

August 20, 2007

Grant F. Langley, City Attorney
Milwaukee City Clerk
200 East Wells Street Room 205
Milwaukee, WI 53202

Dear Mr. Langley,

This letter is in reference to a claim I filed with the city relating to damage to my vehicle during a towing process.

I have received a letter of denial for repairs to my 2003 Acura which was towed on June 9, 2007. I wish to appeal your decision in denying the claim. In my first letter I sent along two estimates for the rear bumper which was damaged. Your letter states prior to the vehicle's tow that there was damage to the side quarter panel and that my vehicle had overall scratches and dents. I am not asking for the quarter panel repairs. The estimates I sent in my first letter were for the damage to the right rear bumper which was not damaged upon parking the vehicle. If you look at the pictures that were taken at the tow lot upon pick up these were not pre-existing they were very fresh damages.

I am asking you to review your decision and pay for the towing damages sustained to the right rear bumper on June 9, 2007. I have enclosed another copy of the estimates that I sent earlier. I thank you in advance for your prompt attention to this matter. Please feel free to contact me if you need further information. I can be reached at H: (414)541-7079 or Cell: (414)581-7079.

Sincerely,



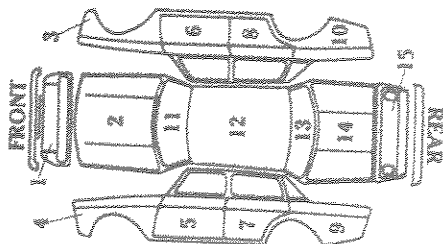
Ann Schwebke
C.I. File No: 07-S-247

Damage Report

NAME **ANDY SCHWERKE** HOME PHONE **339-8733** DATE **6-18-07**
 ADDRESS **B 2929 S. 93RD** CITY **WEST ALLIS** STATE **WI** ZIP **53227** MILEAGE
 YEAR **2003** MAKE **ACURA** MODEL **3.2 CL** SERIAL NO. PAINT CODE **BLACK**
 BUS. PHONE LICENSE NUMBER **838-DDT** INS. CO. APPRAISER **Mark** CLAIM NO.

LINE NO.	REPAIR REPLACE	DESCRIPTION OF DAMAGE	PARTS PRICE	BODY LABOR	FRAME LABOR	PAINT LABOR	MECH. LABOR	PAINT, BODY MATLS.	SUBLET, MISC.
1		R.I. REAR BUMPER COVER		2.8					
2									
3	X	REAR COVER		2.0		2.8			
4									
5		CLEAR COAT				1.0			
6		MATERIALS & PAINT						114.00	
7		FLEX AGENT							8.00
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23									
24									
25									
26									
27									
SUB TOTALS ▶				2.8	3.8	114.00		8.00	

State Auto Body
 5000 West State Street
 Milwaukee, WI 53208
 (414) 258-6420
 FAX 258-4761



This damage report is based upon our detailed inspection of your vehicle and does not include repairs other than itemized above. Occasionally, additional damage will be discovered once the work is opened up and additional repairs will be required. Repairs will be made for you as owner. If you do not intend to pay with your own funds, please make certain the insurance company can deliver their check to you in time to pick up your vehicle. All repairs must be paid in full before the vehicle will be released. If a lienholder is named on the insurance check, their endorsement must be obtained. We are proud of our technicians and their superior quality craftsmanship. Thank you for letting us serve you.

Authorization

X _____

PARTS PRICE (Subject to invoice)	\$	—
BODY LABOR 2.8 HRS. @ \$50.00	\$	140.00
FRAME LABOR HRS. @ \$	\$	—
PAINT LABOR 3.8 HRS. @ \$50.00	\$	190.00
MECH. LABOR HRS. @ \$	\$	—
PNT. MATLS.	\$	114.00
BODY MATLS.	\$	—
SUBLET	\$	8.00
TOWING	\$	—
Hazardous waste disposal	\$	5.00
TAX 457.00 X 5.6%	\$	25.59
TOTAL	\$	482.59

BESSON AUTO BODY
 9400 WEST NATIONAL AVENUE
 WEST ALLIS, WI 53227-1412
 OFFICE: (414) 476-1660 FAX: (414) 321-9825
 FEDERAL ID # 39-1220994

CD LOG NO 150-1 DATE 06/22/07

SHOP:

INSP DATE: 06/22/07

OWNER: SCHWEBKE, ANDY
 ADDRESS: 2929 S 93RD
 CITY STATE: WEST ALLIS, WI
 ZIP: 53227

HOME PHONE: (414) 541-7079
 CELL PHONE: (414) 339-8733

POINT OF IMPACT: 10

LIC#: 838DDY

STATE:

VIN: 19UYA42473A010256

BODY COLOR: BLACK

MILEAGE:

CONDITION:

ACCTNG CTL#:

PROD. DATE:

PAINT CODE: B92P

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2003 ACURA CL STD 2DOOR COUPE 6CYL GASOLINE 3.2
 CODE: 81212A/C OPTNS C/24C

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
 TRACTION CONTROL SYSTEM

TWO-STAGE - INTERIOR SURFACES

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS
I	0566		COVER, REAR BUMPER	REPAIR				
L	0566	13	COVER, REAR BUMPER	REFINISH				3.5*
I			R&I REAR COVER	REPAIR				3.7
I			WASTE REMOVAL	SUBLET REPAIR	5.00*			1.5*

4 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES
 PAINT MATERIAL

103.60

July 5, 2007

City Clerk's Office
200 E. Wells Street
City Hall- Room 205
Milwaukee WI 53202

OFFICE OF THE
CITY CLERK
2007 JUL -9 AM 9:38
RONALD J. LEONHARDT
CITY CLERK

RE: Claimant: Ann Schwebke
2929 S. 93rd Street
West Allis WI 53227
Vehicle Damaged: 2003 Acura CL

Dear Sir or Madam:

On Saturday, June 9, 2007, my 2003 Acura CL was parked on N. 24th Street at approximately 11:00pm. My car was ticketed for "Blocking Driveway" and towed by your agent to the City of Milwaukee Tow Lot. I retrieved my car from the tow lot on Monday, June 11, 2007. Upon inspection of my vehicle at the tow lot, I noted the following damages:

- scratches on the side and rear of the passenger side rear bumper
- scratches on driver side rear quarter-panel.

These same areas had been recently repainted and had no damage to them at the time I had parked my vehicle. It should be noted that my car had been removed and towed from in-between two other parked vehicles. These damages clearly occurred during the towing of my vehicle. At the time I retrieved my car, I did file a Complaint and Investigation Form regarding these damages at the tow lot, referencing tow #1307894.

Attached for your review, please find two independent appraisals for the damage to my vehicle. The first appraisal is from State Auto Body in the amount of \$482.59. The second appraisal is from Besson Auto Body in the amount of \$575.12.

I am asking that the City of Milwaukee pay for the towing damage sustained by my vehicle on June 9, 2007. I thank you in advance for your anticipated cooperation and attention to this matter. Please contact me with any questions or if you need any further information. I can be reached at H:(414) 541-7079 or Cell:(414) 581-7079.

Sincerely,



Ann Schwebke

CITY OF MILWAUKEE
2007 JUL -9 PM 3:43
OFFICE OF THE
CITY ATTORNEY

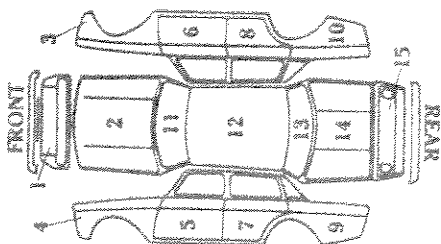
Damage Report

NAME **ALDY SCHWEBKE** HOME PHONE **339-8733** DATE **6-18-07**
 ADDRESS **B 2929 S 93RD** CITY **WEST ALLIS** STATE **WI** ZIP **53227** MILEAGE
 YEAR **2003** MAKE **ACURA** MODEL **3.2 CL** SERIAL NO. PAINT CODE **BLACK**
 BUS. PHONE LICENSE NUMBER **838-DDT** INS. CO. APPRAISER **Mark** CLAIM NO.

LINE NO.	REPAIR REPLACE	DESCRIPTION OF DAMAGE	PARTS PRICE	BODY LABOR	FRAME LABOR	PAINT LABOR	MECH. LABOR	PAINT, BODY MATLS.	SUBLET, MISC.
1		RT REAR BUMPER COVER		2.8					
2									
3	X	REAR COVER		2.0	2.8				
4									
5		CLEAR COAT				1.0			
6		MATERIALS & PAINT						114.00	
7		FLEX AGENT							8.00
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State Auto Body

5000 West State Street
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Authorization _____
 X _____

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FRAME LABOR HRS @ \$	\$
PAINT LABOR 3.8 HRS @ \$50.00	\$ 190.00
MECH. LABOR HRS @ \$	\$
PNT MATLS.	\$ 114.00
BODY MATLS.	\$
SUBLET	\$ 8.00
TOWING	\$
Hazardous waste disposal	\$ 5.00
TAX 457.00 x 5.6%	\$ 25.59
TOTAL	\$ 482.59

BESSON AUTO BODY
 9400 WEST NATIONAL AVENUE
 WEST ALLIS, WI 53227-1412

OFFICE: (414) 476-1660 FAX: (414) 321-9825
 FEDERAL ID # 39-1220994

CD LOG NO 150-1 DATE 06/22/07

SHOP: INSP DATE: 06/22/07
 OWNER: SCHWEBKE, ANDY HOME PHONE: (414) 541-7079
 ADDRESS: 2929 S 93RD CELL PHONE: (414) 339-8733
 CITY STATE: WEST ALLIS, WI
 ZIP: 53227

POINT OF IMPACT: 10

LIC#: 838DDY STATE: VIN: 19UYA42473A010256
 BODY COLOR: BLACK MILEAGE:
 CONDITION: ACCTNG CTL#:

PROD. DATE: PAINT CODE: B92P

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2003 ACURA CL STD 2DOOR COUPE 6CYL GASOLINE 3.2
 CODE: 81212A/C OPTNS C/24C

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
 TRACTION CONTROL SYSTEM

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
I	0566		COVER, REAR BUMPER	REPAIR				3.5	1
L	0566	13	COVER, REAR BUMPER	REFINISH				3.7	4
I			R&I REAR COVER	REPAIR				1.5	1*
I			WASTE REMOVAL	SUBLET REPAIR	5.00*				1*

4 ITEMS

MC MESSAGE(S)
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES
 PAINT MATERIAL

103.60

2003 ACURA CL STD 2DOOR COUPE
CD LOG NO 150-1

PARTS & MATERIAL TOTAL 103.60

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	50.00		5.0	250.00
2-MECH/ELEC	70.00			
3-FRAME	50.00			
4-REFINISH	50.00	3.7		185.00
5-PAINT MATERIAL	28.00			
LABOR TOTAL				435.00
SUBLET REPAIRS				5.00
TOWING				
STORAGE				
GROSS TOTAL				543.60
NET TOTAL				543.60

SHOPLINK U3053 ES CD LOG 150-1 DATE 06/22/07 02:03:09PM R6.37 CD 04/07
HOST LOG
(C) 1998 - 2007 AUDATEX NORTH AMERICA, INC.

1.1 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

TOTAL 543.60
TAX 31.52
GRAND TOTAL 575.12

City of Milwaukee Tow Lot

COMPLAINT AND INVESTIGATION FORM

-CITY USE ONLY-		-CUSTOMER INFORMATION-	
TOW #:	1357894	NAME:	Ann Schwebke
DATE:	6/11/07	ADDRESS:	2929 S. 93 West Allis 53227
CLERK ID:	Ky	PHONE #:	414-541-7079 Cell-414-581-7079

PHOTOS TAKEN YES NO
 PHOTOS ATTACHED YES NO
 ALL FORMS COMPLETED YES NO

DATE FILED: 6-11-07

***Complaint must be signed by citizen completing form.

CITIZEN'S STATEMENT

Car was towed on Saturday. Came to pick up on Monday. After inspection of the car the right side bumper is scratched badly & the driver side back 1/4 panel is scraped.

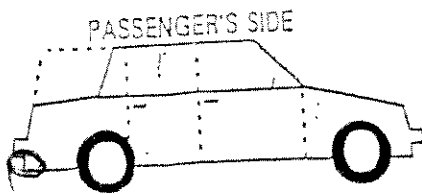
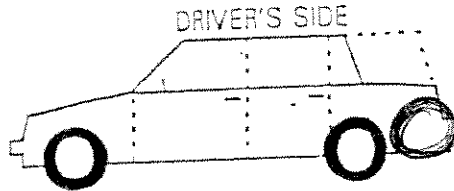
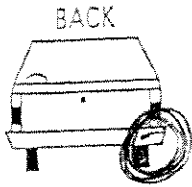
Car was parked on Saturday between 2 cars ~~also~~ that were still parked when coming out to get car.

Bumpers were recently repainted and were in perfect condition before getting towed.

Ann Schwebke
 ***SIGNATURE

6-11-07
 DATE

CIRCLE AREAS OF DAMAGES USING THE DIAGRAMS BELOW



To file a claim for *DAMAGE TO or THEFT FROM* your vehicle, Write a detailed letter and send to:
CITY CLERK'S OFFICE,
200 EAST WELLS STREET
CITY HALL, ROOM 205
MILWAUKEE, WI 53202
414-286-2221

CITY USE ONLY

INVESTIGATION RESULTS

ROUTE TO: D. LAWRENCE L. BLACK RETURN TO LINDA

SIGNATURE:

DATE: