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**CITY OF
MILWAUKEE**
Office of the City Attorney

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NATHANIEL E. ADAMSON
JUSTIN J. DREIKOSEN
Assistant City Attorneys

May 14, 2025

Mr. Michael Milhouse
2011 South West Lane
New Berlin, WI 53146

RE: Communication from Michael Milhouse
C.I. File No. 1029-2025-259

Dear Mr. Milhouse:

The City of Milwaukee is in receipt of your claim for \$345.00, for plumbing charges you incurred as a result sewer backup at your property at 2826 West Parnell Avenue on December 5, 2024.

Our investigation into this matter revealed that on December 5, 2024, Sewer Maintenance responded to a backwater call at 2826 West Parnell Avenue. They checked the main sewer, and found it to be in proper working condition. You were advised at that time to hire a licensed plumber for possible sewer lateral issues. On April 2, 2025, Sewers CCTV examined the sewer and checked the lateral connection at the main for 2826 W. Parnell Avenue. There was no damage or indication of repairs done to the lateral. Sewer Maintenance had no other work in the area.

There is no evidence that the City of Milwaukee is liable for damages in this case. Therefore, we are denying your claim. If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells



Mr. Michael Milhouse
May 14, 2025
Page Two

Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



EVAN C. GOYKE
City Attorney



PATRICIA KLOSIEWSKI
Investigator Adjuster

ECG/PK/cdr

1029-2025-259/297697

Response to Claim Denial – Sewer Backup at 2826 West Parnell Avenue on 12/5/24

Dear Evan Goyke and Patricia Klosiewski,

I am writing in response to your recent letter regarding my claim for reimbursement of \$345.00 in plumbing charges incurred as a result of a sewer backup at my property located at 2826 West Parnell Avenue on December 5, 2024.

While I understand your position based on the findings from the Sewer Maintenance Division dated April 2, 2025, I must respectfully dispute the conclusion that the city bears no responsibility for the incident.

As your letter states, sewer maintenance initially responded to the backup call and advised us to contact a licensed plumber. We did so. However, this was not the end of the investigation. The City of Milwaukee Water Works Department conducted further inspection and determined that damage had occurred to the sewer lateral during water service repairs. Specifically, the sewer line was nicked during excavation for a water pipe repair, which directly caused the backup into my basement.

City crews returned to the site after this discovery, reopened the ground, and completed repairs to the damaged sewer line. The workers onsite confirmed that the City was responsible for the damage and acknowledged that this was the source of the basement backup. Based on this, I am submitting a claim for the plumbing charges I incurred in the amount of \$345.00.

Please also note that the delay in my response past the 21-day postmark period was due to my being out of town and unable to respond until my return. I hope this will be taken into consideration and that my claim will be reviewed based on the additional facts outlined above.

Thank you for your attention to this matter. I look forward to a fair and timely resolution.

Sincerely,

Michael Milhouse

2826
WEST
PARNELL
AVENUE
MILWAUKEE
WI 53224

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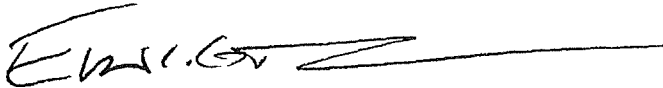
There is no evidence that the City of Milwaukee is liable for damages in this case. Therefore, we are denying your claim. If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells



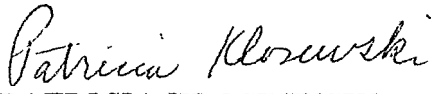
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Very truly yours,

A handwritten signature in black ink, appearing to read "Evan C. Goyske", with a long horizontal line extending to the right.

EVAN C. GOYKE
City Attorney

A handwritten signature in black ink, appearing to read "Patricia Klosiewski", written in a cursive style.

PATRICIA KLOSIEWSKI
Investigator Adjuster

ECG/PK/cdr

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PRESORTED
FIRST CLASS

