

Office of City Attorney  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202

CITY OF MILWAUKEE

2002 APR -4 PM 4:29

RONALD D. LEONHARDT  
CITY CLERK

Robert Overholt  
Investigator Adjuster

C.I. File No. 02-S-78

The letter I received on March 25, 2002 denying my claim, stinks about as much as the backed up sewer did in my basement. After the plumber told me the problem was NOT a problem with MY drainage pipes, but rather in the cities pipes, the plumber then made the call to get the city over to open the pipe.

Later that evening, a city worker came to the door and said that the drain was now open and to be sure to clean up to eliminate the odor and the "mess". I tried and nothing would go down the drain. Everything "sat there". Being a Sunday, I knew no one else would come out and I did not have the special no. to call the city like the plumber did. So I called Alderman Herron with my problem. He said that nothing could be done until Monday morning.

Early the next morning a large city truck worked on the problem and cleaned the pipe. The sewage finally would run down the drain in my basement. This sounds like a city problem, cleaning schedule or not! The need to send two city people at two different times to rectify the problem, clearly indicates that this was not my problem/fault, but the cities.

I wish to appeal this decision. I would not have had to call a plumber in the first place if the sewer had not backed up. This was my fault?

Sincerely,

*Margaret Schmidt*

CITY OF MILWAUKEE  
RECEIVED  
OFFICE OF  
CITY ATTORNEY  
02 APR -5 PM 3:34

On Sunday Feb 10th 1902 - I went  
to my basement and discovered a quantity  
water / sump with a terrible odor.  
With no one around to help me or  
suggest anything, I naturally had to call  
a plumber. He made an inspection and  
found that I had a hole in the floor  
of the bed room below and was planning  
with the work and results.

They came out and upon the making of  
the hole they found a hole in the  
floor with the city sewer. The plumber  
told me that for me to get the shot  
of water from the hole in the floor  
I would have to have a drain with the  
down pipe connected to the sewer. The  
city of course will not pay for the  
work. He told me (and I heard me) that  
the sewer was not clean and had to clean  
the sewer. I would not do so. He  
told me that he would do so. I told him  
that the sewer was not clean and I would  
not do so.

I got up then that I had cleaned the  
city but was not allowed to clean  
the sewer. Really getting upset, I  
decided to call the man back and

his home.

He heard my situation and said that of course nothing could be done until Mon. morning.

The next day, I heard and saw the city "vacuum" in my street into the manhole. This did the job!

I had to spend Mon. cleaning my basement and throwing boxes out that were soaked. What a loss of time for me for 2 days! I can still smell bleach.

All of this occurred on Sun. Feb. 10th 2002, at 5652 N. 66 St. Milw. 53218 — and Blau was here at 4:00 and the city was here at 6:00.

I can be reached at 414-461-5405 day or night and I have an answering machine.

The amount charged by Blau is:

\$ 240.50 which I want to

be compensated.

Thank You

Margaret Schmidt

RONALD D. LEONARD  
CITY CLERK  
2002 FEB 27 AM 11:53  
CITY OF MILWAUKEE

Job. No. 153714

CUSTOMER'S RIGHT TO CANCEL

You may cancel this agreement by mailing a written notice to: Blau Plumbing, Inc., 12221 West Fairview Avenue, Milwaukee, WI 53226 before midnight of the third business day after you signed the agreement. If you wish, you may use this page as that notice by completing the "I HEREBY CANCEL" box set forth below.

I hereby acknowledge receipt of this form, and that Blau Plumbing, Inc. has orally informed me of my right to cancel.

Buyer's Signature: Margaret Schwabert Date: 2/16/08

WAIVING YOUR RIGHT TO CANCEL

A customer may waive the right to cancel if a customer has determined that a delay of 3 business days in performance of the merchant's obligation under the transaction will jeopardize the welfare, health or safety of natural persons or endanger property which the customer owns or for which the customer is responsible. To waive your right to cancel, a customer must furnish the merchant with a separate dated and signed personal statement describing the situation requiring immediate remedy and modifying or waiving the customer's right of rescission. The use of printed forms for this purpose is prohibited.

I HEREBY CANCEL THIS TRANSACTION.

Buyer's Signature: 4264 2904 5526 7567

Buyer's Address: 0125 V

100% Customer Satisfaction is our goal. If you have any concerns regarding any aspect of our service, please call our office and share them with us. Just ask for the Service Manager.

Thank You For Your Patronage!

WARNING: The hot water in your dwelling should not exceed 120 degrees F. Water temperature exceeding 120 degrees F. can cause scald burns. You can measure the temperature of your hot water with a thermometer. To prevent scald burn injuries read the danger label and user manual before adjusting temperature control. At your request, we can provide this service at a nominal fee.

- Sewer, Toilet, Catch Basin, Grease Trap, Laundry Tub, Urinal, Other Floor, Conductor, Disposal, Basin, Final Cutter Used, Roots, Other Describe, Clean Out, Deck, Other Describe, etc.

A.R.D. EXTENDED WARRANTY OFFERED YES NO

Job. No. S-153714 (C-2) PAY CODE 335739

Blau Plumbing, Inc. logo and address: 12221 WEST FAIRVIEW AVE., MILWAUKEE, WI 53226

OWNER'S NAME: MARGARET SCHWABERT ADDRESS: 5652 N 66th St

STATEMENT OF WORK: Blau will run a snake through the sewer drain from the main to the... This proposal includes up to 1 hour(s) of time and up to 100 feet of cable.

Other Terms/Major Item Description: 2904 5526 7567

The undersigned represents that she is the owner of the property... and has the authority to enter into this agreement...

SIGNATURE: Margaret Schwabert TIME: 4:00 PM

Table with columns: TRIP CHARGE, PROPOSAL #1, PROPOSAL #2, SUB TOTAL, % SALES TAX, TOTAL JOB, LESS DEPOSIT, AMOUNT DUE

PLEASE PAY FROM THIS INVOICE - NO STATEMENT RENDERED. PAID BY: Cash, Visa, MasterCard, Discover, Aimey. Service Technician's Signature: Margaret Schwabert

SEE REVERSE SIDE FOR LIMITED WARRANTY TERMS AND CONDITIONS