

Dorothy Frazier-Nwonye

628 S. Green St.

Statesville, NC 28677

RE: C.I. File No. 1048-2023-2052. This is my Appeal

ATTN: Tearman Spencer, City Attorney

Michelle Thompson-Gray, Adjuster

CITY OF MILWAUKEE  
2024 MAR 12 P 3:20  
CITY CLERK'S OFFICE

Ms. Thompson, I see you were being very careful in not stating all of the issues.

These are the issues that I am demanding to be addressed.

The Timeline, The City of Milwaukee knew about the leak, the 1<sup>st</sup> week of September but did not start the work until November 2023.

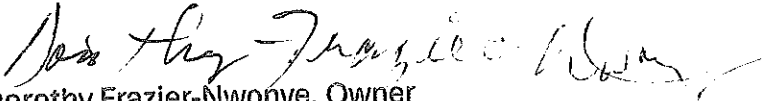
The manor in which it was handled is not professional, did you see the video, pictures, and the extension cord in the knee-deep water that was left behind? Also, they knew that 16 kids were in that home.

The lead Service Line Replacement Program, how does it fit this situation, I was duped by Jose, and lead to believe that was my only option. This was prior to my plumbers seeing the water and the damage.

When the break is before the meter, let's talk about how I was placed in this program to hold me responsible for a City of Milwaukee problem.

Let's talk about a break before the meter, and who's fault it is to fix it. Since you are talking about City of Milwaukee Code of Ordinance, let talk about that Ordinance.

Let's talk about who is responsible for the two hot water heaters and the new furnace. I had to replace. Did you receive the receipts for the furnace and the hot water heaters?

  
Dorothy Frazier-Nwonye, Owner

OFFICE OF CITY ATTORNEY  
12 MAR '24 4:09:05

**TEARMAN SPENCER**  
City Attorney

**ODALO J. OHIKU**  
**ROBIN A. PEDERSON**  
**S. TODD FARRIS**  
**JENNIFER L. WILLIAMS**  
Deputy City Attorneys

**CITY OF**  
**MILWAUKEE**  
**Office of the City Attorney**

Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

**KATHRYN Z. BLOCH**  
**THOMAS D. MILLER**  
**PETER J. BLOCK**  
**PATRICK J. MCCLAIN**  
**HANNAH R. JAHN**  
**JULIE P. WILSON**  
**MEIGHAN M. ANGER**  
**ALEXANDER R. CARSON**  
**ALEXANDER T. MUELLER**  
**ALEXANDER D. COSSI**  
**LISA A. GILMORE**  
**KATHERINE A. HEADLEY**  
**L. ANTHONY JACKSON**  
**STACY J. MILLER**  
**MICHAEL C. RADAVICH**  
**JORDAN M. SCHETTLE**  
**THERESA A. MONTAG**  
**ALEXANDER E. FOUNDOS**  
**TRAVIS J. GRESHAM**  
**KYLE W. BAILEY**  
**JOSEPH M. DOBBS**  
**WILLIAM K. HOTCHKISS**  
**CLINT B. MUCHE**  
**JOANNA FRACZEK**  
**ZACHARY A. HATFIELD**  
**MEGHAN C. MCCABE**  
**MARIA E. MESOLORAS**  
**CYNTHIA H. ORTEGA SANTANA**  
Assistant City Attorneys

February 20, 2024

Ms. Dorothy Nwonye  
DNA Enterprises, Inc.  
628 South Green Street  
Statesville, NC 28677

RE: C.I. File No. 1048-2023-2052  
Communication from DNA ENTERPRISES, INC.

Dear Ms. Nwonye:

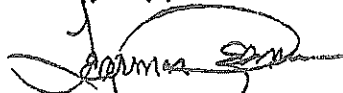
We are in receipt of your claim regarding damages sustained to your hot water heater and furnace, at your rental property located at 2340 N. 12th Street.

Our investigation revealed that on October 2, 2023, Milwaukee Water Works (MWW) reported they responded to a call regarding a leak at the subject location. MWW determined the leak was located on the lead service line before the meter setting. Your property was referred to the Lead Service Line Replacement Program, per City of Milwaukee Code of Ordinance 225-25.5-3a, a lead service line must be replaced when "a leak or failure has been discovered on either the privately owned or utility owned portion of the service line."

It is our position that Milwaukee Water Works followed proper procedures in response to the leak, and abided by applicable ordinances when the property was placed into the Lead Service Line Program. There is no evidence that the city was negligent. As such, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,



TEARMAN SPENCER  
City Attorney



MICHELLE THOMPSON-GRAY  
Investigator Adjuster

MG/cdr

1048-2023-2052/289818







**TEARMAN SPENCER**  
City Attorney

**ODALO J. OHIKU**  
**ROBIN A. PEDERSON**  
**S.TODD FARRIS**  
**JENNIFER L. WILLIAMS**  
Deputy City Attorneys



Milwaukee City Hall Suite 800 • 200 East Wells Street • Milwaukee, Wisconsin 53202-3551  
Telephone: 414.286.2601 • TDD: 414.286.2025 • Fax: 414.286.8550

HEIDI WICK SPOERL  
KATHRYN Z. BLOCK  
THOMAS D. MILLER  
PETER J. BLOCK  
PATRICK J. MCCLAIN  
HANNAH R. JAHN  
JULIE P. WILSON  
MEIGHAN M. ANGER  
ALEXANDER R. CARSON  
ALEXANDER T. MUELLER  
ALEXANDER D. COSSI  
LISA A. GILMORE  
KATHERINE A. HEADLEY  
L. ANTHONY JACKSON  
STACY J. MILLER  
MICHAEL C. RADAVICH  
JORDAN M. SCHETTLE  
THERESA A. MONTAG  
ALEXANDER E. FOUNDOS  
TRAVIS J. GRESHAM  
KYLE W. BAILEY  
JOSEPH M. DOBBS  
WILLIAM K. HOTCHKISS  
CLINT B. MUCHE  
JOANNA FRACZEK  
ZACHARY A. HATFIELD  
MEGHAN C. MCCABE  
MARIA E. MESOLORAS  
CYNTHIA H. ORTEGA SANTANA  
Assistant City Attorneys

February 20, 2024

Ms. Dorothy Nwonye  
DNA Enterprises, Inc.  
628 South Green Street  
Statesville, NC 28677

*Mailed  
2-26-24*

RE: C.I. File No. 1048-2023-2052  
Communication from DNA ENTERPRISES, INC.

Dear Ms. Nwonye:

We are in receipt of your claim regarding damages sustained to your hot water heater and furnace, at your rental property located at 2340 N. 12th Street.

Our investigation revealed that on October 2, 2023, Milwaukee Water Works (MWW) reported they responded to a call regarding a leak at the subject location. MWW determined the leak was located on the lead service line before the meter setting. Your property was referred to the Lead Service Line Replacement Program, per City of Milwaukee Code of Ordinance 225-25.5-3a, a lead service line must be replaced when "a leak or failure has been discovered on either the privately owned or utility owned portion of the service line."

It is our position that Milwaukee Water Works followed proper procedures in response to the leak, and abided by applicable ordinances when the property was placed into the Lead Service Line Program. There is no evidence that the city was negligent. As such, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a written statement requesting a hearing within 21 days of the postmarked date of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202. Please include a photocopy of this letter's envelope, showing the postmark, and retain the original in the event further proof is needed.

Very truly yours,

  
TEARMAN SPENCER  
City Attorney

  
MICHELLE THOMPSON-GRAY  
Investigator Adjuster

MG/cdr

1048-2023-2052/289818



