



CITY OF MILWAUKEE  
2020 DEC 29 A 7:49  
CITY CLERK'S OFFICE

City of Milwaukee, City Clerk  
200 E Wells St. Room 205  
Milwaukee, WI 53202-3567

Dec 22, 2020

Re: Reimbursement Claim - Appeal Letter  
C.I. File no. 1048-2020-1306

To whom it may concern,

This letter is our appeal and request for a hearing regarding our reimbursement claim dated Aug 31, 2020 for damages due to a water main in front of our building on N 26th St. Enclosed is a copy of the envelope which included your initial response to our claim.

Our property address is located at:  
Hope Street Ministry  
2522 W Capitol Dr  
Milwaukee, WI 53206

Please confirm receipt of this letter by telephone (office: 414-445-5404) or email ([thomas@hopestreetministry.org](mailto:thomas@hopestreetministry.org)). I trust you will also notify us of the hearing date.

OFFICE OF CITY ATTORNEY  
MILWAUKEE, WI 53202  
04 JAN 21 AM 10:30

Sincerely,

  
Thomas Tym  
Maintenance Coordinator  
414-758-1351

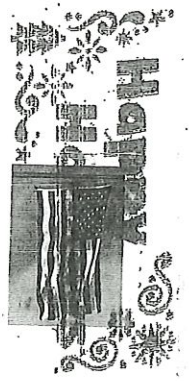
414.445.5404  
2522 West Capitol Drive  
Milwaukee, WI 53206  
[www.hopestreetministry.org](http://www.hopestreetministry.org)



Hope Street Ministry Inc.  
2522 West Capitol Drive  
Milwaukee, WI 53206

MILWAUKEE WI 530

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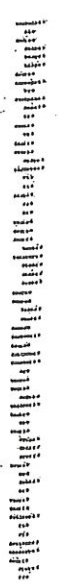


FOREVER / USA

City of Milwaukee, City Clerk  
200 E. Wells St. Rm 205  
Milwaukee, WI

53202-3567

53202-357099



**TEARMAN SPENCER**  
City Attorney

**KIMBERLY R. WALKER**  
Special Deputy City Attorney

**MIRIAM R. HORWITZ**  
**MARY L. SCHANNING**  
**ODALO J. OHIKU**  
**SCOTT F. BROWN**  
Deputy City Attorneys

**CITY OF**  
**MILWAUKEE**  
**Office of the City Attorney**

Milwaukee City Hall Suite 800 200 East Wells Street Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 TDD: 414.286.2025 Fax: 414.286.8550

December 9, 2020

Hope Street Ministry, Inc.  
Attn: Thomas Tym  
2522 W. Capitol Drive  
Milwaukee, WI 53206

*Unmailed*  
*12-11-2020*

RE: Communication from Hope Street Ministry, Inc.  
C.I. File No. 1048-2020-1306

Dear Mr. Tym:

We have received your claim in the amount \$2,525.19, from a loss on August 12, 2020.

The Milwaukee Water Works (MWW) records indicate that on August 12, 2020 at 8:54 a.m. their call log indicated that a citizen reported a leak in the street on the north side of North 26<sup>th</sup> Street and West Capitol Drive. They dispatched a utility investigator, who confirmed a break on a 6" water main at 4020 North 26<sup>th</sup> Street and throttled the main.

Later, at 5:17 p.m. a citizen called the MWW control center to report that there was no water at 4039 North 26<sup>th</sup> Street. At 6:25 p.m. a utility investigator went to the location, reconfirmed the 6" main break at 4020 North 26<sup>th</sup> Street and throttled the main with 6 additional turns to give water to the south end of the block, which was closest to the main break. A crew call out notification was sent for the main break.

The MWW contacted Digger's Hotline to request an emergency locate and mark underground utilities. The distribution crew arrived at this location at 10:15 p.m. The hotline cleared at 10:30 p.m., and the main was placed out of service. The

SUSAN E. LAPPEN  
PATRICIA A. FRICKER  
HEIDI WICK SPOERL  
GREGG C. HAGOPIAN  
JAY A. UNORA  
KATHRYN Z. BLOCK  
KEVIN P. SULLIVAN  
THOMAS D. MILLER  
ROBIN A. PEDERSON  
JEREMY R. MCKENZIE  
PETER J. BLOCK  
JENNY YUAN  
ALLISON N. FLANAGAN  
HEATHER H. HOUGH  
ANDREA J. FOWLER  
PATRICK J. MCCLAIN  
NAOMI E. GEHLING  
BENJAMIN J. ROOVERS  
ELLENY B. CHRISTOPOULOS  
TYRONE M. ST. JUNIOR  
HANNAH R. JAHN  
JULIE P. WILSON  
GREGORY P. KRUSE  
KIMBERLY A. PRESCOTT  
SHEILA THOBANI  
KATRYNA C. RHODES  
NICOLE F. LARSEN  
JAMES M. CARROLL  
WILLIAM G. DAVIDSON  
MEIGHAN M. ANGER  
ALEXANDER R. CARSON  
JENNIFER J. TATE  
Assistant City Attorneys



Hope Street Ministry, Inc.  
Attn: Thomas Tym  
December 9, 2020  
Page Two

crew completed repairs by installing a clamp, and the main was placed back in service at 3:30 a.m.

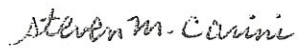
There is no evidence that the City was negligent. The City would not be liable. Therefore, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



TEARMAN SPENCER  
City Attorney



STEVEN M. CARINI  
Investigator/Adjuster

SMC/cdr

c: Michelle Thompson-Gray (MWW)

1048-2020-1306/272351

**CITY OF MILWAUKEE**  
Office of the City Attorney  
800 City Hall  
200 East Wells Street  
Milwaukee, Wisconsin 53202-3551

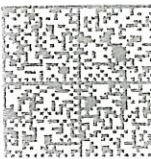
Hope Street Ministry, Inc.  
Attn: Thomas Tym  
2522 W. Capitol Drive  
Milwaukee, WI 53206



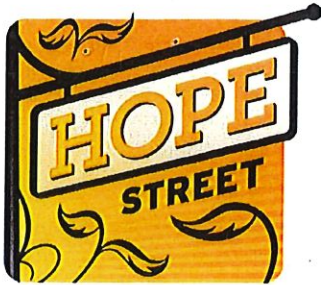
KEE-888 53206



PRESORTED  
FIRST CLASS



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CITY OF MILWAUKEE  
2020 SEP - 1 PM 3: 04  
CITY CLERK'S OFFICE

Aug 31, 2020

City of Milwaukee, City Clerk  
ATTN: CLAIMS  
200 E Wells St. Room 205  
Milwaukee, WI 53202-3567

Re: Reimbursement Claim

To whom it may concern,  
On the morning of Wed, Aug 12, 2020, there was a water main break on 26th Street in front of our building. Water overflowed the curb and entered the basement of our building - damaging carpeting and cedar paneling. We immediately contacted the City Water Works and reported the water main break and damage. Pictures of the water damage are enclosed.

We employed the services of Belfor Property Restoration to clean and disinfect the carpeting. We would like reimbursement for the cost of their services. A copy of their invoice is also enclosed.

Our property address is located at:  
Hope Street Ministry  
2522 W Capitol Dr  
Milwaukee, WI 53206

Please confirm receipt of this letter by telephone (office: 414-445-5404) or email ([thomas@hopestreetministry.org](mailto:thomas@hopestreetministry.org)).

Thank you for your past service and attention to this matter.

RECEIVED  
OFFICE OF CITY ATTORNEY

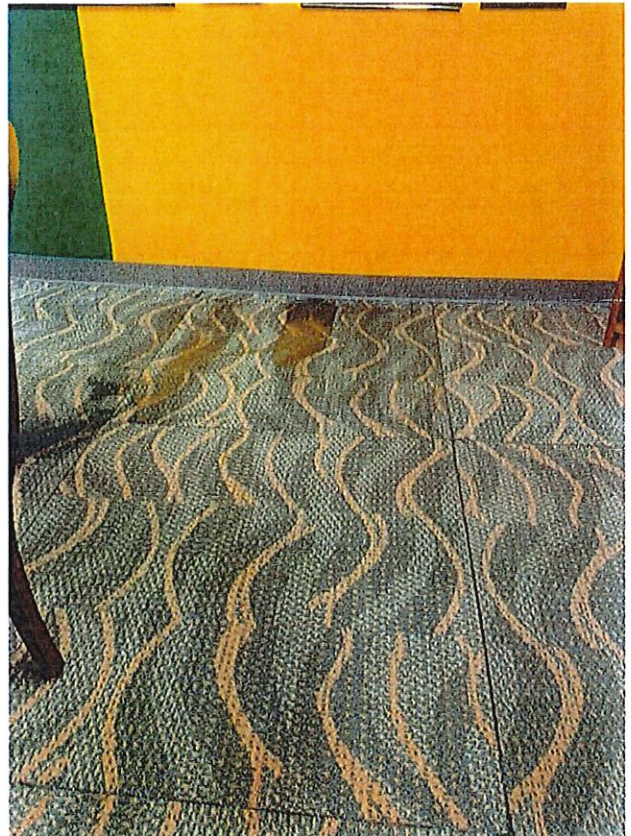
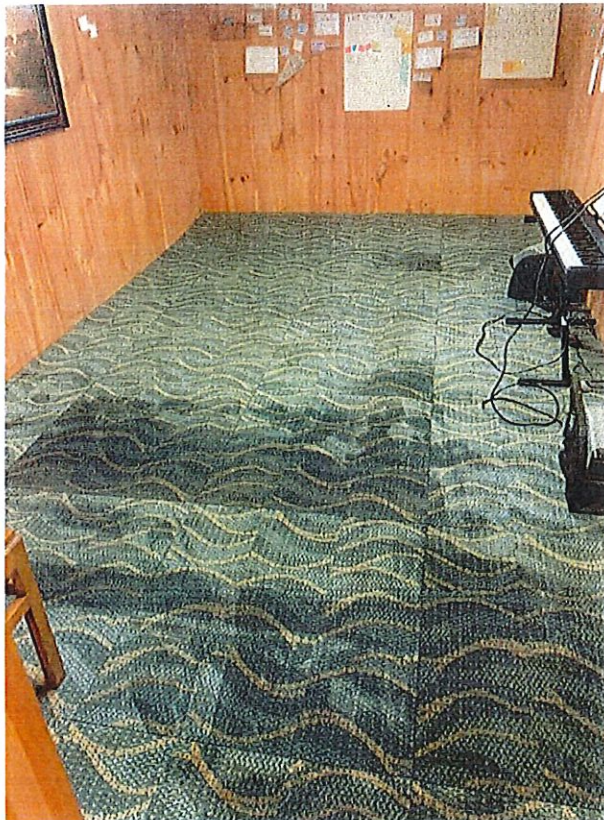
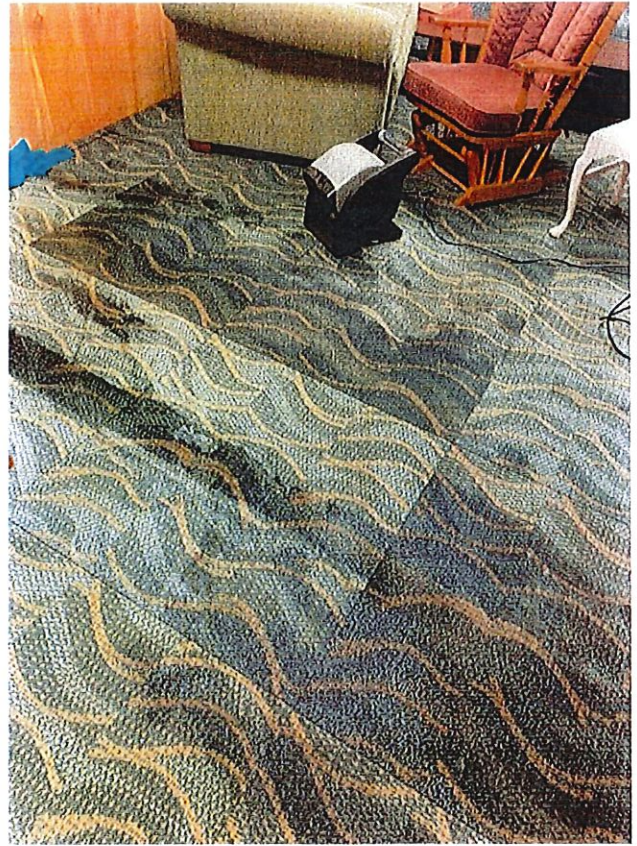
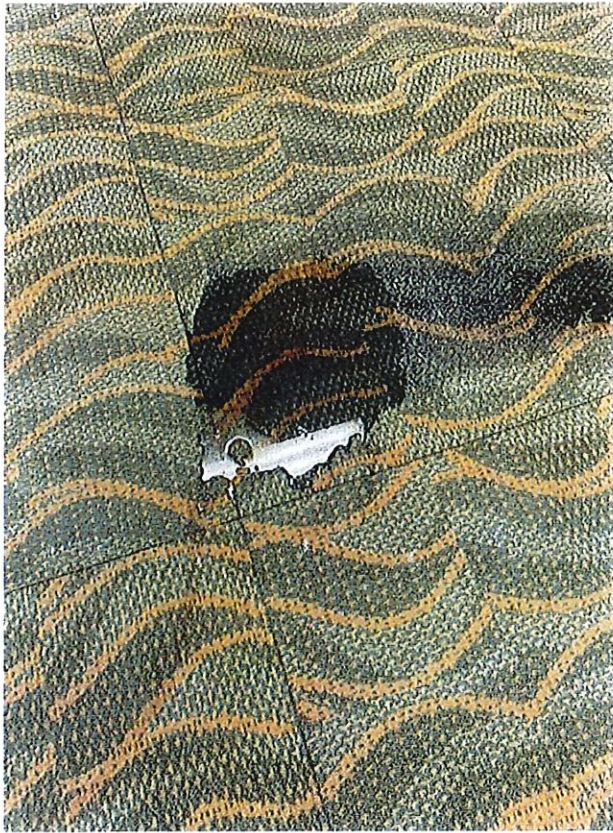
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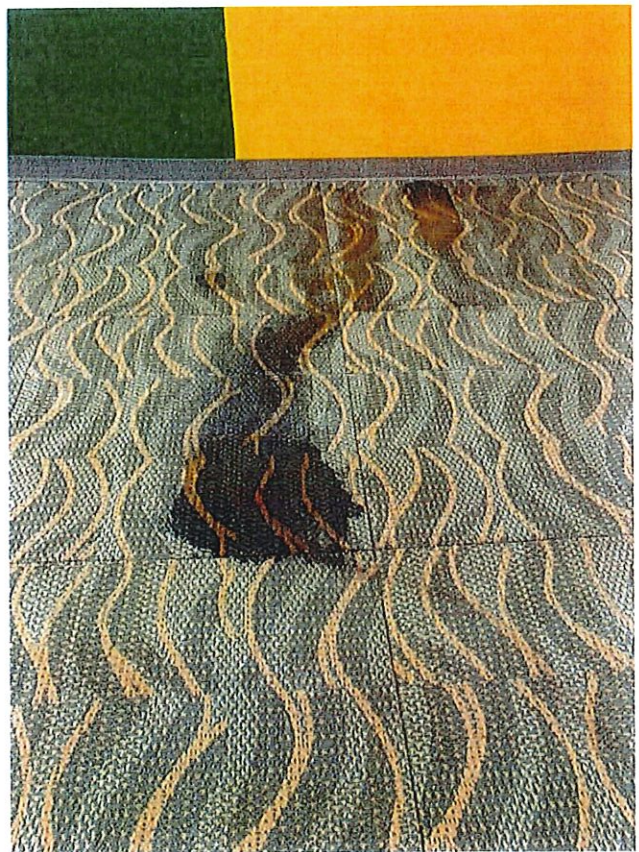
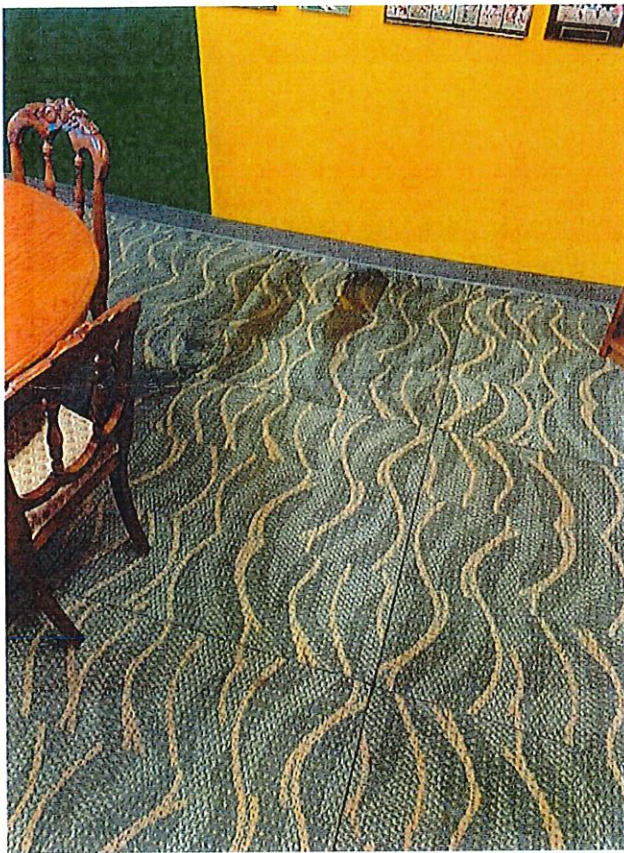
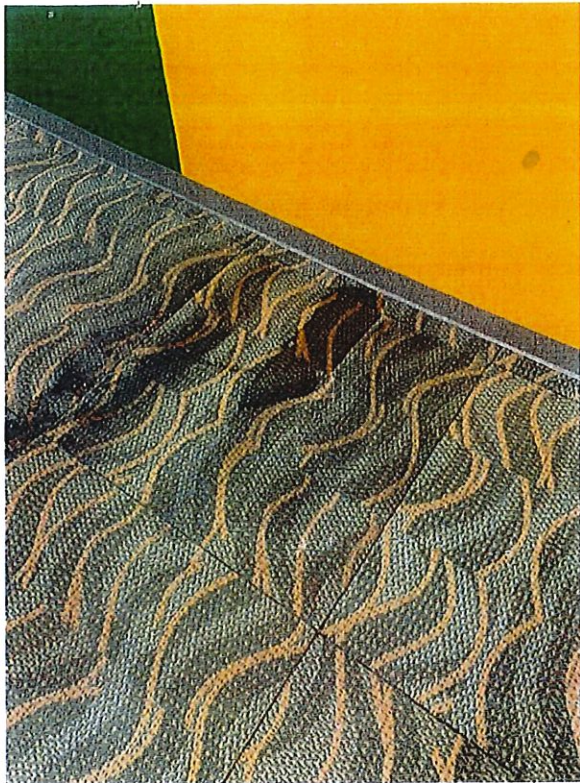
12:17 A.M./P.M.

Sincerely,

Thomas Tym  
Maintenance Coordinator  
414-758-1351

414.445.5404  
2522 West Capitol Drive  
Milwaukee, WI 53206  
[www.hopestreetministry.org](http://www.hopestreetministry.org)









**PROPERTY RESTORATION**

2936 S 166TH ST  
NEW BERLIN WI 53151  
PHONE: (414) 476-3720  
FAX: (414) 476-3721  
EMAIL: milwaukee.accountsreceivable@us.belfor.com  
TAX ID NO: 841309171  
WI LICENSE NO: DC# 969937

# INVOICE

INVOICE NO. 1431107  
INVOICE DATE 8/19/2020  
CUSTOMER NO. 1572453

**BILL TO:**

HOPE ST MINISTRY  
2522 W CAPITOL DR  
MILWAUKEE WI 53206

**JOB SITE:**

HOPE ST MINISTRY  
2522 W CAPITOL DR  
MILWAUKEE WI 53206

JOB NUMBER	ESTIMATOR	CLAIM NO.	INSURANCE CO.	PAYMENT TERMS	PURCHASE/WORK ORDER
104814187	Quinn Alan Hanson		* No Insurance / Self Pay	Due Upon Receipt	

DESCRIPTION	AMOUNT
EMERGENCY SERVICES & DRYING DUE TO WATER DAMAGE	\$2,525.19
<b>Non-Taxable Amount</b>	\$2,525.19
<b>Taxable Amount</b>	\$0.00
<b>Sales Tax - 0%</b>	
<b>TOTAL DUE THIS INVOICE</b>	USD \$2,525.19

Any inquiries regarding this invoice should be submitted to us within 10 days of the receipt of this invoice.  
Please note contractual interest applies, accrues and is payable in addition to this balance due on this invoice.

Please include the invoice number on your check,  
make all checks payable to BELFOR USA Group Inc. and remit to:  
2936 S 166th St  
New Berlin WI 53151

THANK YOU FOR CHOOSING BELFOR!  
[www.BELFOR.com](http://www.BELFOR.com)



## BELFOR Property Restoration

2936 S 166th St New Berlin, WI 53151  
(414) 476-3720 Tel. - (414) 476-3721 Fax  
WI License # 969937 - Federal ID # 84-1309171

Insured: Hope St Ministries - basement water Aug '20  
Property: 2522 W Capital Dr  
Milwaukee, WI 53206

Estimator: Quinn Hanson  
Company: Belfor Property Restoration  
Business: 2936 S 166th St  
New Berlin, WI 53151

Business: (414) 476-3720

Claim Number: Policy Number: Type of Loss:

Date Contacted: 8/12/2020

Date of Loss: 8/12/2020

Date Inspected: 8/12/2020

Date Received: 8/12/2020

Date Entered: 8/13/2020 3:11 PM

Price List: WIMW8X\_JUL20  
Restoration/Service/Remodel  
Estimate: 20-48-HOPE\_ST-EMS

### Estimate for emergency services & drying of basement due to water main break.

We would like to thank you for the recent work. The following pages contain a detailed breakdown of the services that were performed for you.

Total cost for the work detailed in the following pages is \$2,525.19.

It is possible that your insurance company may send the payment directly to you. If you receive such payment please forward it immediately to BELFOR as directed on the attached invoice.

If you have any questions about the work performed or the invoice, please contact Quinn Hanson.

*Thank you in advance for your cooperation,*

BELFOR Property Restoration

We are here 24 hours a day, seven days a week,  
wherever and whenever you need us.

-If you would like to participate in our Customer Satisfaction Survey, please visit our website [www.BELFOR.com](http://www.BELFOR.com) to do so.



**BELFOR Property Restoration**

2936 S 166th St New Berlin, WI 53151  
(414) 476-3720 Tel. - (414) 476-3721 Fax  
WI License # 969937 - Federal ID # 84-1309171

**20-48-HOPE\_ST-EMS**

**Wed Aug 12th**

DESCRIPTION	QTY	UNIT PRICE	TOTAL
1. Water Extraction & Remediation Technician - per hour (3) techs for 3 hours each to extract water, take moisture readings, remove cove base, apply anti-microbial and set up drying equipment	9.00 HR @	52.00 =	468.00
2. Portable extraction unit	1.00 EA @	155.00 =	155.00
3. Apply anti-microbial agent to the surface area	1.00 GL @	51.00 =	51.00
4. Dehumidifier (per 24 hour period) - XLarge - No monitoring	2.00 EA @	117.50 =	235.00
5. Air mover (per 24 hour period) - No monitoring	6.00 EA @	26.00 =	156.00

**Thurs Aug 13th**

DESCRIPTION	QTY	UNIT PRICE	TOTAL
6. Dehumidifier (per 24 hour period) - XLarge - No monitoring	2.00 EA @	117.50 =	235.00
7. Air mover (per 24 hour period) - No monitoring	6.00 EA @	26.00 =	156.00
8. Equipment monitoring (hourly charge)	1.50 HR @	52.00 =	78.00

**Fri Aug 14th**

DESCRIPTION	QTY	UNIT PRICE	TOTAL
9. Dehumidifier (per 24 hour period) - XLarge - No monitoring	2.00 EA @	117.50 =	235.00
10. Air mover (per 24 hour period) - No monitoring	6.00 EA @	26.00 =	156.00
11. Equipment monitoring (hourly charge)	1.00 HR @	52.00 =	52.00

**Sat Aug 15th**

DESCRIPTION	QTY	UNIT PRICE	TOTAL
12. Dehumidifier (per 24 hour period) - XLarge - No monitoring	2.00 EA @		0.00
13. Air mover (per 24 hour period) - No monitoring	6.00 EA @		0.00

**Sun Aug 16th**

DESCRIPTION	QTY	UNIT PRICE	TOTAL
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**BELFOR Property Restoration**

2936 S 166th St New Berlin, WI 53151  
(414) 476-3720 Tel. - (414) 476-3721 Fax  
WI License # 969937 - Federal ID # 84-1309171

CONTINUED - Sun Aug 16th

DESCRIPTION	QTY	UNIT PRICE	TOTAL
14. Dehumidifier (per 24 hour period) - XLarge - No monitoring	2.00 EA @		0.00
15. Air mover (per 24 hour period) - No monitoring	6.00 EA @		0.00

Mon Aug 17th

DESCRIPTION	QTY	UNIT PRICE	TOTAL
16. Water Extraction & Remediation Technician - per hour	9.00 HR @	52.00 =	468.00
<b>Labor to pick up equipment, steam clean (2) basement rooms &amp; install cove base</b>			
17. Carpet Cleaning Machine	1.00 EA @	75.00 =	75.00



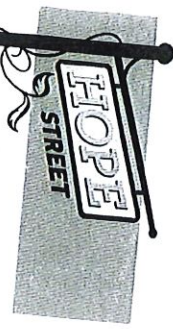
**BELFOR Property Restoration**

2936 S 166th St New Berlin, WI 53151  
(414) 476-3720 Tel. - (414) 476-3721 Fax  
WI License # 969937 - Federal ID # 84-1309171

**Summary for Dwelling**

Line Item Total	2,520.00
Material Sales Tax	5.19
Replacement Cost Value	<u>\$2,525.19</u>
Net Claim	<u><u>\$2,525.19</u></u>

Quinn Hanson



Hope Street Ministry Inc.  
2522 West Capitol Drive  
Milwaukee, WI 53206

CITY OF MILWAUKEE

2020 SEP -1 PM 3: 04

CITY CLERK'S OFFICE

City of Milwaukee, City Clerk  
ATTN: CLAIMS  
200 E. Wells St. Room 205  
Milwaukee, WI



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53202-3567  
MILWAUKEE, WI 53202  
POSTAGE WILL BE PAID BY ADDRESSEE  
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