

City of Milwaukee Special Collection Services



Current Special Collection Services

- Brush
- Appliances
- Furniture
- Miscellaneous items

Current Resources

- Prentice loaders
- Tailgate lift pickups
- Skid loaders
- Garbage packers
- Cleanup boxes
- Self help centers

Statistics

- 280,000 stops collected
- 40% never called in
- 38,000 tons of debris
- \$7 million in costs 2003

Why Change the Current Program?

- Our commitment to a cleaner city
 - Move-outs
- Service requests
- Budget
- Efficiency

Brush Collection

- Four brush packers
- Three prentice loaders
- 2003
 - 40,000 stops made, 80% via call center
 - 4,400 tons of brush collected







ENGINEERING
OF
THE UNIVERSITY

Appliance Collection

- 12,500 freon containing units collected
- Cost the city \$8.40 per unit to evacuate freon
- Estimated 20,000 non-freon containing units recycled for revenue





Furniture and Miscellaneous Item Collections

- Eight skid loader crews
- Ten SS packer crews
- 140,000 stops collected
- 31,000 tons of debris









Self-Help Centers

- 350,000 users at two sites
- Receive 55,000 tons
- 27% increase in tonnage over last 5 years
- Cost \$2.5 million to operate

Neighborhood Roll-Off Boxes

- Available weekends April-October
- 95% located in CDBG areas
- Funded by CDBG (\$282,000)

STOP



20-43

NO

WARNING
\$500
FINE

LOYD ST

PALMER

STOP

20-43

NO
NO OPENING
PARTICULAR
PROHIBITION

WARNING
NO OPENING
PARTICULAR
PROHIBITION
\$500
FINE



2005 Budget Initiatives

Goals

- Reduce program costs
- Increase revenues
- Resizes routes to take it all
 - Equalized by tonnage
- Begin extensive re-education campaign for ALL citizens and workforce
- Encourage greening

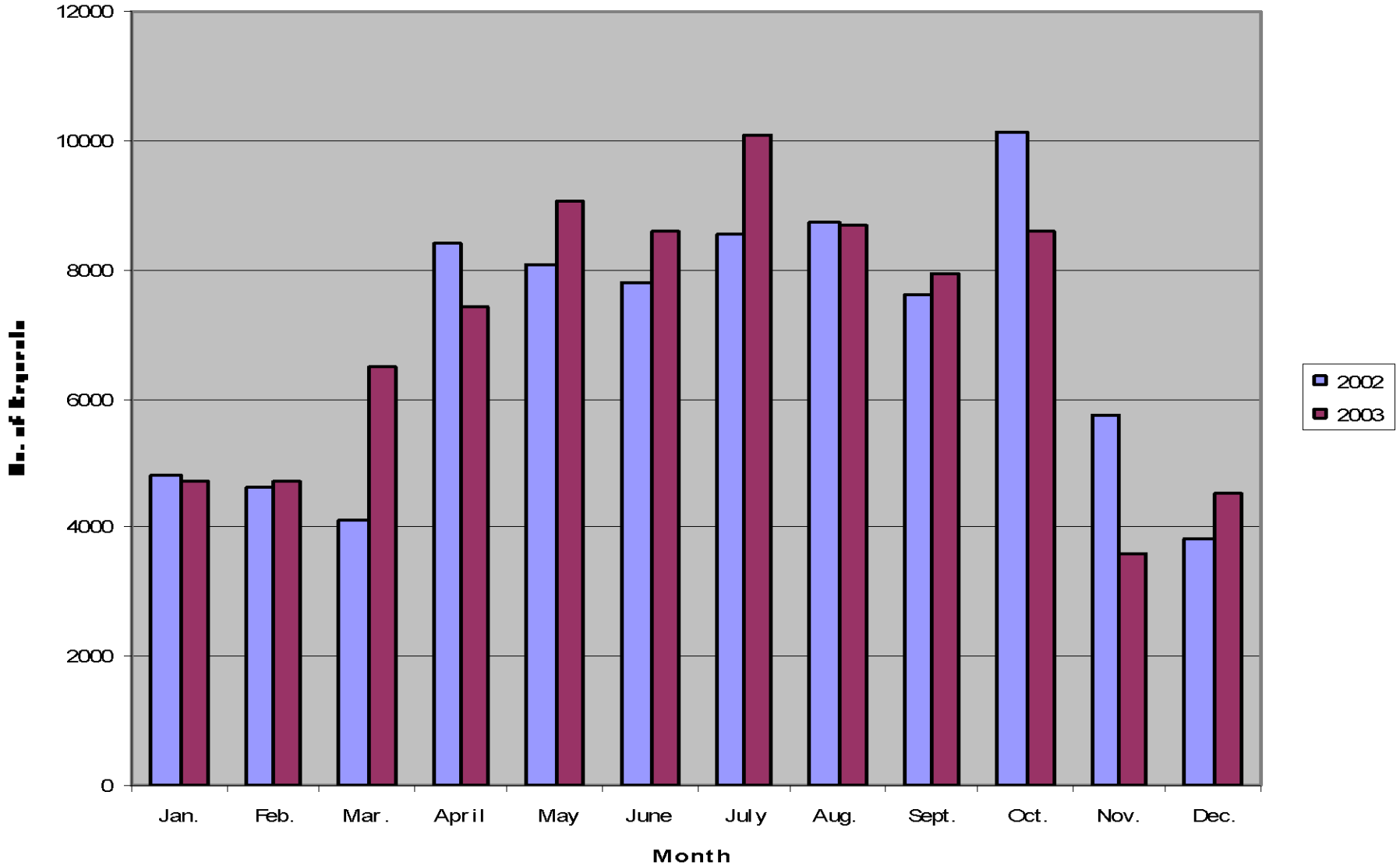
Key Elements

- Brush
 - eliminate the collection of large brush piles
 - reduce the maximum amount collected to four cubic yards
 - available March-November only
- Appliances- discontinue collection
- Bulky items- placed out on scheduled collection day (4 items maximum)

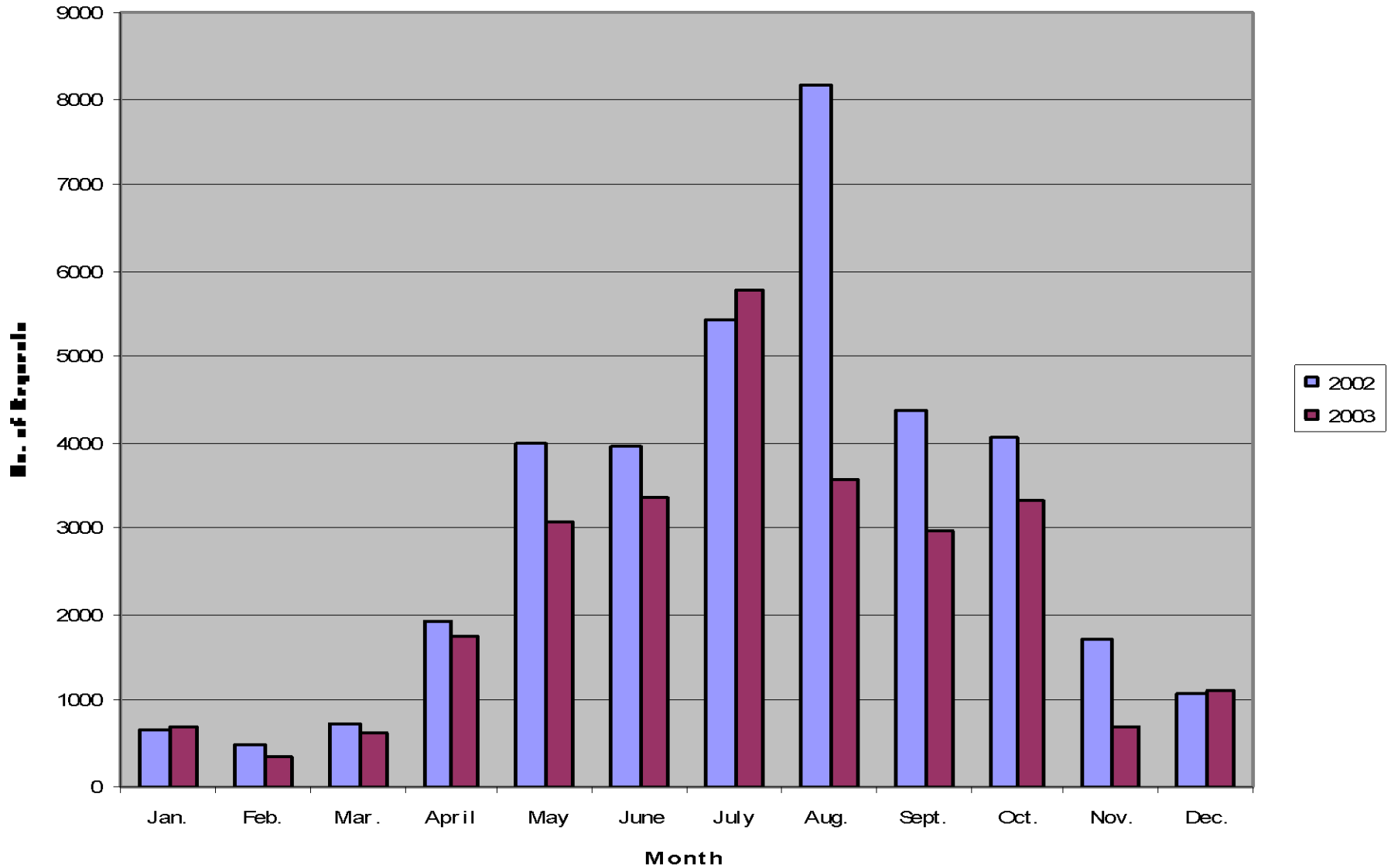
2004 Special Pick-Ups on Random Blocks

- North: 5600-5700 N. 37th Street
 - Brush - 5
 - Miscellaneous – 14
 - Appliances – 5
- Central: 2500-2600 N. 57th Street
 - Brush - 4
 - Miscellaneous - 11
- South: 2700 2800 S. 45th Street
 - Brush - 1
 - Miscellaneous - 7

2002 and 2003 Bulky Item Requests



2002 and 2003 Brush Requests







Key Elements (cont.)

- Create landlord box and move-out program
 - Available March-November
 - adds boxes to current program
 - landlords call to request service
 - tenants/owners place items in box
 - city collects boxes on same day
 - single-family/duplex continue to call x8282
- Skid loaders
 - eight crews Dec.-March





Set Out Collection

- Backyard collection December 6, 2004 through February 25, 2005
- Set out February 28, 2005 to December 5, 2005

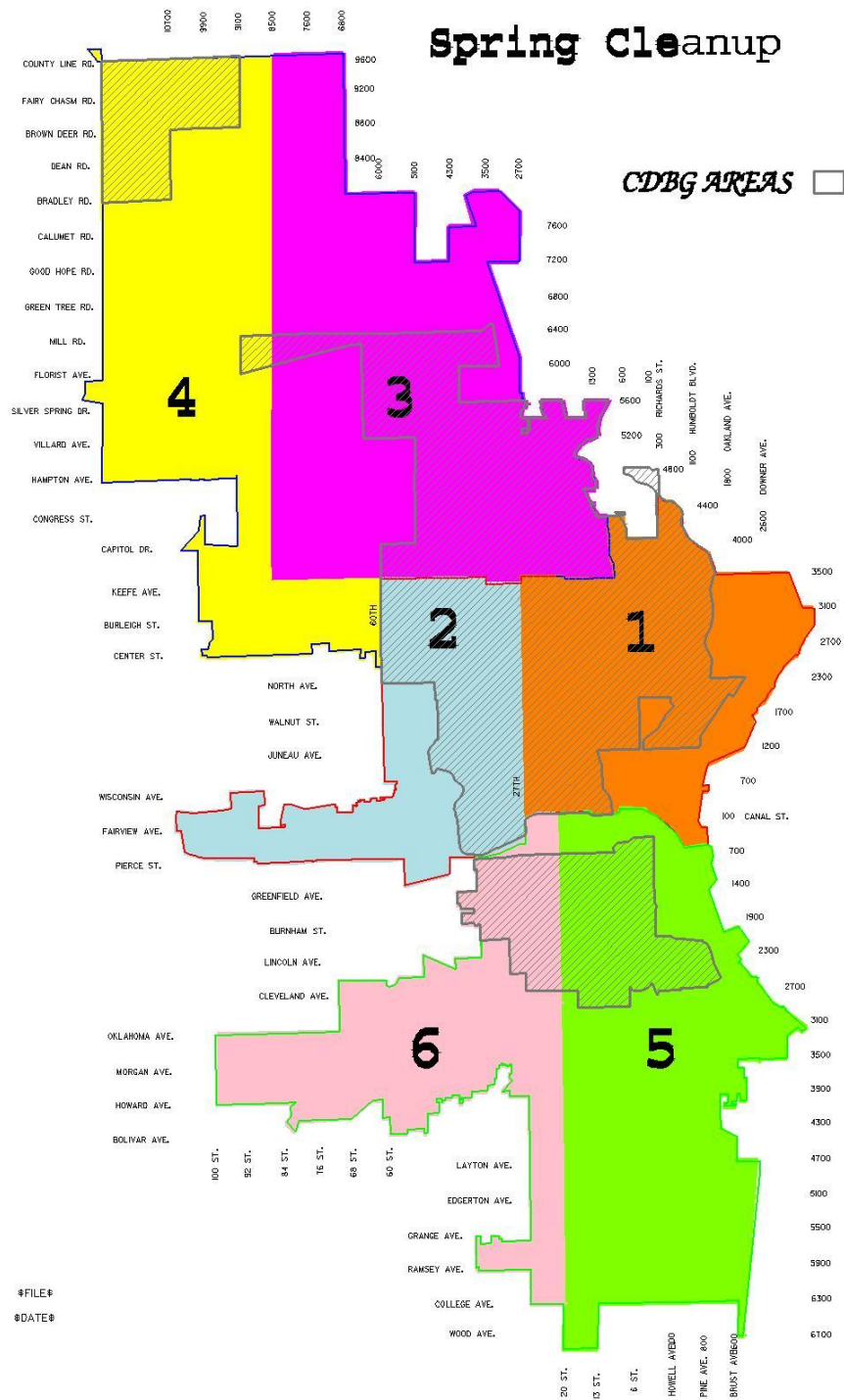
Snow and Ice Season

- Bulky items always placed at curb or alley

Clean and Green Program

- Six week program from April 18th through May 27th
- Citizens will be asked to make a concerted effort to set out bulky items on collection day
- Utilize CDBG funds and redirect existing funds from ICUP and directed cleanup
- Coordinate citizen notification and education with non-profit waste reduction and greening groups

Spring Cleanup



#FILE#
#DATE#



Re-Education Campaign

- Re-enforces set-out standards
- Use Call Center, mass media, cart tags and aldermanic newsletter to deliver message





WARNING

NEE.

HIGH VOLTAGE

WARNING
High Voltage
About
KEEP OFF
Can shock or cause fire





Anticipated Results

- A cleaner city
- Improved customer service and satisfaction
- Reduced program costs
- Increased revenue
- Safer neighborhoods





325

33





QUESTIONS?