

CITY OF MILWAUKEE
RECEIVED

2014 JUN 23 AM 7:00

OFFICE OF
CITY ATTORNEY

Milwaukee City Clerk
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

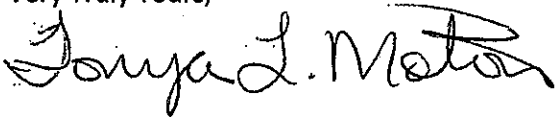
To whom it may concern,

My name is Tonya L. Moton. I'm writing to make an appeal for the damages done to my car on Tuesday April 8, 2014 at around 3 or 3:15 pm heading south on address 2775-2851 North 60th Street between Appleton and Hadley. Later on that evening I called the city to report the potholes in that area.

It's a well-known fact that Milwaukee has an extensive pot hole problem. My car had sustained a great amount of damage and I feel that the city should reimburse me. In my first letter to the city I sent along an explanation of what happened and the receipts and estimates of damage done to my car. Being that I'm a tax paying responsible resident on a fixed income this came with great hardship not only did I have to agonize the thought of paying my rent and other household bills. I also have to borrow extensive amount of money from my family which they don't really have.

I am only asking the city to be fair and do as they would have me to do as a responsible citizen.

Very Truly Yours,



Tonya L. Moton
3435 North 60th Street, Apt. 212
Milwaukee, WI 53216
Phone: (414) 442-5753
E-mail: tonyamoton1@earthlink.net

Denial Letter mailed
to clmt on 5-28-14
(INCLUDE)

CITY OF MILWAUKEE
2014 JUN 19 PM 1:11
CITY CLERK'S OFFICE

DUNHAM

Transmissions



5101 W. North Ave. Milwaukee, WI 53208
(414) 873 1111

MOTON TONVA
3435 N 60TH ST APT 212
MILWAUKEE, WI 53210-
414/442-5753
414/239-8730 NED

ACCOUNT # 17201 DATE 04/23/2014 46693
YEAR 05 MAKE/MODEL DODGE NEON
LICENSE 424-MGV MILEAGE 46297
P.O. NUMBER VIN YB3ES56C55D105133
TRANSMISSION A604

QTY	PART DESCRIPTION	AMOUNT	QTY	CUSTOMER CONCERNS	RECH	AMOUNT
1	RADIATOR - RADIATOR EXCHANGE	133.46	1	LABOR, SCAN VEHICLE & ROADCHECK		
6.00	QTS / UNIVERSAL SYNTHETIC ATF	51.12		SCAN THE ELECTRONIC TRANSMISSION/ENGINE SYSTEM		
1	SHOP SUPPLIES	9.99		VEHICLE HAS TROUBLE CODES:		
	VISIT US ON THE WEB AT			P0846 2-4 PRESSURE SWITCH		
	WWW.DUNHAMTRANSMISSION.COM			P0732 GEAR RATIO ERROR		
				P0949 LOSS OF PUMP PRIME		

2 LABOR 148.47
REMOVE FAN SHROUD AND FAN ASSEMBLY, REMOVE AND
REPLACE RADIATOR ASSEMBLY, INSTALL FAN BLADES AND
SHROUD, ADD TRANSMISSION FLUID AND COOLANT.
CLEAR CODES, PERFORM QUICKLEARN PROCEDURE,
ROADTEST, CHECK FOR PROPER OPERATION AND CHECK FOR
LEAKS.

SAFETY OR SERVICE RECOMMENDATIONS:

ADDITIONAL WORK AUTHORIZED BY:	NO. CALLED	NEW ESTIMATE	0.00
NAME	414/442-5753		
DATE AND TIME	04/22/2014 03:29P		
DESCRIPTION			

LABOR: 148.47
PARTS: 61.11
Misc: 133.46
SUB TOTAL: 343.04
5.6% TAX: 19.20
\$362.24

Customer Signature _____

Shop Representative Signature _____

my warranties on the products sold hereby are those made by the manufacturer. The seller above named hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

If part new unless specified USED REBUILT
to you want the replaced parts you are entitled to? (Yes) (No)

our vehicle repair practices are regulated by dealer ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911. YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. OUR SIGNATURE WILL INDICATE YOUR SELECTION.

I request an estimate in writing before you begin repairs.

Please proceed with repairs, but call me before continuing if the price will exceed \$ _____

I do not want an estimate.

This vehicle received without face to face customer contact



Activity

For checking and savings accounts, transactions are updated during TCF's nightly processing. Therefore, all your transactions may not be shown and the balance shown may not be fully available for immediate withdrawal. Debit card authorizations and pending withdrawals and transfers reduce the amount available for immediate withdrawal. Check deposits and other pending deposits may not all be included in the amount available for immediate withdrawal. All pending transactions may not be shown. Transactions may not be posted to your account in the order shown. Go to "Help" and then "Glossary" for a further explanation of terms.

TCF Free Checking - 3732349276

TONYA L MOTON

3435 N 60TH ST
APT 212
MILWAUKEE WI 53216-2866

Account Balance: \$241.93
Total Pending Items: \$-2.00
Current Balance Including Pending Transactions: \$239.93
Balance As Of: 06/17/2014 07:25 PM CDT
Year-To-Date Interest: \$0.00
Last Year's Interest: \$0.00

Change Account View

View Account:

TCF Free Checking - 3732349276

Choose one:

View From 04/01/2014 to 04/13/2014
Display the last days of transactions

Change View

Transactions pending...

Table with columns: Date, Transaction, Description, Status, Amount, Image. Note: No Pending Transactions

Transactions between 04/01/2014 and 04/13/2014

Main transaction table with columns: Date, Transaction, Description, Status, Amount, Image. Includes transactions like Card Recurring Pmt, POS Purchase, Check, Card Transaction, ACH Withdrawal, etc.



NAME _____ DATE 127-12 20__

ADDRESS _____

MDSE SOLD		CHECK #	SALESMAN	NEW	USED
CASH	CHARGE			<input checked="" type="checkbox"/>	

QTY	DESCRIPTION	QUAN	PART NO	DESCRIPTION	UNIT LIST	UNIT NET	TOTAL NET
	TIRE REPAIR	2	185	60-15			
	DISMOUNT			Trangle			
	MOUNT						
	ROTATE						
	SPIN BALANCE						
	VALVE STEMS						
	RIMS (WHEELS)						
	TIRE DISPOSAL						
						TAX	
						TOTAL	160

**NO CASH REFUNDS
ALL MERCHANDISE
SOLD "AS IS"**

MR. P'S TIRES 76TH INC.
6005 N. 76TH ST.
MILWAUKEE, WI 53218
TEL. 462-7800

RECEIVED

MAY 14 2014

OFFICE OF
CITY ATTORNEY

Office of the City Clerk
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567
Attn: Claims

To whom it may concern,

On Tuesday April 8, 2014, I was heading south on address 2775-2851 North 60th Street between Appleton and Hadley. I drove into a pothole causing my front driver side tire to be damaged and flattened. At this time I pulled over and changed my tire. The next day I took my car to Pops and Sons on West Lisbon Ave. They informed me my tire was ruined, and I had to purchase another one. The next day when I drove my car it felt like my transmission was missing. I noticed my transmission was dragging and my car felt as though it had front-end damage.

On April 17, I went and had the front end inspected. They informed me that it was possible damage and at some point in time these repairs will have to be made. They also told me that it appeared to be some possible transmission damage.

On April 23, I took it to the transmission shop and I was told the pothole caused damage to my transmission, so I left it there and they repaired the damage. The transmission repairman told me that if you need verification feel free to call.

I'm enclosing estimates and cost of damages to my car.

Tonya L. Moton
3435 North 60th Street, Apt. 212
Milwaukee, WI 53216
Phone: (414) 442-5753
E-mail: tonyamoton1@earthlink.net

CITY OF MILWAUKEE
2014 MAY 13 P 3:17
CITY CLERK'S OFFICE

DUNHAM Transmissions

5101 W. North Ave. Milwaukee, WI 53208
(414) 873 1111

MOTON TONYA
3435 N 60TH ST APT 212
MILWAUKEE, WI 53210-
414/442-5753
414/239-8730 NED

ACCT # 17201 DATE 04/23/2014 RO # 46693
YEAR 05 MAKE/MODEL DODGE NEON
LICENSE 424-MGV
P.O. NUMBER
TRANSMISSION A604
MILEAGE 46297
VIN YB3W356C55D105133

QTY PART DESCRIPTION
1 RADIATOR - RADIATOR EXCHANGE
6.00 QTS / UNIVERSAL SYNTHETIC ATF
1 SHOP SUPPLIES
VISIT US ON THE WEB AT
WWW.DUNHAMTRANSMISSION.COM

AMOUNT	QTY	CUSTOMER CONCERNS	AMOUNT
133.46	1	LABOR SCAN VEHICLE & ROADCHECK	
51.12		SCAN THE ELECTRONIC TRANSMISSION/ENGINE SYSTEM.	
9.99		VEHICLE HAS TROUBLE CODES:	

2 LABOR
REMOVE FAN SHROUD AND FAN ASSEMBLY, REMOVE AND REPLACE RADIATOR ASSEMBLY, INSTALL FAN BLADES AND SHROUD, ADD TRANSMISSION FLUID AND COOLANT, CLEAR CODES, PERFORM QUICKLEARN PROCEDURE, ROADTEST, CHECK FOR PROPER OPERATION AND CHECK FOR LEAKS.

148.47

Any warranties on the products sold hereby are those made by the manufacturer. The seller above named hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SAFETY OR SERVICE RECOMMENDATIONS:

LABOR: 148.47
PARTS: 61.11
Misc: 133.46

All part new unless specified USED REBUILT
Do you want the replaced parts you are entitled to? (Yes) (No)
Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 6911, Madison, Wisconsin 53706-6911. YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR SELECTION.
1. I request an estimate in writing before you begin repairs.
2. Please proceed with repairs, but call me before continuing if the price will exceed \$
3. I do not want an estimate.

ADDITIONAL WORK AUTHORIZED BY:
NAME
DATE AND TIME 04/22/2014 03:28P
DESCRIPTION
NO. CALLED 414/442-5753
NEW ESTIMATE 0.00

SUB TOTAL: 343.04
5.6 %TAX: 19.20

This vehicle received without face to face customer contact
Shop Representative Signature

Customer Signature

\$362.24

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OFFICE OF CITY ATTORNEY



810836

Jones and Jones Services LLC
F. J. Automotive
3500 W - Elm Street
Millsboro, DE 19329
414 351-0750

ORDER INFO

customer's order no. 44-364-1901 phone 414-449-7573 date 4-17-14

name Tonya address 3435 N. 60th St #212

city, state, zip Mills, WI 53216

sold by cash charge check shipping information
 on acct. # #

QTY	DESCRIPTION	QTY	DESCRIPTION	UNIT LIST	UNIT NET	TOTAL NET
	TIRE REPAIR					
	DISMOUNT					
	MOUNT					
	ROTATE					
	SPIN BALANCE					
	VALVE STEMS					
	RIMS (WHEELS)					
	TIRE DISPOSAL					
	TAX					160
	TOTAL					

NAME _____ DATE 20 127/16

ADDRESS _____

MDSE SOLD _____ CHECK # _____ SALESMAN _____

CASH CHARGE _____ USED _____



QTY	DESCRIPTION	UNIT LIST	UNIT NET	TOTAL NET
1	2005 Dodge Neon SXT			
2	Front End			
3	Est lower			
4	Both Front Control Arm			
5	w/ BALL JOINTS			
6	Parts Labor			
7			37.99	
8			601.87	
9	30 day est.			
10				
11				
12				
13				
14				

