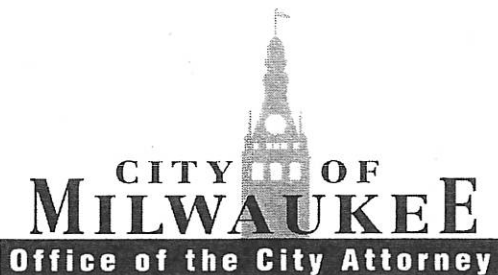


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November 12, 2018

*Mailed*  
*11-12-18*

Carol C. Abing  
3474 S. 38<sup>th</sup> Street  
Milwaukee, WI 53211

RE: C.I. File No. 1029-2018-1997  
Communication from Carol C. Abing

Dear Ms. Abing:

We have received your claim in the amount of \$1,166.00, relating to costs you incurred on June 26, 2018, when the City's sewer backed up into your home located at 3474 S. 38<sup>th</sup> Street.

Our investigation revealed that on June 26, 2018 Sewer Maintenance responded to a backwater call for the 3400 block of south 38<sup>th</sup> Street. The City's sanitary sewer was found to be clogged with heavy grease. The sewer was unclogged and restored to proper working condition.

This sewer was on our normal three-year cleaning schedule, but was moved to a three month cleaning schedule on November 15, 2017. Due to the clogged sewer on June 26, 2018 this area has now been moved to a one month cleaning schedule. This sewer was last cleaned on October 19, 2018.

The City has done its due diligence in maintaining the sewer in this area. Because the sewer is on a regular cleaning schedule and the City of Milwaukee did not have any notice of problems with the sewer, the City cannot be held liable for the property damages sustained from the backwater incident at your residence. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin



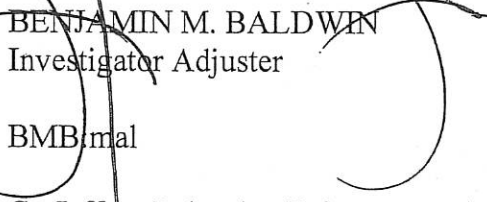
Carol C. Abing  
November 12, 2018  
Page 2

53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



*for*  
GRANT F. LANGLEY  
City Attorney



BENJAMIN M. BALDWIN  
Investigator Adjuster

BMB:mal

C: Jeffrey Polenske (Infrastructure)

1029-2018-1997:254774