

September 10, 2009

City Clerk
Attn: Claims
200 East Wells Street Room 205
Milwaukee, WI 53202-3567

CITY OF MILWAUKEE
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OFFICE OF
CITY ATTORNEY

Mrs. Jeanette Apollo
2773 North 76th Street
Milwaukee, WI 53222-5044
414-475-0973
Attn: Claims - \$250,000

To Whom It May Concern:

I am formally filing a claim against the City of Milwaukee for \$250,000 for damages due to "sewer back up" which occurred on June 18, 2009 into my basement.


Since that date, my insurance company terminated my coverage for "Sewer Backup" because; **THIS WAS NOT THE ONLY TIME I HAD THE SEWER BACK UP INTO MY BASEMENT.** My insurance company told me I needed to get "my sewer problem resolved" before coverage would be re-instated. Each time a heavy rain occurs, I worry it may back up into my basement again. I pay the city to pump the water out of my basement, not into my basement.

I have thrown thousands of dollars of items away that were damaged or contaminated by the "sewer back up". I have had to have the basement cleaned and bleached out each time, which is costly. I have been required to have my furnace replaced because of the damage, and am required to keep everything elevated off of the floor, "just in case it rains". So really, the basement is useless. I cannot sell my home; no one wants to buy a home with a sewer back up problem. Will the City? I am 79 years old and I would like to go into a senior apartment, but no one will even consider buying a home with sewer problems such as mine.

So, I am filing this claim against the city in case I have future damage in my basement. For example: the walls caving in or the floors buckling (which are already happening).

Originally, I spoke to my Alderman (Jim Bohl), who said the sewer back up had "nothing to do with the City" and to contact MMSD. Therefore, I called Kevin Shafer at 272-5100 on 8/20/09 at 2:15 pm at Milwaukee Metropolitan Sewer District; who told me it was "the Cities problem". I was shifted from "pillar to post" for a while, which finally led me to write this letter to see if I can get this resolved.

Waiting to hear from you,
Sincerely,
Jeanette L. Apollo



ROMALD O'NEILL
CITY ATTORNEY
2009 SEP 14 PM 8:14
CITY OF MILWAUKEE