

## Notice of Language Access Rights

It is the policy of Legal Action of Wisconsin, Inc. to provide language access services to populations of persons with limited English proficiency who are eligible to be served or likely to be directly affected by our programs. Such services will be focused on providing meaningful access to our programs, services and/or benefits.

You have the right to a qualified interpreter service at no cost to you. You have the right not to be required to rely on minor children, other relatives or friends as interpreters.

You have the right to file a grievance about the language access services provided.

## Notice of Grievance Procedure

Legal Action of Wisconsin, Inc. has a grievance procedure to help clients and prospective clients concerning: (a) the quality of legal assistance they have been provided by attorneys employed by Legal Action of Wisconsin; and (b) the denial of legal assistance by attorneys employed by Legal Action of Wisconsin. Persons wishing to complain should contact the Managing Attorney of the office serving the county in which they reside.

## Equal Opportunity Statement

It is the policy of Legal Action of Wisconsin, Inc. to make no distinction in the provision of legal assistance to eligible persons because of race, color, religion, ancestry, sex, age, national origin, disability, marital status, sexual orientation, political belief or affiliation, or any other consideration prohibited by law.

## Requests for Reasonable Accommodation

If you need printed material interpreted in an alternate format to accommodate a visual impairment, or if you have a disability and need assistance in using our services, please inform us.

## Milwaukee Office:

230 West Wells Street, Room 800  
Milwaukee, WI 53203

telephone (414) 278-7722

fax (414) 278-7126

toll free (888) 278-0633

Wisconsin Relay 711

web [www.legalaction.org](http://www.legalaction.org)



## Milwaukee Area Office



Free civil legal services for  
low-income residents of:  
**Milwaukee County and  
Waukesha County**



*If you have a civil legal problem,  
please read this document before  
calling or coming to Legal Action.  
We may handle certain types of legal  
problems for people who meet income  
standards, but we cannot help everyone.  
Our services are free.*

## What is Legal Action of Wisconsin?

Legal Action of Wisconsin (Legal Action) is a non-profit law firm. We help solve civil legal problems for low-income people. We are Wisconsin's largest provider of free civil legal services.

Our case priorities are based on the most critical civil legal needs of low-income people – safe and affordable housing; adequate income and nutrition; access to health care; family preservation; getting and keeping a job; and protection from domestic violence.

You can find more information on our website: [www.legalaction.org](http://www.legalaction.org).

## Client Income Eligibility Guidelines

All of Legal Action's services are free to low-income people. Generally, a person is considered low-income if they make less than indicated in the chart below.

Even if you think you make too much money, please contact us anyway. We will consider many factors when we are determining your eligibility for our services.

*Please note that income eligibility guidelines may change annually.*

# in Family	Annual Income	Monthly Income	Weekly Income
1	\$14,850	\$1,238	\$286
2	\$20,025	\$1,669	\$385
3	\$25,200	\$2,100	\$485
4	\$30,375	\$2,531	\$584
5	\$35,550	\$2,963	\$684
6	\$40,725	\$3,394	\$783
7	\$45,913	\$3,826	\$883
8	\$51,113	\$4,259	\$983
+1	\$5,200	\$433	\$100

## Types of cases we may handle

- Landlord/Tenant
- Family Law
- Welfare/Public Benefits
- Medical Assistance/Title 19
- Food Shares (Food Stamps)
- Social Security and Disability Income (SSI and SSDI)
- Unemployment Compensation
- Consumer Law
- Certain Homeownership Problems or Foreclosure
- Education (K-12 school problems)
- Migrant Worker Employment
- Licenses (Work and Driver)
- Inaccurate Criminal Background Records

## Types of cases we do not handle?

- Criminal/Prison
- Worker's Compensation
- Employment Discrimination
- Immigration (except for some domestic violence victims)
- School Desegregation
- Abortion
- Selective Services
- Certain Fee-Generating Cases

**(414) 278-7722**  
**www.legalaction.org**

## Family Law



If you have a problem with a **family law matter** (divorce, paternity, custody, placement, child support, maintenance, domestic abuse or child abuse injunctions, and family law appeals):

All our family law cases are direct referrals from domestic violence service providers. We do not have a general intake time for family law problems. Please visit the Milwaukee Justice Center at [milwaukee.gov/mjc](http://milwaukee.gov/mjc) for information about family law resources.

## Housing Law



If you have a problem with a **housing law matter** (eviction and other landlord/tenant problems in public housing, Section 8, and private housing).

Call (414) 278-5932 on Tuesdays or Thursdays between 2:00 p.m. and 4:00 p.m.

## Public Benefits Law



If you have a problem with

- Food Share
- Health care/Badgercare/Medical Assistance
- W-2 Benefits/Emergency Assistance
- Child Care
- Overpayments/Program Disqualifications
- Other government benefits

Call 414-278-7722 anytime between 8:00 a.m. and 5:00 p.m. or come to Legal Action on Tuesdays and Thursdays between 1:30 p.m. and 4:30 p.m.

**Note: Public benefits clients can also be seen at the 16th Street Community Health Center (1032 South 16th Street) on the 1st and 3rd Wednesday of the month from 8:00 a.m. to 12:00 p.m. Call (414) 278-7722 to make an appointment.**

## Other Civil Law



If you have a problem with another **civil law** matter (foreclosures or other home ownership problems, payday or car title loan problems, Unemployment Compensation, debt collection defense, guardianship or probate, and some bankruptcies):

Call (414) 278-7714 on Tuesdays between 2:30 p.m. and 4:30 p.m. or Thursdays between 8:30 a.m. and 10:30 a.m.

## Disability Law



If you have a problem with a disability law matter (SSI or SSDI denial, termination, overpayment or payment amount), call (414) 278-7722 anytime between 8:00 a.m. and 5:00 p.m., or come to Legal Action on Tuesdays and Thursdays between 1:30 p.m. and 4:30 p.m.

## Senior Citizens



If you are age 60 or older (regardless of income) and live in Milwaukee County, we can help with the following legal problems:

- Financial or Domestic Abuse
- Health Care
- Income Maintenance Housing (Private)
- Disability Subsidized Housing
- Medicare Social Security
- Food Stamps Consumer
- Medical Assistance (Title 19) Supportive Home Care

Phone intake: Call (414) 278-1222 during these times:

Monday: 9:00 a.m. – 11:00 a.m.  
Tuesday: 1:00 p.m. – 3:00 p.m.  
Friday: 9:00 a.m. – 11:00 a.m.

Walk-in intake: Come to 230 West Wells Street, Room 800, during these times:

Tuesday: 9:00 a.m. – noon  
Thursday: 1:00 p.m. – 4:00 p.m.



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This information is also available in Hmong and Spanish. Esta información también es disponible en Ingles y Hmong. Cov ntauv qhia no kuj muaj sau ua lub Askiv (English) thiab Spanish.

