

GRANT F. LANGLEY
City Attorney

MIRIAM R. HORWITZ
ADAM B. STEPHENS
MARY L. SCHANNING
JAN A. SMOKOWICZ
Deputy City Attorneys

**CITY OF
MILWAUKEE**
Office of the City Attorney

Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

September 10, 2019

Mr. Luis Delgadillo
2724 W. Pierce
Milwaukee, WI 53215

RE: C.I. File No: 1048-2019-773
Communications from Luis Delgadillo

Dear Mr. Delgadillo:

We are in receipt of your claim for property damages in the amount of \$2,270.00 at 3201 N. Buffum that resulted from backwater on February 25, 2019.

Milwaukee Water Works conducted and completed their investigation of this matter. On February 25, 2019, Milwaukee Water Works control center received notice of water in the basement at 3201 N. Buffum. A field investigator responded and identified the curb stop at the North Buffum location. The curb stop in question was in an off position. Unfortunately, water continued to enter into the basement of 3201 N. Buffum.

On February 26, 2019, Milwaukee Water Works completed a leak correlation in an attempt to find the leak, which was unsuccessful. In their continuing attempts to find the leak, the 8" main break was found at the North Buffum location. This led to digging a hole in the street, but no leak was found. With continual attempts, a new curb stop was located 3-4 feet from the initial curb stop, and it was found to be in an on position. The new curb stop was turned off, resulting in the flooding in the basement of 3201 N. Buffum to cease.

Milwaukee Water Works concluded their investigation of this matter that procedures were followed, and they bear no responsibility for the damages incurred from backwater on February 25, 2019 at 3201 N. Buffum. Therefore we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please

SUSAN E. LAPPEN
PATRICIA A. FRICKER
HEIDI WICK SPOERL
GREGG C. HAGOPIAN
JAY A. UNORA
KATHRYN Z. BLOCK
KEVIN P. SULLIVAN
THOMAS D. MILLER
ROBIN A. PEDERSON
JEREMY R. MCKENZIE
PETER J. BLOCK
JENNY YUAN
ALLISON N. FLANAGAN
HEATHER H. HOUGH
ANDREA J. FOWLER
PATRICK J. MCCLAIN
NAOMI E. GEHLING
CALVIN V. FERMIN
BENJAMIN J. ROOVERS
ELLENY B. CHRISTOPOULOS
RACHEL S. KENNEDY
TYRONE M. ST. JUNIOR
HANNAH R. JAHN
JULIE P. WILSON
GREGORY P. KRUSE
KIMBERLY A. PRESCOTT
SHEILA THOBANI
KATRYNA C. RHODES
NICOLE F. LARSEN
JAMES M. CARROLL
WILLIAM G. DAVIDSON
MEIGHAN M. ANGER
ALEXANDER R. CARSON
Assistant City Attorneys

Mailed
9-10-19



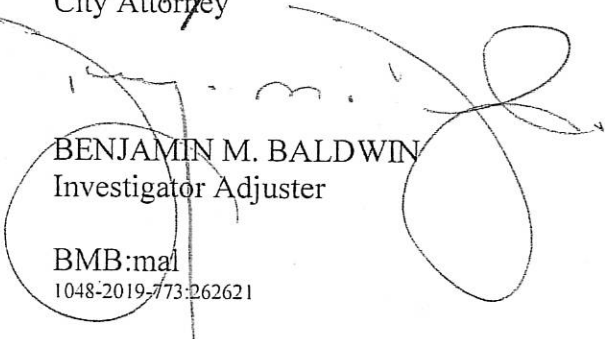
Mr. Luis Delgadillo
September 10, 2019
Page 2

include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours;



GRANT E. TANGLEY
City Attorney



BENJAMIN M. BALDWIN
Investigator Adjuster

BMB:mal
1048-2019-773-262621