



SBC Risk Management  
2140 Davidson Road  
Waukesha, WI 53186  
August 2, 2004

City of Milwaukee  
City Clerk Office  
200 East Wells Street, Room 205  
Milwaukee, WI 53202

Our Claim No.: 25200404-50-0033  
Your File No.: 04-S-152

To Whom It May Concern;

I have received a letter dated July 9, 2004, from the City Attorney's office denying our claim in the amount of \$2,611.75 for damage to our SBC facilities on April 10, 2004, at 210 West Garfield Avenue. At this time, I would like to request a hearing to appeal this decision.

Our investigation indicates the City crew began excavating before our locator could arrive to do the locate. The City alleges someone from SBC had stopped and noted the area was clear of SBC facilities. However, we have no record of anyone other than the locator who arrived to do the locate after the damage occurred being at this location.

Please advise when a hearing could be scheduled. Please note that I will be on vacation August 16, 2004 returning August 23, 2004.

If you have any questions concerning this matter, please feel free to contact me at 262 549-7129.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Griffiths".

Debbie Griffiths  
Risk Manager

cc:

City Attorney Office ✓



SBC Risk Management  
2140 Davidson Road  
Waukesha, WI 53186  
May 11, 2004

City of Milwaukee  
City Clerk Office  
200 E. Wells, Room 205  
Milwaukee, WI 53202

Our Claim No.: 25200404-50-0033

To Whom It May Concern:

Enclosed is our bill for the damage to our SBC buried cable that occurred on April 10, 2004, at 210 W. Garfield, Milwaukee, Wisconsin.

Our investigation indicates that the City employees did not wait for SBC to mark its facilities. Wisconsin State Statute gives the utilities 24 hours to mark its facilities in the case of an emergency. The Diggers Hotline handbook advises that even though a start date equal to the time the excavation is scheduled to commence is issued, the contractor must wait until all utilities have responded before legally clear to dig. Enclosed is documentation to support these facts.

If you were not insured at the time of this accident, please remit your check made payable to SBC to SBC Risk Management Services, One SBC Center, Room 39-N-13, St. Louis, MO 63101-3099.

Your prompt review and processing of this claim would be appreciated. If you have any questions concerning this bill, please feel free to contact me at 262 549-7129.

Thank you for your cooperation.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Griffiths".

Debbie Griffiths  
Risk Manager

Enclosure

## Bill For Damages

To: CITY OF MILWAUKEE  
CITY CLERK OFFICE  
200 E. WELLS, ROOM 205  
MILWAUKEE, WI 53202

Date: 5/11/2004

Page 1 of 1

Claim #: AMER-25-200404-50-0033-AYL

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Charge For Damage To: SBC MIDWEST REGION FACILITIES  
On Or About: 4/10/2004  
At: FROMT 210 W GARFIELD  
MILWAUKEE CITY (PT.), WI  
By: CITY OF MILWAUKEE  
While: EXCAVATING FOR WATER FACILITIES

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LABOR	REPAIR OF UNDERGROUND CABLE	8.50 OVT HRS	\$589.82
MATERIAL	CLOSURE XAGA 1000-A2	1.00 QTY	\$126.95
CONTRACTOR	BECKER		\$1,894.98

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**Amount Due:** **\$2,611.75**

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This bill is due upon receipt. If payment is not received within 30 days further collection action will be taken. If a payment for less than the total amount billed is received, it will be applied as a partial payment.

REMIT PAYMENT TO: SBC  
Attn: Risk Mgmt. Svcs.  
ONE SBC CENTER ROOM 39-N-13  
ST. LOUIS MO 63101-3099

Inquiries or communications concerning disputed claims must be made to: 1-888-653-8269 Hours: Mon.-Fri. 8:00 am - 4:55 pm EST  
OR FAX TO: 216-822-7193

REMITTANCE COPY



## Bill For Damages

To: CITY OF MILWAUKEE  
CITY CLERK OFFICE  
200 E. WELLS, ROOM 205  
MILWAUKEE, WI 53202

Date: 5/11/2004

Page 1 of 1

Claim #: AMER-25-200404-50-0033-AYL

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On Or About: 4/10/2004  
At: FROMT 210 W GARFIELD  
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By: CITY OF MILWAUKEE  
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