

Ziggy Memorials

A Memorial for Greg "Ziggy" Zyszkiewicz



Photo: Jeremy Johnson / Milwaukee Journal Sentinel



Photo: Jeff Hesse



Photo: Ashley Johnson / Milwaukee Journal Sentinel

Prioritization to Counteract Reductions

- ❑ We anticipate that complaint response times may increase by 1 – 2 days in areas experiencing a staff reduction in 2018. As a result we will prioritize the order in which we respond to complaints.
- ❑ For example, our Residential Section may prioritize:
 1. **High** (No heat, placards, animal bites)
 2. **Medium** (Interior building code violations, exterior structural violations, garbage, pests)
 3. **Low** (Parking, landscaping, exterior non-structural violations)
- ❑ As a result, the increased complaint response time will not be felt across all complaint types.

Budget Changes – Ongoing Position Reductions

- ❑ Losing 10 positions in the 2018 budget
- ❑ This is in addition to the 10.5 positions lost in the 2017 budget.
- ❑ Seen an 8% reduction in staffing in the last two years.
- ❑ Challenges in providing the same response times, being nimble in response to new problems, providing service excellence at the level we are used to.

LLC and Landlord Activity

- ❑ Special Enforcement inspectors inspect all properties in receivership.
- ❑ City Attorney's Office litigation has led to an additional 293 properties (644 units to inspect and monitor).
- ❑ Special Enforcement also attends weekly Sheriff's Sales.
- ❑ Despite increased workload, staffing levels for the Special Enforcement division stay the same for 2018. (Decreased by 4 positions in 2017)

Safety

- ❑ Safety Committee
- ❑ Incident Tracker
- ❑ Car Magnets/Stickers
- ❑ Detachable Lights
- ❑ Safety Vests



DNS Succession Planning

- DNS University

Course work will include:

1. Ethics and Conflict
2. Planning, Implementation, and Impact Strategies
3. A Transformational Mindset for Leaders... And More!

- Executive Leadership Program

DNS Succession Planning

- ❑ Open up internships in Trades Division
- ❑ Begin a College Intern and Graduate Internship program in Plan Exam. Work in conjunction with local colleges (MSOE, UWM, MATC)
- ❑ DNS has several staff members that teach at our local colleges and can assist with the recruitment process.

DNS Succession Planning

- ❑ 46 vacant positions
- ❑ 18% vacancy rate (includes unfunded, department auxiliary, and eliminated positions).
- ❑ 23% of staff eligible to retire
- ❑ Strategies for a changing workforce: Career Ladder, allowing flexible schedules, encouraging internal promotions.

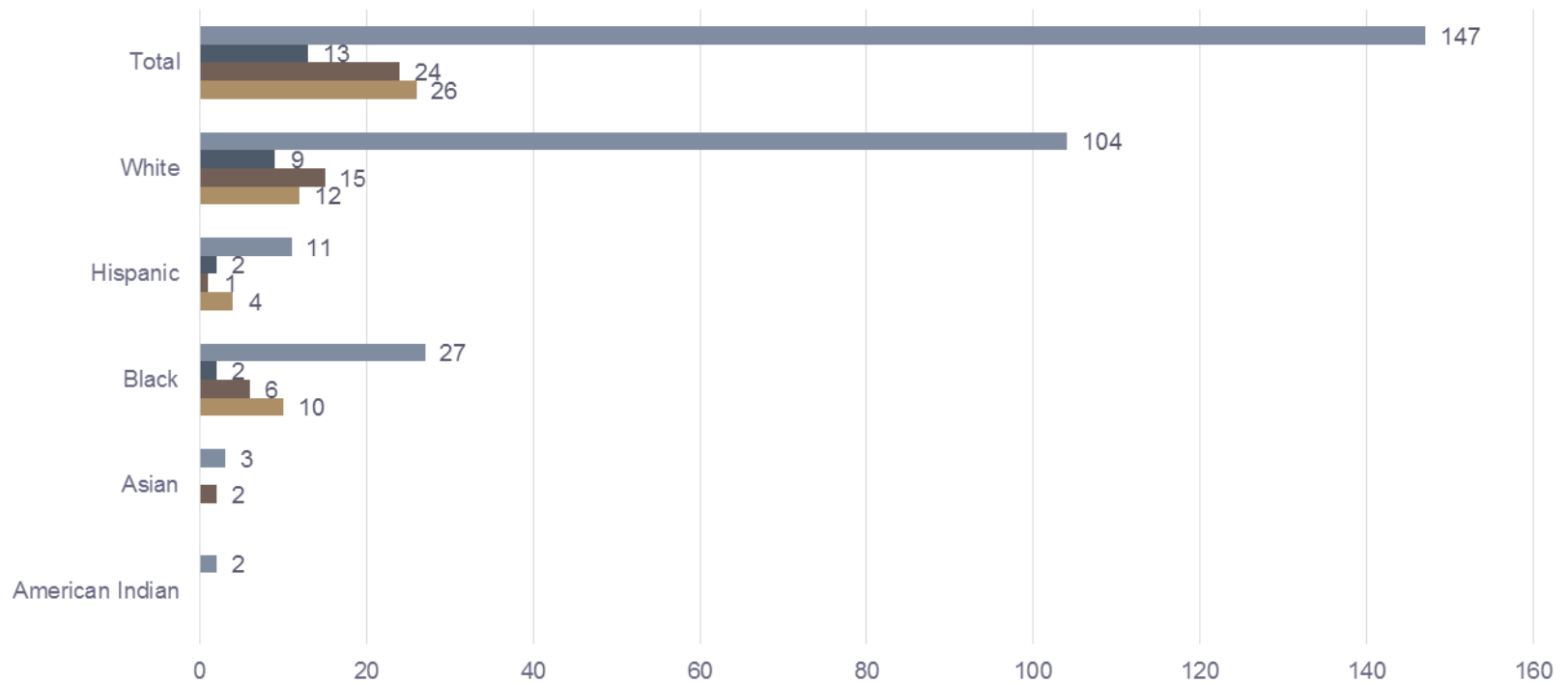
DNS Succession Planning

Workforce Development

- Compete Milwaukee employees currently with DNS
- Repair work at receivership properties
- Partnerships with Youth Build, Adult Build, Northcott, Milwaukee Christian Center
- Subsidize an entrepreneur and train them in the regulations, license and storage of waste tires
- Partnership with CLP contractors
- Partnership with cleanup contractor

Diversity

Chart Title



	American Indian	Asian	Black	Hispanic	White	Total
Professional	2	3	27	11	104	147
Paraprofessionals			2	2	9	13
Officials & Administrators		2	6	1	15	24
Admin Support			10	4	12	26

■ Professional
 ■ Paraprofessionals
 ■ Officials & Administrators
 ■ Admin Support

Development Center

Road to Success

- ❑ Focus on training existing staff.
- ❑ Developing meaningful metrics to track workload.
- ❑ Considering expanded hours.
- ❑ Considering creating a “Business Concierge.”

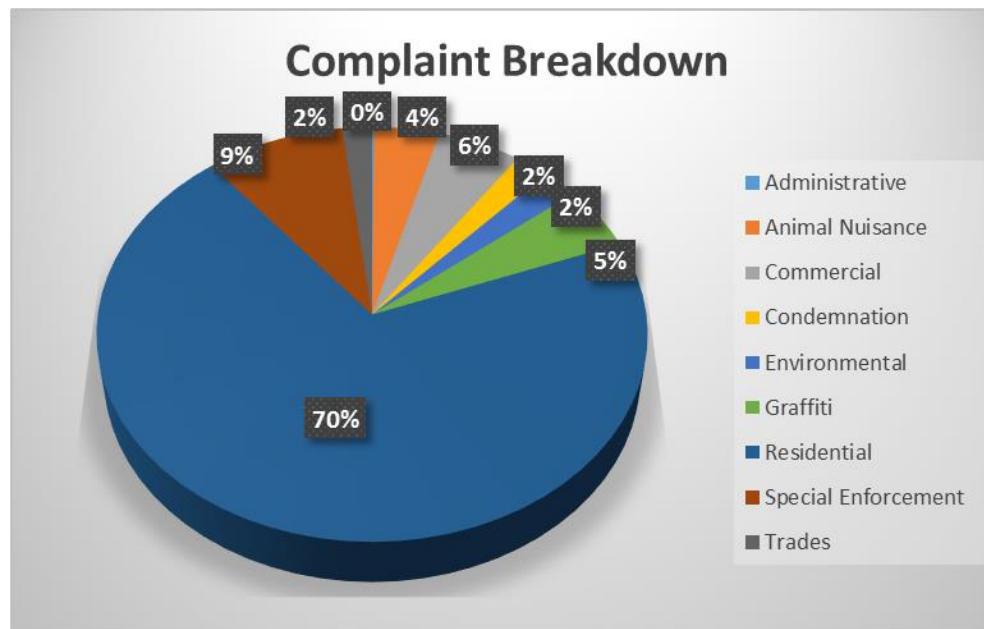
Development Center

SafeBuilt

- ❑ DNS has contracted with SafeBuilt for plan exam services.
- ❑ Have already sent approx. 20 plans for review.
- ❑ Plans are selected based on complexity.

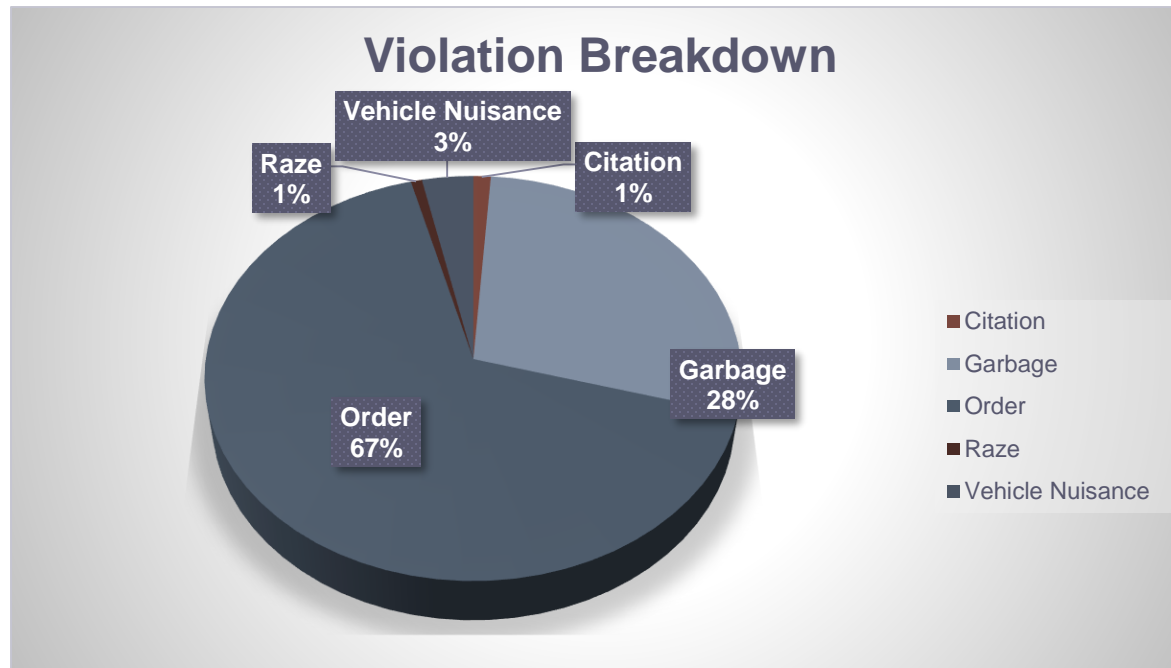
Complaints

- DNS will receive an estimated 40,000 complaints this year.

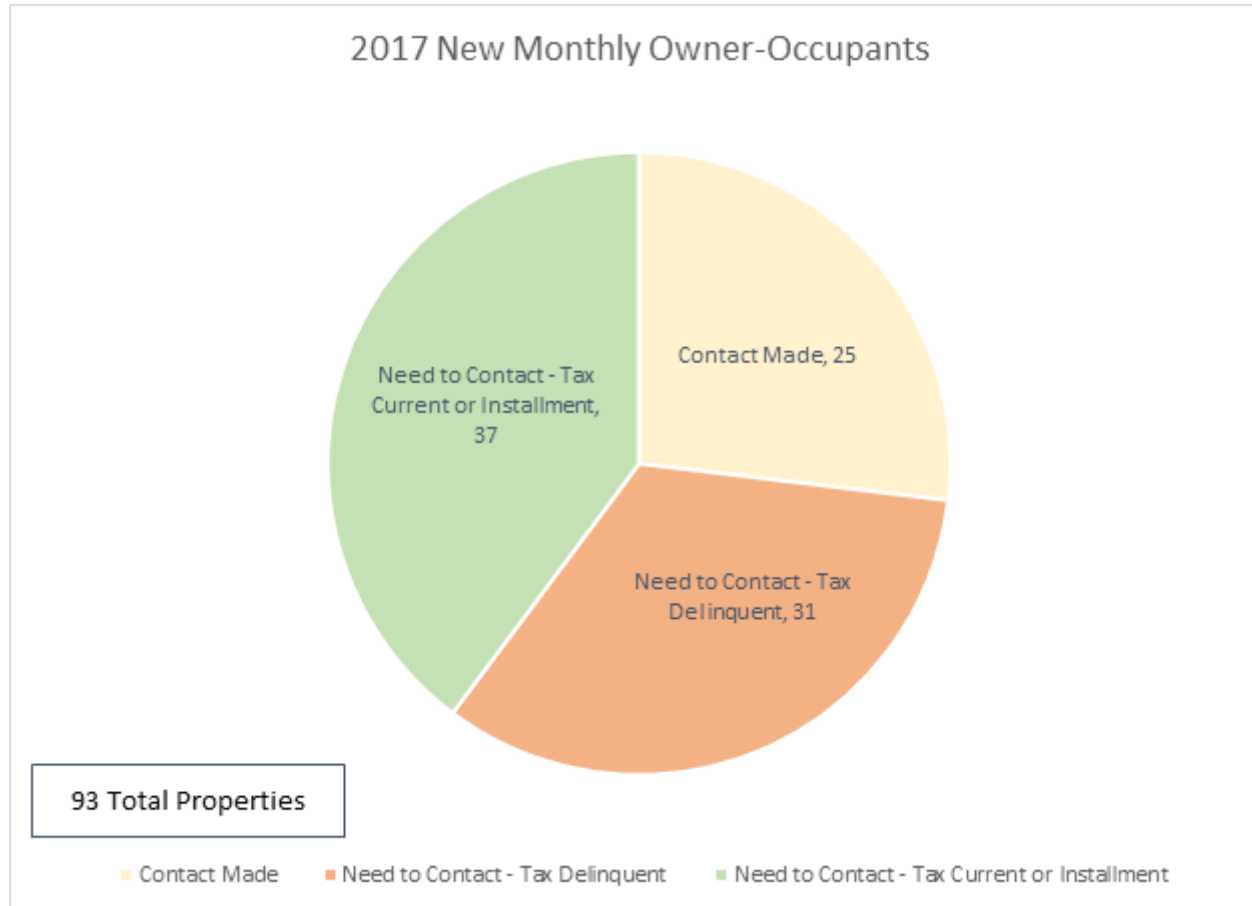


Violations

- ❑ DNS will write an estimated 31,800 orders this year.



CLP Data Mining



Public Policy Award – Compliance Loan Program



Photo: Landre Photography