Milwaukee City Hall Milwaukee City Clerk 200 E. Wells St. Rm. 205 Milwaukee, WI 53202

April 5th, 2019

Re: C.I. File No. 1029-2019-308

Dear Mr. Langley,

CITY OF MILWAUKER

ZOID APR TO P 2: 38

CITY CLEAR TO DEFICE

RECEIVED
OFFICE OF CITY ATTORNEY

APR 12 2019

2.3 AMPM

Thank you for your prompt response in the matter of damages to my 2008 Mazda. As you know, this incident occurred on October 7th, 2018 near 7684 N. 107th St. in Milwaukee.

Although I appreciate the discretionary immunity, the photograph initially provided clearly shows a pothole right next to a manhole with "City of Milwaukee" written on it. Therefore, I do believe the city is responsible for any damages a vehicle sustains when encountering such a pothole on a Milwaukee street. In addition, I live near Chase Avenue and Oklahoma Avenue in Milwaukee, and both streets are littered with potholes; therefore, it is not inconceivable that a driver would come upon a large and destructive pothole in the city of Milwaukee, as they are numerous.

Please reconsider my request for a reimbursement of \$1,907.24, or at the very least, for the initial damages of \$694.67. I have the receipts for the damages attached for reference. I also have a copy of your original letter and the postmarked envelope enclosed.

Respectfully,

Stephanie Goich-Barthel



U.S. POSTAGE >> PITNEY BOWES

ZIP 53005 \$ 000.38³
02 4W
0000337183 MAR 19 2019

Stephanie Goich-Barthel 3121 S. Adams Avenue Milwaukee, WI 53207

BZE-858 53207

Customer Invoice 243846 10/13/2018

FIRESTONE COMPLETE AUTO CARE SOUTH 27TH ST 3534 S 27TH ST

Service Advisor: 02 MIKE 414.282.7150

MILWAUKEE, WI. 53221-1302

GOICH/BARTHEL, STEPHANIE/LUKAS 3121 S ADAMS AVE

MILWAUKEE, WI 53207-2703 920 265 8210 xSTEPH

Lic #:

Vin #:

In: 10/08/18 10:35AM

Mileage:

0

920.265.8210 xSTEPH			Out	: 10/13/1	8 4:54P	M	Willeage.		
Store # 010278		RETAIL SA	LE						
			Re	v Hist			Unit	Extended	Job
Description				/Article #	ID	Qty	Price	Price	Total
TIRE PACKAGE					02				81.47
NEW TIRE WHEEL BALANCE LABOR				7013632	06TS	1	14.99	14.99	
TPMS VALVE SERVICE KIT LABOR				7008190	06TS	1	2.99	2.99	
SCRAP TIRE RECYCLING FEE				7075078	06TN	1	2.50	2.50	
LOW PROFILE TIRE INSTALLATION				7006472	06TS	1	N/C	N/C	
7099717 P205/50/17 IRONMAN GEN 2	2 A/S			7099717	06TN	1	60.99	60.99	
DOT# 1YJC5FPHE2718									
TPMS SENSOR REPLACEMENT			1		01				79.99
DVT-P3152 TPMS SENSOR				7015027	06TN	1	79.99	79.99	
Technician(s):									
06 ERIC									
Daymont History							_		
Payment History:							Sumn	nary:	
CFNA 6700	171.83	03313 Sale					Parts		140.98
MID: 222220326828							Labor		20.48
Term: 0003 Manual Entry							Shop	Supplies	1.26
Total Tendered	171.83						Sub-T	otal	162.72
							Tax (5	.60%)	9.11
							Total		\$171.83
I have received the above goods and/or s	ervices. I	f this is a credit							
card purchase, I agree to pay and comply									
agreement with the issuer.	8 N a								
CHAIN AND	1	_		R	Rev				
THE VICTORIAN IN STREET	L	Revision History:		50	mt				Init
Customer Signature		1) 10/09/2018 10:4	46AN	1 84.	47 GOIC	H/BART	HEL, ST IN PE	RSON	0:

Information on tire warranty, maintenance, and safety can be located at https://www.firestonecompleteautocare.com/tires/warranty-options/ or by calling toll free 800-847-3272 to obtain a free printed copy

All parts are new unless otherwise specified.

I verbally approved any change to the original estimate, including price or services.

Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer\013\010protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

HOW ARE WE DOING?

Tell us about your experience today! Complete a 4-minute survey for a chance to win \$500 in store services Visit www.FirestoneSurvey.com within 4 days and enter Code 010278-243846

Customer Invoice 245833 12/09/2015

3121 S ADAMS AVE

920.235.8210 xSTEPH

GOICH/BARTHEL, STEPHANIE/LUKAS

MILW/4UF EE. WI 53207-2703

FIRESTONE COMPLETE AUTO CARE SOUTH 27TH ST 3534 S 27TH ST

Service Advisor: 09 MIGUEL 414.282.7150

MILWAUKEE, WI. 53221-1302

2008 MAZDA 3 S 2.3L L4 FI GAS

Lic #: ABR9109 WI Vin #:

In: 12/07/18 6:17PM Mileage: 141.796

Out: 12/09/18 2:34PM

OLUMBA AND ILLII	- Ou	Out. 12/09/16 2:34FW							
Store # 0 0278	RETAIL SALE								
Description COMPLE / E VEHICLE INSPECTION	57/7/2	ev Hist /Article #	ID 09	Qty	Unit Price	Extended Price	Job Total 21.99		
VEHICLE INSPECTION HEARS SOUNDS WHILE DECELLERATING		7028789		1	21.99	21.99	21.00		
MISCELLANEOUS INSPECTION EXHALST SHIELD REMOVAL	1	7003186	09 06TS	1	50.80	50.80	50.80		
INSPECTION SERVICES 70 BACKING PLATE RUBBING ON LEFT REAR	1	7003186	09 06TS	1	63.50	63.50	63.50		
WHEEL DEARING (Rear-Left) HUE AUSEMBLY	2	7083674	01 0 6TN	1	213.99	213.99	340.99		
PENOVE & REPLACE WHEEL BEARING - REAR Don't John	R. ONE	7024600	09	1	127.00	127.00	1.00		
Techniquan(s): 06 FR C		7013276	06NN	1	1.00	1.00			
Paya ant History					Sum	ımary:			
Ctil 6700 522.84 01209 MiD 220220326828 Tarm 0002 Wanual Entry	9 Sale				Part Labo Sho		214.99 263.29 16.89		

I have the envelopment the above goods and/or services. If this is a credit care purposes, it agree to pay and comply with ray cardholder

522.84

ag entire with the issuer.

To a si derad

		Rev	
	Revision History:	Amt	Init
Customer Signature	1) 12/08/2018 11:56AM	129.14 GOICH/BARTHEL, ST IN PERSON	
•	2) 12/08/2018 04:40PM	369.48 GOICH/BARTHEL, ST IN PERSON	

All a new unless otherwise specified.

Degined Mork: Min. Bulb REPLACEMENT STEPPING 3 SUSPENSION STRUM

AL CLOSE (T BERVICE (LIFETIME WARRANTY)

I verbally approved any change to the original estimate, including price or services.

Signature or Initials

Sub-Total

Total

Tax (5.60%)

495.17

27.67 \$522.84

More than the repair practices are regulated by chapter ATCP132, Wis. Adm. Code, administered by the bureau of contained and 2010 protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53 70 3 - 2

FIRESTONE COMPLETE AUTO CARE 3534 S 27TH ST MILWAUKEE, WI. 53221-1302 Phone - 414.282.7150 Fax - 414.282.8748

Printed on: 01/19/2019

PRIOR RECOMMENDATIONS

GOICH/BARTHEL, STEPHANIE/LUKAS 3121 S ADAMS AVE MILWAUKEE, WI 53207-2703 262.880.7819

2008 MAZDA 3 S 2.3L L4 FI GAS Lic #: ABR9109 WI

Vin #:

Store # 010278

Article	T#	Otre	Unit	Extended	Job
Idailibei	1 17	City	Price	Price	Total 712.28
013278	12	4	157.99	631.96	112.20
7089627	12	-1	31 60	-31.60	
7013632					
7008190					
7075078		4	TO AND THE STATE OF THE STATE O	THE REPORT OF THE PERSON !	19
7006472	12	4		PORTEGO DE TON SER	
7097782		1000			
	Silvering)	\$ 2 .0	7.00	00.00	14.99
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7009268		1			
			12.00	12.00	359.49
7026514	06	1	168 99	168 99	333.43
		1			
	•	•	130.50	130.00	654.08
7024909	06	1	180 99	180 00	034.00
		1			
		1			
7010000	00		232.10	232.10	
					199.99
7005229	06	1	100.00	100.00	133.33
1000223	00	1	133.33	133.33	40E 40
7015792	06	1	165 10	165 10	165.10
1010132	00	1	100.10	100.10	
	Number 013278 7089627 7013632 7008190 7075078 7006472 7097782 7010271	Number T# 013278 12 7089627 12 7013632 12 7008190 12 7075078 12 7006472 12 7097782 12 7010271 06 7009268 06 7026514 06 7041572 06 7024909 06 7024909 06 7024909 06 7019690 06	Number T# Qty 013278 12 4 7089627 12 -1 7013632 12 4 7008190 12 4 7075078 12 4 7006472 12 4 7010271 06 1 7009268 06 1 7024909 06 1 7024909 06 1 7019690 06 1 7005229 06 1	Number T# Qty Price 013278 12 4 157.99 7089627 12 -1 31.60 7013632 12 4 14.99 7008190 12 4 2.99 7075078 12 4 2.50 7006472 12 4 N/C 7097782 12 4 7.50 7010271 06 1 2.99 7009268 06 1 12.00 7026514 06 1 168.99 7041572 06 1 190.50 7024909 06 1 180.99 7019690 06 1 180.99 7019690 06 1 292.10	Number T# Qty Price Price 013278 12 4 157.99 631.96 7089627 12 -1 31.60 -31.60 7013632 12 4 14.99 59.96 7008190 12 4 2.99 11.96 7075078 12 4 2.50 10.00 7006472 12 4 N/C N/C 7097782 12 4 7.50 30.00 7010271 06 1 2.99 2.99 7009268 06 1 12.00 12.00 7026514 06 1 168.99 168.99 7041572 06 1 180.99 180.99 7024909 06 1 180.99 180.99 7019690 06 1 180.99 180.99 7019690 06 1 199.99 199.99

WORK ORDER#

FIRESTONE COMPLETE AUTO CARE

0711

3534 S 27TH ST

09 MIGUEL

SERVICE ADVISOR

245883

12/09/18 02.34PM

MILWAUKEE, WI. 53221-1302

414.282.7150

GOICH/BARTHEL, STEPHANIE/LUKAS

3121 S ADAMS AVE

MILWAUKEE, WI 53207-2703

920 265 8210 xSTEPH

2008 MAZDA 3 S 2.3L L4 FI GAS

LIC# ABR9109 WI VIN#

IN 12/07/18 6:17PM

EST. MILEAGE 142,000

Store # 010278

Recommended Services not Authorized by Customer

			Unit Price		Exte		
Stat:	Description	Qty	Parts	Labor	Job Total	Cat. Total	Total
Recnia	MINI BULB REPLACEMENT				14.99		
	2825 SMALL BULB	1	2.99	0.00			
	SMALL BULB LABOR	1	0.00	12.00			
Recmd	STEERING & SUSPENSION				359.49	25.0	
	81003 COIL SPRING SET 1 EA MOOG	1	168.99	0.00			
	REMOVE & REPLACE REAR SPRING - BOTH	1	0.00	190.50			
Record	STRUTS				654.08		
	182264 RESPONSE CMPLT ASSMBY	1	180.99	0.00	7-7-0-0-		
	182263 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	REMOVE & INSTALL OR REMOVE & REPLACE	1	0.00	292.10			
	FRONT SHOCK &/OR STRUT ASSEMBLY - BOTH						
	SIDES						
Recmd	ALIGNMENT SERVICE (LIFETIME WARRANTY)				199.99		
	LIFETIME ALIGNMENT SERVICE	1	0.00	199.99			
	System Failure - Required ===========				======>	1,228.55	1,228.55
Recnid	SHOCKS				165.10		
	REMOVE & REPLACE REAR SPRING - ONE SIDE	1	0.00	165.10			
	Improved Performance - Suggested ========	======			=====>	165.10	1,393.65

Recommended Parts:

533.96

Labor:

859.69

Subtotal: Shop Supplies: 1,393.65

Tax (5.60%):

25.00

Totat

79.43

1.498.08

THESE PRICES ARE VALID FOR 30 DAYS

Labor changes are based on 'Menu Items' of a predetermined amount or the flat rate

charged per the Mitchell Labor Manual @ Skill Rate.

ALL PARTS ARE NEW UNLESS NOTED OTHERWISE HAPTER ATCP 132, WIS ADM, CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911

FEB 22 2019

Mr. Tony Zielinski,

3.35 A.M.P.M.

I am a member of Milwaukee's District 14 and I was wondering if I could acquire your assistance on the below matter.

Around 4:30pm on Sunday, October 7th, 2018 I struck a pothole on 107th St. near 7684 N 107th St. in Milwaukee. This pothole immediately caused me to replace my front tire, along with the air pressure sensor. The cost of this repair was \$171.83.

Next, in December, I had to replace the left rear backing plate and wheel bearing when the mechanics and I realized that the repetitive knocking sound was damage caused by the pothole. The cost of this repair was \$522.84.

I will also have to repair the struts and front shocks on my vehicle due to this pothole, which Firestone estimates will cost me \$1,212.57. I have not had this formally repaired as I do not have the funds at this time.

I would like the city of Milwaukee to reimburse me for the damages caused to my vehicle as I would not have had to replace any of these components if not for the pothole on 107th. The total amount I am asking to be reimbursed is \$1,907.24.

I have car repair receipts, the estimate for the shocks and struts, and images enclosed.

I do apologize to reach out to you regarding a negative manner and never writing regarding the positives; my experience living in the Bay View neighborhood has been a pleasure and I thank you for serving as our Alderman.

Thank you,

Stephanie Goich-Barthel

February 12th, 2019

CITY CLESSES CERTS

Customer Invoice 243846 10/13/2018

FIRESTONE COMPLETE AUTO CARE SOUTH 27TH ST 3534 S 27TH ST

Service Advisor: 02 MIKE 414.282.7150

MILWAUKEE, WI. 53221-1302

GOICH/BARTHEL, STEPHANIE/LUKAS 3121 S ADAMS AVE

MILWAUKEE, WI 53207-2703

920.265.8210 xSTEPH

Lic #:

/in #:

In: 10/08/18 10:35AM

ileage: 0

in:	10/08/18	10:35AM	Mileage:
Out:	10/13/18	4:54PM	

Store # 010278	RETAIL SAL	LE		4-01-00	11000011 00011 1100010			
		Rev	Hist			Unit	Extended	Job
Description			Article #	ID	Qty	Price	Price	Total
TIRE PACKAGE				02				81.47
NEW TIRE WHEEL BALANCE LABOR			7013632	06TS	1	14.99	14.99	
TPMS VALVE SERVICE KIT LABOR			7008190	06TS	1	2.99	2,99	
SCRAP TIRE RECYCLING FEE			7075078	06TN	1	2.50	2.50	
LOW PROFILE TIRE INSTALLATION			7006472	06TS	1	N/C	N/C	
7099717 P205/50/17 IRONMAN GEN 2 A/S			7099717	06TN	1	60.99	60.99	
DOT# 1YJC5FPHE2718								
TPMS SENSOR REPLACEMENT		1		01				79.99
DVT-P3152 TPMS SENSOR			7015027	06TN	1	79.99	79.99	
Technician(s): 06 ERIC								
Payment History:						Sumr	nary:	
CFNA 6700 171.83	3 03313 Sale					Parts		140.98
MID: 222220326828						Labo		20.48
Term: 0003 Manual Entry				RE	CEIVED	Shop	Supplies	1.26
* *			(OFFICE OF	CITYATTORNE	ν .		
Total Tendered 171.83	3					Sub-1	Fotal	162.72
				CCD	0.0.2043	Tax (5.60%)	9.11
				FED	2 2 2019	Total		\$171.83
I have received the above goods and/or services.	If this is a credit			7:	35			
card purchase, I agree to pay and comply with my	y cardholder			2	LJA.M//P.M.)			
agreement with the issuer.								
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20000100	Revision History:		Δ.	lmt				lnit
Customer Signature	1) 10/09/2018 10:4	6AM	84	.47 GOIC	CH/BARTHEL,	ST IN PE	ERSON	

Information on tire warranty, maintenance, and safety can be located at https://www.firestonecompleteautocare.com/tires/warranty-options/ or by calling toll free 800-847-3272 to obtain a free printed copy

All parts are new unless otherwise specified.

I verbally approved any change to the original estimate, including price or services,

Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer\013\010protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

HOW ARE WE DOING?

Tell us about your experience today!

Complete a 4-minute survey for a chance to win \$500 in store services

Visit www.FirestoneSurvey.com within 4 days and enter Code 010278-243846

Customer Invoice 245833 12/09/2016

3121 S ADAMS AVE

GOICH/BARTHEL, STEPHANIE/LUKAS

FIRESTONE COMPLETE AUTO CARE SOUTH 27TH ST

3534 S 27TH ST

Service Advisor: 09 MIGUEL 414 282 7150

MILWAUKEE, WI. 53221-1302

2008 MAZDA 3 S 2 3L L4 FI GAS

Lic #: ABR9109 WI Vin #:

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			Re	ev Hist			Unit	Extended	Jo
Description				Article #	ID	Qty	Price	Price	Tota
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VEHICLE INSPECTION				7028789	06TN	1	21 99	21 99	
HEARS SOUNDS WHILE D	ECELLERAT	ING							
MISCELL ANEOUS INSPECTION	١.		1		09				50.8
EXHAL ST SHIELD REMOVAL				7003186	06TS	1	50.80	50.80	
NSPECTION SERVICES			1		09				63.5
70 BACKING PLATE RUBBING	G ON LEFT F	REAR		7003186		1	63.50	63.50	
WHEEL SEARING (Rear-Left)			2	station more	01		00.00		340.9
HUE AUSEMBLY	The second	AMDI	Bres.	7083674		JTI (213 99	213 99	0.10.0
RELICVE & REPLACE WHEE	L BEARING -	REAR ONE	w Brown	7024600		# 6 %	127 00	127 00	
Dor suita					09			,	1.0
FC & CORLS CLUBS OF	AMERICA			7013276		1	1.00	1.00	
Technician(s):									
06 ER C									
Payer and History							Sun	nmary:	
C: 3700	522.84	01209 Sale					Part		214.9
MID 220220326828	322.04	01203 Sale			RECEI	VED	Lab		263.2
Term: 0002 Manual Entry				OFF		YATTO THE	~	p Supplies	16.8
Namual Entry							3110	ph auphiles	10.0
To .: .: Gersa	522.84			FEB 222018			Sub	495.1	
19 11 12 312 23	322.04							Sub-Total Tax (5.60%)	
					<i></i>		Tota		27.6 \$522.8
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SHOLAS		out orași				Signati	ure or Initia	als	

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS.ADM, CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911*

considered by the Surgest of 200 protection, Wisconsin Dept. Agriculture. Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 5370 1 - 200

More who have repair practices are regulated by chapter ATCP132, Wis. Adm. Code, administered by the bureau of



WORK ORDER #

245883

FIRESTONE COMPLETE AUTO CARE

3534 S 27TH ST

MILWAUKEE, WI. 53221-1302

SERVICE ADVISOR

09 MIGUEL 414.282.7150

12/09/18 02.34PM

GOICH/BARTHEL, STEPHANIE/LUKAS 3121 S ADAMS AVE

MILWAUKEE, WI 53207-2703

920 265 8210 xSTEPH

2008 MAZDA 3 S 2.3L L4 FI GAS

LIC# ABR9109 WI VIN#

12/07/18 6:17PM

EST. MILEAGE 142,000

Store #

010278

Recommended Services not Authorized by Customer

			U	Init Price	Exte	nded Price	
Statu-	Description	Qty	Parts	Labor	Job Total	Cat. Total	Total
Recma	MINI BULB REPLACEMENT				14.99		
	2825 SMALL BULB	1	2.99	0.00			
	SMALL BULB LABOR	1	0.00	12.00		1 - A - A - A - A - A - A - A - A - A -	
Recmd	STEERING & SUSPENSION				359.49		
	81003 COIL SPRING SET 1 EA MOOG	1	168.99	0.00			
	REMOVE & REPLACE REAR SPRING - BOTH	er saged gar	0.00	190.50	APPL AL	group gover the	
Reor J	STRUTS		: AL	JIC	654.08	KE	
	182264 RESPONSE CMPLT ASSMBY	1	180.99	0.00	A000 NS 1	a de compr	
	182263 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	REMOVE & INSTALL OR REMOVE & REPLACE	1	0.00	292.10			
	FRONT SHOCK &/OR STRUT ASSEMBLY - BOTH						
	3IDES						
Recmd	ALIGNMENT SERVICE (LIFETIME WARRANTY)				199.99		
	LIFETIME ALIGNMENT SERVICE	1	0.00	199.99			
Land to the state of the state	System Failure - Required ===========		======	======	======>	1,228.55	1,228.55
Record	SHOCKS				165.10	COLORADO A PROGRAMA DE	
	REMOVE & REPLACE REAR SPRING - ONE SIDE	1	0.00	165.10			
_	Improved Performance - Suggested ========	======	======	======	=====>	165.10	1,393.65

Recommended Parts:

533.96

Labor:

859.69 1,393.65

Subtotal: Shop Supplies:

25.00

Tax (5.60%):

79.43

Total:

1,498.08

RECEIVED OFFICE OF CITY ATTORNEY

FEB 22 2019

3.35 A.M. PEM.

THESE PRICES ARE VALID FOR 30 DAYS

Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate

charged per the Mitchell Labor Manual @ Skill Rate.

ALL PARTS ARE NEW UNIVERSING TED COTHER MISE HAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911"

www.FirestoneCompleteAutoCare.com Page 1 of 166

See reverse side for Warranty Information.





RECEIVED OFFICE OF CITY ATTORNEY

3.35_{AM.PM.}







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