



**City of Milwaukee  
Budget and Management Division  
Memorandum**

**To:** Finance and Personnel Committee Members  
Mark Nicolini, Budget and Management Director

**From:** Thomas Bell, Fiscal Planning Specialist Senior

**Date:** October 12, 2014

**Subject:** Second Cart

---

At the Finance and Personnel Committee's budget hearing on City Revenue on October 11th, Alderman Dudzik asked the following questions:

- How much revenue comes from the Extra Cart Fee?
  - **The Additional Cart Fee was implemented as part of the 2013 budget process. In 2013 the fee generated approximately \$1.9 million based on an annual fee of \$52.**
  - **The 2014 budgeted cart revenue was increased to \$2.3 million based on a higher annual fee of \$60.**
  - **The 2015 proposed Second Cart revenue is approximately the same as the 2013 actual revenue total. A lower revenue amount is being proposed based on fewer residents having more than one cart. The annual Second Cart Fee will remain at \$60.**

<u>Year</u>	<u>Fee Total</u>	<u>Notes</u>
2013	1,864,447	1st year
2014	2,267,928	Budgeted
2015	1,860,000	Proposed

- What is the process for dealing with people who get rid of their cart but are still being billed the fee?
  - **When citizens request that an additional cart be removed, it is entered into the DPW work order system and dispatched to be removed from the property. After the cart is removed, the cart is deleted from the cart database and the info is transmitted to Water Works to remove the extra cart charge as of the next billing quarter.**
- Whom do they contact in DPW? How does DPW verify there is no extra cart?
  - **Residents can call the Unified Call Center – 286-CITY. DPW staff goes to the property to verify that there is no extra cart on the premises.**
- It might help DPW to identify the number of complaints they have received in 2013 and 2014 regarding being billed for extra cart that does not exist.
  - **In 2013, there were 2,372 requests total in the system and 238 were entered via the UCC.**

- In 2014 (01/01 through 10/01), there have been 1,424 entered so far with 329 that were entered via the UCC.
- It should be noted that some residents may hide the extra carts in their garages and use them only when they have overflow.

TJB:dmr

File Ref: 15BF-3C

Common/budget/15budget/F&P – Common Council Followups/2<sup>nd</sup> Cart