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June 13, 2011

Steve Isley
11511 A North Port Washington Road
Mequon, WI 53092

RE: Steve Isley
C.I. File No.: 11-S-113

Dear Mr. Isley:

We have received your claim in the amount of \$716.25, relating to damage allegedly sustained to your vehicle on March 24, 2011 when it collided with a pothole while you were traveling westbound on Good Hope Road just east/before 110th Street.

Our investigation reveals the Infrastructure Services Division (ISD) reviewed their records and those of the DPW Call Center relative to this incident. They found that on March 12 and March 15, 2011 the ISD received a report about potholes in this general area. They patched them, using standard procedures, on March 17, 2011. The subsequent winter weather conditions hampered the repair work and the ability of the patch material to remain in the repairs. On March 25, 2011, after this alleged incident, they received another report about a pothole in this general area. They patched it on March 28, 2011. Prior to this, the City had no notice of this hazard and because of this lack of notice the City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

Very truly yours,


GRANT F. LANGLEY
City Attorney

Steven M. Carini

STEVEN M. CARINI
Investigator Adjuster

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