

Milwaukee City Hall
Milwaukee City Clerk
200 E. Wells St. Rm. 205
Milwaukee, WI 53202

CITY OF MILWAUKEE

2019 APR 10 P 2:38

CITY CLERK'S OFFICE

April 5th, 2019

RECEIVED
OFFICE OF CITY ATTORNEY

Re: C.I. File No. 1029-2019-308

APR 12 2019

2:30 A.M./P.M.

Dear Mr. Langley,

Thank you for your prompt response in the matter of damages to my 2008 Mazda. As you know, this incident occurred on October 7th, 2018 near 7684 N. 107th St. in Milwaukee.

Although I appreciate the discretionary immunity, the photograph initially provided clearly shows a pothole right next to a manhole with "City of Milwaukee" written on it. Therefore, I do believe the city is responsible for any damages a vehicle sustains when encountering such a pothole on a Milwaukee street. In addition, I live near Chase Avenue and Oklahoma Avenue in Milwaukee, and both streets are littered with potholes; therefore, it is not inconceivable that a driver would come upon a large and destructive pothole in the city of Milwaukee, as they are numerous.

Please reconsider my request for a reimbursement of \$1,907.24, or at the very least, for the initial damages of \$694.67. I have the receipts for the damages attached for reference. I also have a copy of your original letter and the postmarked envelope enclosed.

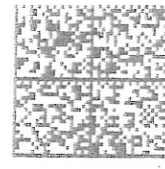
Respectfully,



Stephanie Goich-Barthel

**CITY OF
MILWAUKEE**
the City Attorney
THE CITY ATTORNEY
800 City Hall
East Wells Street
Milwaukee, Wisconsin 53202-3551

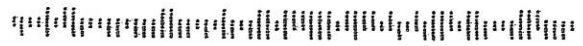
PRESORTED
FIRST CLASS



U.S. POSTAGE >>> PITNEY BOWES
ZIP 53005 \$ 000.38³
02 4/W
0000337183 MAR 19 2019

Stephanie Goich-Barthel
3121 S. Adams Avenue
Milwaukee, WI 53207

532-655 53207



Customer Invoice
243846
10/13/2018

FIRESTONE COMPLETE AUTO CARE
SOUTH 27TH ST
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

Service Advisor:
02 MIKE
414.282.7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920.265.8210 xSTEPH

Lic #: Vin #:
In: 10/08/18 10:35AM Mileage: 0
Out: 10/13/18 4:54PM

Store # 010278

RETAIL SALE

Description	Rev Hist	Unit	Extended	Job
	/Article # ID Qty	Price	Price	Total
TIRE PACKAGE	02			81.47
NEW TIRE WHEEL BALANCE LABOR	7013632 06TS 1	14.99	14.99	
TPMS VALVE SERVICE KIT LABOR	7008190 06TS 1	2.99	2.99	
SCRAP TIRE RECYCLING FEE	7075078 06TN 1	2.50	2.50	
LOW PROFILE TIRE INSTALLATION	7006472 06TS 1	N/C	N/C	
7099717 P205/50/17 IRONMAN GEN 2 A/S	7099717 06TN 1	60.99	60.99	
DOT# 1YJC5FPHE2718				
TPMS SENSOR REPLACEMENT	1 01			79.99
DVT-P3152 TPMS SENSOR	7015027 06TN 1	79.99	79.99	

Technician(s):
06 ERIC

Payment History:

CFNA 6700 171.83 03313 Sale
MID: 222220326828
Term: 0003 Manual Entry

Total Tendered 171.83

Summary:

Parts 140.98
Labor 20.48
Shop Supplies 1.26
Sub-Total 162.72
Tax (5.60%) 9.11
Total \$171.83

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.



Customer Signature

Revision History:

1) 10/09/2018 10:46AM

Rev
Amt

84.47 GOICH/BARTHEL, ST IN PERSON

Init

Information on tire warranty, maintenance, and safety can be located at <https://www.firestonecompleteautocare.com/tires/warranty-options/> or by calling toll free 800-847-3272 to obtain a free printed copy

All parts are new unless otherwise specified.

I verbally approved any change to the original estimate, including price or services.



Signature or Initials

Motor Vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the bureau of consumer\013\010protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

HOW ARE WE DOING?

Tell us about your experience today!
Complete a 4-minute survey for a chance to win \$500 in store services
Visit www.FirestoneSurvey.com within 4 days and enter Code 010278-243846

Customer Invoice
245833
12/09/2018

FIRESTONE COMPLETE AUTO CARE
SOUTH 27TH ST
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

Service Advisor:
09 MIGUEL
414.282.7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920.235.6210 xSTEPH

2008 MAZDA 3 S
2.3L L4 FI GAS
Lic #: ABR9109 WI Vin #:
In: 12/07/18 6:17PM Mileage: 141,796
Out: 12/09/18 2:34PM

Store # 00278

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
COMPLETE VEHICLE INSPECTION		09				21.99
VEHICLE INSPECTION	7028789	06TN	1	21.99	21.99	
HEARS SOUNDS WHILE DECELERATING						
MISCELLANEOUS INSPECTION	1	09				50.80
EXHAUST SHIELD REMOVAL	7003186	06TS	1	50.80	50.80	
INSPECTION SERVICES	1	09				63.50
70 BACKING PLATE RUBBING ON LEFT REAR	7003186	06TS	1	63.50	63.50	
WHEEL BEARING (Rear-Left)	2	01				340.99
HUB ASSEMBLY	7083674	06TN	1	213.99	213.99	
REMOVE & REPLACE WHEEL BEARING - REAR, ONE	7024600	06TS	1	127.00	127.00	
Donation		09				1.00
FOR THE GIRLS CLUBS OF AMERICA	7013276	06NN	1	1.00	1.00	

Technician(s):
06 ERIC

Payment History

Card # 6700 522.84 01209 Sale
MID 220220326828
Term 0002 Manual Entry

Total Due 522.84

Summary:

Parts	214.99
Labor	263.29
Shop Supplies	16.89
Sub-Total	495.17
Tax (5.60%)	27.67
Total	\$522.84

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature	Revision History:	Rev Amt	Init
	1) 12/08/2018 11:56AM	129.14	GOICH/BARTHEL, ST IN PERSON
	2) 12/08/2018 04:40PM	369.48	GOICH/BARTHEL, ST IN PERSON

All prices are new unless otherwise specified.

Required Work:

MINI BULB REPLACEMENT
STEERING & SUSPENSION
STRUTS
ALIGNMENT SERVICE (LIFETIME WARRANTY)
SHOCKS

I verbally approved any change to the original estimate, including price or services.

Signature or Initials

Motor vehicle repair practices are regulated by chapter ATCP132, Wis. Adm. Code, administered by the bureau of consumer protection, Wisconsin Dept. Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, Wisconsin 53708-8911

Motor vehicle repair practices are regulated by chapter ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911

FIRESTONE COMPLETE AUTO CARE
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302
Phone - 414.282.7150 Fax - 414.282.8748

Printed on: 01/19/2019

PRIOR RECOMMENDATIONS

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
262.880.7819

2008 MAZDA 3 S
2.3L L4 FI GAS
Lic #: ABR9109 WI
Vin #:

Store # 010278

Description	Article Number	T#	Qty	Unit Price	Extended Price	Job Total
BRIDGESTONE TIRES WITH WINTER, PACKAGE						712.28
013278 BLIZZAK WS80 BL 205/50R17 XL93H No Mileage	013278	12	4	157.99	631.96	
Warranty						
TIRE-DISC Store Promotion	7089627	12	-1	31.60	-31.60	
NEW TIRE WHEEL BALANCE LABOR	7013632	12	4	14.99	59.96	
TPMS VALVE SERVICE KIT LABOR	7008190	12	4	2.99	11.96	
SCRAP TIRE RECYCLING FEE	7075078	12	4	2.50	10.00	
LOW PROFILE TIRE INSTALLATION	7006472	12	4	N/C	N/C	
7097782 ROAD HAZARD PROTECTION	7097782	12	4	7.50	30.00	
MINI BULB REPLACEMENT						14.99
2825 SMALL BULB	7010271	06	1	2.99	2.99	
SMALL BULB LABOR	7009268	06	1	12.00	12.00	
STEERING & SUSPENSION						359.49
81003 COIL SPRING SET 1 EA MOOG	7026514	06	1	168.99	168.99	
REMOVE & REPLACE REAR SPRING - BOTH	7041572	06	1	190.50	190.50	
STRUTS						654.08
182264 RESPONSE CMPLT ASSMBY	7024909	06	1	180.99	180.99	
182263 RESPONSE CMPLT ASSMBY	7024909	06	1	180.99	180.99	
REMOVE & INSTALL OR REMOVE & REPLACE FRONT	7019690	06	1	292.10	292.10	
SHOCK &/OR STRUT ASSEMBLY- BOTH SIDES						
ALIGNMENT SERVICE (LIFETIME WARRANTY)						199.99
LIFETIME ALIGNMENT SERVICE	7005229	06	1	199.99	199.99	
SHOCKS						165.10
REMOVE & REPLACE REAR SPRING - ONE SIDE	7015792	06	1	165.10	165.10	

"MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911"

WORK ORDER #
245883
12/09/18 02:34PM

FIRESTONE COMPLETE AUTO CARE
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

SERVICE ADVISOR
09 MIGUEL
414.282.7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920 265 8210 xSTEPH

2008 MAZDA 3 S
2.3L L4 FI GAS
LIC # ABR9109 WI VIN #
IN 12/07/18 6:17PM EST. MILEAGE 142,000

Store # 010278

Recommended Services not Authorized by Customer

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	MINI BULB REPLACEMENT					14.99	
	2825 SMALL BULB	1	2.99	0.00			
	SMALL BULB LABOR	1	0.00	12.00			
Recmd	STEERING & SUSPENSION					359.49	
	81003 COIL SPRING SET 1 EA MOOG	1	168.99	0.00			
	REMOVE & REPLACE REAR SPRING - BOTH	1	0.00	190.50			
Recmd	STRUTS					654.08	
	182264 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	182263 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	REMOVE & INSTALL OR REMOVE & REPLACE FRONT SHOCK &/OR STRUT ASSEMBLY - BOTH SIDES	1	0.00	292.10			
Recmd	ALIGNMENT SERVICE (LIFETIME WARRANTY)					199.99	
	LIFETIME ALIGNMENT SERVICE	1	0.00	199.99			
	System Failure - Required =====>						1,228.55 1,228.55
Recmd	SHOCKS					165.10	
	REMOVE & REPLACE REAR SPRING - ONE SIDE	1	0.00	165.10			
	Improved Performance - Suggested =====>						165.10 1,393.65

Recommended Parts: **533.96**
Labor: **859.69**
Subtotal: **1,393.65**
Shop Supplies: **25.00**
Tax (5.60%): **79.43**
Total: **1,498.08**

THESE PRICES ARE VALID FOR 30 DAYS

Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ Skill Rate.

ALL PARTS ARE NEW UNLESS NOTED OTHERWISE

CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, P. O. BOX 8911, MADISON, WISCONSIN 53708-8911

FEB 22 2019

3:35 AM (P.M.)

Mr. Tony Zielinski,

I am a member of Milwaukee's District 14 and I was wondering if I could acquire your assistance on the below matter.

Around 4:30pm on Sunday, October 7th, 2018 I struck a pothole on 107th St. near 7684 N 107th St. in Milwaukee. This pothole immediately caused me to replace my front tire, along with the air pressure sensor. The cost of this repair was \$171.83.

Next, in December, I had to replace the left rear backing plate and wheel bearing when the mechanics and I realized that the repetitive knocking sound was damage caused by the pothole. The cost of this repair was \$522.84.

I will also have to repair the struts and front shocks on my vehicle due to this pothole, which Firestone estimates will cost me \$1,212.57. I have not had this formally repaired as I do not have the funds at this time.

I would like the city of Milwaukee to reimburse me for the damages caused to my vehicle as I would not have had to replace any of these components if not for the pothole on 107th. The total amount I am asking to be reimbursed is \$1,907.24.

I have car repair receipts, the estimate for the shocks and struts, and images enclosed.

I do apologize to reach out to you regarding a negative manner and never writing regarding the positives; my experience living in the Bay View neighborhood has been a pleasure and I thank you for serving as our Alderman.

Thank you,



Stephanie Gojch-Barthel

February 12th, 2019

CITY OF MILWAUKEE
2019 FEB 21 A 9:11
CITY CLERK'S OFFICE

Customer Invoice
243846
10/13/2018

FIRESTONE COMPLETE AUTO CARE
SOUTH 27TH ST
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

Service Advisor:
02 MIKE
414.282.7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920.265.8210 xSTEPH

Lic #:
In: 10/08/18 10:35AM
Out: 10/13/18 4:54PM
Vin #:
Mileage: 0

Store # 010278

RETAIL SALE

Description	Rev Hist	Unit	Extended	Job
	Article # ID	Price	Price	Total
TIRE PACKAGE				
	02			81.47
NEW TIRE WHEEL BALANCE LABOR	7013632 06TS	1 14.99	14.99	
TPMS VALVE SERVICE KIT LABOR	7008190 06TS	1 2.99	2.99	
SCRAP TIRE RECYCLING FEE	7075078 06TN	1 2.50	2.50	
LOW PROFILE TIRE INSTALLATION	7006472 06TS	1 N/C	N/C	
7099717 P205/50/17 IRONMAN GEN 2 A/S	7099717 06TN	1 60.99	60.99	
DOT# 1YJC5FPHE2718				
TPMS SENSOR REPLACEMENT	1 01			79.99
DVT-P3152 TPMS SENSOR	7015027 06TN	1 79.99	79.99	

Technician(s):
06 ERIC

Payment History:

CFNA 6700 171.83 03313 Sale
MID: 222220326828
Term: 0003 Manual Entry

Total Tendered 171.83

Summary:

Parts 140.98
Labor 20.48
Shop Supplies 1.26

Sub-Total 162.72
Tax (5.60%) 9.11
Total \$171.83

RECEIVED
OFFICE OF CITY ATTORNEY

FEB 22 2019

3:35 A.M./P.M.

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Customer Signature

Revision History:

1) 10/09/2018 10:46AM

Rev Amt 84.47 GOICH/BARTHEL, ST IN PERSON

Init

Information on tire warranty, maintenance, and safety can be located at <https://www.firestonecompleteautocare.com/tires/warranty-options/> or by calling toll free 800-847-3272 to obtain a free printed copy
All parts are new unless otherwise specified.

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HOW ARE WE DOING?

Tell us about your experience today!
Complete a 4-minute survey for a chance to win \$500 in store services
Visit www.FirestoneSurvey.com within 4 days and enter Code 010278-243846

Customer Invoice
245833
12/09/2018

FIRESTONE COMPLETE AUTO CARE
SOUTH 27TH ST
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

Service Advisor:
09 MIGUEL
414 282 7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920 235 8210 xSTEPH

2008 MAZDA 3 S
2 3L L4 FI GAS
Lic #: ABR9109 WI Vin #:
In: 12/07/18 6:17PM Mileage: 141.796
Out: 12/09/18 2:34PM

Store # 00278

RETAIL SALE

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
COMPLETE VEHICLE INSPECTION		09				21.99
VEHICLE INSPECTION	7028789	06TN	1	21.99	21.99	
HEARS SOUNDS WHILE DECELERATING						
MISCELLANEOUS INSPECTION	1	09				50.80
EXHAUST SHIELD REMOVAL	7003186	06TS	1	50.80	50.80	
INSPECTION SERVICES	1	09				63.50
70 BACKING PLATE RUBBING ON LEFT REAR	7003186	06TS	1	63.50	63.50	
WHEEL BEARING (Rear-Left)	2	01				340.99
HUB ASSEMBLY	7083674	06TN	1	213.99	213.99	
REMOVE & REPLACE WHEEL BEARING - REAR, ONE	7024600	06TS	1	127.00	127.00	
Donation		09				1.00
FOR THE GIRLS CLUBS OF AMERICA	7013276	06NN	1	1.00	1.00	

Technician(s):
06 ERIC

Payment History
Card # 6700 522.84 01209 Sale
Mid: 220220326828
Term: 0002 Manual Entry
Total Due 522.84

Summary:
Parts 214.99
Labor 263.29
Shop Supplies 16.89
Sub-Total 495.17
Tax (5.60%) 27.67
Total \$522.84

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OFFICE OF CITY ATTORNEY
FEB 22 2018
3:35 A.M./P.M.

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	2) 12/08/2018 04:40PM	369 48 GOICH/BARTHEL, ST IN PERSON	

All parts are new unless otherwise specified.

Desired Work:
MINI BULB REPLACEMENT
STEERING & SUSPENSION
STRUTS
ALIGNMENT SERVICE (LIFETIME WARRANTY)
SHOCKS

I verbally approved any change to the original estimate, including price or services.

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www.FirestoneCompleteAutoCare.com

see reverse side for Warranty Information.



Inv1 160324 503001

WORK ORDER #
245883
12/09/18 02:34PM

FIRESTONE COMPLETE AUTO CARE
3534 S 27TH ST
MILWAUKEE, WI. 53221-1302

SERVICE ADVISOR
09 MIGUEL
414 282 7150

GOICH/BARTHEL, STEPHANIE/LUKAS
3121 S ADAMS AVE
MILWAUKEE, WI 53207-2703
920 265 8210 xSTEPH

2008 MAZDA 3 S
2.3L L4 FI GAS
LIC # ABR9109 WI VIN #
IN 12/07/18 6:17PM EST. MILEAGE 142,000

Store # 010278

Recommended Services not Authorized by Customer

Stat	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	MINI BULB REPLACEMENT				14.99		
	2825 SMALL BULB	1	2.99	0.00			
	SMALL BULB LABOR	1	0.00	12.00			
Recmd	STEERING & SUSPENSION				359.49		
	81003 COIL SPRING SET 1 EA MOOG	1	168.99	0.00			
	REMOVE & REPLACE REAR SPRING - BOTH	1	0.00	190.50			
Recmd	STRUTS				654.08		
	182264 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	182263 RESPONSE CMPLT ASSMBY	1	180.99	0.00			
	REMOVE & INSTALL OR REMOVE & REPLACE FRONT SHOCK &/OR STRUT ASSEMBLY - BOTH SIDES	1	0.00	292.10			
Recmd	ALIGNMENT SERVICE (LIFETIME WARRANTY)				199.99		
	LIFETIME ALIGNMENT SERVICE	1	0.00	199.99			
	System Failure - Required =====>					1,228.55	1,228.55
Recmd	SHOCKS				165.10		
	REMOVE & REPLACE REAR SPRING - ONE SIDE	1	0.00	165.10			
	Improved Performance - Suggested =====>					165.10	1,393.65

Recommended Parts: 533.96
Labor: 859.69
Subtotal: 1,393.65
Shop Supplies: 25.00
Tax (5.60%): 79.43
Total: 1,498.08

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ALL PARTS ARE NEW UNLESS NOTED OTHERWISE

www.FirestoneCompleteAutoCare.com

Page 1 of 1

see reverse side for Warranty Information





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OFFICE OF CITY ATTORNEY

FEB 22 2019

3:35 A.M. (P.M.)





