

June 2, 2022

Mary J. Hinkle  
4530 N 109<sup>th</sup> ST  
Wauwatosa, WI 53225

City Clerk  
ATTN: CLAIMS  
200 E. Wells ST, Room 205  
Milwaukee, WI 53202-3567

Dear Sir or Madam,

I am writing to file a claim with the city of Milwaukee regarding a pothole I drove over on Monday, April 18, 2022 at approximately 9:45 A.M. The pothole was located in the street in front of 4404 W. Hampton Ave. 53218 and it completely destroyed my front passenger side tire which resulted in my having to replace the tire at an enormous expense in terms of both cost and time. The cost was outrageous, i.e., \$382.44 and the entire ordeal consumed my entire day.

I have traveled on Hampton Ave. since my difficulty with the pothole experience and I have noticed that the one mentioned above has been repaired. I am grateful for that, however, other potholes of equal severity still exist on Hampton Ave. and hopefully, they will be repaired as well.

I would greatly appreciate it if you would reimburse me for the cost of the tire replacement, i.e., \$382.44 because as a retired senior citizen it is very difficult to have to expend such a large sum of money unexpectedly with no opportunity to plan for it in my budget. In fact, it leaves a gaping hole that will take quite some time to replace.

I have enclosed a copy of the bill from Heiser Toyota as proof of the amount of the claim. If additional information is needed please let me know as soon as possible.

I truly appreciate your attention regarding this matter and I look forward to receiving your reply.

Sincerely yours,

  
Mary J. Hinkle  
414-464-8130  
Mhinkle2@wi.rr.com

OFFICE OF CITY ATTORNEY  
07 JUN 22 AM 09:04

CITY OF MILWAUKEE  
2022 JUN -6 PM 12:33  
CITY CLERK'S OFFICE

CUSTOMER #: T8006

525676



HEISER TOYOTA / SCIO

11301 WEST METRO AUTO MAI  
MILWAUKEE, WI 53224  
(414) 357-2100

\*INVOICE\*

PAGE 1

MARY J HINKLE  
4530 N 109TH ST  
MILWAUKEE, WI 53225-4404  
HOME:414-464-8130 CONT:414-464-8130  
BUS: 262-798-3722 CELL:414-464-8130

SERVICE ADVISOR: 9388 VINCENT LOR

| COLOR         | YEAR          | MAKE/MODEL                               | VIN               | LICENSE | MILEAGE IN / OUT | TAG     |           |
|---------------|---------------|--|-------------------|---------|------------------|---------|-----------|
| 01J9/CELES    | 19            | TOYOTA AVALON                            | 4T1BZ1FB2KU028807 | AGJ7929 | 15119/15119      | T874    |           |
| DEL. DATE     | PROD. DATE    | WARR. EXP.                               | PROMISED          | PO NO.  | RATE             | PAYMENT | INV. DATE |
| 18SEP19 DD    |               |  | 17:00 18APR22     |         | 0.00             | CASH    | 18APR22   |
| R.O. OPENED   | READY         | OPTIONS: SOLD-STK:T45163 DLR:48036 TRN:A |                   |         |                  |         |           |
| 11:59 18APR22 | 14:19 18APR22 |  |                   |         |                  |         |           |

| LINE | OPCODE | TECH | TYPE | HOURS | LIST | NET | TOTAL |
|------|--------|------|------|-------|------|-----|-------|
|------|--------|------|------|-------|------|-----|-------|

A CUSTOMER STATES HIT POTHOLE ON THE PASSENGER SIDE FRONT AND PASSENGER FRONT TIRE WENT FLAT. INSPECT PASSENGER FRONT TIRE/RIM FOR LEAKS. PLEASE ADVISE.

CAUSE: FOUND SOAP BUBBLE COMING FROM OUTER SIDE WALL WHERE CUT/TEAR WAS FOUND

1TT INSTALL ONE NEW TIRE ON THE PASSENGER FRONT

121 CP 0.40

1 DT000-00221-BS 235/40R19

340.00

22.50

22.50

340.00

340.00

15119 SOAP BUBBLE LEAKING FROM SMALL CUT/TEAR DUE TO POTHOLE. REPLACE NEW TIRE ON THE PASSENGER FRONT.

\*\*\*\*\*

B INSPECTION NOT REQUIRED AT THIS TIME

INR INSPECTION NOT REQUIRED AT THIS TIME

121ISP60 0.00

(N/C)

\*\*\*\*\*

EST: 0.00 18APR22 11:59 SA: 9388

CONTACT:

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"HEISER TOYOTA SERVICE HOURS"

Our service department is now open from 7:00am to 6:00pm

Monday-Tuesday-Thursday-Friday

Wednesday from 7:00am to 8:00pm

Saturday from 8:00am to 4:30pm

Thank You for choosing Heiser!!!



| SERVICE HOURS   | EXCLUSION OF WARRANTIES          | DESCRIPTION            | TOTALS |
|---|----------------------------------|------------------------|--------|
| MON., TUES., THURS., FRI.<br>7:00 A.M. - 8:00 P.M.<br>WEDNESDAY<br>7:00 A.M. - 8:00 P.M.<br>SATURDAY<br>8:00 A.M. - 4:30 P.M. | FREE SHUTTLE SERVICE             | LABOR AMOUNT           | 22.50  |
|   | LOW COST RENTAL CARS             | PARTS AMOUNT           | 340.00 |
|   | 24 HOUR TOWING<br>(414) 476-8697 | GAS, OIL, LUBE         | 0.00   |
|   | THANK YOU<br>FOR YOUR BUSINESS   | SUBLET AMOUNT          | 0.00   |
| MON., TUES., THURS., FRI.<br>7:00 A.M. - 8:00 P.M.<br>WEDNESDAY<br>7:00 A.M. - 8:00 P.M.<br>SATURDAY<br>8:00 A.M. - 4:30 P.M. |                                  | MISC. / ENVIRONMENTAL  | 0.00   |
|   |                                  | TOTAL CHARGES          | 362.50 |
|   |                                  |                        | 0.00   |
|   |                                  | SALES TAX              | 19.94  |
|   |                                  | PLEASE PAY THIS AMOUNT | 382.44 |
|   | CUSTOMER SIGNATURE               |                        |        |

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISC. DEPT. OF TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.  
\* Repair price or additional authorization information may be on a separate form which is linked to the repair order by number or other unique identification.

Thank You!



**HEISER TOYOTA**

11301 W. METRO AUTO MALL  
MILWAUKEE, WI 53224  
4143572100  
<https://www.heiser.com>

Cashier: JOSETTE S.

Transaction **132338**  
Invoice #: 525676

|                  |                 |
|------------------|-----------------|
| <b>Total</b>     | <b>\$382.44</b> |
| CREDIT CARD SALE | \$382.44        |
| MASTERCARD 6155  |                 |

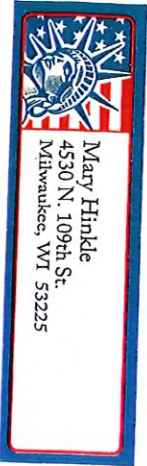
Retain this copy for statement  
validation

18-Apr-2022 2:23:14P  
\$382.44 | Method: EMV  
MASTERCARD  
XXXXXXXXXXXX6155  
MARY HINKLE  
Reference ID: 210800604699  
Auth ID: 09437Z  
MID: \*\*\*\*\*3993  
AID: A0000000041010  
AthNtwkNm: MASTERCARD  
SIGNATURE VERIFIED

Payment 36H042TXW5SDJ

Clover Privacy Policy  
<https://clover.com/privacy>

CITY OF MILWAUKEE  
2022 JUN -6 PM 12:33  
CITY CLERK'S OFFICE



MILWAUKEE WI 53202  
2 JUN 2022 PM 5 L



53202-357099

*City Clerk  
Attn: Claims  
200 E. Wells St, Room 205  
Milwaukee, WI*

53202-3567