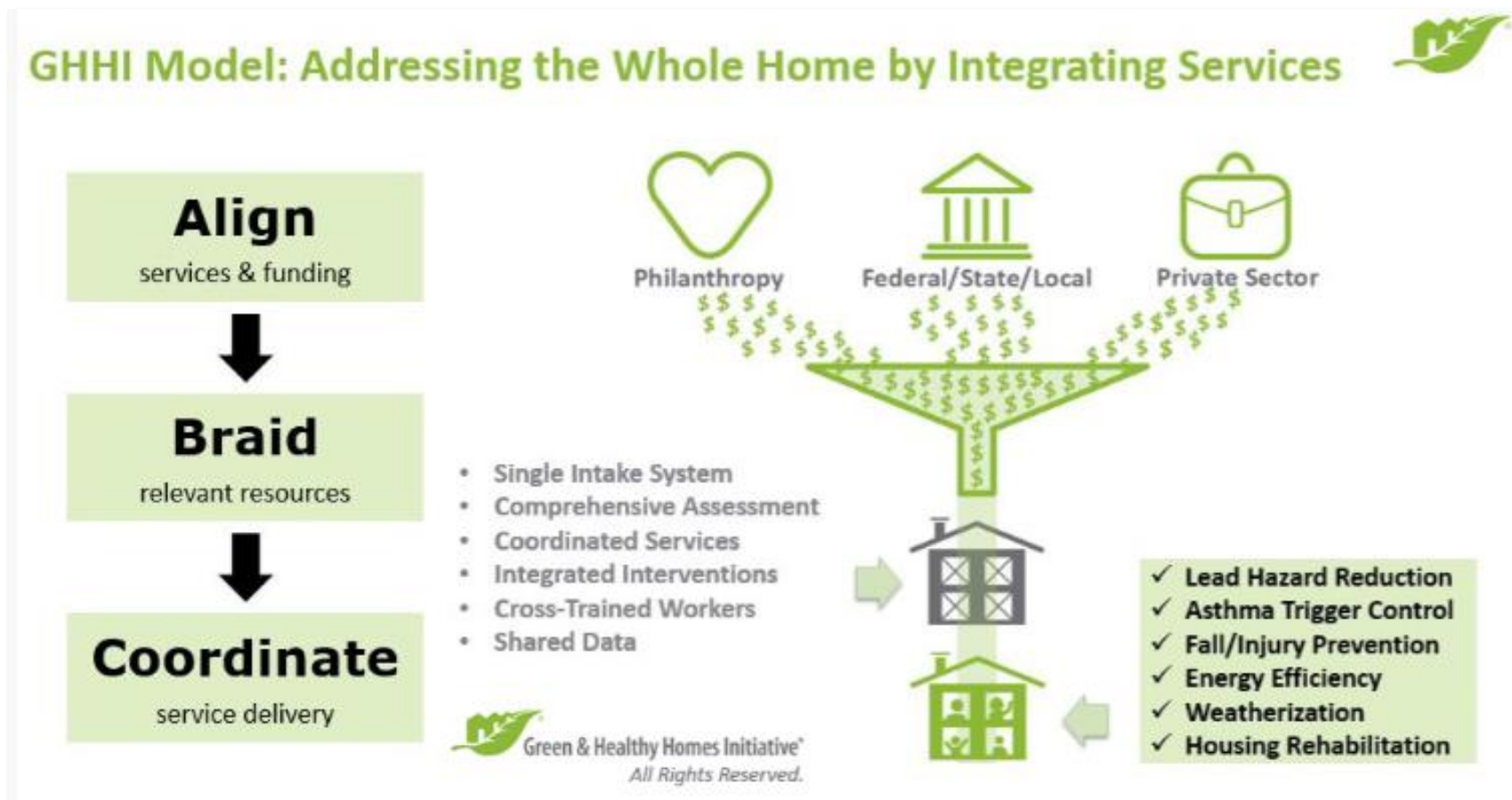
BACKGROUND ON STRATEGY

Source: MHD informed of potential media related to families engaged in lead program. MHD leadership initiated investigation into one specific case and found inadequate response and potential personnel issues. Expanded investigation and found more concerns.

ACTION PLAN

Activity	Target Date	Resources Required	Lead Person/ Organization	Anticipated Product or Result	Progress Notes
Engage with DHS on process improvement, HHLPS data collection and functionality	7/1/21	Leadership Time	Tyler Weber Kirsten Johnson	Weekly scheduled meetings with DHS for updates and information sharing.	KJ met with DHS on 6/25. Formalized weekly meeting schedule. Discussed needs of MHD from DHS. Rebuilding trust and relationship.
Launch DER Investigation	7/13/21	Staff Time	Kristin Urban Tyler Weber	Thorough understanding of lead case; Corresponding corrective actions	Tyler has discussed investigation with Kristen Urban; Case files have been sent to DER.
Engage PHF/Initiate second audit	7/22/21	Funding from Comptroller Office	Tyler Weber Vanessa Lamers Aycha Sawa	Final Report Minimum audit of 20% of total active cases	Met with PHF and Comptroller on 6/25 – finalizing contract and deliverable dates.
Contract with PHF for Technical Assistance and Process improvement/mapping.	9/1/21	100K+ (estimate)	Tyler Weber HEH Leadership Team	Complete process mapping for all aspects of HEH program.	Met with PHF to discuss; Held combined meeting with PHF and DHS; Will enter into separate contract after audit is complete to assure there is no conflict of interest.
Realign Job Descriptions and Org. Chart	11/1/21	Staff Time	Tyler Weber	Finalized org chart for HEH with coordinating job descriptions.	Beginning to review job descriptions.

BUILDING AN INTEGRATED CITY-WIDE LEAD INTERVENTION



QUESTIONS?



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