

City of Milwaukee  
October 8, 2019

To Whom it may concern

On Sunday July 14, 2019 my vehicle was parked outside my home 2146 N. 52nd Street as usual when city arborist began to perform maintenance. There were no signs nor had I been for warned about the maintenance. During their work they began to cut down trees and several of them landed on my vehicle causing damage. The workers did not even seem bothered by the fact that they damaged someone's personal property. Instead they just began to remove the large trees and if it were not for my neighbor who informed me of the problem I would not have had any pictures or videos. Besides the inconvenience of having to run around and get quotes to repair my vehicle that I did not destroy, I also found it very inappropriate with the lack of concern by the city. I have obtained and attached my estimates (plus a buffer for any additional work that must be completed once they actually begin repairing according to the body repair companies) for my vehicle as well as, time missed from work to sit for the estimates, and the cost of my rental car (10-14 days) equivalent to my vehicle (full size Sudan). A check in the amount of \$8,000 will be sufficient. Thank you and if anyone has any questions please feel free to contact me.



Ms. Anderson

414 412 2439

[leticia.anderson84@yahoo.com](mailto:leticia.anderson84@yahoo.com)

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OFFICE OF CITY ATTORNEY

OCT 15 2019

3:30 A.M./P.M.

CITY CLERK'S OFFICE  
2019 OCT 14 AM 11:18  
CITY OF MILWAUKEE

# MARK'S STATE AUTO BODY LLC

Quality Service  
5000 W STATE ST, MILWAUKEE, WI 53208  
Phone: (414) 258-6420  
FAX: (414) 258-4761

Workfile ID: 11b23a54  
PartsShare: 5w6B9C  
Federal ID: 451337401

## Preliminary Estimate

**Customer: Anderson, Leticia**

**Job Number:**

Insured: Anderson, Leticia  
Type of Loss:  
Point of Impact: 13 Rollover

Policy #:  
Date of Loss:

Claim #:  
Days to Repair: 0

**Owner:**

Anderson, Leticia  
2146 N. 52nd Street  
Milwaukee, WI 53208  
(414) 412-2439 Day

**Inspection Location:**

MARK'S STATE AUTO BODY LLC  
5000 W STATE ST  
MILWAUKEE, WI 53208  
Repair Facility  
(414) 258-6420 Business

**Insurance Company:**

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## VEHICLE

2012 TOYO Camry XLE Automatic 4D SED 4-2.5L Gasoline EFI Black

VIN: 4T1BF1FK3CU174899  
License:  
State:

Interior Color:  
Exterior Color: Black  
Production Date:

Mileage In:  
Mileage Out:  
Condition:

Vehicle Out:  
Job #:

**TRANSMISSION**

Automatic Transmission  
Overdrive

**POWER**

Power Steering  
Power Brakes  
Power Windows  
Power Locks  
Power Mirrors  
Heated Mirrors  
Power Driver Seat

**DECOR**

Dual Mirrors  
Tinted Glass  
Console/Storage

Overhead Console  
Wood Interior Trim

**CONVENIENCE**

Air Conditioning  
Intermittent Wipers  
Tilt Wheel  
Cruise Control  
Rear Defogger  
Keyless Entry  
Message Center  
Steering Wheel Touch Controls  
Telescopic Wheel  
Climate Control

**RADIO**

AM Radio

FM Radio  
Stereo  
Search/Seek  
CD Player  
Auxiliary Audio Connection  
Premium Radio  
Satellite Radio

**SAFETY**

Drivers Side Air Bag  
Passenger Air Bag  
Anti-Lock Brakes (4)  
4 Wheel Disc Brakes  
Front Side Impact Air Bags  
Head/Curtain Air Bags  
Hands Free Device

Rear Side Impact Air Bags

**ROOF**

Electric Glass Sunroof

**SEATS**

Cloth Seats  
Bucket Seats

**WHEELS**

Aluminum/Alloy Wheels

**PAINT**

Clear Coat Paint

**OTHER**

Fog Lamps  
Traction Control  
Stability Control  
Power Trunk/Gate Release

## Preliminary Estimate

**Customer: Anderson, Leticia**

**Job Number:**

2012 TOYO Camry XLE Automatic 4D SED 4-2.5L Gasoline EFI Black

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint	
1		<b>ROOF</b>						
2	*	Rpr Roof panel				6.0	3.0	
3		<b>QUARTER PANEL</b>						
4	*	Rpr LT Quarter panel				3.0	3.1	
5		Overlap Major Adj. Panel					-0.4	
6	*	Rpr RT Quarter panel				5.0	3.1	
7		Overlap Major Adj. Panel					-0.4	
8		<b>TRUNK LID</b>						
9	*	Rpr Trunk lid XLE, w/o camera w/o Smart Key				3.0	2.3	
10		Overlap Major Adj. Panel					-0.4	
11		Repl Spoiler	7687106908	1	254.76	0.8	1.2	
12		Overlap Major Non-Adj. Panel					-0.2	
13		Repl Nameplate "CAMRY"	7544206190	1	33.73	0.2		
14		<b>FRONT DOOR</b>						
15	*	Rpr RT Outer panel				3.0	2.2	
16		Overlap Major Adj. Panel					-0.4	
17		R&I RT Belt molding				0.3		
18		R&I RT R&I mirror				0.3		
19		R&I RT R&I outside handle				0.4		
20		R&I RT R&I trim panel				0.6		
21		<b>REAR DOOR</b>						
22	*	Rpr RT Outer panel				3.0	2.2	
23		Overlap Major Adj. Panel					-0.4	
24		Clear Coat					2.5	
25		R&I RT Belt molding				0.3		
26		R&I RT R&I outside handle				0.4		
27		R&I RT R&I trim panel				0.5		
28		<b>FRONT BUMPER &amp; GRILLE</b>						
29		O/H front bumper				2.4		
30		Repl Bumper cover	5211906974	1	286.16	Incl.	2.6	
31		Add for Clear Coat					1.0	
32		Add for fog lamps				0.4		
33		<b>REAR BUMPER</b>						
34		O/H rear bumper				1.2		
35		Repl Bumper cover L, LE, XLE models	5215906961	1	319.63	Incl.	3.0	
36		Add for Clear Coat					1.2	
<b>SUBTOTALS</b>						<b>894.28</b>	<b>30.8</b>	<b>25.2</b>

Preliminary Estimate

Customer: Anderson, Leticia

Job Number:

2012 TOYO Camry XLE Automatic 4D SED 4-2.5L Gasoline EFI Black

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			894.28
Body Labor	30.8 hrs @	\$ 60.00 /hr	1,848.00
Paint Labor	25.2 hrs @	\$ 60.00 /hr	1,512.00
Paint Supplies			900.00
Subtotal			5,154.28
Sales Tax	\$ 5,154.28 @	5.6000 %	288.64
<b>Grand Total</b>			<b>5,442.92</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>5,442.92</b>

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate calculated using a preset user threshold amount for the paint and material cost.

## Preliminary Estimate

**Customer: Anderson, Leticia**

**Job Number:**

2012 TOYO Camry XLE Automatic 4D SED 4-2.5L Gasoline EFI Black

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8524, CCC Data Date 07/01/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2020 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

MILWAUKEE COLLISION SERVICE CARSTAR  
WHERE AMERICA GOES FOR QUALITY COLLISION REPAIRS  
6242 WEST STATE STREET  
WAUWATOSA, WI 53213  
(414) 475-5926 (FAX) 475-5501

\*\*\* PRELIMINARY ESTIMATE \*\*\*

08/02/2019 09:05 AM

**Owner**

**Owner:** Leticia Anderson  
**Address:** 2146 N52nd st  
**City State Zip:** Milwaukee, WI 53208

**Cell:** (414)412-2539  
**FAX:**

**Control Information**

**Loss Date/Time:**

**Loss Type:** Liability

**Inspection**

**Inspection Date:** 08/02/2019  
**Primary Impact:** Non-Collision  
**Driveable:** Yes

**Inspection Type:** Drive In  
**Secondary Impact:**  
**Rental Assisted:**

**Appraiser Name:** Fricano Anthony

**Appraiser License # :**

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**Repairer**

**Repairer:** Milwaukee Collision Service  
Carstar  
**Address:** 6242 W. State Street  
Wauwatosa  
**City State Zip:** Wauwatosa, WI 53213  
**Email:** milwcoll@mcsstar.com

**Contact:**

**Work/Day:** (414)475-5926  
**FAX:** (414)475-5501  
**Work/Day:**

**Target Complete Date/Time:**

**Days To Repair:** 12\*

**Vehicle**

2012 Toyota Camry SE 4 DR Sedan  
4cyl Gasoline 2.5 DOHC  
6-Speed Automatic

**Lic. Plate:** 880VTM  
**Lic Expire:**  
**Prod Date:** 09/2012  
**Veh Insp# :**  
**Condition:**  
**Ext. Color:** Black  
**Ext. Refinish:** Two-Stage  
**Ext. Paint Code:** 218

**Lic State:** WI  
**VIN:** 4T1BF1FK3CU174899  
**Mileage:** 85,666  
**Mileage Type:** Actual  
**Code:** Y1773C  
**Int. Color:**  
**Int. Refinish:** Two-Stage  
**Int. Trim Code:**

**Options**

2nd Row Head Airbags  
Aluminum/Alloy Wheels  
Center Console

AM/FM CD Player  
Anti-Lock Brakes  
Cruise Control

Air Conditioning  
Auto Headlamp Control  
Daytime Running Lights

Dual Airbags	Fog Lights	Halogen Headlights
Head Airbags	Heated Power Mirrors	Intermittent Wipers
Keyless Entry System	Knee Air Bags	LED Brakelights
Leather Shift Knob	Leather Steering Wheel	Lighted Entry System
MP3 Decoder	Overhead Console	Paddle Shifter
Power Brakes	Power Door Locks	Power Steering
Power Windows	Rear Side Airbags	Rear Spoiler
Rear Window Defroster	Rem Trunk-L/Gate Release	Side Airbags
Split Folding Rear Seat	Sport Seats	Sport Suspension
Stability Cntrl Suspensn	Strg Wheel Radio Control	Tachometer
Temperature Gauge(s)	Tilt & Telescopic Steer	Tinted Glass
Tire Pressure Monitor	Traction Control System	Trip Computer
Velour/Cloth Seats	Wireless Phone Connect	

**Damages**

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<b>Front Bumper</b>									
1	RI	4		Frnt Bumper Cvr Overhau	R & I Assembly			2.5	SM
2	I	6		Cover,Front Bumper	Repair			4.0*	SM
3	L	6	13	Cover,Front Bumper	Refinish			3.7	RF
					2.6 Surface				
					0.6 Two-stage setup				
					0.5 Two-stage				
<b>Front Body And Windshield</b>									
4	I	104		Fender,Front RT	Repair			1.0*	SM
5	L	104		Fender,Front RT	Refinish			2.6	RF
					2.2 Surface				
					0.4 Two-stage				
<b>Roof</b>									
6	I	341		Panel,Roof	Repair			8.0*	SM
7	L	341		Panel,Roof	Refinish			4.1	RF
					3.4 Surface				
					0.7 Two-stage				
8	E	387		Mldg,Roof Drip LT	7555606080	\$52.70		0.3	SM
9	E	388		Mldg,Roof Drip RT	7555506080	\$52.70		0.3	SM
<b>Front Doors</b>									
10	I	210		Pnl,Front Door Outer RT	Repair			1.5*	SM
				High Strength Steel					
11	L	210		Pnl,Front Door Outer RT	Refinish			2.4	RF
					2.0 Surface				
					0.4 Two-stage				
12	RI	232		Pnl,Inner Door Trim RT	R & I Assembly			INC	SM
13	RI	259		Mldg,Front Door Belt RT	R & I Assembly			1.5	SM
14	EC	230		Housing,Mirror Outer RT	Replace Economy	\$285.00*		0.4	SM
15	L	230		Housing,Mirror Outer RT	Refinish			0.2	RF
					0.2 Surface				
16	RI	228		Handle,Front Door Otr RT	R & I Assembly			0.9	SM
<b>Rear Doors</b>									
17	I	290		Pnl,Rear Door Outer RT	Repair			3.0*	SM
				High Strength Steel					
18	L	290		Pnl,Rear Door Outer RT	Refinish			2.3	RF
					1.9 Surface				
					0.4 Two-stage				

19	RI	320	Mldg,Rear Door Belt RT	R & I Assembly		1.5	SM
20	RI	308	Pnl,Inner Door Trim RT	R & I Assembly		INC	SM
21	RI	306	Handle,RR Door Outer RT	R & I Assembly		1.1	SM

**Quarter And Rocker Panel**

22	I	1248	07 Panel,Bodyside Otr Up LT	Repair		2.5*	SM
23	L	1248	Panel,Bodyside Otr Up LT	Refinish		1.5	RF
				1.5 Surface			
				INC Two-stage			
24	I	1249	07 Panel,Bodyside Otr Up RT	Repair		5.0*	SM
25	L	1249	Panel,Bodyside Otr Up RT	Refinish		1.5	RF
				1.5 Surface			
				INC Two-stage			
26	RI	274	Deflector,Rocker Panel LT	R & I Assembly		0.5	SM
27	RI	275	Deflector,Rocker Panel RT	R & I Assembly		0.5	SM
28	BR	389	Pnl,Qtr (in Window Opn LT)	Blend Refinish		1.2	RF
				1.2 Blend			
				INC Two-stage			
29	BR	390	Pnl,Qtr (in Window Opn RT)	Blend Refinish		1.1	RF
				1.1 Blend			
				INC Two-stage			
30	BR	397	Door,Fuel Filler LT	Blend Refinish		0.2	RF
				0.2 Blend			
				INC Two-stage			

**Deck Lid And Back Glass**

31	I	479	Lid,Rear Deck	Repair		1.5*	SM
32	L	479	Lid,Rear Deck	Refinish		1.5*	RF
				1.5 Surface			
				INC Two-stage			
			>> Upper Section only				
33	E	587	Spoiler,Deck Lid	7687106908	\$259.86	0.7	SM
34	L	587	Spoiler,Deck Lid	Refinish		1.0	RF
				1.0 Surface			
				INC Two-stage			

**Rear Bumper**

35	RI	566	Rear Bumper Cover R&I	R & I Assembly		INC	SM
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**Rear Body, Lamps And Floor Pan**

36	RI	533	Taillamp Assembly,Otr LT	R & I Assembly		1.8	SM
37	RI	534	Taillamp Assembly,Otr RT	R & I Assembly		0.5	SM

**Manual Entries**

38	EC	M03	Flex Additive	Replace Economy	\$10.00*		RF
39	EC	M14	Corrosion Protection	Replace Economy	\$10.00*	0.5*	SM
40	N	M17	Cover Car Exterior	Additional Labor	\$5.00*		RF
41	SB	M60	Hazardous Waste Removal	Sublet Repair	\$5.00*		SM
42	N		Rope Backglass	Additional Labor		0.5*	RF*
43	N		Rope Windshield	Additional Labor		0.5*	RF*

43 Items

**MC Message**

07 STRUCTURAL PART AS IDENTIFIED BY I-CAR  
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

**Estimate Total & Entries**

<b>Gross Parts</b>		\$365.26
<b>Other Parts</b>		\$310.00
<b>Paint &amp; Materials</b>	24.3 Hours @ \$38.00	\$923.40



**Parts & Material Total** \$1,598.66  
**Tax on Parts & Material** @ 5.600% \$89.52

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$58.00	13.0	26.5	39.5	\$2,291.00
Mech/Elec (ME)	\$95.00				
Frame (FR)	\$70.00				
Refinish (RF)	\$58.00	23.3	1.0	24.3	\$1,409.40

**Labor Total** 63.8 Hours \$3,700.40  
**Tax on Labor** @ 5.600% \$207.22  
**Sublet Repairs** \$5.00  
**Tax on Sublet** @ 5.600% \$0.28  
**Gross Total** \$5,601.08  
**Net Total** \$5,601.08

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 53213 Default  
 Rate Name Default

Audatex Estimating 8.0.643 Update 6 ES 09/17/2019 12:05 PM REL 8.0.643 Update 6 DT 07/01/2019  
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**3.0 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.  
 ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.**

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

**Op Codes**

* = User-Entered Value	^ = Labor Matches System Assigned Rates	E = Replace OEM
NG = Replace NAGS	EC = Replace Economy	OE = Replace PXN OE Srpls
UE = Replace OE Surplus	ET = Partial Replace Labor	EP = Replace PXN
EU = Replace Recycled	TE = Partial Replace Price	PM = Replace PXN Reman/Rebit
UM = Replace Reman/Rebuilt	L = Refinish	PC = Replace PXN Reconditioned
UC = Replace Reconditioned	TT = Two-Tone	SB = Sublet Repair
N = Additional Labor	BR = Blend Refinish	I = Repair
IT = Partial Repair	CG = Chipguard	RI = R & I Assembly
P = Check	AA = Appearance Allowance	RP = Related Prior Damage



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