



# **Survey Results:**

**Services for people who've been trafficked**

**May 2013**

**Human Trafficking Task Force of Greater Milwaukee**

**With funding provided by Milwaukee Health Department – Office of Violence Prevention**

**Collected by Claudine O'Leary, Rethink Resources**

All results are self-reported by programs. No evaluation was made of any program included here. No endorsement of any program is intended. Community members are encouraged to ask their own questions before seeking services.

## Summary

In the summer of 2012, the Milwaukee County Human Trafficking Task Force (now Human Trafficking Task Force of Greater Milwaukee) decided to survey local organizations providing services for people who've been trafficked to better understand the landscape of existing resources. The survey was distributed multiple times to hundreds of organizations and individuals. Participants completed the survey online, by phone, in-person, or on paper. Fifty-two (52) programs responded in a 10 month period. The response shows that Milwaukee already has many programs ready to assist adults and children who've been trafficked. In addition, new programs have started since the survey was first distributed last summer and are included in this survey. More than half of the programs reported their own expertise on human trafficking to be basic, minimal or introductory level. Almost 80% of programs wanted more training. A little less than half of the programs currently screen for human trafficking but many acknowledged reports come out in other ways like social histories. Thirty-four (34) of the 52 programs reported working with at least 1 to over 20 people who've been trafficked in the past 12 months.

## Acknowledgments

Each member of the Human Trafficking Task Force of Greater Milwaukee contributed ideas for the survey and assisted in the distribution. The Service Provision Work Group especially assisted in each step from reviewing the data collection tool to the results. Sojourner Family Peace Center donated their Survey Monkey access. Claudine O'Leary took primary responsibility in developing key materials, distributing the survey, collecting the information and compiling this report. The Milwaukee Health Department Office of Violence Prevention provided key funding to sustain and complete this work.

## Definitions

The survey used the legal definition of human trafficking from Wisconsin law. The definition was noted at the start of each survey. This meant all minors involved in commercial sex acts or sexual performance were considered to be trafficked. For adults, if those commercial sex acts or sexual performance was compelled through force, fraud or coercion, including controlling someone's drug addiction that was considered human trafficking. All forced labor, where violence, threats and lies were used, including impossibly high debts, was considered human trafficking.

## Challenges during the process

The online format was difficult for some, resulting in many false starts. Some people were unfamiliar with basic concepts about human trafficking, like labor trafficking or resources available to those who are trafficked here from other countries. While the survey was designed to collect information about programs that were consciously working with those who've been trafficked; many programs simply wanted to report what standard resources they were willing to offer any community member.

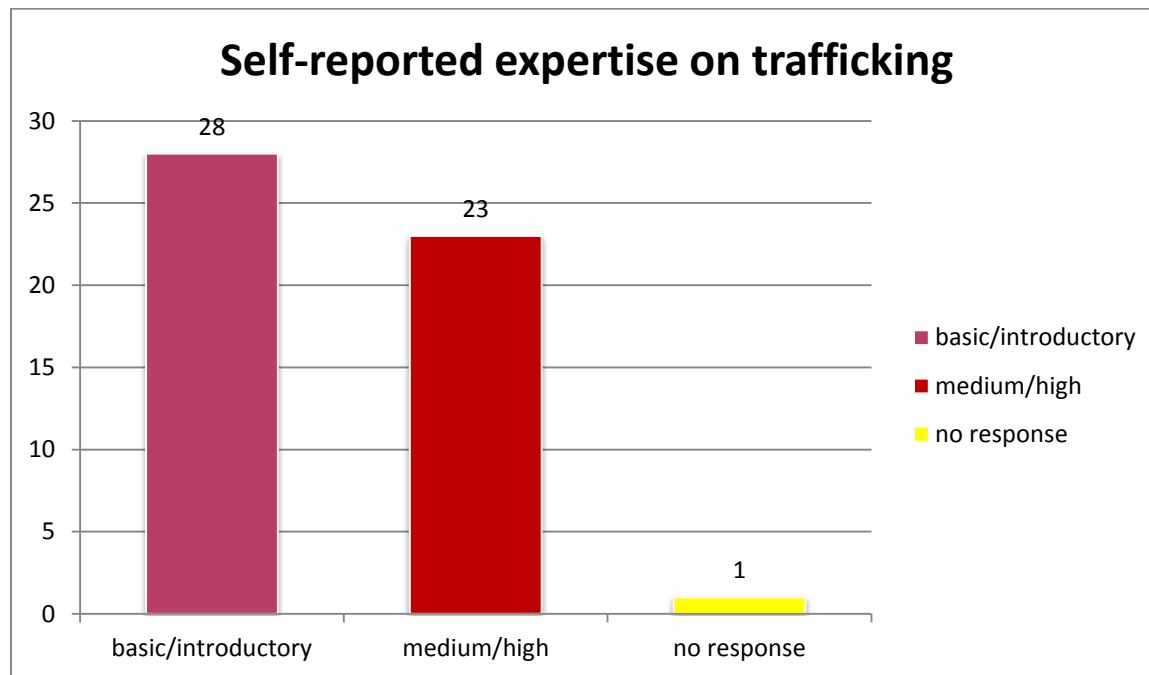
In the future relying on in-person or phone interviews might elicit more complete information or answer questions in the moment. Using the same or revised survey tool might be a good way to find out basic information about programs that are or want to work with people who've been trafficked.

### Some limitations of these survey results

It's not possible to determine the effectiveness of these programs from these survey results. It's unknown if these results accurately portray the majority of the programs or if this sample is representative of existing programs. Some programs that are known to work with people who've been trafficked did not respond to multiple requests to fill out a survey. A few programs did not fill out the entire survey or left significant portions incomplete and did not respond to several requests to fill out rest. It's likely that different staff members would fill out a survey differently from each other. It's possible that in reviewing these results that programs would want to change their responses.

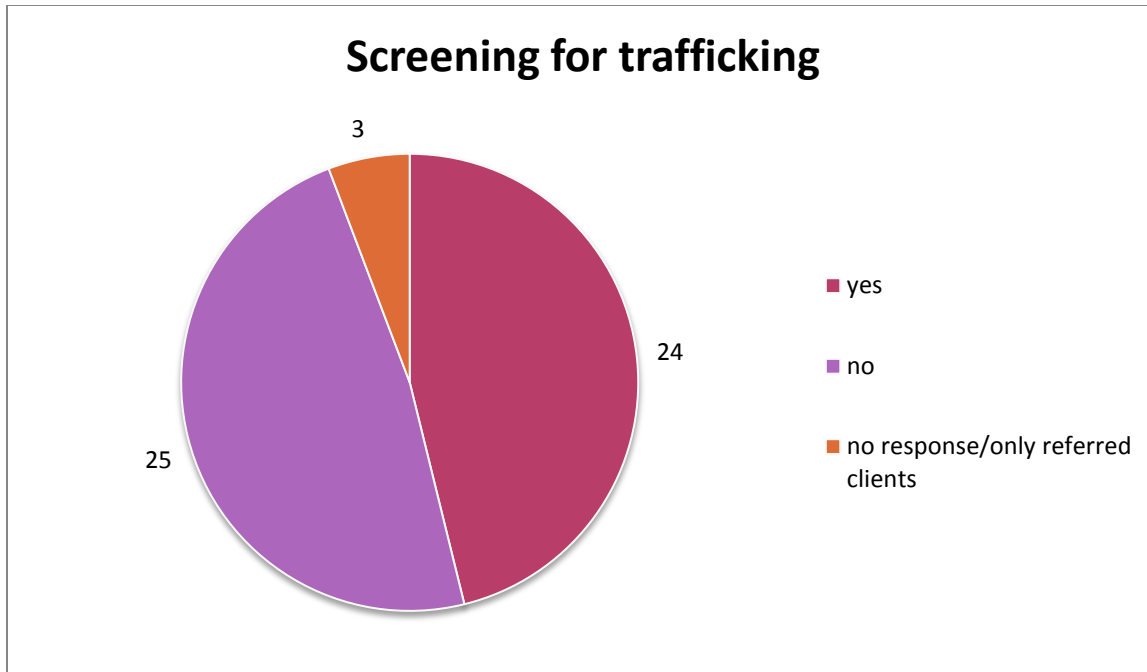
Many helpful resources for those who've been trafficked are not in these results. Referring the Milwaukee Commission on Domestic Violence and Sexual Assault's guide *You Are Not Alone* and the Milwaukee Public School's *Parent's Guide to Community Resources* are both essential tools for anyone seeking to help youth and adults in finding assistance.

### A few results to note

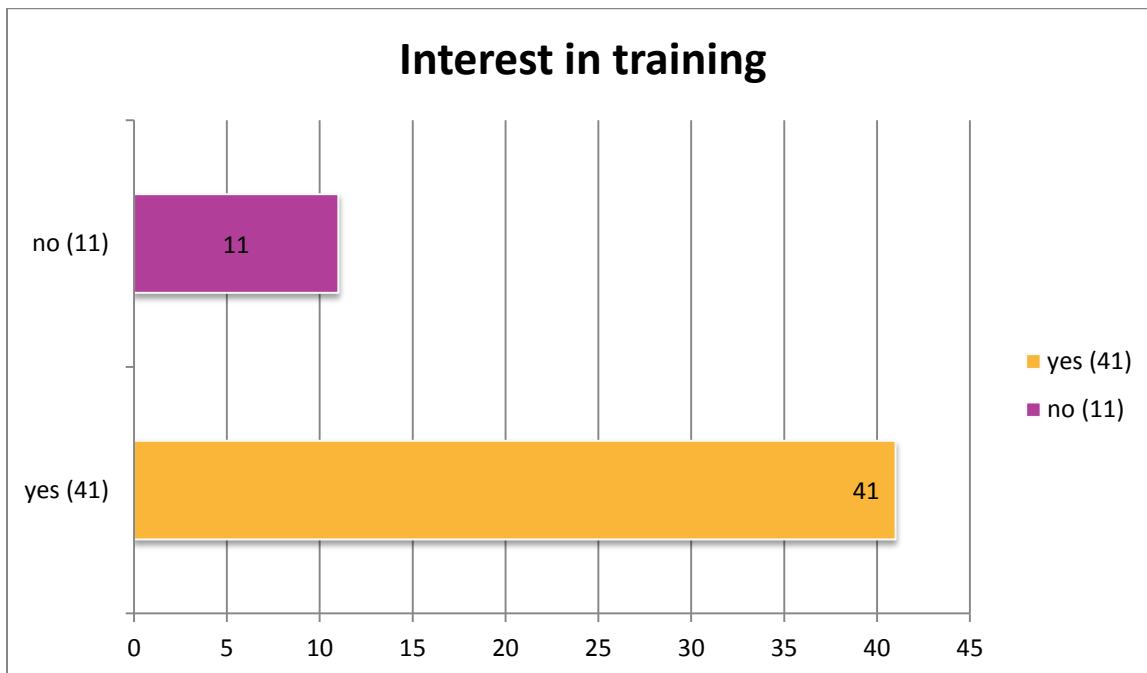


The majority of programs reported their expertise on human trafficking to be at a beginner level; often using words like basic, minimal, or introductory. However some programs have significant expertise, especially within specific populations like culturally specific populations or age groups or service focus like street outreach or legal services.

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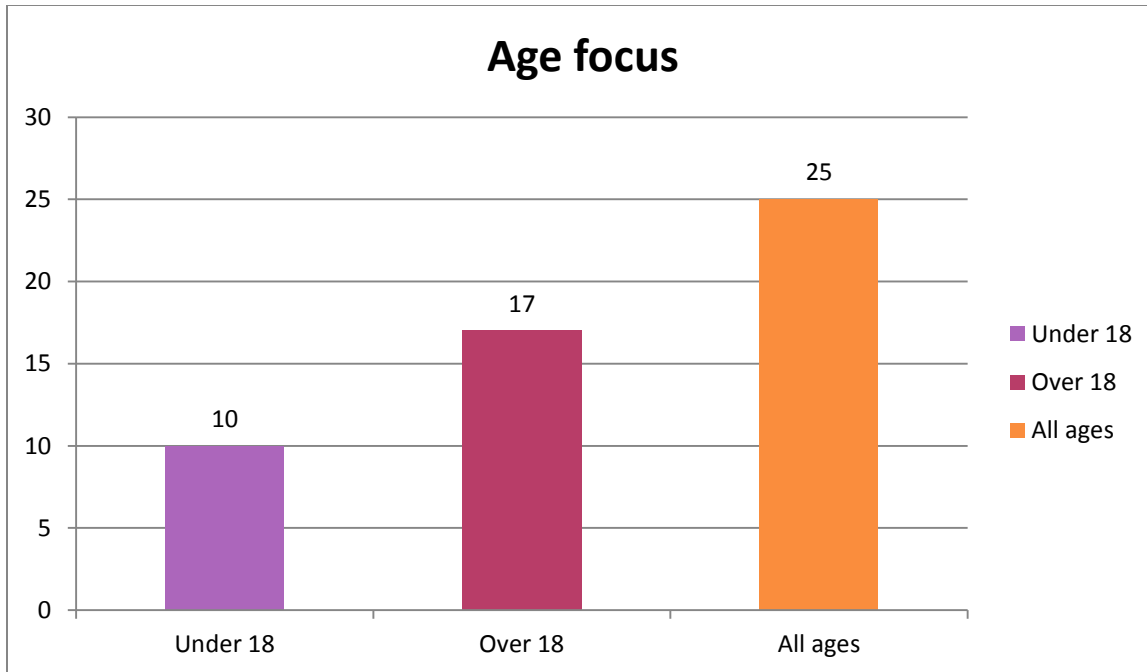


Almost half of the programs that responded do screen for human trafficking. Some of the other programs noted though that the information comes out in other ways or later in the process of working with clients.

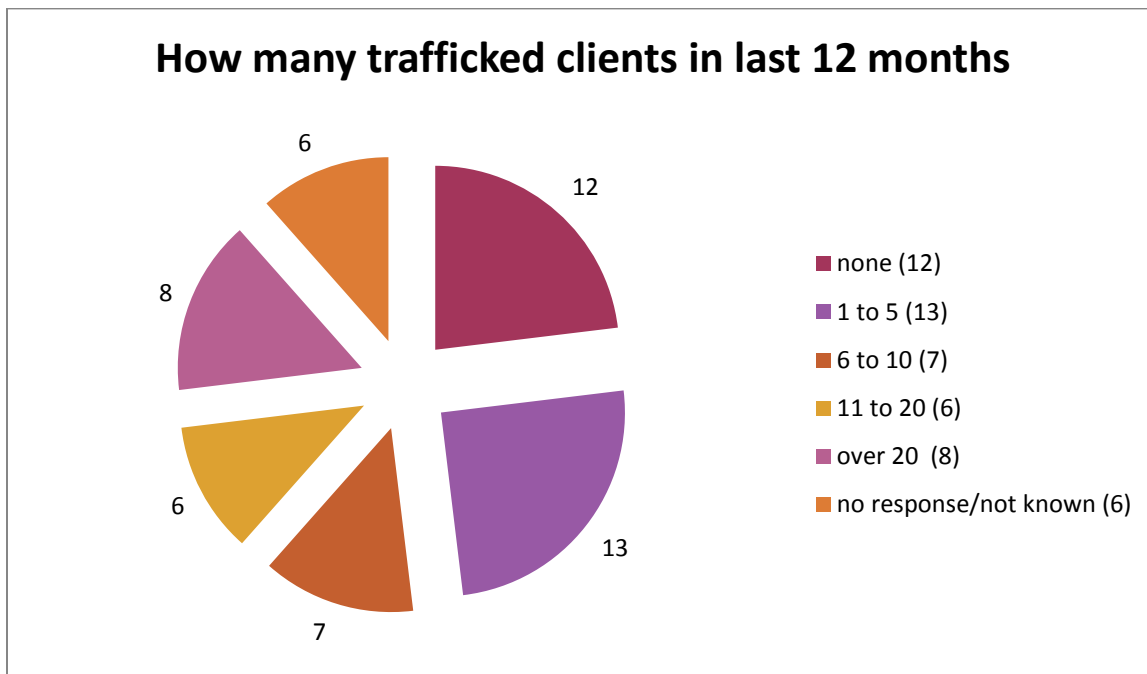


Most programs wanted more training and actively sought out opportunities to improve their knowledge.

All results are self-reported by programs. No evaluation was made of any program included here. No endorsement of any program is intended. Community members are encouraged to ask their own questions before seeking services.



Programs varied in their focus on different age groups. Many programs served people of all ages. Opportunities in those programs would vary based on age and were sometimes dependent on one family member’s participation in a core program. For example, shelter for a parent might mean activities for the child.



Significantly, 34 of the programs reported working with at least 1 to over 20 people who’ve been trafficked in the past 12 months.

All results are self-reported by programs. No evaluation was made of any program included here. No endorsement of any program is intended. Community members are encouraged to ask their own questions before seeking services.

On one more note, programs were asked to describe their cultural competency in working with communities of color and LGBT (lesbian, gay, bisexual and transgender) communities.

Cultural competence “is the ability of an individual to understand and respect values, attitudes, beliefs, and mores that differ across cultures, and to consider and respond appropriately to these differences in planning, implementing, and evaluating...programs and interventions.” (American Association for Health Education) Many programs responded that they worked with great numbers of people of color but didn't explain how that translated to cultural competency or changes in programs to account for that knowledge. Fewer programs still answered the question on LGBT competency with confidence and clarity.

It's possible that survey respondents would have answered the question differently given the definition up front. It's important considering how research has determined that 20-40% of homeless youth are LGBT identified, which is one of the ways we know high numbers of trafficked youth are LGBT. Additionally both criminal justice data and community based research find a disproportionate number of trafficked people of all ages are from communities of color.

## Next steps

All of the survey results of each program are included in this report back. After reviewing the results, Task Force members may have additional questions.

Please note that a few programs specifically stated they did not want to be listed in a resource guide or with the National Human Trafficking Resource Center's Hotline.

After some reflection and discussion, Task Force members might decide that the next step would be to determine the quality or effectiveness of the programs before disseminating the results. Or the Task Force might decide to let service users determine for themselves the value of each program and develop a user-friendly guide to distribute.

The existing survey tool or an adapted version might be a helpful way to ask basic questions about programs new to the Human Trafficking Task Force.

Hopefully these results will get our community closer to the goals of a more coordinated response, greater information sharing and knowing the resources committed to assisting survivors of human trafficking to build healthy lives free from violence.

## What other words/terms do your staff or clients use to describe what the law defines as human trafficking?



- Pimping, Managing, Exploiting
- Sex Trade
- Being vulnerable
- Control over a vulnerable person; emotional, verbal, psychological, sexual abuse
- Forced Prostitution
- labor trafficking, sex trafficking, mail order brides
- "Rings" RE: sex trafficking.
- Prostitution
- Too often, we hear the term "child prostitute" when referring to victims of minor sex trafficking. Whenever possible, we try to correct individuals when they incorrectly refer to child victims as prostitutes.
- forced, recruitment, transportation, transfer, harboring, fraud, deception
- peonage, slave labor, prostitution, crime victims, incest,
- Being forced to do something you don't want to do
- youth who are "working for someone" or an adult being made to "work for someone" etc.
- exploitation, isolation, survivor
- Sex offenders, victims, survivors
- forced sex work; women call it "sex slavery"
- Working, Dancing, Being "Down"
- Slavery, bondage, migrant labor, human smuggling
- slavery; pimped
- Forcing an individual to do something against their will, often times to meet a basic need.
- child abuse, sexual assault, sex trade
- sex trafficking
- none, actually was not aware of how inclusive the law is.
- survival sex
- exploitation
- Sometimes our girls use prostitution or survival sex to describe their experiences. Some describe what we define as human trafficking as their 'boyfriends' or their 'daddy's'.

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- Sex work, working the street, stripping
- "Hanging Out" "Working"
- Illegally, exploitation, under age, modern day slavery, and the illegal exchange of women and children who are captured and held and/ or manipulated against their will.
- I'm not sure the people I serve even understand what human trafficking means. More education to raise awareness would be very helpful.
- flipper, getting money, hookin, street stalker, escort, sex worker, adult entertainer
- sex trade work; "working"
- Our clients call it "prostituting."
- Slavery, selling
- "prostituting" (clients) sex work (staff)
- minors involved in the sex trade including dancing, performing sex acts, having sex for basic needs or a place to sleep, etc.
- entertainment; dancer; held against my will; take care of him (referring to landlord or other individuals in power); prostitute myself; hustle; sell my body
- modern day slavery
- prostitution, slave trade, human trafficking, pimping
- Getting Daddy's money, breaking bread, got to get paid
- Prostitutes who have a "guy or daddy". Those who are working in the sex/labor industry by force, coercion or threat
- I think we probably are talking about kids involved mainly in "prostitution".
- Pimping, domestic servitude
- House hopping, free spot
- When anyone is bought or sold for the pleasure, profit, or through the control of another person.
- we often refer the individuals as being vulnerable
- Control over a vulnerable person; emotional, verbal, psychological, sexual abuse
- sex trade; pimping; boyfriend/daddy; abduction; selling; in the business



<b>AJA</b>	<b>pg. 11</b>
<b>Asha Family Services, Inc.</b>	<b>pg. 11</b>
<b>Assault Prevention Services</b>	<b>pg. 13</b>
<b>Benedict Center</b>	<b>pg. 14</b>
<b>BASICS</b>	<b>pg. 15</b>
<b>Bureau of Milwaukee Child Welfare (BMCW)</b>	<b>pg. 17</b>
<b>Catholic Charities</b>	<b>pg. 18</b>
<b>Child Protection Center</b>	<b>pg. 20</b>
<b>Christal West/Free at Last/CHIMC</b>	<b>pg. 21</b>
<b>Christian Woman Perspective Ministries</b>	<b>pg. 23</b>
<b>Convergence Resource Center</b>	<b>pg. 25</b>
<b>Diverse and Resilient</b>	<b>pg. 26</b>
<b>Divine Covenant Church</b>	<b>pg. 27</b>
<b>Exploit No More</b>	<b>pg. 27</b>
<b>First Hope Ministries</b>	<b>pg. 29</b>
<b>Franciscan Peacemakers</b>	<b>pg. 31</b>
<b>Gateway to Change</b>	<b>pg. 32</b>
<b>Genesis Women's Residential Program</b>	<b>pg. 33</b>
<b>The Healing Center</b>	<b>pg. 34</b>
<b>Healing Hearts</b>	<b>pg. 36</b>
<b>Heartland Housing</b>	<b>pg. 37</b>
<b>Hmong American Women's Association (HAWA)</b>	<b>pg. 38</b>
<b>Hope House of Milwaukee, Inc.</b>	<b>pg. 39</b>
<b>Impact Coalition for Families, Inc.</b>	<b>pg. 41</b>
<b>Kids Matter, Inc.</b>	<b>pg. 43</b>
<b>Lad Lake/St. Rose Youth and Family Center</b>	<b>pg. 45</b>
<b>Legal Action of WI, Inc.</b>	<b>pg. 47</b>

<b>Meta House</b>	<b>pg. 48</b>
<b>Milwaukee Academy</b>	<b>pg. 50</b>
<b>Milwaukee Police Department</b>	<b>pg. 51</b>
<b>Milwaukee Public Schools Homeless Education Program</b>	<b>pg. 52</b>
<b>Mount Mary University</b>	<b>pg. 53</b>
<b>My Home Your Home</b>	<b>pg. 56</b>
<b>My Home Your Home – Lissy’s Place</b>	<b>pg. 57</b>
<b>National Immigrant Justice Center</b>	<b>pg. 60</b>
<b>Northern Tier Anti-Trafficking Consortium</b>	<b>pg. 61</b>
<b>Northwest Baptist Church</b>	<b>pg. 63</b>
<b>Pathfinders – Youth Anti-Violence Advocacy</b>	<b>pg. 64</b>
<b>Project Ujima</b>	<b>pg. 66</b>
<b>Rethink Resources</b>	<b>pg. 67</b>
<b>Salvation Army Emergency Lodge</b>	<b>pg. 68</b>
<b>Sensitive Crimes Victim Services, Milwaukee County District Attorney’s Office</b>	<b>pg. 70</b>
<b>Sexual Assault Treatment Center (SATC) - Aurora Health Care</b>	<b>pg. 72</b>
<b>Silver Spring Neighborhood Center</b>	<b>pg. 74</b>
<b>Sixteenth Street Community Health Center</b>	<b>pg. 75</b>
<b>Sojourner Family Peace Center</b>	<b>pg. 76</b>
<b>St. Catherine Residence</b>	<b>pg. 79</b>
<b>Street Beat Team</b>	<b>pg. 80</b>
<b>UMOS Latina Resource Center</b>	<b>pg. 82</b>
<b>US Attorney’s Office</b>	<b>pg. 84</b>
<b>Walker’s Point Youth and Family Center</b>	<b>pg. 85</b>
<b>YWCA of Southeastern Wisconsin</b>	<b>pg. 87</b>



**AJA**

**Contact information:** Bevelyn Johnson, AJA, 8726 W. Mill Road, Milwaukee WI 53210, [bevelyn.johnson@yahoo.com](mailto:bevelyn.johnson@yahoo.com), 414.353.9250

**Describe what you do:** Provide mental services to children

**Expertise on trafficking:** We have experience providing crisis / safety planning.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** Just an introduction to the topic

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** The Whole City

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** We are an African American Minority Agency

**Languages:** English

**LGBTQ competence:** We have residential facilities and we do not discriminate against any child.

**Disability support:** Ramps for stairs; Interpreter services; Quiet space

**Available:** Weekdays during the day; Weekdays in the evening; Weekends; 24 hour/round-the-clock in person response

**Cost:** Services are free to clients; Through Contract Agreements

**Currently offers:** crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; out of home care for children who've been trafficked (foster care, group home)

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** We can provide some direction in regards to safety.

**Unable to serve:** N/A

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes, unknown

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** No response

**Willing to be listed with National Hotline:** No response

**Additional comments:** None listed.

**Asha Family Services, Inc.**

**Contact information:** Antonia A Vann, Asha Family Services, Inc. (Asha), 3719 W. Center Street, Milwaukee WI 53210, [antoniaadv@gmail.com](mailto:antoniaadv@gmail.com), 414-875-1511

**Describe what you do:** Asha provides culturally specific crisis, case management and support services to primarily African American populations impacted by: domestic and sexual abuse, human trafficking, incarceration and HIV/AIDS and STIs to name a few. Asha

provides, case management, individual and group counseling, safety planning, systems advocacy, gender specific Anger Management; Parenting and Job training. We perform victim follow ups with Milwaukee Police Department.

**Expertise on trafficking:** We have considerable expertise in working with women victims in the sex trade industry since 1990. In 1990, the Department of Corrections contracted with us to work with women engaged in prostitution and sex trade work. As well, we work directly with women in prisons since 1990 and this population includes trafficking victims. We operated a State Licensed substance abuse treatment clinic since 1995 and many served include trafficking victims.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic through Webinars, Conferences, Experientially; More advanced level through DOC, DOJ, OVW, OWH

**Interested in training:** Yes, we are.

**Gender:** females

**Age groups:** Young adults 17-24; Adults 18 and over

**Type of trafficking:** Sex trafficking

**Able to serve:** Those who have legal status

**Area:** Milwaukee County however the majority are in 53208, 53204, 53210, 53206, 53209, 53223, 53225

**Confidentiality/Anonymity:** We offer anonymous services - you do not have to give your real name to receive assistance or participate.

**Cultural competence:** Asha has cultural competency since inception in 1989. Asha was written into the State's Legislation in 1992 as the State of Wisconsin's only culturally specific domestic abuse agency for African American populations. Our program model is nationally used

[http://www.Vawnet.org/Assoc\\_Files\\_VAWnet/NRC DV\\_Asha.pdf](http://www.Vawnet.org/Assoc_Files_VAWnet/NRC DV_Asha.pdf).

**Languages:** English

**LGBTQ competence:** We don't profess to competency in specifically serving LGBT and related communities, however we have considerable training and education spanning 20 years as well as part of CCR and national bodies that include these populations. As well, because of the population we work with (pre/post) incarceration victims and survivors, women victims who identify as part of the LGBT community are among our client base.

**Disability support:** Interpreter services

**Available:** Weekdays during the day; Evenings and weekends by appt.

**Cost:** Services are free to clients; Victims of domestic or sexual abuse do not pay for any victim services.

**Currently offers:** intake and assessment; advocacy to ensure rights of those who've been trafficked; emergency food; emergency clothing (including underwear); transportation to appointments; assistance in getting identification, birth certificate; help learning job skills; culturally/linguistically specific services; AODA counseling services; spiritual counseling; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); coordination with law enforcement during trafficking investigations and prosecutions; advocacy for client to regain custody of kids; life skills training; childcare services (during program participation); peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce

rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; drop-in center services welcoming people who've been trafficked; street outreach; assistance with restraining orders; emergency shelter for those who've been trafficked; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy to obtain T or U visas, refugee status; language interpretation; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; mental health services; trauma specific counseling; mental health counseling that addresses trafficking

**Speaking to trafficked person directly:**

Whenever you are ready we will be there for you. We do not judge! Many of us have been where you are - we understand. You are not alone. Call us...we can help.

**Unable to serve:** Sex offenders

**How many referrals per month possible:** 7-9

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** Yes  
- Formal program for females via our Ride Along with Milwaukee Police Dept.

**Leadership of people with life experience:** Yes, we do.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** We understand the plight and we will not judge! We are passionate about helping victims thrive.

## Assault Prevention Services

**Contact information:** Juana Sabatino, Assault Prevention Services, 123 W. Vine St. Milwaukee WI 53212-3934, [sabatinojuana@yahoo.com](mailto:sabatinojuana@yahoo.com), 414-265-1339

**Describe what you do:** materials available on request

**Expertise on trafficking:** materials available on request to document expertise

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** Two conferences and am member of the Milwaukee Task Force on Human Trafficking and Statewide Human Trafficking Consortium. Will continue training and attend international conference on human trafficking in 2013.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Have provided lectures, seminars and workshops in Milwaukee, state of WI and other states

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect; We offer anonymous services – you do not have to give your real name to receive assistance or participate.

**Cultural competence:** I have been working with communities of color in every position I've held since 1979.

**Languages:** English; Spanish

**LGBTQ competence:** Have worked with members of the LGBT community since 1977 and have many friends and family members as part of the community.

**Disability support:** have taught blind and physically disabled students

**Available:** Weekdays during the day; Weekdays in the evening; Weekends

**Cost:** Services are free to clients

**Currently offers:** safety planning including specifics around trafficking; life skills training; youth programs; sexual abuse/assault advocacy; assistance in re-connecting with family and support networks; awareness and education about trafficking; sexual assault safety and prevention training

**Has referrals to:** None listed

**Speaking to trafficked person directly:** Hello, my name is Juana. I am interested in providing you with some safety information to help you to feel safe. First let's make sure you have your basic needs like food, clothing, health care and a safe place to stay. Let's talk about whether

now is the right time for this type of information. Have you received any counseling?

**Unable to serve:** Anyone who wants protection and safety information, regardless of anything else, is welcome.

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** None that we know of; Have just begun working again in this field after a break. Hope to be providing services for a group of women who've been trafficked within the next month with women attending the Benedict Center

**Plans for future trafficking specific services:** Yes, I will be discussing sex trafficking in the program and designing programs for those clients

**Leadership of people with life experience:** No, not that we know of; I will be keeping up with any training and will be researching information with trafficked individuals to make sure all training is relevant to those specific clients.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Brothers and Sisters in Christ Serving (BASICS)

**Contact information:** Mike Moses, BASICS, 2224 W. Kilbourn Ave. Milwaukee WI 53233, 414-372-7200

**Describe what you do:** We provide basic life skills, mentoring to rescued victims/survivors.

**Expertise on trafficking:** Still learning

**Screening for trafficking:** We only work with referred clients. Currently all come from MPD detectives on the HT Task Force.

**Training on trafficking received:** I train on the global and local realities of human trafficking; Task Force detectives have trained us on working with their rescues

**Interested in training:** No, not at this time.

**Gender:** females

**Age groups:** Adolescents 12-17; Young adults 17-24; Adults 18 and over

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking with elements of both sex and labor

**Able to serve:** Those who have legal status

**Area:** Milwaukee and suburbs

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts.

**Cultural competence:** Our volunteer mentors are African American, Hispanic and Caucasian

**Languages:** English

**LGBTQ competence:** N/A

**Disability support:** No response

**Available:** Weekdays during the day; Weekdays in the evening; Weekends; Dependent on the availability of volunteers

**Cost:** Services are free to clients

**Currently offers:** assistance in getting identification, birth certificate; spiritual counseling; life skills training; awareness and education about trafficking

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** No response

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If

client was unwilling to leave trafficker or trafficking network; If agency was unable to get parental permission for a minor to receive services.

**How many referrals per month possible:** 4-6

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Benedict Center

**Contact information:** Donna Hietpas, Benedict Center, 135 W. Wells St. Suite 700, Milwaukee WI 53203, [dhietpas@benedictcenter.org](mailto:dhietpas@benedictcenter.org), 414-347-1774 x206

**Describe what you do:** Benedict Center Women's Program works with women as an alternative to incarceration. We provide the following services: women's specific AODA Outpatient treatment; Seeking Safety (to assist women to cope with the aftermath of trauma); Moving On, a gender specific trauma informed cognitive behavioral series; Nurturing Parenting groups; adult education & GED classes; advocacy to courts and DOC; and referral to other community resources. Our Outreach program focuses on reaching women working the streets prior to another arrest and offers general hygiene supplies, condoms, food, and encourages the women to participate in our drop-in center.

**Expertise on trafficking:** We do not work with children; However, our nearly 40 years of working effectively with women who've been

involved with the criminal justice system has given us a reputation with women as being an agency that is trustworthy and that provides help at whatever stage they are at. This reputation and the skills our staff brings to conversations with women encourages women to confide in us with information they may not offer to someone in another system.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** through basic research and information gathered at the Atty. General's meeting earlier this year and from the Polaris presentation, conferences

**Interested in training:** Yes, we are.

**Gender:** females; we also provide one group to men arrested for solicitation

**Age groups:** Adults 18 and over

**Type of trafficking:** At this point, we do not have specific services designed strictly for trafficked individuals.

**Able to serve:** No response.

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts.

**Cultural competence:** Our counseling staff has been to basic workshops on cultural competence

**Languages:** English

**LGBTQ competence:** At this point, we need training in this area

**Disability support:** Elevator; Mobility impaired accessible restrooms; Interpreter services; Quiet space; the interpreter services are specific to our men's group

**Available:** Weekdays during the day

**Cost:** Services are free to clients; Medicaid; We have begun to take T-19 for our AODA services

**Currently offers:** intake and assessment; street outreach; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); assistance in getting identification, birth certificate; ABE/GED classes; first aid (cuts, burns, infections); preventive health care; AODA counseling services; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); advocacy for client to regain custody of kids; assist in applying for benefits like SSI, W-2, FoodShare, etc.; trauma specific counseling; sex work or prostitution specific group support; sexual abuse/assault support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control; I've identified our basic components not those specific to trafficked individuals

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; assistance with restraining orders; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA residential treatment; assisting with accessing AODA treatment; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; sexual abuse/assault advocacy; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** At this time, I would offer to provide information regarding services that would assist them

**Unable to serve:** We do not work with minors



**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:**  
1-5

**Plans for future trafficking specific services:** Yes  
- we are currently in the research/planning stage

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## **Bureau of Milwaukee Child Welfare (BMCW)**

**Contact information:** Our access department or Martha Johnson, BMCW, 1555 Rivercenter Drive Suite 220, Milwaukee WI 53212, [martha.johnson@wisconsin.gov](mailto:martha.johnson@wisconsin.gov), 414-302-6114

**Describe what you do:** We conduct child abuse and neglect assessments and refer families for services when children are determined to be unsafe.

**Expertise on trafficking:** We are just learning more about the dynamics of sex trafficking.

**Screening for trafficking:** Yes, we do; We are looking at improving our information gathering at time of referral to determine if human trafficking is a condition

**Training on trafficking received:** Very limited

**Interested in training:** Yes, we are.

**Gender:** females, males, transgender and gender variant people

**Age groups:** Children 11 and under, Adolescents 12-17, Young adults 17-24

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or without legal status

**Area:** We serve all of Milwaukee County

**Confidentiality/Anonymity:** Under the jurisdiction for investigating child abuse and neglect we can share information with police and courts, however, once the assessment is completed all information is confidential without parental consent to share. All of our staff are mandated reporters of abuse and neglect.

**Cultural competence:** We serve all types of families

**Languages:** English

**LGBTQ competence:** We serve all types of children

**Disability support:** Elevator; Interpreter services

**Available:** 24 hour/round-the-clock in person response

**Cost:** Services are free to clients

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; out of home care for children who've been trafficked (foster care, group home); culturally/linguistically specific services

**Has referrals to:** crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services

welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support;

mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking; Other (please specify)

**Speaking to trafficked person directly:** You are not alone

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** 4-6

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** Yes

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Catholic Charities

**Contact information:** Ricardo Cisneros, Catholic Charities, 731 W. Washington St. Milwaukee WI 53204, [Rcisneros@ccmke.org](mailto:Rcisneros@ccmke.org), 414-771-2881

**Describe what you do:** Catholic Charities offers legal representation before both the Chicago immigration court and the United States Citizenship and Immigration Services. We offer

representation to those seeking "U" non-immigrant status, VAWA, "T" or another form of relief if more appropriate for the victim. We also have a staff of bilingual (Spanish/English) counselors who offer culturally competent mental health services and a staff of bilingual outreach staff for case management.

**Expertise on trafficking:** Bilingual and Bicultural services. Our Legal Services to Immigrants program provides more legal representation to immigrant victims of crime and domestic violence than any other program in the State. All of our counselors are Master's level.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic and Advanced at The American Immigration Lawyers Association and Catholic Legal Immigration Network

**Interested in training:** No, not at this time.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** The ten counties of the Archdiocese of Milwaukee: Racine, Kenosha, Milwaukee, Dodge, Fond du Lac, Sheboygan, Walworth, Washington, Waukesha and Ozaukee

**Confidentiality/Anonymity:** Our therapists are mandatory reporters, our attorneys must maintain confidentiality.

**Cultural competence:** Many of our refugee staff are immigrants. Our Legal Services program has bilingual and bicultural staff. The same is true of the counselors and therapists.

**Languages:** English; Spanish; Hmong; Our agency covers more than 22 languages

**LGBTQ competence:** Our legal services program has represented gay men in asylum proceedings.

**Disability support:** We would meet at an ADA compliant site.

**Available:** Weekdays during the day

**Cost:** Sliding scale fees; No one who could not pay would be turned away.

**Currently offers:** intake and assessment; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; English as second language classes; culturally/linguistically specific services; spiritual counseling; legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; language interpretation; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; mental health counseling that addresses trafficking

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** You have to let people know that attorneys are bound by confidentiality standards. The person can say whatever he or she wants. Second, attorneys will allow only the victim upstairs. We won't allow the person who came with the victim even if the victims says it is okay...not at least until we have a chance to speak alone.

**Unable to serve:** If the client made too much money, lived out of our area or did not keep us up to date on contact information.

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No response.

**Leadership of people with life experience:** I do not know; I have never asked.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** Often "T" is not the most appropriate form of immigration relief. It may be asylum, "U" non-immigrant status or protection under the Violence Against Women Act.

## Child Protection Center

**Contact information:** Mark Lyday/various intake staff, P.O Box 1997, MS 746, Milwaukee, WI 53201, [mlyday@chw.org](mailto:mlyday@chw.org), 414-277-8994

**Describe what you do:** Multi-agency evaluations of suspected child abuse and neglect.

**Expertise on trafficking:** Minimal

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Mainly Milwaukee county but we accept referrals from outside of the County also.

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** No response

**Languages:** English; Spanish

**LGBTQ competence:** No response

**Disability support:** Elevator; Mobility impaired accessible restrooms; Interpreter services; Quiet space

**Available:** Weekdays during the day

**Cost:** Sliding scale fees; Private insurance; Medicaid; BadgerCare

**Currently offers:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; safety planning including specifics around trafficking; transportation to appointments; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; assisting with accessing AODA treatment; language interpretation; mental health services; trauma specific counseling; sexual abuse/assault advocacy

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've

been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; connections for tattoo removal; AODA counseling services; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** No response

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

### **Christal West/Free at Last/CHIMC**

**Contact information:** Christal west /Free at last / CHIMC, 3031 North 10th Street Unit A, Milwaukee, WI 53206, [marcpowell@yahoo.com](mailto:marcpowell@yahoo.com), 414-372-9796

**Describe what you do:** Ex-offenders , parents

**Expertise on trafficking:** Ministry and counselors

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** Yes, we are.

**Gender:** females, males, transgender and gender variant people

**Age groups:** Adults 18 and over

**Type of trafficking:** Labor trafficking; Sex trafficking; Human Trafficking with elements of sex and labor trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Milwaukee central city

**Confidentiality/Anonymity:** We offer anonymous services - you do not have to give your real name to receive assistance or participate.

**Cultural competence:** personal expert

**Languages:** English; African

**LGBTQ competence:** no response

**Disability support:** Ramps for stairs

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** awareness and education about trafficking

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care

with trafficking specific programming; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and

support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** your life is a blessing seek help and your life will bless others

**Unable to serve:** Nothing

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes (no specifics)

**Leadership of people with life experience:** No, not that we know of

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Christian Woman Perspective Ministries

**Contact information:** Dr. Alice Belcher, Po Box 240915, Milwaukee, WI 53224, [cwpministries@live.com](mailto:cwpministries@live.com), 414-376-6606

**Describe what you do:** Faith based organization and whose community outreach missions program is domestic violence and sexual assault direct services and prevention.

**Expertise on trafficking:** Provide direct services for survivors and their families of adult domestic violence and sexual assault; including adult survivors of childhood sexual assault; and advocacy for secondary victims of sexual

assault-adults whose child has been sexually assaulted.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Certification in Domestic Violence Advocate credentialed through Impact Coalition for Families Inc.; Completed Sexual Assault School training through Wisconsin Coalition Against Sexual Assault; Connected Cultures/cultural competence training through Wisconsin Coalition Against Domestic Violence

**Interested in training:** No, not at this time

**Gender:** Predominantly Women- but do work with men occasionally

**Age groups:** Adults 18 and over; Parents who decide they would like to include their minor child for parent/child resiliency

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status

**Area:** Greater Milwaukee County and its surrounding areas; target population is African-American; but provide services to all who ask.

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not.

**Cultural competence:** We are an agency that is predominantly people of color serving people of color.

**Languages:** English

**LGBTQ competence:** We are open to serving people and meeting their need where ever it exists without discrimination.

**Disability support:** We can provide large print materials upon request

**Available:** By appointment

**Cost:** Services have been free; but we are looking into other possible options to allow us to meet expenses.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; assistance in getting identification, birth certificate; culturally/linguistically specific services; assisting with accessing AODA treatment; spiritual counseling; advocacy for client to regain custody of kids; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; trauma specific counseling; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; awareness and education about trafficking

**Has referrals to:** assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; help learning job skills; ABE/GED classes; access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; AODA residential treatment; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:**

Trafficking occurs when someone takes you

away from where you live and forces you to work against your will (physical labor or prostitution) and/or use violence, and lies or threats to make you do it. If this has happened or is happening to you, we can help. Call 414-376-6606.

**Unable to serve:** If client was unwilling to leave trafficker or trafficking network; If client was unwilling to share real name before receiving basic services; If client was currently involved in the commercial sex trade and unwilling to stop or exit.

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes  
- Based upon funding-we would like to expand our reach in this area for teens and parents with children for awareness.

**Leadership of people with life experience:** Yes, we do.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** Domestic Violence and Sexual Assault and as it pertains to trafficking is so closely related. As an agency and personally, I would like to see these terms be used in the same sentence and not continue to be separated out as they currently are within our own culture as advocates. It can be very divisive and minimizes all advocates capacity to meet the need of various cultures in placing resources where they are most needed.



## Convergence Resource Center

**Contact information:** Dr. Debbie Lassiter, 3975 N 68th St LL1, Milwaukee, WI 53216, [ceo@convergenceresource.org](mailto:ceo@convergenceresource.org), 414-393-1325

**Describe what you do:** We are the contact agency for the Human and Sex Trafficking Support Initiative. We are in the process of collaborating with various organizations and businesses to provide a network of support for trafficked individuals.

**Expertise on trafficking:** We are obtaining training from the National Human Trafficking Resource Center and the Blue Campaign. We have worked with the incarcerated, formerly incarcerated and addicted for over 30 yrs.

**Screening for trafficking:** Yes we do.

**Training on trafficking received:** we have attended webinars, taken online training and worked with the NHTRC - more than basic but not quite advanced

**Interested in training:** Yes we are.

**Gender:** females

**Age groups:** adults 18 and over

**Type of trafficking:** sex and labor trafficking combined

**Able to serve:** Those with legal status

**Area:** Available for the entire city

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect.

**Cultural competence:** We serve women of all different backgrounds - we serve largely African American clients but all service Native American Indians, Latinas, and Caucasian.

**Languages:** English; Spanish

**LGBTQ competence:** We do not specialize in these areas but about 50% of our current clientele are part of these communities.

**Disability support:** Elevator; Quiet space; Scent-free or low-scent spaces

**Available:** Weekdays during the day; Weekdays in the evening

**Cost:** Services are free to clients

**Currently offers:** case management to plan and coordinate care of those who've been trafficked; safety planning including specifics around trafficking; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); help finding employment; help learning job skills; spiritual counseling; life skills training; sexual abuse/assault advocacy; sexual abuse/assault support groups; volunteer opportunities for trafficking survivors; awareness and education about trafficking

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; crisis support during or after trafficking; emergency shelter for those who've been trafficked; emergency food; reproductive and sexual health services; AODA counseling services; mental health counseling that addresses trafficking; assistance in re-connecting with family and support networks

**Speaking to trafficked person directly:** Hi my name is Debbie. I can't imagine what you have been through but if you let me I would like to get you something to eat, some clothes and a place to rest. No strings attached. You won't owe me anything. Here is my number and I'd love to hear from you.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was unwilling to leave trafficker or

trafficking network; If client was currently involved in the commercial sex trade and unwilling to stop or exit.

**How many referrals per month possible:** We are just getting started so we haven't tracked these numbers yet

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** Yes - we are collaborating with faith-based organizations and the community as a whole to build a network of support for trafficked individuals.

**Leadership of people with life experience:** Yes, we do.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** We have serviced victims of trafficking for years without knowing it. We are now actively seeking to specialize in this area. Any help or direction you would like to give us would be greatly appreciated.

## Diverse and Resilient

**Contact information:** Brenda Coley, Diverse & Resilient, 2439 North Holton Street, Milwaukee WI 53212, [bcoley@diverseandresilient.org](mailto:bcoley@diverseandresilient.org), 414-390-0444

**Describe what you do:** Agency is concerned with the healthy development of Lgbt people across all developmental stages in safe and supportive environments.

**Expertise on trafficking:** We have expanded our ability to provide services to a young gay African American population, who at times are homeless as a result of their sexual orientation.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or without legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** No response

**Cultural competence:** No response

**Languages:** English

**LGBTQ competence:** We are an LGBT Organization.

**Disability support:** Mobility impaired accessible restrooms; Scent-free or low-scent spaces

**Available:** No response

**Cost:** No response

**Currently offers:** No response

**Has referrals to:** No response

**Speaking to trafficked person directly:** No response

**Unable to serve:** No response

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** No response

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No response

**Willing to be listed locally as resource:** No response

**Willing to be listed with National Hotline:** No response

**Additional comments:** No response

### Divine Covenant Church

**Contact information:** Divine Covenant Church, 1204 W. Layton Ave., Milwaukee WI 53221, [divinecovenant09@yahoo.com](mailto:divinecovenant09@yahoo.com), 414-761-7392

**Describe what you do:** No response

**Expertise on trafficking:** No response

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** No response

**Interested in training:** No, not at this time.

**Gender:** females; males

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** No response

**Able to serve:** No response

**Area:** No response

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect

**Cultural competence:** No response

**Languages:** English; sign language

**LGBTQ competence:** No response

**Disability support:** No response

**Available:** Weekends

**Cost:** No response

**Currently offers:** spiritual counseling

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** No response

**Unable to serve:** No response

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** No response

**Willing to be listed with National Hotline:** No response

**Additional comments:** No response

### Exploit No More

**Contact information:** Katie Linn, Exploit No More, 6725 W. Burleigh St. Milwaukee WI 53216, [katiellinn@gmail.com](mailto:katiellinn@gmail.com), 520-907-8631

**Describe what you do:** The mission of the organization is to advance the Kingdom of God by working to end human trafficking in Milwaukee through education and training, advocacy, and long-term residential aftercare. Our primary focus is building sustainable care for minor girls who have been victims of forced prostitution in Milwaukee.

**Expertise on trafficking:** Our objective is to provide spiritual, emotional, and physical care

to minor girls who have been trafficked in or around Milwaukee. We do not plan to provide services to adult victims at this time.

**Screening for trafficking:** No, not at this time; We intend to receive referrals from first-responder agencies who have pre-identified victims

**Training on trafficking received:** Training from International Justice Mission; Salvation Army PROMISE Initiative; formal legal training on T and U Visas, etc.

**Interested in training:** No, not at this time.

**Gender:** females

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; We intend to work with minor girls under the age of 18.

**Type of trafficking:** Sex trafficking

**Able to serve:** Those who have legal status; those who are undocumented or might not have legal status

**Area:** Milwaukee (city and county) and surrounding suburbs.

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share what we learn with law enforcement or the courts; The Board of Directors has not yet decided any specifics with respect to confidentiality of girls who will live in the aftercare homes, but reserves the right to communicate with law enforcement and courts at this time.

**Cultural competence:** Our staff and volunteers will receive cross-cultural training and we will also form partnerships with leaders and experts within the African-American and Latino communities in order to ensure our cultural competence.

**Languages:** English; Spanish

**LGBTQ competence:** We are still in the process of forming a plan of competency in regard to this question.

**Disability support:** The individual needs of program participants will be addressed as they arise.

**Available:** Weekdays during the day; Our service hours are subject to change after the aftercare program is launched.

**Cost:** Services are free to clients

**Currently offers:** emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; help learning job skills; tutoring/assistance with K-12 classes; first aid (cuts, burns, infections); assisting with accessing AODA treatment; spiritual counseling; coordination with law enforcement during trafficking investigations and prosecutions; language interpretation; life skills training; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; assistance in re-connecting with family and support networks; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking; This

is a tentative list of our activities and planned connections in the community

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; English as second language classes; culturally/linguistically specific services; access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; assistance in re-connecting with family and support networks; awareness and education about trafficking

**Speaking to trafficked person directly:** At this time, our appeal is still in the process of being researched and formulated. We are currently

researching how to best meet the care needs of those who have been trafficked, which includes acquiring skills in having initial conversations with trafficking victims.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was unwilling to leave trafficker or trafficking network; If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If client was currently involved in the commercial sex trade and unwilling to stop or exit; If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** 4-6; Our capacity for referrals will likely be 4-6, with the expectation that not all referrals will satisfy our intake and program criteria.

**How many trafficked clients in last 12 months:** None that we know of.

**Plans for future trafficking specific services:** Long-term aftercare

**Leadership of people with life experience:** No, not that we know of

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## First Hope Ministries

**Contact information:** Deanne Lawson, 1501 W. Lincoln Ave, Milwaukee WI 53215, [firsthopeministries@gmail.com](mailto:firsthopeministries@gmail.com), 414-384-2334

**Describe what you do:** We offer a drop-in center called Inner Beauty Center, open on Tuesdays 4-8pm providing a meal, personal care items, clothing, food for those on the near South Side on Milwaukee.

**Expertise on trafficking:** We are novice. We mostly have contact on the streets or in the center and will refer from there.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Hosted a Volunteer Training for those working with potentially trafficked; attend conferences and training on the subject held in the area; Reading books and watching films or documentary's on the subject

**Interested in training:** Yes, we are.

**Gender:** Females; We have had some contact with transgender people when we go on the streets.

**Age groups:** Adolescents 12-17; Young adults 17-24; Adults 18 and over

**Type of trafficking:** Human trafficking with elements of both sex and labor trafficking

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** We focus on the near south side of Milwaukee

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse and neglect and some are not.

**Cultural competence:** 13 years of outreach in this community, several years as volunteer at then Urban Ministry Center (now City on a Hill)

**Languages:** English; Spanish

**LGBTQ competence:** We have very little exposure

**Disability support:** No response

**Available:** Tuesdays 4-8pm

**Cost:** Services are free to clients.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; crisis support during or after trafficking; drop-in center services welcoming people who've been trafficked; street outreach; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); transportation to appointments; help finding employment; first aid (cuts, burns, infections); assisting with accessing AODA treatment; spiritual counseling; peer support (non-trafficking specific); sexual abuse/assault advocacy; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Has referrals to:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western

healthcare (e.g. herbs, traditional healers); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults

**Speaking to trafficked person directly:** If you need help you can call, when you are ready to leave the industry we can help you. We will help you find a safe place to stay.

**Unable to serve:** Being mostly supportive in services, no one is ineligible or excluded.

**How many referrals per month possible:** No limit as we are supportive in nature only.

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes, we want to open a second site that will conduct Sex Workers Anonymous; we also would like to open emergency shelter that would lead to life skill training.

**Leadership of people with life experience:** Yes, we do.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Franciscan Peacemakers

**Contact information:** Deacon Steve Przedpelski, Franciscan Peacemakers, 128 W. Burleigh Street, Milwaukee WI 53212, [przedpel@yahoo.com](mailto:przedpel@yahoo.com), 414-559-5761

**Describe what you do:** No response

**Expertise on trafficking:** No response

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic from Rescue and Restore Coalition Milwaukee, Community Meetings Milwaukee, Madison and Chicago; more advanced from U. S. Attorney meetings Baltimore, Maryland, Trafficking Conference Los Angeles California

**Interested in training:** Yes, we are.

**Gender:** females

**Age groups:** Young adults 17-24; Adults 18 and over

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Primary area-City of Milwaukee  
Secondary Area- Ozaukee, Waukesha and Washington Counties

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** No response

**Languages:** English

**LGBTQ competence:** No response

**Disability support:** No response

**Available:** 24 hour/round-the-clock in person response

**Cost:** Services are free to clients

**Currently offers:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; street outreach; safety planning including specifics around trafficking; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); transportation to appointments; first aid (cuts, burns, infections); spiritual counseling; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support (non-trafficking specific); sex work or prostitution specific group support; awareness and education about trafficking

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; advocacy to ensure rights of those who've been trafficked; assistance with restraining orders; emergency shelter for those who've been trafficked

**Speaking to trafficked person directly:** It would really depend if this the first time meeting the individual vs. already having a relationship with the individual and finding out if she or he is a possible victim.

**Unable to serve:** We will always provide some basic services for an individual in need in an effort to stay in contact. Each individual would have to be assessed on a case by case basis.

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** No, not at this time.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Gateway to Change

**Contact information:** Glenda Hampton, 2319 W. Capitol Drive, Milwaukee, WI 53206, [gatewaytochange2319@gmail.com](mailto:gatewaytochange2319@gmail.com), 414.442.2053

**Describe what you do:** AODA tx (treatment) services, spirituality services, daily living skills education; primarily for people in need of tx (treatment).

**Expertise on trafficking:** Minimal - but our services can address core issues that may contribute to one's participation in trafficking.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adults 18 and over; Elders

**Type of trafficking:** Not adequately prepared at this time - no specific training.

**Able to serve:** those who have legal status to be here in the U.S (including citizens, those with current visas, green card holders)

**Area:** Open to Milwaukee County Area



**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** We are competent in providing services to English speaking cultures.

**Languages:** English

**LGBTQ competence:** We have staff experienced/trained in providing services to this group - our services are not discriminatory.

**Disability support:** Quiet space

**Available:** Weekdays during the day, Weekdays in the evening

**Cost:** Medicaid, BadgerCare, I-Care, WISER CHOICE, Milwaukee County Funding - We Do Not Accept Medicare

**Currently offers:** emergency shelter for those who've been trafficked; emergency food; transportation to appointments; help finding employment; help learning job skills; first aid (cuts, burns, infections); AODA counseling services; spiritual counseling; life skills training; peer support (non-trafficking specific); assistance in re-connecting with family and support networks

**Has referrals to:** crisis support during or after trafficking; emergency shelter for those who've been trafficked; emergency clothing (including underwear); assistance in getting identification; birth certificate; ABE/GED classes; access to comprehensive medical care; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); mental health services; trauma specific counseling, mental health counseling that addresses trafficking; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** If you ever have any safety concerns please feel free to contact us for avenues to possible help.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If agency was unable to secure reimbursement or funds for services; If client didn't fit our target population (age, cultural background, area of city, etc.); Occasionally services are provided free; possibly if the client didn't fit our target population providing that they were in need of AODA Services; however they could still participate in spiritual support and/or daily living skills services.

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** No response

**Plans for future trafficking specific services:** Not at this time but most likely can be implemented.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** after being trained sufficiently, yes

**Willing to be listed with National Hotline:** those in need of our services and after sufficient staff training, yes

**Additional comments:** None listed.

## Genesis Women's Residential Program

**Contact information:** Kim Kunz, Genesis Women's Residential, 5427 W. Villard, Milwaukee, WI 53218, 414-536-3530

**Describe what you do:** Residential AODA - Women

**Expertise on trafficking:** Limited

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** Yes, we are; would have to get it approved

**Gender:** females

**Age groups:** Adults 18 and over

**Type of trafficking:** Unsure

**Able to serve:** Those with legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** Very competent

**Languages:** English

**LGBTQ competence:** Competent Clinical Training

**Disability support:** Interpreter services

**Available:** 24 hour/round-the-clock in person response

**Cost:** Milwaukee County funded

**Currently offers:** AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); life skills training

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** Unsure have never had this experience-but would help it to identify strengths

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If agency was unable to secure reimbursement or funds for services

**How many referrals per month possible:** Unsure

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## The Healing Center

**Contact information:** Jennifer Ward, The Healing Center, 130 W National Ave, Milwaukee WI 53204, [jennifer.ward@aurora.org](mailto:jennifer.ward@aurora.org), 414-225-4240

**Describe what you do:** In essence what we can offer is basic need and systems advocacy, one on one counseling (noninsured), group work (not Human Trafficking specific) and education for adult survivors of sexual abuse and assault which includes the human trafficking. Let me be clear that in my opinion the staff (including myself) need more training and involvement in the human trafficking work to be most effective. We serve both men and women in a primary gender binary structure but services for "women" under that construct tends to be more expansive.

**Expertise on trafficking:** Minimal expertise specific to adults or children who've been trafficked. We do have knowledge on Sexual abuse/assault systems response, trauma counseling and group work for sexual trauma survivors; low – we usually get referrals from

other providers (AODA treatment or criminal justice “halfway houses”). Thus they usually have had advocacy, AODA, and housing services before they come to the Healing Center.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** very basic as an overall staff; personal reading but need more

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adults 18 and over; Elders

**Type of trafficking:** Labor trafficking; Sex trafficking; Human Trafficking that is both sex and labor combined; We need to be more prepared! However we would/do serve the above clients.

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Milwaukee County, some people come in from neighboring counties

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** This is an area of needed growth for our agency especially as it relates to staff make - up and programming (we do not have cultural specific programming). We do have staff who are aware of cultural competency and works from a multicultural lens and others who work from an anti-racist lens.

**Languages:** English; Spanish

**LGBTQ competence:** We do not have LGBTGVQ specific programming but, we do have staff versed in competency issues as a part of training; we have staff who are LGB, some staff

have received certificate in LGBT studies as part of Masters work.

**Disability support:** Elevator; TTY/TDD; Interpreter services

**Available:** Weekdays during the day

**Cost:** Services are free to clients; our individual therapy is specific to uninsured currently due to waitlist

**Currently offers:** advocacy to ensure rights of those who've been trafficked; assistance with restraining orders; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; assisting with accessing AODA treatment; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; language interpretation; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; trauma specific counseling; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy

**Has referrals to:** assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; preventive health care; reproductive and sexual health services; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution,

trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; life skills training; cash assistance; mental health services; trauma specific counseling; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** How would you like me to address you? I'm so in so and I'm here to assist where I can in ways that are helpful to you? (if under 18, tell them I am a mandated reported and give them the names and contact on non-mandated reported support.) What would be helpful right now? When you are in a space where you call or want some help/support please feel free to contact me. If cannot help, I will find someone who can but, only if you want me to.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client didn't fit our target population (age, cultural background, area of city, etc.); If client was youth pre 18 and spoke languages outside of English and Spanish at this time.

**How many referrals per month possible:** 1-3; there would need to be alternative systems so these folks would not have to wait on a waitlist or do a phone screen if inconvenience. We need more staff

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** No - nothing at this time. First we need to develop a way to effectively assess across the board

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** I feel that as an agency we have a long way to go to address the specific needs of both labor and sex traffic individual; We want to be a good partner in the work, and are open to whatever training, service development, etc. we need to do. I hope the MCHTTF can give each agency feedback and assistance that way.

## Healing Hearts

**Contact information:** Juana Sabatino 414-265-1339 or Maria Beltran 414-699-2965, Healing Hearts Support Group – confidential location in Milwaukee

**Describe what you do:** We offer a safe, confidential support group for parents and caregivers of children or family members who've been sexually exploited and/or trafficked. As a group we decide what we'll discuss. In the future we may have speakers, but currently our group just needs each other. We meet once a month on Saturdays.

**Expertise on trafficking:** We are all parents of children who've been sexually exploited/trafficked and continue to be trained in the area of sex trafficking. We may have adult children in our group but we do not service small children.

**Screening for trafficking:** Our focus is on the parents and caregivers and we do screen upon intake to make sure they're in the appropriate group.

**Training on trafficking received:** The facilitators have a varied amount of training and continue to learn and attend trainings.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adults 18 and over, Elders

**Type of trafficking:** Sex trafficking; Human Trafficking with elements of both sex and labor trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Any appropriate person can join from inside or outside Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect; We offer anonymous services – you do not have to give your real name to receive assistance or participate.

**Cultural competence:** We are a community of color.

**Languages:** English; Spanish

**LGBTQ competence:** Some of us are involved with the LGBT community more than others. We welcome all.

**Disability support:** Elevator; Quiet space; Spanish speaking facilitators

**Available:** Once a month support group; Weekdays during the day; Weekdays in the evening; Weekends

**Cost:** Services are free to clients.

**Currently offers:** culturally/linguistically specific services; language interpretation; support for family members and partners of trafficked youth and/or adults; referrals to help family and caregivers of those trafficked.

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** Please tell your family they are welcome to call and then if appropriate, come to our support group. Tell me what I am able to do for you. We are a group who helps and supports family members who have children or other family members who have been involved with sex work or

trafficking. We may not have all the answers but we do know people who probably do and we want to help. I, too, am a parent of child who was trafficking, sexually exploited, sexually assaulted. What do you need help with right now?

**Unable to serve:** If a client was an active drug user and unwilling to enter drug treatment; Anyone currently involved in gangs

**How many referrals per month possible:** None, we serve family members or caregivers

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** We're new so we may in the future

**Leadership of people with life experience:** No, not that we know of; our family members have been involved in sex trafficking

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed

## Heartland Housing

**Contact information:** Bridget Halvey, Heartland Housing, 1218 West Highland Ave, Milwaukee, WI, 53233, [bhalvey@heartlandalliance.org](mailto:bhalvey@heartlandalliance.org), 414-758-3968

**Describe what you do:** Permanent housing to those with mental disabilities.

**Expertise on trafficking:** Not a lot of expertise.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** None

**Interested in training:** No, not at this time

**Gender:** females; males

**Age groups:** Adults 18 and over

**Type of trafficking:** Human trafficking that is both sex and labor combined

**Able to serve:** those with legal status; those who are undocumented or potentially without legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect.

**Cultural competence:** Our primary clientele are those of color because of the neighborhoods and the type of housing we provide.

**Languages:** English

**LGBTQ competence:** None at the moment in Milwaukee, However, we are opening a LGBT senior housing in Chicago next year.

**Disability support:** Elevator; Mobility impaired accessible restrooms; Quiet space

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** No response

**Has referrals to:** No response

**Speaking to trafficked person directly:** I would tell them it isn't their fault and there are people who care for them and will help them build a new life.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was unwilling to share real name before receiving basic services

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of

**Willing to be listed locally as resource:** No

**Willing to be listed with National Hotline:** No

**Additional comments:** Chicago may have more programs, in Milwaukee we do not.

## Hmong American Women's Association (HAWA)

**Contact information:** MayTong Chang, Hmong American Women's Association, 7212 W. Fond Du Lac Avenue, Milwaukee, WI, 53218, [maytong@att.net](mailto:maytong@att.net), 414-342-0858

**Describe what you do:** HAWA provides family strengthening services which includes domestic violence and sexual assault. We have a 24-hour DV HelpLine. We also offer a DV primary prevention program.

**Expertise on trafficking:** We have been working with trafficked Hmong clients for the last 5 years.

**Screening for trafficking:** We don't screen everyone at this point. It depends on the services that clients request when they come to see us.

**Training on trafficking received:** Basic 101 through WCADV (Wisconsin Coalition Against Domestic Violence)

**Interested in training:** Yes, we are

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17; Young adults 17-24; Adults 18 and over

**Type of trafficking:** Mail ordered brides from Laos and Thailand

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect.

**Cultural competence:** No answer

**Languages:** English; Hmong

**LGBTQ competence:** No answer

**Disability support:** Scent free or low scent spaces

**Available:** Weekdays during the day; 24 hour hotline response

**Cost:** No response

**Currently offers:** intake and assessment; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; assistance with restraining orders; transportation to appointments; culturally/linguistically specific services; advocacy for client to regain custody of kids; language interpretation; life skills training; childcare services (during program participation); youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** All of our services are free and confidential. We can meet with you at our offices or somewhere safe. We can meet with you anytime that you are ready.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** No

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

### Hope House of Milwaukee, Inc.

**Contact information:** Wendy Weckler, Hope House of Milwaukee, Inc., 209 W. Orchard Street, Milwaukee, WI 53204, [wendydw@hopehousemke.org](mailto:wendydw@hopehousemke.org), (414) 389-3836

**Describe what you do:** Emergency Shelter for Men, Transitional Housing for Women and Families, Youth Education, Adult Education, Protective Payee Services, Food Pantry, Medical Clinic, and Community Outreach. We serve a multitude of homeless and low income individuals from throughout Milwaukee.

**Expertise on trafficking:** Although we have had clients with these issues, it is not a primary focus of our Agency. We refer these clients to counseling services.

**Screening for trafficking:** Not specifically, although for the women and families in our transitional housing program we take a social history where these issues would be discussed.

**Training on trafficking received:** None.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** We address the needs of the individual clients to the best of our abilities.

**Able to serve:** Those who have legal status.

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect. With a court order information is shared with law enforcement.

**Cultural competence:** We have staff from a variety of backgrounds and serve a variety of clients.

**Languages:** English; Spanish; Hmong; Vietnamese; Laotian; Thai; French

**LGBTQ competence:** Staff are trained to be sensitive to these issues.

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms; Quiet space

**Available:** Hours of Service are dependent on the program the client is involved in.

**Cost:** Services are free to clients; with the exception of the medical clinic which has a sliding fee scale.

**Currently offers:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; emergency shelter for those who've been trafficked; emergency food; hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for

trafficking survivors; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; assisting with accessing AODA treatment; advocacy for client to regain custody of kids; language interpretation; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; youth programs; assistance in re-connecting with family and support networks; volunteer opportunities for trafficking survivors

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; emergency clothing (including underwear); out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; language interpretation; cash assistance; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support (non-trafficking specific); sexual abuse/assault advocacy; sexual abuse/assault support groups;



domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** No response

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was unwilling to leave trafficker or trafficking network; If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If client was currently involved in the commercial sex trade and unwilling to stop or exit.

**How many referrals per month possible:** 1-3; It would depend primarily on the services needed. We could provide emergency food for many more individuals than we could provide transitional housing for.

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** We are not currently planning on it.

**Leadership of people with life experience:** We do not currently ask this question.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

### **Impact Coalition for Families, Inc.**

**Contact information:** Alexis Nash, 6051 W. Brown Deer Rd., Suite 202, Brown Deer, WI 53223, [icfamilies@live.com](mailto:icfamilies@live.com), 414-376-6606

**Describe what you do:** Impact Coalition for Families provides for the first Domestic Violence Advocate Credential program in the State of Wisconsin. Students earn their Certificate in

Domestic Violence Advocate and 40 continuing education units and transcript in ICF's collaboration with Springfield College, School of Human Services-Milwaukee. Classes are held at the SF|SHS Campus in downtown Milwaukee, WI. ICF also provides for specialized in-service trainings on various topics (trauma informed care, cultural competency, workplace matters, etc.) for business, organizations and support groups. Contact ICF 30 days in advance to host an ICF speaker for your event or to request a specialized topic or genre for your next conference or workshop

**Expertise on trafficking:** Public Awareness through education about sex trafficking.

**Screening for trafficking:** Attendees have an opportunity to confidentially self-identify for ICF referral for direct services.

**Training on trafficking received:** We are a research based education/training institution and human trafficking is one of our genres in providing training.

**Interested in training:** We are continuously researching this genre and are open to continuing education for your trainers

**Gender:** We do not discriminate in providing services

**Age groups:** Adults 18 and over; However, we do work with secondary victims: Parents of children who have been sexually assaulted; and parents may choose to include their children.

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status

**Area:** Greater Milwaukee County and surrounding areas

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts; We are an education institution-who provides an opportunity for attendees to confidentially request a referral from us for direct services.

**Cultural competence:** Our organization is minimum 90% people of color; and as a research based education institution in providing training in the genre of cultural competency and our target service population is communities of color.

**Languages:** English

**LGBTQ competence:** Our agency does not discriminate and as a research based education institution in providing training in the genre of cultural competency, work with and continues try and meet the need of all who request our services.

**Disability support:** Assist with special needs on a case-by-case basis.

**Available:** by appointment and or by scheduled training cohorts, public service training

**Cost:** We have a three-tiered-education process: Free public service education, businesses/organizations inservice training sliding fee, and professional credential fee.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; life skills training; sexual abuse/assault advocacy; domestic violence advocacy; leadership development of trafficking survivors; awareness and education about trafficking

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or

comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency food; emergency clothing (including underwear); out of home care for children who've been trafficked (foster care, group home); transportation to appointments; help finding employment; help learning job skills; ABE/GED classes; culturally/linguistically specific services; access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; assisting with accessing AODA treatment; spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; advocacy for client to regain custody of kids; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; sexual abuse/assault advocacy; domestic violence advocacy; domestic violence support groups; assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors

**Speaking to trafficked person directly:** We are a community education service provider here to help you get your need met in providing you information, education and training in human trafficking and for prevention; which includes referral information for direct services to help you meet any need for personal assistance.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If agency was unable to secure reimbursement or funds for services; If client was the trafficker as we would report to law enforcement. As to "reimbursement or funds"; depending upon which tier of (training) the client sought as to "funds": some are free others are at cost.

**How many referrals per month possible:** We decide the dates for providing education/training or upon request of a client with 30 days' notice to host an ICF Speaker to provide a training for a client or an organization.

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes  
- Continuing Education in Public Service Education and Professional Credential Education [ongoing] in our CDVA Cohort.

**Leadership of people with life experience:** No response.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** As an agency we would like to see the line which currently separates Sexual Assault and Domestic Violence be eliminated. These are very much overlapping crimes which research shows are very much "linked" as either first or secondary in either case. Be believe based upon information and research, that this is a barrier to services and to funding distribution and it is the victims who are ultimately paying the price through lack of services due to funding disparities.

## Kids Matter, Inc.

**Contact information:** Jennifer Hastings, Kids Matter Inc., 1850 N Martin Luther King Dr. Ste. 202, Milwaukee WI 53212, [jennifer.hastings@kidsmatterinc.org](mailto:jennifer.hastings@kidsmatterinc.org), 414-344-1220

**Describe what you do:** Kids Matter Inc. (KMI) is a non-profit agency in Milwaukee County that primarily serves children and teenagers who are in foster care, group homes or being raised by relatives due to violence, abuse, or neglect. As a result, our population is vulnerable. KMI helps children by working in their best interest and advocating on their behalf. The agency also works to prevent child abuse by promoting and supporting safe and stable environments for children in the community. We routinely help child/teenage crime victims (or those raising them) navigate various legal and social service systems so they are aware of their options and more successful in their interactions. We also help ensure that individuals are aware of and able to access the resources available to them within the community. Programs and assistance provided through KMI do not replace formal child welfare services for children. Rather, KMI provides resources and support to supplement those services by working in collaboration with the child welfare agencies when appropriate.

**Expertise on trafficking:** When family members step in to help care for traumatized children or teenagers, either temporary or long-term, they often have questions and need information. Caregivers who are not legal guardians routinely face challenges accessing information and getting help for the children in their care. We work as a team of social workers, family advocates, and attorneys to help caregivers navigate complex systems (child welfare, criminal justice, family court, and children's court). We provide individuals with knowledge and tools to help them meet the needs of the children/teenagers they love, including; crisis and short-term counseling, emotional support and advocacy to help access various systems

(medical insurance, kinship care payments, educational issues), and legal guidance and pro bono representation (as appropriate). We routinely partner and collaborate with community agencies, act as a liaison to the criminal justice system, and assist with Crime Victim Compensation Benefits.

**Screening for trafficking:** Yes, we do; As an interdisciplinary team, we routinely staff cases. Program managers and staff within the agency have been trained in the area of human sex trafficking and are able to recognize potential indicators.

**Training on trafficking received:** We have made a concerted effort to learn about human trafficking-particularly domestic minor sex trafficking and have had the benefit of having experts in the field conduct in-service training for staff and volunteers. Staff members have attended multiple trainings on the subject, and we are members of the US Attorney's Office Task Force on Human Trafficking.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24

**Type of trafficking:** Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** The majority of the individuals we serve are African American.

Individual staff have had extensive training related to cultural competence.

**Languages:** English

**LGBTQ competence:** As an agency, we regularly serve members of the LGBT community, and are able to refer individuals to agencies who specifically serve the LGBT population if they so desire.

**Disability support:** Elevator; Large print materials; Mobility impaired accessible restrooms; Quiet space; Scent-free or low-scent spaces

**Available:** Weekdays during the day; We regularly meet with people after regular business hours and on weekends.

**Cost:** Services are free to clients

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; hygiene supplies (e.g. soap, toothbrush); assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); coordination with law enforcement during trafficking investigations and prosecutions; assist in applying for benefits like SSI, W-2, FoodShare, etc.;

**Has referrals to:** legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; mental health services;

trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** There is no one answer or response to this question, as it is highly dependent on the circumstances (labor or sex trafficking, adult or minor, international or domestic). Typically, we come into contact with adult victims of trafficking when their children are being cared for by relatives. Often, the relative contacts our agency seeking assistance accessing information or supportive services for the child. We try to engage the mother in the process if possible. Whether this is a temporary or long-term arrangement, the relative caregiver will likely face challenges accessing information and getting help for the minor if they have no legal authority. Caring for a minor who has been a victim of human sex trafficking can be an overwhelming process. They may be involved with multiple systems (child welfare, criminal justice, etc.), all who have different expectations. The caregiver will likely need assistance to ensure that the significant needs of the minor victim are met. Kids Matter provides crisis and short-term counseling, emotional support and advocacy to help access various complex systems (medical insurance, kinship care payments, and educational issues), legal guidance and pro bono representation (as appropriate). We act as a liaison to the criminal justice system and partner with other community agencies to equip caregivers with the knowledge and skills needed to meet the needs of the minor victim.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** 4-6

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Lad Lake/St. Rose Youth and Family Center

**Contact information:** Debbie Zwicky, Lad Lake/St. Rose, 3801 N. 88th Street, Milwaukee, WI 53222, [DebbieZwicky@ladlake.org](mailto:DebbieZwicky@ladlake.org), 414-760-8082

**Describe what you do:** The agency serves primarily adolescent boys, girls and their families in a variety of out-of-home placements and community services. We also provide outpatient services.

**Expertise on trafficking:** We have services for adolescent girls and this is where we have seen this issue the most. The girls are trafficked or have a history of being trafficked. The staff see the girls when they return, listen to their concerns, and recognize the challenge it is to help the girls understand that they are being trafficked. Mental health issues are largely related to the girls' sense of need for trafficking. We see primarily sex trafficking versus labor. St. Rose has dealt with girls involved in this issue for many, many years. We train our staff annually to be updated on the latest information.

**Screening for trafficking:** Yes, we do; this topic is looked at upon admission throughout the intake process.

**Training on trafficking received:** We try to provide annual training to be updated. Most of

our training has been done by Claudine O'Leary or other outside conferences staff attend.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status

**Area:** Our services reach the state of Wisconsin and Illinois.

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts.

**Cultural competence:** We train our staff in diversity/cultural competency annually. We have a diverse staff population. We have worked within the Milwaukee and surrounding communities for many, many years.

**Languages:** English; Spanish; a few Spanish speaking staff, not required.

**LGBTQ competence:** We have experience in serving this population in our programs. We have utilized community resources to help with trainings for the staff and resources for the young people.

**Disability support:** Ramps for stairs; Elevator

**Available:** 24 hour/round-the-clock in person response

**Cost:** Private insurance; Medicaid; BadgerCare; fee for service programs

**Currently offers:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; safety planning including specifics around trafficking;

hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; help learning job skills; ABE/GED classes; first aid (cuts, burns, infections); access to comprehensive medical care; reproductive and sexual health services; AODA counseling services; spiritual counseling; coordination with law enforcement during trafficking investigations and prosecutions; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support (non-trafficking specific); youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; assistance in re-connecting with family and support networks; awareness and education about trafficking

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** You have other choices. We will work with you.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If agency was unable to secure reimbursement or funds for services; Our out-of-home placements have regulations that we have to follow.

**How many referrals per month possible:** 7-9

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** Yes - We are involved in community task forces to address this situation and will continue to be involved in this issue to help the young ladies that we work with and educate our staff. A

specialized program could be a possibility in the future.

**Leadership of people with life experience:** I do not know the backgrounds of all the staff, so it is possible. Not in a formal way at this time.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

### Legal Action of WI, Inc.

**Contact information:** Attorney Roberta M. Rieck, Legal Action of WI, Inc., 230 W. Wells St., Rm. 800, Milwaukee WI 53211, [rmr@legalaction.org](mailto:rmr@legalaction.org), 414-278-7722

**Describe what you do:** Legal Action of WI provides free legal services to low income people in Milwaukee and Waukesha counties in civil law matters.

**Expertise on trafficking:** We have experience in assisting victims of violence with civil legal needs. We have experience with domestic abuse, child abuse as well as low income housing issues and public benefits.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic - Some staff have been to training offered on this subject.

**Interested in training:** We may be interested in the future. Staffing is currently in flux due to funding issues.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adults 18 and over; Elders

**Type of trafficking:** Human trafficking that is both sex and labor trafficking combined; We are limited to civil legal issues.

**Able to serve:** Those have legal status; those who are undocumented or might not have legal status

**Area:** Milwaukee and Waukesha County

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are mandated reporters of abuse & neglect.

**Cultural competence:** We have represented low income people for many years. Staff have participated in training on this subject and work closely with many community organizations.

**Languages:** English; Spanish; Russian; We use interpreters for all other languages. We do not turn people away due to language or disability.

**LGBTQ competence:** We work with community organizations for training and guidance.

**Disability support:** Elevator; TTY/TDD; Interpreter services

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** assistance with restraining orders

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; advocacy to ensure rights of those who've been trafficked; transportation to appointments; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** There are safe, low cost and confidential resources available to you. You can stay safe while you decide what you want to do. We can help you if you decide to file for an injunction or if you need legal advice about other civil legal matters.

**Unable to serve:** If client was unwilling to share real name before receiving basic services; If client was not low income, or would not identify the opposing party for a conflict check. If client was undocumented and was unable to describe self as a victim of violence. If we did not have an attorney available to assist client with their needs.

**How many referrals per month possible:** Hard to say. We work closely with referral sources. We also provide different intake options depending on the civil legal need.

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** No, not at this time.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Meta House

**Contact information:** Meta House, Inc., 2625 N. Weil Street, Milwaukee WI 53212, [mail@metahouse.org](mailto:mail@metahouse.org), 414.962.1200

**Describe what you do:** Helps women struggling with drug and alcohol addiction reclaim their lives and rebuild their families H.S. Model Program meets the unique needs of women and their children. We serve women with substance abuse issues; this must be the primary diagnosis and reason for seeking services.

**Expertise on trafficking:** Our primary source will assist and refer to agencies that specialize.

**Screening for trafficking:** Yes, we do; We do a full assessment.

**Training on trafficking received:** Basic 101

**Interested in training:** Yes, we are.

**Gender:** females

**Age groups:** Adults 18 and over

**Type of trafficking:** Sex trafficking; using therapy

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** Milwaukee County Residents

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** All Staff are trained.

**Languages:** English; Spanish

**LGBTQ competence:** All Staff are aware; and trained to be culturally aware.

**Disability support:** Ramps for stairs; Elevator; Large print materials; Audio version of materials; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services; Quiet space

**Available:** Weekdays during the day; 24 hour/round-the-clock in person response

**Cost:** Services are free to clients; Private insurance; Medicaid; BadgerCare; The first response is funded through WISER CHOICE.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; hygiene supplies (e.g. soap, toothbrush); long term housing for trafficking survivors; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; reproductive and sexual health services; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; legal advocacy for people charged



with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; advocacy for client to regain custody of kids; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; childcare services (during program participation); mental health services; trauma specific counseling; peer support (non-trafficking specific); sexual abuse/assault advocacy; assistance in re-connecting with family and support networks

**Has referrals to:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); short term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; connections for tattoo removal; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; coordination with law enforcement during trafficking

investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; language interpretation; cash assistance; support for children of trafficked client; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking; Other (please specify)

**Speaking to trafficked person directly:** Unless they have substance abuse issues we would do a referral - and help make that happen.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If client was currently involved in the commercial sex trade and unwilling to stop or exit.

**How many referrals per month possible:** Must have substance abuse issue

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** No

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** No

**Additional comments:** We are always happy to work with victims of Human Trafficking within the context of substance abuse.

## Milwaukee Academy

**Contact information:** Dana Dorn, Milwaukee Academy 9501 W. Watertown Plank Rd., Wauwatosa WI 53226, [ddorn@clinicarecorp.com](mailto:ddorn@clinicarecorp.com), 414-257-3141

**Describe what you do:** We are a residential treatment facility for adolescent girls. We provide services for girls in WI, IL, and MN at this time.

**Expertise on trafficking:** Due to being a gender specific program, we have honed our expertise over the years, first in trauma informed care, and then more specifically to human trafficking. Though we are still in the midst of tweaking programming every day to meet the needs of the girls, we are growing in our understanding of the complex needs surrounding these girls.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Outside of the ongoing training that I give my staff, we recently reached out to Claudine O'Leary to get further training for both my staff and the girls.

**Interested in training:** Yes, we are.

**Gender:** females

**Age groups:** Adolescents 12-17

**Type of trafficking:** Sex trafficking; Human trafficking that is both sex and labor trafficking combined; Commercial Sexual Exploitation of Children (CSEC)

**Able to serve:** Those with legal status

**Area:** We reach out to the whole states of WI, IL, MN

**Confidentiality/Anonymity:** We are a confidential program; all staff are considered mandated reporters.

**Cultural competence:** My staff are diverse in all manners (sexual orientation, education, socio-economic status, race). We strive to be

competent all the time. We have a Cultural Competency training scheduled this month by staff from Mount Mary College.

**Languages:** English; Spanish

**LGBTQ competence:** My staff are diverse in all manners (sexual orientation, education, socio-economic status, race). We strive to be competent all the time. We have a Cultural Competency training scheduled this month by staff from Mount Mary College.

**Disability support:** Elevator; TTY/TDD; Interpreter services; Quiet space; Scent-free or low-scent spaces

**Available:** 24 hour/round-the-clock in person response; 24 hours for current residents and their families

**Cost:** Our clients are currently court ordered and thus funded by their placing agencies.

**Currently offers:** intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; help learning job skills; tutoring/assistance with K-12 classes; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; assisting with accessing AODA treatment; non-western healthcare (e.g. herbs, traditional healers); coordination with law enforcement during trafficking investigations and prosecutions; life skills training; cash assistance; assist in applying

for benefits like SSI, W-2, FoodShare, etc.; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; sexual abuse/assault advocacy; sexual abuse/assault support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; Some of the services we provide specifically for trafficking are in the newer stages.

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); English as second language classes; culturally/linguistically specific services; connections for tattoo removal; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); coordination with law enforcement during trafficking investigations and prosecutions; advocacy for client to regain custody of kids; language interpretation; mentorship from survivors of

trafficking; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** Due to our girls being ordered here, we usually take the area of possible trafficking very supportively and openly. We usually wait for the girls to get comfortable with us before addressing this difficult topic.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.); sometimes if a youth is presenting aggression that would interfere in a "safe" milieu, I may have to decline admission at that time.

**How many referrals per month possible:** Our referrals are usually girls who have been identified by the juvenile judicial system or the child welfare system.

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Ongoing training in recovery/prevention

**Leadership of people with life experience:** No, not that we know of

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** No

**Additional comments:** None listed.

## Milwaukee Police Department

**Contact information:** Dawn Jones, Milwaukee Police Department, 749 w State St., Milwaukee, WI 53233, [drjone@milwaukee.gov](mailto:drjone@milwaukee.gov), 414-935-7095

**Describe what you do:** Investigate human trafficking complaints

**Expertise on trafficking:** Investigate and call service providers

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** multiple trainings, as well as provide training

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** City of Milwaukee

**Confidentiality/Anonymity:** governmental investigative; all law enforcement officers are mandated reporters of abuse and neglect

**Cultural competence:** We investigate crimes involving all cultures

**Languages:** We have access to a variety of languages

**LGBTQ competence:** We investigate crimes involving all community members

**Disability support:** Elevator

**Available:** 24 hour/round-the-clock in person response

**Cost:** we investigate all crimes no fees

**Currently offers:** info and referral hotline to explore options if someone is trafficked; drop-in center services welcoming people who've been trafficked; street outreach; assistance with restraining orders; coordination with law enforcement during trafficking investigations and prosecutions

**Has referrals to:** emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); help finding employment; help learning job skills; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; AODA residential treatment; legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; mentorship from survivors of trafficking; domestic violence advocacy

**Speaking to trafficked person directly:** If you have any questions or need anything call me, if I can't help you I will do whatever I can to find someone who can.

**Unable to serve:** We will try to find assistance for all

**How many referrals per month possible:** We take all referrals for police investigations

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Milwaukee Public Schools Homeless Education Program

**Contact information:** Kim Kampschroer, MPS Homeless Education Program, 5225 W. Vliet Street, Milwaukee, WI 53208,

[kampscka@milwaukee.k12.wi.us](mailto:kampscka@milwaukee.k12.wi.us), cell: 414-405-5326 office: 475-8531

**Describe what you do:** We serve homeless students and families that attend Milwaukee Public Schools; inclusive of unaccompanied youth.

**Expertise on trafficking:** decent; we recently had Claudine O'Leary come in to provide training and information regarding the sex trade that was open to social workers, nurses, psychologists, youth serving agencies, etc..

**Screening for trafficking:** not formally, but we are aware of indicators and follow up

**Training on trafficking received:** we have situations that run the spectrum; under-identified

**Interested in training:** we have and are continuing to do so

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24

**Type of trafficking:** we would be in the position to identify, refer and support

**Able to serve:** those who have legal status; those who are undocumented and potentially without legal status

**Area:** Milwaukee

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** we are accustomed to serving all of Milwaukee

**Languages:** English; Spanish

**LGBTQ competence:** nearly all Homeless Education Program contacts are School Social

Workers, all of the Coordinators are experienced social workers.

**Disability support:** we have physical access

**Available:** MPS calendar with some additional days

**Cost:** Services are free to clients

**Currently offers:** No response

**Has referrals to:** No response

**Speaking to trafficked person directly:** No response

**Unable to serve:** No response

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** No response

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No response

**Willing to be listed locally as resource:** No response

**Willing to be listed with National Hotline:** No response

**Additional comments:** None listed.

## Mount Mary University

**Contact information:** Rachel Monaco-Wilcox, Mount Mary University, 2900 N Menomonee River Parkway, Milwaukee WI 53222-4597, [monacowr@mtmary.edu](mailto:monacowr@mtmary.edu), 414-793-7293;

**Counseling referrals:** Tammy H. Scheidegger, Ph.D., LPC, NCC, Assistant Professor, [scheidet@mtmary.edu](mailto:scheidet@mtmary.edu), 414-258-4810, ext. 468

**Describe what you do:** Audience: victims, families, other service providers, and members of the public seeking info. Services: education and providing public, neutral discussion forums; connecting victims and families with services, providing innovative programming related to healing, advocacy, media and communications, and related legal issues

**Expertise on trafficking:** For direct services like shelter, food, safety, we would refer to our community partners. We have expertise in trauma counseling, art therapy, testimonial writing, and similar "Second tier" services

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** basic - graduate counseling program students would have this; advanced level - graduate counseling program faculty and other selected faculty have this, Polaris Project

**Interested in training:** Yes, we are; Would love to co-host a training in the future for our own faculty/staff. and others;

**Gender:** females; males; transgender and gender variant people; Undergraduate students are all-female, workforce is all gender

**Age groups:** Young adults 17-24; Adults 18 and over

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Unrestricted

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not.

**Cultural competence:** 40-55% of our student body is minority-based

**Languages:** English; Spanish; Hmong; French

**LGBTQ competence:** We do not discriminate against questioning or other gendered community members, but do not have extensive program support in these areas.

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms; Interpreter services; Quiet space; Scent-free or low-scent spaces; We would use all resources at our disposal to help a disabled client

**Available:** Weekdays during the day; Weekdays in the evening

**Cost:** Services are free to clients; some specific program events have a minimal cost, there may be scholarship available

**Currently offers:** advocacy to ensure rights of those who've been trafficked; help learning job skills; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; assisting with accessing AODA treatment; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking; language interpretation; life skills training; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support (non-trafficking specific); support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking; program development on demand to support the community and its needs related to trafficking, including creative healing or advocacy focused programs.

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after

trafficking; case management to plan and coordinate care of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; ABE/GED classes; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-

trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** When you call, there are no expectations. We are here for you and we can help. Whatever you need, just ask.

**Unable to serve:** None

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** Yes - a keynote luncheon speaker in March, a victims of crime agency fair in April, and a second testimonial writing workshop in 2013-14, also, working with partners to improve media and communications ethics for crime/sexual violence victims

**Leadership of people with life experience:** No, not that we know of; but among graduates and students, yes.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** High quality survey-- good work.

## My Home Your Home

**Contact information:** Connie Palmer, My Home Your Home, 6200 Center Street, Milwaukee WI 53222

**Describe what you do:** My Home Your Home provides supports to individuals that have complex mental health needs, are in need of a treatment foster home, Monitor services, and provide mentoring support to young people. We also offer housing to young women who may find themselves homeless.

**Expertise on trafficking:** We don't have much expertise. Our CEO is very involved and passionate about adults or children that have been trafficked.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** basic during a Wraparound in-service; more advanced level during a My Home Your Home in-service.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or without legal status

**Area:** Children and families with complex mental health needs...

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** Agency diversity, consistent training...

**Languages:** English; Spanish

**LGBTQ competence:** No response.

**Disability support:** Ramps for stairs; Elevator; Large print materials; Mobility impaired accessible restrooms; Interpreter services; Quiet space; Scent-free or low-scent spaces

**Available:** Weekdays during the day; Weekdays in the evening; 24 hour/round-the-clock in person response

**Cost:** Services are free to clients; Medicaid

**Currently offers:** emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; coordination with law enforcement during trafficking investigations and prosecutions; assistance in re-connecting with family and support networks; leadership development of trafficking survivors

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; residential therapeutic care with trafficking specific programming; connection to Unaccompanied



Refugee Minor program; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults;

volunteer opportunities for trafficking survivors; awareness and education about trafficking; Other (please specify)

**Speaking to trafficked person directly:** I would try and avoid judgment. Try and make sure they initially feel safe and allow them to talk to me at a time that is comfortable for them. I wouldn't push them to talk and I would demonstrate unbelievable patience.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was unwilling to leave trafficker or trafficking network; If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If client was currently involved in the commercial sex trade and unwilling to stop or exit.

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** Yes - Agency is trying to figure out how we can incorporate resources within to help.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## My Home Your Home – Lissy's Place

**Contact information:** Carolyn Singleton-Martin, My Home Your Home/Lissy's Place, 6202 W. Center Street, Milwaukee WI 53210, [carolynmartin@MHYH.org](mailto:carolynmartin@MHYH.org), 414-445-2340

**Describe what you do:** Lissy's Place is a transitional housing program for young women

aging out of foster care or who are homeless. • Provide safe, stable transitional housing, interrupting a pattern of transience for this population and enabling them to focus on goals for self-sufficiency. • Assist participant increase skills and resources so they are better prepared for independence. • Move participants to permanent housing.

**Expertise on trafficking:** Fair. There is a lot we need to continue to learn to be knowledgeable with serving this population.

**Screening for trafficking:** Yes, we do; use probing questioning

**Training on trafficking received:** Basic training with law enforcement

**Interested in training:** Yes, we are; training for staff and participants

**Gender:** females

**Age groups:** Young adults 17-24; Adults 18 and over

**Type of trafficking:** Sex trafficking

**Able to serve:** Those who have legal status

**Area:** no key zip codes--homeless specifically

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** We do not discriminate.

**Languages:** English; some of the interns speak Spanish

**LGBTQ competence:** Some of the women that come through our program are lesbian, gay, bisexual

**Disability support:** Quiet space

**Available:** 24 hour/round-the-clock in person response

**Cost:** Services are free to clients; once a participant has an income, they are to pay 10% of their income towards program fees

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; first aid (cuts, burns, infections); preventive health care; reproductive and sexual health services; advocacy for client to regain custody of kids; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; peer support (non-trafficking specific); domestic violence advocacy; awareness and education about trafficking

**Has referrals to:** crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; assistance in getting identification, birth

certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** I would first try to get as much information as I could. I would want to know if they are in a safe place at the time. I would let them know I believe what they are saying. I would then notify the National Traffick Resource Center for assistance. I would also give them the number to National Traffick Resource Center. I would explain how we could be of assistance.

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services; If client didn't fit our target population (age, cultural background, area of city, etc.); program is for homeless women who are willing to follow program expectations.

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** Yes - We are planning to work with young women who have been trafficked. Our agency is partnering with other agencies to learn more about trafficking and to assist those who have been traffick.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** Our agency understand that this is a growing problem that needs to be dealt with, therefore, we plan to learn as much as we can to assistance to those individuals that needs assistance.

## National Immigrant Justice Center

**Contact information:** Rocío Alcantar-  
Supervising Attorney, National Immigrant  
Justice Center, 208 S. LaSalle St., Suite 1818,  
Chicago IL 60604,  
[ralcantar@heartlandalliance.org](mailto:ralcantar@heartlandalliance.org), 312-660-1322

**Describe what you do:** We provide legal  
services for foreign born victims.

**Expertise on trafficking:** NIJC has been  
providing services to victims since 2003.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic with AILA  
trainings and advanced Freedom Network  
Trainings

**Interested in training:** No, not at this time.

**Gender:** females; males; transgender and  
gender variant people

**Age groups:** Children 11 and under; Adolescents  
12-17; Young adults 17-24; Adults 18 and over;  
Elders

**Type of trafficking:** Labor trafficking; Sex  
trafficking; Human trafficking that is both sex  
and labor trafficking combined

**Able to serve:** Those who are undocumented or  
who might be out of legal status

**Area:** If clients are able to commute to our  
Chicago office we are happy to service them.

**Confidentiality/Anonymity:** We are a  
confidential program. None of our staff are  
mandated reporters of abuse & neglect.

**Cultural competence:** We work with diverse  
populations and have diverse staff who speak  
multiple languages.

**Languages:** English; Spanish; French

**LGBTQ competence:** NIJC has an entire project  
dedicated to the LGBT community

**Disability support:** Elevator; Interpreter  
services

**Available:** Weekdays during the day

**Cost:** Sliding scale fees

**Currently offers:** intake and assessment;  
advocacy to ensure rights of those who've been  
trafficked; connection to Unaccompanied  
Refugee Minor program; legal advocacy for  
people charged with crimes (e.g. prostitution,  
trespassing); legal advocacy when reporting  
being a victim of a crime (e.g. kidnapping,  
sexual assault, trafficking); legal advocacy for  
immigration options and relief; coordination  
with law enforcement during trafficking  
investigations and prosecutions; legal advocacy  
to obtain T or U visas, refugee status; language  
interpretation

**Has referrals to:** info and referral hotline to  
explore options if someone is trafficked;  
emergency response when someone is located  
by law enforcement or comes forward; crisis  
support during or after trafficking; case  
management to plan and coordinate care of  
those who've been trafficked; drop-in center  
services welcoming people who've been  
trafficked; street outreach; work site outreach  
(e.g. farm, strip club); safety planning including  
specifics around trafficking; assistance with  
restraining orders; emergency shelter for those  
who've been trafficked; emergency food;  
emergency clothing (including underwear);  
hygiene supplies (e.g. soap, toothbrush); short  
term housing for trafficking survivors; long term  
housing for trafficking survivors; out of home  
care for children who've been trafficked (foster  
care, group home); residential therapeutic care  
with trafficking specific programming;  
transportation to appointments; assistance in  
getting identification, birth certificate; financial  
advocacy to repair credit, eviction history, lack  
of banking services, identity theft; help finding  
employment; help learning job skills; ABE/GED  
classes; tutoring/assistance with K-12 classes;  
English as second language classes;  
culturally/linguistically specific services; first aid

(cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; advocacy for client to regain custody of kids; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** I know this is difficult to do but by calling for help you will at least be better aware of all your options and your rights.

**Unable to serve:** No response.

**How many referrals per month possible:** 4-6

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Northern Tier Anti-Trafficking Consortium

**Contact information:** Darci Jenkins, Northern Tier Anti-Trafficking Consortium at Heartland Human Care Services , 33 W Grand Ave, Suite 500, Chicago, IL 60657, [djenkins@heartlandalliance.org](mailto:djenkins@heartlandalliance.org), 312-662-6185 x 2425

**Describe what you do:** The NTAC program serves foreign-born individuals who have been identified as victims of human trafficking. The program also serves derivative family members. As a program, we recruit service providers to offer comprehensive case management to victims. We also provide training and technical assistance to these service providers. The overall goal of NTAC is to create a network of professionals and community members to help identify and properly serve victims of human trafficking.

**Expertise on trafficking:** The overall knowledge and expertise within the NTAC network for providing services to victims of human trafficking is very great. We have a spectrum of professionals ranging from social workers, attorneys, professional counselors, psychologists, etc. serving victims. All service providers are required to complete training on human trafficking and the specifics of the NTAC program before enrolling any participants in the program. There is always on going opportunities for additional training and assistance as well.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** All services providers are required to complete a basic training on human trafficking and a comprehensive training on NTAC and how to serve foreign-born victims of trafficking.

**Interested in training:** No, not at this time.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status and those who are undocumented or might be without legal status

**Area:** My service area is the Midwest: MI, WI, IL, IN. However, the entire NTAC network includes 14 states and Puerto Rico.

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not.

**Cultural competence:** As a program that only serves foreign-born victims of human trafficking, we have to be extremely culturally competent. Service providers are required to offer cultural/linguistic specific services or have partnerships with organizations that can provide these services. Staff are aware that every individual will be impacted by their trafficking situation differently based on their own cultural experience and background. Staff are constantly having conversations about cultural factors that impact victims and how we can better serve participants enrolled in the NTAC program.

**Languages:** English; Spanish; Russian; Burmese and Thai

**LGBTQ competence:** NTAC is prepared to serve victims of any sexuality and gender identity. We offer comprehensive case management, therefore, service providers are required to serve this population and/or have partnerships with organizations in their community that work specifically with the LGBTQ community.

**Disability support:** Ramps for stairs; Elevator; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services; Quiet space; Scent-free or low-scent spaces

**Available:** Weekdays during the day

**Cost:** Services are free to clients; Sliding scale fees

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; culturally/linguistically specific services; legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; sexual abuse/assault advocacy; domestic violence

advocacy; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; awareness and education about trafficking

**Has referrals to:** emergency shelter for those who've been trafficked; emergency food; short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; language interpretation; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from

survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors

**Speaking to trafficked person directly:** You do not deserve what happened to you. You are entitled to financial and non-financial support through our program. I want to empower you to better your life and help you in any way that I can.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.); Domestic victims of trafficking as well those who have their green card are not currently eligible for NTAC.

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** Yes  
- We currently are that program.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Northwest Baptist Church

**Contact information:** Rev. Tom Harrington, Northwest Baptist Church, 4373 N. 92<sup>nd</sup> St., Wauwatosa WI 53222, 414-463-3630

**Describe what you do:** We are a church, seeking to help people with their physical and spiritual needs.

**Expertise on trafficking:** No current expertise.

**Screening for trafficking:** No, not at this time

**Training on trafficking received:** N/A

**Interested in training:** Maybe, it would depend on the type of training

**Gender:** females; males; but willing to work with all types of people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** We don't currently have such a program.

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** The Greater Milwaukee Metropolitan Area

**Confidentiality/Anonymity:** We do not currently have such a program.

**Cultural competence:** Our church has a racially diverse congregation

**Languages:** English

**LGBTQ competence:** N/A

**Disability support:** Ramps for stairs; Elevator; Large print materials; Audio version of materials; Mobility impaired accessible restrooms

**Available:** Unclear about what type of service is being asked about here

**Cost:** N/A

**Currently offers:** spiritual counseling

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** We are willing to help others. Please call us for help.

**Unable to serve:** N/A

**How many referrals per month possible:** N/A

**How many trafficked clients in last 12 months:** None that we know of.

**Plans for future trafficking specific services:** No

**Leadership of people with life experience:** No, not that we know or.

**Willing to be listed locally as resource:** All material would need to be reviewed by church staff first

**Willing to be listed with National Hotline:** We would need to know more about this task force and more about this hotline.

**Additional comments:** None listed.

## Pathfinders – Youth Anti-Violence Advocacy

**Contact information:** Holly Krings (for Youth Anti-Violence Advocacy- other programs have other individuals), Pathfinders, 4200 N Holton St Suite 400, Milwaukee WI 53212, [hkrings@pathfindersmke.org](mailto:hkrings@pathfindersmke.org), 414-810-1536

**Describe what you do:** I am Pathfinder's Youth Anti-Violence Advocate and can help and support youth ages 13-24 who have been affected by sexual assault, relationship violence and/or stalking. Advocacy can look like a lot of different things: emotional support, safety planning, legal advocacy and support, transportation to appointments, medical advocacy, help working with systems in general (education, legal, medical etc). I can provide transportation for clients for all of the above, am willing to go anywhere in the greater Milwaukee area to work with clients and am not



a mandated reporter. Overall I want to empower clients to make their own decisions, inform them of any options and support them however they choose to proceed.

**Expertise on trafficking:** This is certainly an issue that I am aware of and am always working to increase my training and expertise. I have had several clients who were in or exiting from trafficking situations. I feel generally comfortable working with this population but always feel like I could use more training and certainly try to learn from each experience I have had.

**Screening for trafficking:** I am certainly sensitive to this dynamic for youth and watch for indicators but don't have a blatant screening method.

**Training on trafficking received:** - I attended the law enforcement conference on human trafficking here in Milwaukee; I have had informal training from conversations with Street Beat and by doing a ride along with them however more training is certainly always welcome.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17; Young adults 17-24; Ages 13-24

**Type of trafficking:** Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those who have legal status; those who are undocumented or might not have legal status

**Area:** Happy to provide services within Milwaukee and also the surrounding area. I don't have a set boundary.

**Confidentiality/Anonymity:** We are a confidential program. None of our staff are

mandated reporters of abuse & neglect; varies for other Pathfinders Programs

**Cultural competence:** Very comfortable working in communities of color and always working to increase my cultural competency.

**Languages:** English

**LGBTQ competence:** My position was written with this population in mind. I am happy and comfortable to work with any LGBTQ client or anyone who is transgender or gender variant.

**Disability support:** Ramps for stairs; Mobility impaired accessible restrooms; Interpreter services; Quiet space

**Available:** Weekdays during the day; I am happy to work outside of business hours (early evenings and weekends) if I am available and if needed.

**Cost:** Services are free to clients

**Currently offers:** crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; transportation to appointments; assistance in getting identification, birth certificate; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); assist in applying for benefits like SSI, W-2, FoodShare, etc.; sexual abuse/assault advocacy; domestic violence advocacy; answering only for my program- many of the referrals I noted are for other Pathfinders programs

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; drop-in center services welcoming people who've been trafficked; street outreach; emergency shelter for those who've been trafficked; emergency food;

emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); reproductive and sexual health services; legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; mental health services; trauma specific counseling; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault support groups; domestic violence support groups; support for family members and partners of trafficked youth and/or adults

**Speaking to trafficked person directly:** I'm here to listen and help you however you think is best for you. Anything you tell me is confidential; I am not a mandated reporter or with the police in any way. I won't pressure you to do anything you don't want to and trust that you know what is best and safest for you.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes - I believe Pathfinders is working on the KEYS project but I am not involved in this project at this time.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Project Ujima

**Contact information:** Toni Rivera-Joachin, Project Ujima, 620 S. 76<sup>th</sup> St., Suite 120 Milwaukee WI 53214, [toni.rivera-joachin@cssw.org](mailto:toni.rivera-joachin@cssw.org), 414-292-4006

**Describe what you do:** Crime victim services to youth and adults, case management, crisis intervention, resource referrals to community agencies

**Expertise on trafficking:** Victims who are trafficked are eligible for crime victim services.

**Screening for trafficking:** No, not at this time

**Training on trafficking received:** Basic human trafficking training from Crime Victim Services

**Interested in training:** Yes, we are

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children primarily 7-11 years old; some small children if in a family where an eligible teen lives; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking, Human trafficking with elements of both sex and labor trafficking; possibly labor trafficking?

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Milwaukee County

**Confidentiality/Anonymity:** We are a confidential programs. All of our staff will report child abuse & neglect

**Cultural competence:** Staff represent the community we serve – African American, LGBT, male, female

**Languages:** English; Spanish

**LGBTQ competence:** Formal and informal training; Staff member who identifies as lesbian

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms; Interpreter services; Quiet space

**Available:** Weekdays during the day; Weekdays in the evening; some weekends with on-call

**Cost:** Services are free to clients; looking for funding to support free services to trafficked victims

**Currently offers:** No response

**Has referrals to:** No response

**Speaking to trafficked person directly:** No response

**Unable to serve:** No response

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** No response

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No response

**Willing to be listed locally as resource:** No response

**Willing to be listed with National Hotline:** No response

**Additional comments:** No response

## Rethink Resources

**Contact information:** Claudine O'Leary, PO Box 11293, Milwaukee, WI 53211  
[claudine@rethinkresources.net](mailto:claudine@rethinkresources.net), 414-212-5121

**Describe what you do:** Create opportunities for teens who've experienced the sex trade, commercial sexual exploitation or sex trafficking to express themselves, understand their experiences, help each other and be involved in decisions that impact their lives; Interactive educational and supportive groups with youth on sexual exploitation, sexual violence, and the commercial sex trade for schools, youth centers, group homes and residential treatment centers; Training and technical assistance to community, academic, and systems partners

**Expertise on trafficking:** High level of expertise

**Screening for trafficking:** Yes, we screen.

**Training on trafficking received:** First comprehensive 101 level in 1998, additional basic training when Trafficking Victims Protection Act passed in 2000; more advanced level training through the Freedom Network, additional conferences from 2004-2013; significant direct work experience, member of local, statewide, and national networks that share information, resources and new research on trafficking-related matters.

**Interested in training:** No, not at this time

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17; Teens up to 19 years old

**Type of trafficking:** Programs are designed for all youth who are or have been involved in the sex trade including sex for gifts, sex for survival needs, the legal sex industry, and sexual exchanges for money including trafficking and commercial sexual exploitation.

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** Milwaukee County primarily; open to all teens who want to be connected to Milwaukee-based group location

**Confidentiality/Anonymity:** We offer anonymous services – you do not have to give your real name to receive assistance or resources

**Cultural competence:** Participated in trainings and learning opportunities for over 27 years to understand the histories, languages, shared experiences, traditions and values unique to varied communities of color. Continue to seek out the leadership of people of color and learn from programs developed by and led by people of color. Extensive experience working with youth of color that has shaped the approach and content of activities to be culturally relevant.

**Languages:** English

**LGBTQ competence:** Extensive experience in LGBTQ communities, super comfortable and educated about different histories (like houses and ball culture), relationship experiences and dealing with stigma. 100% supportive of youth exploring and understanding their sexuality and able to offer ideas for safety, emotional support and building community.

**Disability support:** Quiet space; first floor meeting room, ask about and willing to work with access needs

**Available:** Teen group in the community on Monday nights; able to lead groups or meet with youth on weekdays, evenings and weekends as needed

**Cost:** Free to youth participants; Potential cost for presentations or facilitating groups discussed on request

**Currently offers:** Advocacy to ensure the rights of those who've been trafficked; safety planning including specifics around trafficking; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); peer support groups of trafficked youth or adults; sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; leadership development of trafficking survivors; awareness and education about trafficking; technical assistance for programs

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** Hi – our group is all about options, not judgments. We work on projects together so you can express yourself and help others. We believe you know your life best.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.); groups are for teens primarily 13-19

**How many referrals per month possible:** 4-6

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** Not at this time

**Leadership of people with life experience:** Yes, we do

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

### Salvation Army Emergency Lodge

**Contact information:** Nancy Szudzik, The Salvation Army Emergency Lodge, 1730 N. 7th Street, Milwaukee, WI 53205, [nancy\\_szudzik@usc.salvationarmy.org](mailto:nancy_szudzik@usc.salvationarmy.org), 414-265-6360 Ext 17

**Describe what you do:** We are a 24/7 homeless shelter who serves men, women and families. We provide social services to help people improve their lives. We have a free medical clinic on site and employment services. We are a Christian based organization.

**Expertise on trafficking:** Having degreed social workers and therapist on site help us assess the client.

**Screening for trafficking:** Every resident is assigned a social worker who does an extensive assessment of each client.

**Training on trafficking received:** No response

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** we don't screen for human trafficking but will provide services to anyone who is in need.

**Able to serve:** those with legal status; those who are undocumented or might be without legal status

**Area:** people come from all areas in the city and from other states

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not.

**Cultural competence:** 75% of population is a combination of people of color

**Languages:** English; Spanish; Polish

**LGBTQ competence:** Staff have had training in this area. We serve this population on a regular basis.

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms; Quiet space

**Available:** 24 hour/round-the-clock in person response

**Cost:** Services are free to clients

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; AODA counseling services; assisting with accessing AODA treatment; spiritual counseling; coordination with law enforcement during trafficking investigations and prosecutions; advocacy for client to regain custody of kids; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; youth programs; sexual abuse/assault advocacy; assistance in re-connecting with family and support networks

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming

people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club; assistance with restraining orders; short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; reproductive and sexual health services; connections for tattoo removal; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; language interpretation; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; youth programs; abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** We are here to help. We are not here to judge. Let's

talk about how you are and how we can help you?

**Unable to serve:** If client was an active drug user and unwilling to enter drug treatment; If client was currently involved in the commercial sex trade and unwilling to stop or exit; If agency was unable to secure reimbursement or funds for services; If client didn't fit our target population (age, cultural background, area of city, etc.); All adults must be 18 years old; under 18 must be with a parent.

**How many referrals per month possible:** Depends on availability of space. We are a 120 bed shelter.

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** We are here to serve people in need.

## **Sensitive Crimes Victim Services, Milwaukee County District Attorney's Office**

**Contact information:** Ann Ranfranz, Sensitive Crimes Victim Services, Milwaukee County District Attorney's Office, 821 W. State Street, Milwaukee WI 53233, [ann.ranfranz@da.wi.gov](mailto:ann.ranfranz@da.wi.gov), 414-278-4617

**Describe what you do:** Provide support/advocacy services to victims of Sexual abuse/exploitation throughout prosecution of

their adult abuser (or juvenile who was waived to adult court)

**Expertise on trafficking:** SCVSU advocates have extensive knowledge and experience re/ the criminal court process as well as working with victims of sexual abuse

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic - local presentations, reading, documentaries, on-the-job experience

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking

**Able to serve:** Those who have legal status; those who are undocumented or might not have legal status

**Area:** Victims of crime where the criminal behavior against them took place in Milwaukee County

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts.

**Cultural competence:** staff have attended a variety of workshops/trainings re/ cultural competency

**Languages:** English

**LGBTQ competence:** staff have attended a variety of workshops/trainings re/ the above stated communities

**Disability support:** Elevator; Interpreter services

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** intake and assessment; crisis support during or after trafficking; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); coordination with law enforcement during trafficking investigations and prosecutions; language interpretation; sexual abuse/assault advocacy

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; assistance with restraining orders; emergency shelter for those who've been trafficked; reproductive and sexual health services; legal advocacy to obtain T or U visas, mental health services; trauma specific counseling; peer support (non-trafficking specific); youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups

**Speaking to trafficked person directly:** The survivors we work with come into our unit after the police have investigated the crimes committed against them and they have a known suspect. When the case is being brought into the DA's Office to be reviewed for possible charges, the victim is present. It is at this time that an advocate is assigned to work w/ him/her.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** No limit

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** No, not at this time.

**Leadership of people with life experience:** No, not that we know of

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed

## **Sexual Assault Treatment Center (SATC) - Aurora Health Care**

**Contact information:** Gina Kleist, SATC Manager, SATC, 960 North 12th Street, Suite 2120, Milwaukee, WI 53223, [gina.kleist@auora.org](mailto:gina.kleist@auora.org), 414.219.5555

**Describe what you do:** Services include: • Crisis intervention and emotional support • Medical assessment and treatment • Forensic exam with evidence collection (within 72 to 96 hours of the assault) • Pregnancy-risk assessment, as appropriate • Screening for sexually transmitted infections, as appropriate • Follow-up telephone and in-person contact to provide emotional support, review any test results and assist with counseling referrals and community resource options • A staff specialist to work directly with people who have special needs and provide referrals

**Expertise on trafficking:** Staff have been involved in community-based and professional training on trafficking issues; contact with individual patients of all ages who identify or have been identified by law enforcement as having been trafficked assist with furthering awareness and individual capacity to respond; relationship with community partners to address resources and needed response//services heightens expertise in service provision.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Basic - SATC self-guided education; SATC staff development meetings; More advanced level - Professional training - Together for Children Conference; Bureau of Milwaukee Child Welfare Training;

Law Enforcement/Department of Justice Training

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Available to anyone at any time; not based upon location or designated area.

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect; As part of a hospital-based program, medical records for patients at SATC are protected from review within the electronic chart by other medical providers.

**Cultural competence:** SATC has dedicated staffing and program approaches to extend awareness and competence. We have on-going education within and outside of the program to enhance knowledge and practice. We seek partnerships, through patient/consumers and external organizations that further capacity to promote services to all individuals in a culturally informed manner - an always present effort in SATC care. Caregiver diversity and presence as members of community of color within SATC and the broader ASMC campus further promote informed practice.

**Languages:** English; We have access 24 / 7 to interpreter services via telephone and in person in some languages.

**LGBTQ competence:** As with cultural competence, we have dedicated practices to



extend awareness, enhance knowledge and inform care. We work closely with community partners and patient/consumers to assess care practices.

**Disability support:** Ramps for stairs; Elevator; Large print materials; Audio version of materials; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services; Quiet space; Scent-free or low-scent spaces; Materials in braille

**Available:** 24 hour/round-the-clock in person response; 24 hour hotline response

**Cost:** We serve all regardless of ability to pay. We work with each patient to identify resource - sliding fee, private insurance, Medicaid, Badgercare, state resources, Crime Victim Compensation, SAFE Fund.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); coordination with law enforcement during trafficking investigations and prosecutions; support for children of trafficked client; trauma specific counseling; sexual abuse/assault advocacy; domestic violence advocacy; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of

trafficked youth and/or adults; volunteer opportunities for trafficking survivors

We do these services within the context of sexual assault forensic response. Trauma specific counseling is crisis intervention and response subsequent to SATC services, creating a bridge to on-going resources. All services provided exist within the framework of SATC care provision, for both patients and potential suspects.

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; case management to plan and coordinate care of those who've been trafficked; -in center services welcoming people who've been trafficked; street outreach; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); assistance in getting identification, birth certificate; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status;

advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** Please remember we are here 24/7, there is always a nurse or counselor available to you. You can contact SATC confidentially, and your care will be your choice.

**Unable to serve:** None listed.

**How many referrals per month possible:** 10 or more; We will accommodate need of community.

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** No - However, we will continue internal program evaluation to identify individuals and address needed resources for at risk individuals.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** Thank you for your dedication to our community and the needs of survivors.

## Silver Spring Neighborhood Center

**Contact information:** Kaye Tucker, SSNC, 5460 N 64th St., Milwaukee WI 53218, [scunningham@ssnc-milw.org](mailto:scunningham@ssnc-milw.org), 414-463-7950

**Describe what you do:** social service agency

**Expertise on trafficking:** Not Aware

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** No response.

**Interested in training:** Yes, we are.

**Gender:** females; males

**Age groups:** Adults 18 and over

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Adults 21-64 Zip Codes 09,18,22,23,25

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** Agencywide

**Languages:** English

**LGBTQ competence:** No response.

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** None listed.

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** I am here to help you.

**Unable to serve:** Under 21 years

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** None that we know of

**Plans for future trafficking specific services:** No

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Not sure

**Additional comments:** None listed.

## Sixteenth Street Community Health Center

**Contact information:** Social Workers at Sixteenth Street Community Health Center, 1032 S Cesar E Chavez Drive, Milwaukee, WI 53204, 414-672-1353

**Describe what you do:** Mission: To improve the health and wellbeing of Milwaukee and surrounding communities by providing quality, patient-centered, family-based health care, health education and social services free from linguistic, cultural, and economic barriers.

**Expertise on trafficking:** We have a basic understanding that is growing due to one of our social worker's recent collaboration with community partners to address human trafficking. Our MSW social workers are equipped to recognize warning signs of vulnerable children, adolescents, and adults who may be coerced into unwanted acts simply

for basic needs and/or due to manipulation and threats.

**Screening for trafficking:** No, not at this time; Our intake staff does not do a thorough assessment, but as stated, we social workers are able to assess for indicators of human trafficking.

**Training on trafficking received:** knowledge shared by Social Worker, Ivy Zamora; abuse/neglect trainings; significant work with trauma

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Primarily the Latino community of Milwaukee - zip codes 53204 and 53215 - access our services due to our ability to communicate in Spanish; we are open to serve anyone in Milwaukee with emphasis on those who are registered patients of the community health center.

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** The majority of the people we serve are of color, and we, as providers, do our best to always be respectful of others' cultures, beliefs, values, etc. We understand the barriers that many people of color face due to language barriers, economic limitations, trust issues, and so on.

**Languages:** English; Spanish; We provide language interpretation for all other languages.

**LGBTQ competence:** We do not discriminate based on sexual orientation. In fact, we place a great emphasis of being culturally sensitive and respectful to the LGBT community through trainings to staff so to bring about more awareness, education, understanding. LGBT persons are able to access all of the services available at our community health center and have some programs specific to their needs - transgender support groups, LGBT support groups, etc.

**Disability support:** Ramps for stairs; Elevator; Interpreter services

**Available:** Weekdays during the day

**Cost:** Services are free to clients; Sliding scale fees; Private insurance; Medicaid; BadgerCare; Some services are free to clients such as: social services, HIV programs.

**Currently offers:** intake and assessment; crisis support during or after trafficking; advocacy to ensure rights of those who've been trafficked; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; language interpretation; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; trauma specific counseling; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault advocacy; domestic violence advocacy

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); assistance in getting identification, birth certificate; help finding employment; help learning job skills; ABE/GED classes; English as second language classes; connections for tattoo

removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; legal advocacy to obtain T or U visas, refugee status; assist in applying for benefits like SSI, W-2, FoodShare, etc.; sexual abuse/assault support groups; domestic violence support groups

**Speaking to trafficked person directly:** We are here for you. This is a safe space. You do not deserve to be mistreated. We can work together to bring safety and peace to your future.

**Unable to serve:** Must be registered as patients of SSCHC in order to receive services.

**How many referrals per month possible:** 1-3

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** No response

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Sojourner Family Peace Center

**Contact information:** Liz Marquardt and Michelle Coppens-Bunker, Sojourner Family Peace Center, P.O. Box 080319, Milwaukee WI 53208, [LizM@familypeacecenter.org](mailto:LizM@familypeacecenter.org) or [MichelleC@familypeacecenter.org](mailto:MichelleC@familypeacecenter.org), 414-276-1911 (Main Office) or 414.933.2722 (24-hour hotline)

**Describe what you do:** We offer supportive services for those affected by domestic abuse. Our services include emergency shelter, help with restraining orders, support around criminal cases, support for those interacting with law enforcement, "life skills" (i.e. support with budgeting, resumes, job finding, etc.), case management and support groups for victims/survivors, groups and case management for abusers, groups and other support for children in families experiencing violence and community education/training.

**Expertise on trafficking:** Moderate. Some of our staff are more experienced and better training in this area than others. Additionally, our services are more geared for adults than for children (if their "protective parent" is not a part of their life).

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** Conferences; in-services

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders; Our agency does work with all ages, however we've experienced some challenges around working with youth trafficking victims (it has been less challenging with adult trafficking victims).

**Type of trafficking:** Labor trafficking, Sex trafficking; Human Trafficking that is both sex and labor trafficking combined; We have worked with both types of cases, though sex trafficking has been far more common.

**Able to serve:** Those with legal status; those who are undocumented or might be without legal status

**Area:** Primarily Milwaukee County, but open to all

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not; Generally speaking, our services are confidential except when there are concerns RE: homicide, suicide and child abuse. Additionally, people can talk to us anonymously as well.

**Cultural competence:** Diverse staff; We retain several bilingual staff to serve those who do not speak English or who have limited abilities to speak English. We will also retain interpreters to work with clients as needed. We do routine training RE: various cultural issues and also work to recruit a diverse staff to work at our agency.

**Languages:** English; Spanish; Hmong; Russian; Polish; Interpreters for all other languages

**LGBTQ competence:** Our staff have received training on working with those in same sex/LGBT relationships. We have also built partnerships with agencies who serve this community. We work to use the word "partner" versus assuming that someone is in a heterosexual relationship.

**Disability support:** Elevator; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services; Quiet space; Our agency has office in a number of different locations through the city of Milwaukee--the accessibility of each of these locations varies a great deal. However, all of our staff have access to a "disability resource kit" that has various tools that help our services be more accessible for those with disabilities. We partner with Independence First as needed, as well.

**Available:** Weekdays during the day; Weekdays in the evening; Weekends; 24 hour/round-the-clock in person response; 24 hour hotline response; This varies a great deal from program-to-program--some are 24 hours, while others are during "traditional business hours".

**Cost:** Services are free to clients; Sliding scale fees; the overwhelmingly majority of services are completely free. However, some clients participating in our batterers treatment program do pay (on a sliding fee scale) for their services in group.

**Currently offers:** intake and assessment; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; first aid (cuts, burns, infections); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); peer support (non-trafficking specific); mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; awareness and education about trafficking; All of this varies a

great from program-to-program at our agency. Some of it is consistently offered, some of it has been case-by-case. Some is also done in collaboration with others.

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; emergency response when someone is located by law enforcement or comes forward; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); short term housing for trafficking survivors; long term housing for trafficking survivors; residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work

or prostitution specific group support; mentorship from survivors of trafficking; youth programs; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** I can help if anything is happening to you that you don't want to happen.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services; Though it has not stopped us from offering help, labor trafficking cases are not always a "good match" for some of the services/mission of our agency. It depends on the clients' needs, of course, though and the context of the situation

**How many referrals per month possible:** 7-9, depending on the program

**How many trafficked clients in last 12 months:** 6-10

**Plans for future trafficking specific services:** No, we're still figuring this out at this time. There is not a specific plan right now, save for working to ensure that our staff are trained in this area.

**Leadership of people with life experience:** Yes, we do.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## St. Catherine Residence

**Contact information:** St. Catherine Residence, 1032 East Knapp Street, Milwaukee WI 53202, [tkoehler@stcatherineresidence.org](mailto:tkoehler@stcatherineresidence.org), 414-272-8470 ext. 101

**Describe what you do:** SCR provides safe and affordable housing to women.

**Expertise on trafficking:** SCR has limited training or resources to provide the level of awareness/services that could be beneficial to this population.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** No response

**Interested in training:** Yes, we are

**Gender:** females; transgender and gender variant people

**Age groups:** Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or might not have legal status

**Area:** Housing. SCR does provide housing for women without regards to national origin.

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** No response

**Languages:** English; Spanish

**LGBTQ competence:** We provide a safe and affordable housing to all women per City of Milwaukee Fair Housing, and other local, state, federal laws.

**Disability support:** Ramps for stairs; Elevator; Mobility impaired accessible restrooms; Quiet space; Scent-free or low-scent spaces

**Available:** Weekdays during the day; 24 hour/round-the-clock in person response

**Cost:** Our residents pay rent and must provide proof of income or a cosigner is needed.

**Currently offers:** emergency shelter for those who've been trafficked; short term housing for trafficking survivors; long term housing for trafficking survivors; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; assisting with accessing AODA treatment; assist in applying for benefits like SSI, W-2, FoodShare, etc.

**Has referrals to:** info and referral hotline to explore options if someone is trafficked

**Speaking to trafficked person directly:** We are safe and affordable. No one will know you live here unless you tell them.

**Unable to serve:** If client was currently involved in the commercial sex trade and unwilling to stop or exit; If agency was unable to secure reimbursement or funds for services

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** 1-5

**Plans for future trafficking specific services:** Yes - SCR would be interested in becoming trained and informed of this issue.

**Leadership of people with life experience:** No, that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Street Beat Team

**Contact information:** Street Beat Team, Adrienne Strelcheck/Darlene Dyson, Pathfinders, 4200 N Holton Ave Suite 400, Milwaukee WI 53212, [astrelcheck@pathfindersmke.org](mailto:astrelcheck@pathfindersmke.org), 414-852-3027

**Describe what you do:** We work within a harm reduction model. We provide basic needs for clients and case management surrounding safety, food, housing, baby needs etc. We have a drop in space to provide a safe space for 12-24 year olds during afternoons-early evening where there is access to basic needs such as kitchen, laundry, shower, lockers. We have a group for individuals involved called Breath of Life. We are a resource bridge for other services in the community. We provide safer sex materials and education on how to use them correctly.

**Expertise on trafficking:** I feel like we are always open to learning more but currently are on the four front of assisting youth and young adults involved.

**Screening for trafficking:** Yes, we do.

**Training on trafficking received:** Yes to basic and advanced

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** those with legal status; those who are undocumented or might be without legal status



**Area:** all over the metro Milwaukee area through our street outreach program. We have a drop in center in 53212 and a shelter on east side

**Confidentiality/Anonymity:** We offer anonymous services - you do not have to give your real name to receive assistance or participate.

**Cultural competence:** We are always working to increase this competency though we primarily work with the African American community we are working to have better access and skill with the Hispanic and other population

**Languages:** English

**LGBTQ competence:** We are a safe space for LGBTQ folks with staff who is trained

**Disability support:** Ramps for stairs; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services; Quiet space

**Available:** Weekdays during the day; Weekdays in the evening; Weekends; 24 hour hotline response

**Cost:** Services are free to clients.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); transportation to appointments; assistance in getting identification, birth certificate; help finding

employment; help learning job skills; tutoring/assistance with K-12 classes; reproductive and sexual health services; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); advocacy for client to regain custody of kids; assist in applying for benefits like SSI, W-2, FoodShare, etc.; mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault advocacy; domestic violence advocacy; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); volunteer opportunities for trafficking survivors; and education about trafficking

**Has referrals to:** emergency shelter for those who've been trafficked; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; ABE/GED classes; AODA counseling services; AODA residential treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; advocacy for client to regain custody of kids; sexual abuse/assault support groups; domestic violence support groups

**Speaking to trafficked person directly:** it's different every time I work with someone in this situation. I basically let them know that I am there to support them and what services I can provide or refer to them to help them to improve their life.

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.)

**How many referrals per month possible:** No response

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** Yes - we have services established currently

**Leadership of people with life experience:** No response

**Willing to be listed locally as resource:** No

**Willing to be listed with National Hotline:** No

**Additional comments:** Please the big piece missing here is specialized housing for those involved in trafficking. Their needs are often met by traditional emergency housing or transitional housing. We have no good options to help people wanting to get off the street that address their specific challenges. More than anything this is what agencies that are already addressing this issue need!!

## UMOS Latina Resource Center

**Contact information:** Mariana Rodriguez, UMOS-Latina Resource Center, 802 W. Mitchell Street, Milwaukee WI 53204, [mariana.rodriguez@umos.org](mailto:mariana.rodriguez@umos.org), 414-389-6508

**Describe what you do:** The Latina Resource Center provides cultural and linguistically specific victims services to Spanish speaking victims of sexual assault and domestic violence.

**Expertise on trafficking:** The only expertise is that we have bilingual advocates who provide comprehensive advocacy services.

**Screening for trafficking:** No, not at this time.

**Training on trafficking received:** Basic 101 level

**Interested in training:** Yes, we are.

**Gender:** females; males

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Sex trafficking

**Able to serve:** Those who are undocumented or might not have legal status

**Area:** Our service area is Spanish speaking victims in Milwaukee County

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** We provide services to undocumented victims who in addition, have a transitional housing program targeting victims of domestic violence, sexual assault, dating violence and stalking.

**Languages:** Spanish

**LGBTQ competence:** UMOS, Inc. Health Promotions program provides HIV testing targeting the LGBTQ community.

**Disability support:** No response.

**Available:** Weekdays during the day; 24 hour hotline response

**Cost:** No response.

**Currently offers:** help finding employment; help learning job skills; ABE/GED classes; English as second language classes; UMOS Job Center provides all educational and employment and training services

**Has referrals to:** info and referral hotline to explore options if someone is trafficked; intake and assessment; emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked;

street outreach; work site outreach (e.g. farm, strip club); safety planning including specifics around trafficking; assistance with restraining orders; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking survivors; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; transportation to appointments; assistance in getting identification, birth certificate; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; help finding employment; help learning job skills; ABE/GED classes; tutoring/assistance with K-12 classes; English as second language classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; assisting with accessing AODA treatment; harm reduction services for current drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; language interpretation; life skills training; cash assistance; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; peer support groups of trafficked youth or adults;

peer support (non-trafficking specific); sex work or prostitution specific group support; mentorship from survivors of trafficking; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; support for family members and partners of trafficked youth and/or adults; volunteer opportunities for trafficking survivors; leadership development of trafficking survivors; awareness and education about trafficking

**Speaking to trafficked person directly:** Are you safe? I am here for you.

**Unable to serve:** At this time we do not provide specific services to victims who have been trafficked.

**How many referrals per month possible:**  
Difficult to answer

**How many trafficked clients in last 12 months:**  
None that we know of

**Plans for future trafficking specific services:** No response.

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** UMOS-Health Promotions had Human Trafficking outreach and case management services, however this was two years ago. At this time the Latina Resource Center in the department that provides victim services. I think that our staff would benefit by getting more training including obtaining technical assistance of how we can incorporate questions to screen individual for trafficking.

## US Attorney's Office

**Contact information:** Faith Coburn, US Attorney's Office, 517 East Wisconsin Ave, Milwaukee, WI, 53202, [faith.coburn@usdoj.gov](mailto:faith.coburn@usdoj.gov), 414-297-4100

**Describe what you do:** Prosecution of these cases; our unit helps victims through the criminal justice process and refers to local agencies for services.

**Expertise on trafficking:** Struggling for appropriate services for teen victims of sex trafficking.

**Screening for trafficking:** Yes, we screen.

**Training on trafficking received:** Conduct conferences and training on the topic

**Interested in training:** Not at this time

**Gender:** females, males, transgender and gender variant people

**Age groups:** Children 11 and under; Adolescents 12-17; Young adults 17-24; Adults 18 and over; Elders

**Type of trafficking:** Labor trafficking; Sex trafficking; Human trafficking that is both sex and labor trafficking combined

**Able to serve:** Those with legal status; those who are undocumented or potentially without legal status

**Area:** Eastern District of Wisconsin

**Confidentiality/Anonymity:** We are not a confidential program. We might have to share information we learn with law enforcement and courts.

**Cultural competence:** We serve members of many different communities.

**Languages:** English

**LGBTQ competence:** No response

**Disability support:** Ramps for stairs; Elevator; Quiet space

**Available:** Weekdays during the day

**Cost:** Services are free to clients

**Currently offers:** emergency response when someone is located by law enforcement or comes forward; crisis support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; coordination with law enforcement during trafficking investigations and prosecutions; assistance in re-connecting with family and support networks

**Has referrals to:** None listed.

**Speaking to trafficked person directly:** No response

**Unable to serve:** If the case has been declined by our office and no charges issued

**How many referrals per month possible:** N/A

**How many trafficked clients in last 12 months:** 11-20

**Plans for future trafficking specific services:** Not at this time

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** No response; already a resource

**Additional comments:** We would be interested in learning about your resource guide.

## Walker's Point Youth and Family Center

**Contact information:** Darlene Dyson, 2030 W. National Ave. (admin) 732 S. 21st Street, (shelter) Milwaukee, WI 53204, darlenedyson@sbcglobal.net, 414 426-6333 or 414-647-8200

**Describe what you do:** 24 hour crisis counseling, temporary shelter for homeless, runaway youth in crisis, transitional and supportive housing, nurturing program for parents/parent figures, youth street outreach, presentations and volunteer opportunities.

**Expertise on trafficking:** Street outreach is very sensitive, open-minded, non-judgmental, patient when working with this population.

**Screening for trafficking:** Yes, we do; When staff think/feel youth is involved in this behavior contact our Street outreach specialist

**Training on trafficking received:** street outreach have trained others in this area; staff have attended state-level conference. Training on this issue is on-going.

**Interested in training:** Yes, we are.

**Gender:** females; males; transgender and gender variant people

**Age groups:** Adolescents 12-17; Young adults 17-24

**Type of trafficking:** Sex trafficking

**Able to serve:** Those with legal status and those who are undocumented or potentially without legal status

**Area:** Southeastern Wisconsin – specifically the Metro-Milwaukee area

**Confidentiality/Anonymity:** We are a confidential program. Some of our staff are

mandated reporters of abuse & neglect and some are not; Street outreach staff is not a mandated reporter you do not have to give your real name to receive assistance; As a RHYA program, client files can only be released with written permission of the minor client. Clients who enter shelter are explained mandated reporting guidelines as a way for clients to be empowered to decide what personal information they are willing to share with staff/therapists.

**Cultural competence:** Multicultural staff, translation services, continued education/training

**Languages:** English; Spanish

**LGBTQ competence:** Sensitive, not relating their personal values and morals to others, using preferred pronoun gender identity; Inclusive language, supportive counseling, family therapy, unisex bathrooms, availability to provide a non-shared sleeping environment for transgender youth.

**Disability support:** Ramps for stairs; Quiet space; also first floor sleeping arrangements for wheel-chair bound clients

**Available:** Weekdays in the evening; Weekends; 24/7

**Cost:** Services are free to clients.

**Currently offers:** info and referral hotline to explore options if someone is trafficked; intake and assessment; support during or after trafficking; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; drop-in center services welcoming people who've been trafficked; street outreach; safety planning including specifics around trafficking; emergency shelter for those who've been trafficked; emergency food; emergency clothing (including underwear); hygiene supplies (e.g. soap, toothbrush); short term housing for trafficking

survivors; transportation to appointments; assistance in getting identification, birth certificate; help finding employment; help learning job skills; tutoring/assistance with K-12 classes; culturally/linguistically specific services; first aid (cuts, burns, infections); access to comprehensive medical care; preventive health care; reproductive and sexual health services; assisting with accessing AODA treatment; language interpretation; life skills training; assist in applying for benefits like SSI, W-2, FoodShare, etc.; support for children of trafficked client; mental health services; trauma specific counseling; peer support groups of trafficked youth or adults; peer support (non-trafficking specific); sex work or prostitution specific group support; youth programs; sexual abuse/assault advocacy; domestic violence advocacy; services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control); assistance in re-connecting with family and support networks; volunteer opportunities for trafficking survivors; awareness and education about trafficking

**Has referrals to:** emergency response when someone is located by law enforcement or comes forward; case management to plan and coordinate care of those who've been trafficked; advocacy to ensure rights of those who've been trafficked; work site outreach (e.g. farm, strip club; assistance with restraining orders; long term housing for trafficking survivors; out of home care for children who've been trafficked (foster care, group home); residential therapeutic care with trafficking specific programming; connection to Unaccompanied Refugee Minor program; financial advocacy to repair credit, eviction history, lack of banking services, identity theft; ABE/GED classes; English as second language classes; access to comprehensive medical care; reproductive and sexual health services; connections for tattoo removal; AODA counseling services; AODA residential treatment; harm reduction services for current

drug users (e.g. overdose prevention, syringe exchange); non-western healthcare (e.g. herbs, traditional healers); spiritual counseling; legal advocacy for people charged with crimes (e.g. prostitution, trespassing); legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking); legal advocacy for immigration options and relief; coordination with law enforcement during trafficking investigations and prosecutions; legal advocacy to obtain T or U visas, refugee status; advocacy for client to regain custody of kids; cash assistance; support for children of trafficked client; childcare services (during program participation); mental health services; trauma specific counseling; mental health counseling that addresses trafficking; mentorship from survivors of trafficking; sexual abuse/assault advocacy; sexual abuse/assault support groups; domestic violence advocacy; domestic violence support groups; support for family members and partners of trafficked youth and/or adults; leadership development of trafficking survivors

**Speaking to trafficked person directly:** I will like to give you my resource card and if there is anything I can help you with please give me a call or if you just need to talk/someone to just listen I am here for you nothing is too good or bad I am not here to judge. Remember I want to help if you will give me a chance.

**Unable to serve:** If agency was unable to get parental permission for a minor to receive services; If client was unwilling to share real name before receiving basic services

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** Unknown

**Plans for future trafficking specific services:** No  
**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## YWCA of Southeastern Wisconsin

**Contact information:** Holly Kaster, 1915 N. Dr. Martin Luther King Jr. Dr., Milwaukee, WI 53212, [hkaster@ywcasew.org](mailto:hkaster@ywcasew.org), 414-267-3905

**Describe what you do:** The YWCA of Southeast Wisconsin has a variety of program and resources aimed to address the issues of racism, poverty and the empowerment of women.

**Expertise on trafficking:** I don't think we are experts specifically in services for individuals that have been trafficked; we are experts in workforce development services for individuals dealing with poverty this is why we touch the issue of trafficking.

**Screening for trafficking:** No, not at this time; not specifically, but it may come up in the interviewing process.

**Training on trafficking received:** No response

**Interested in training:** Yes we are.

**Gender:** females; males

**Age groups:** Young adults 17-24; Adults 18 and over

**Type of trafficking:** no response

**Able to serve:** Those with legal status.

**Area:** Some of our services are for the entire county; some services are by regional boundary (such as W-2).

**Confidentiality/Anonymity:** We are a confidential program. All of our staff will report child abuse & neglect.

**Cultural competence:** We have a high percentage of staff that are people of color.

**Languages:** English; Spanish; Hmong; French

**LGBTQ competence:** No response

**Disability support:** Ramps for stairs; Elevator; TTY/TDD; Mobility impaired accessible restrooms; Interpreter services

**Available:** Weekdays during the day; Weekdays in the evening; Weekends; evening hours on Wed; weekend hours on Sat.

**Cost:** Services are free to clients

**Currently offers:** No response

**Has referrals to:** No response

**Speaking to trafficked person directly:** No response

**Unable to serve:** If client didn't fit our target population (age, cultural background, area of city, etc.); Ex. for W-2, must be W-2 eligible per State policy

**How many referrals per month possible:** 10 or more

**How many trafficked clients in last 12 months:** over 20

**Plans for future trafficking specific services:** No - not at this time

**Leadership of people with life experience:** No, not that we know of.

**Willing to be listed locally as resource:** Yes

**Willing to be listed with National Hotline:** Yes

**Additional comments:** None listed.

## Appendix 1: Survey questions and options

1. What other words/terms do your staff or clients use to describe what the law defines as human trafficking?
2. Who is the primary contact person for trafficking-related referrals in your organization/agency?
3. Please share basic contact information about the organization/agency you represent
4. In your own words, describe what your agency/organization/group does. For example, what do you offer? Who do you reach?
5. How would you describe your agency/organization/programs' expertise in providing services for adults and/or children who've been trafficked?
6. Do you currently screen for indicators of human trafficking on intake or somehow determine if clients might be trafficked?
  - Yes, we do.
  - No, not at this time.
  - Other (please specify)
7. What kinds of training on human trafficking have your staff received?
  - basic 101 level (feel free to describe where)
  - more advanced level (feel free to describe where)
  - other (please clarify)
8. Are you interested in training on human trafficking for your staff?
  - Yes, we are.
  - No, not at this time.
  - Other (please specify)
9. Which gender(s) do you work with? (check as many as apply)
  - females
  - males
  - transgender and gender variant people
  - Other (for clarification as needed)
10. Which age groups do you work with? (check as many as apply)
  - Children 11 and under
  - Adolescents 12-17
  - Young adults 17-24

All results are self-reported by programs. No evaluation was made of any program included here. No endorsement of any program is intended. Community members are encouraged to ask their own questions before seeking services.



- Adults 18 and over
- Elders
- Other (please specify)

11. What types of human trafficking are you prepared to address in your program? (check as many as apply)

- Labor trafficking
- Sex trafficking
- Human trafficking with elements of both sex and labor trafficking
- Other (please specify)

12. Which types of trafficking survivors are you prepared to work with?

- Those who have legal status to be here in the U.S (including citizens, those with current visas, green card holders)
- Those who are undocumented or who might be out of legal status (including expired visa holders, people whose documents were stolen or destroyed and those whose status is unclear)
- Both of the above

13. What is your service area? (are your services focused on a certain area or key zip codes or do they reach the whole city or county?)

14. Please note the level of confidentiality and/or anonymity your program offers:

- We are not a confidential program. We might have to share information we learn with law enforcement and courts.
- We are a confidential program. All of our staff will report child abuse & neglect.
- We are a confidential program. Some of our staff are mandated reporters of abuse & neglect and some are not.
- We are a confidential program. None of our staff are mandated reporters of abuse & neglect.
- We offer anonymous services - you do not have to give your real name to receive assistance or participate.
- Other (for clarification)

15. In what ways does your agency have cultural competence in serving communities of color? Please describe:

16. What languages are spoken by your staff? (check as many as apply)

- English
- Spanish
- Hmong
- Russian

- Other (please specify)

17. In what ways does your agency have competency in serving lesbian, gay, bisexual, transgender, gender variant, and questioning community members? Please describe:

18. What kinds of accessibility measures have you built into your program for people with disabilities? (check as many as apply)

- Ramps for stairs
- Elevator
- Large print materials
- Audio version of materials
- TTY/TDD
- Mobility impaired accessible restrooms
- Interpreter services
- Quiet space
- Scent-free or low-scent spaces
- Other (please specify)

19. What are your hours of service?

- Weekdays during the day
- Weekdays in the evening
- Weekends
- 24 hour/round-the-clock in person response
- 24 hour hotline response
- Other (please specify)

20. Is there a cost to clients for services? If so, how do clients pay?

- Services are free to clients
- Sliding scale fees
- Private insurance
- Medicaid
- BadgerCare
- Other (please specify)

21. Please mark what you currently offer to those affected by human trafficking:

we do this      we have referrals for this

- info and referral hotline to explore options if someone is trafficked
- intake and assessment
- emergency response when someone is located by law enforcement or comes forward

- crisis support during or after trafficking
- case management to plan and coordinate care of those who've been trafficked
- advocacy to ensure rights of those who've been trafficked
- drop-in center services welcoming people who've been trafficked
- street outreach
- work site outreach (e.g. farm, strip club)
- safety planning including specifics around trafficking
- assistance with restraining orders
- emergency shelter for those who've been trafficked
- emergency food
- emergency clothing (including underwear)
- hygiene supplies (e.g. soap, toothbrush)
- short term housing for trafficking survivors
- long term housing for trafficking survivors
- out of home care for children who've been trafficked (foster care, group home)
- residential therapeutic care with trafficking specific programming
- connection to Unaccompanied Refugee Minor program
- transportation to appointments
- assistance in getting identification, birth certificate
- financial advocacy to repair credit, eviction history, lack of banking services, identity theft
- help finding employment
- help learning job skills
- ABE/GED classes
- tutoring/assistance with K-12 classes
- English as second language classes
- culturally/linguistically specific services
- first aid (cuts, burns, infections)
- access to comprehensive medical care
- preventive health care
- reproductive and sexual health services
- connections for tattoo removal
- AODA counseling services
- AODA residential treatment
- assisting with accessing AODA treatment
- harm reduction services for current drug users (e.g. overdose prevention, syringe exchange)
- non-western healthcare (e.g. herbs, traditional healers)
- spiritual counseling
- legal advocacy for people charged with crimes (e.g. prostitution, trespassing)
- legal advocacy when reporting being a victim of a crime (e.g. kidnapping, sexual assault, trafficking)

All results are self-reported by programs. No evaluation was made of any program included here. No endorsement of any program is intended. Community members are encouraged to ask their own questions before seeking services.

- legal advocacy for immigration options and relief
- coordination with law enforcement during trafficking investigations and prosecutions
- legal advocacy to obtain T or U visas, refugee status
- advocacy for client to regain custody of kids
- language interpretation
- life skills training
- cash assistance
- assist in applying for benefits like SSI, W-2, FoodShare, etc.
- support for children of trafficked client
- childcare services (during program participation)
- mental health services
- trauma specific counseling
- mental health counseling that addresses trafficking
- peer support groups of trafficked youth or adults
- peer support (non-trafficking specific)
- sex work or prostitution specific group support
- mentorship from survivors of trafficking
- youth programs
- sexual abuse/assault advocacy
- sexual abuse/assault support groups
- domestic violence advocacy
- domestic violence support groups
- services for those identified as "bottoms" (mostly women who start out as trafficked and now enforce rules set by pimps/traffickers through violence and control)
- assistance in re-connecting with family and support networks
- support for family members and partners of trafficked youth and/or adults
- volunteer opportunities for trafficking survivors
- leadership development of trafficking survivors
- awareness and education about trafficking
- Other (please specify)

22. Imagine you were speaking directly to someone who has been trafficked - what would you say to encourage them to call you for services or assistance?

23. What might make someone ineligible for your services? (check all that apply)

- If client was an active drug user and unwilling to enter drug treatment
- If client was unwilling to leave trafficker or trafficking network
- If agency was unable to get parental permission for a minor to receive services
- If client was unwilling to share real name before receiving basic services
- If client was currently involved in the commercial sex trade and unwilling to stop or exit.

- If agency was unable to secure reimbursement or funds for services
- If client didn't fit our target population (age, cultural background, area of city, etc.)
- Other (please specify)

24. Excluding hotline response or outreach, please note what your capacity for referrals might be on a monthly basis for your current services.

- 1-3
- 4-6
- 7-9
- 10 or more

25. Using the legal definition of human trafficking noted at the start of the survey, how many trafficked clients would you estimate your agency/organization/program has worked with in the last 12 months?

- None that we know of
- 1-5
- 6-10
- 11-20
- over 20

26. Are you considering or planning for specialized services/programs for adults and/or children who are or have been trafficked? If so, tell us what's in the works.

- Yes
- No

27. Do you have survivors of trafficking or people who have been involved in the sex trade or exploitative labor situations as members of your staff, board of directors and/or on an advisory board?

- Yes, we do.
- No, not that we know of.
- Other (please specify)

28. Will you permit the Milwaukee County Human Trafficking Task Force to distribute information about your program to local system and community partners in a resource guide?

29. Will you permit the Milwaukee County Human Trafficking Task Force to share information about your program with the National Human Trafficking Hotline that receives calls from Wisconsin residents looking for resources?

30. Is there anything else you would like to add?