

Nathaniel & Diana Greene  
10035 W. Terra Ave  
Milwaukee, WI 53224  
414.355.3042  
414.349.4642

August 9, 2019

Milwaukee City Clerk  
200 East Wells Street, Room 205  
Milwaukee, WI 53202

RE: C.I. File No. 1029-2019-897

RECEIVED  
OFFICE OF CITY ATTORNEY

AUG 23 2019

3:40 A.M./P.M.

Dear Milwaukee City Clerk:

We truly appreciate the time you took to read our claim and sadly to know that we are being denied. We wish to appeal the decision on denying the claim and wish to request a hearing.

We do not understand that the pothole was patched in a timely fashion when our truck was damaged. A pot hole that deep should have had a caution cone or whatever those orange things are called, placed on the hole until the ISD or City repaired it or a cover indicating the street needs repairing. None of that took place.

We do appreciate the time that you will give us and hope that you will see and find out that the call center that received the call, the ISD and City did not repair, patch or barricade the hazard in a timely matter.

Truly yours,

  
  
Nathaniel and Diana Greene  
Concerned citizens

CITY OF MILWAUKEE  
2019 MAY -3 P 3:51  
CITY CLERK'S OFFICE

April 26, 2019

RECEIVED  
OFFICE OF CITY ATTORNEY

MAY 06 2019

4:26 A.M./P.M.

Re: Filing a claim for the damage of our truck due to a pot hole.


To whom it may concern:

On March 15, 2019 at 12:30pm my husband was driving east on 99<sup>th</sup> and Bradley road and on 91<sup>st</sup> and Bradley he made a right turn heading south and not even a block going he hit a pot hole, on the right side just before the train tracks, that caused serious damage to the truck.

At that time he had to call Triple A for service and they took the truck to Russ Darrow at 7676 No. 76<sup>th</sup> st. Due to the extensive damage, because the front of the truck was damaged so badly they couldn't hook it anywhere to pull it in the shop. After a week trying to get the truck in, it took two and half weeks to fix it totaling the cost of \$3523.81. The truck was picked up and paid on April 11, 2019.

All receipts are included and information that you may need as well. Please help us in this situation that caused a hardship for us and if you have any questions or concerns please feel free to contact us at the number below.

Thank you kindly,



Nathaniel and Diana Greene

10035 W. Terra Av.

Milwaukee, WI 53224

414.355.3042/414.234.6323/414.349.4642

dgreene924@yahoo.com

# ERIE INSURANCE GROUP

RECEIVED  
OFFICE OF CITY ATTORNEY

Wisconsin Branch Claims  
PO Box 867  
Waukesha, WI 53187  
Phone: (262) 239-8179  
Fax: (877) 741-3743

MAY 06 2019

Claim #: 4.26 A.M./P.M. A00001723011-1  
Workfile ID: a9c7d46f

## Estimate of Record

Written By: STEVEN GROTH, 4/3/2019 10:13:16 AM  
Adjuster: GROTH, STEVEN, (262) 225-0433 Business

Insured: DIANA GREENE Owner Policy #: Q101813923 Claim #: A00001723011-1  
Type of Loss: Collision Date of Loss: 03/15/2019 04:09 PM Days to Repair: 0  
Point of Impact: 10 Left Front Pillar Deductible: 500.00  
(Left Side)

**Owner (Insured):** DIANA GREENE  
10035 W TERRA AVE  
MILWAUKEE, WI 53224  
(414) 349-4642 Evening

**Inspection Location:** Russ Darrow  
Russ Darrow  
7676 N 76th St  
WI 53223  
Field  
(414) 234-6323 Day

**Appraiser Information:** steven.groth@erieinsurance.com  
(262) 225-0433

**Repair Facility:** Russ Darrow Chry Jeep Dodge  
7676 n 76th st  
milwaukee, WI 53223  
(888) 863-3451 Business  
364584108 Federal ID  
jamie.canterbury@russdarrow.com

## VEHICLE

2006 JEEP Grand Cherokee Laredo 4WD 4D UTV 6-3.7L Gasoline SMFI black

VIN: 1J4GR48K56C110609 Production Date: Interior Color:  
License: WI Odometer: 94227 Exterior Color: black  
State: WI Condition:

<b>TRANSMISSION</b>	Dual Mirrors	Message Center	4 Wheel Disc Brakes
Automatic Transmission	Body Side Moldings	Rear Window Wiper	Traction Control
Overdrive	Privacy Glass	<b>RADIO</b>	Stability Control
4 Wheel Drive	Console/Storage	AM Radio	<b>ROOF</b>
<b>POWER</b>	Overhead Console	FM Radio	Luggage/Roof Rack
Power Steering	<b>CONVENIENCE</b>	Stereo	<b>SEATS</b>
Power Brakes	Air Conditioning	Search/Seek	Cloth Seats
Power Windows	Intermittent Wipers	CD Player	Bucket Seats
Power Locks	Tilt Wheel	<b>SAFETY</b>	<b>WHEELS</b>
Power Mirrors	Cruise Control	Drivers Side Air Bag	Aluminum/Alloy Wheels
Power Driver Seat	Rear Defogger	Passenger Air Bag	<b>PAINT</b>
<b>DECOR</b>	Keyless Entry	Anti-Lock Brakes (4)	Clear Coat Paint

CUSTOMER #: 4142346323

321823

RUSS DARROW CHRYSLER JEEP DODGE

7676 North 76th Street

Phone (414) 354-8338

888-733-6343

MILWAUKEE, WISCONSIN 53224

www.russdarrow.com

\*INVOICE\*

DUPLICATE 2

PAGE 2

NATHANIEL B GREENE  
10035 W TERRA AVE  
MILWAUKEE, WI 53224-2907  
NONE@RUSSDARROW.COM

HOME: 414-355-3042 CONT: 414-355-3042  
BUS: CELL: 414-234-6323

SERVICE ADVISOR: 555 JERMAINE HEARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	06	JEEP CHEROKEE	1J4GR48K56C110609		94227/94230	T121

IN SVG DATE	PROD DATE	WARR EXP	PROMISED	PG NO	PAYMENT	INV DATE
21JAN06 DD			17:00 15MAR19		CASH	11APR19

DATE OF REPAIR: 11:26 15MAR19 DATE OFFERED BACK: 08:58 11APR19  
 OPTIONS: STK:J6025 DLR:44566  
 ENG:EKG 3.7L V6 Engine  
 TRN:DGJ 5-Speed Auto W5A580 Transmission (More...)

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	515-1460L	LT.SPINDLE			262.50	262.50	262.50
1	447-2870L	LT.AXLE/SHAFT			162.50	162.50	162.50
1	52111338AC	SEAL-AXLE DRIVE SHAFT			30.95	30.95	30.95
1	ALY09053U20N	WHEEL			210.10	210.10	210.10
DIAG ELECTRICAL SYSTEMS TEST / PERFORM DIAGNOSTIC TEST							
608 SUHM, JASON LIC#: 1274						119.95	119.95
SUBL GRUBES TOW INV 291898 PO 295077						119.96	119.96
PARTS: 2169.69 LABOR: 1006.19 OTHER: 119.96 TOTAL LINE B:							3295.84

C YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LAND LINE

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999 MISC LIC#: 1111						0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:							0.00

*CHET*  
*CAPO*

Thank you for allowing us to service your vehicle. Your satisfaction is very important to us. Please call us at (414) 354-8338 with any questions or comments you may have. You can now make appointments on-line at [www.RussDarrow.com](http://www.RussDarrow.com)

APR 11 2010

~~Cash~~ **THANK YOU!**  
 Service Department Hours  
 Monday - Thursday 7:00 a.m. - 6:00 p.m.  
 Friday 7:00 a.m. - 5:00 p.m.  
 Saturday 8:00 a.m. - 1:00 p.m.

**CALL FOR APPOINTMENT**  
 (414) 354-8338  
 (888) 733-6343

DESCRIPTION	TOTALS
LABOR AMOUNT	1026.19
PARTS AMOUNT	2190.79
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	119.96
ENVIRONMENTAL / MISC.	0.00
TOTAL CHARGES	3336.94
LESS INSURANCE	0.00
SALES TAX	186.87
<b>PLEASE PAY THIS AMOUNT</b>	<b>3523.81</b>

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED. U=USED R=REBUILT C=RECONDITIONED Y=RECYCLED

STATEMENT OF DISCLAIMER: The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

CUSTOMER COPY

CUSTOMER #: 4142346323

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21JAN06 DD			17:00 15MAR19		CASH	11APR19

DATE OF REPAIR	DATE OFFERED BACK	OPTIONS:
11:26 15MAR19	08:58 11APR19	STK:J6025 DLR:44566 ENG:EKG 3.7L V6 Engine TRN:DGJ_5-Speed_Auto_W5A580 Transmission (More...)

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A ELECTRICAL SYSTEMS TEST / PERFORM DIAGNOSTIC TEST / /

1 SEE TECH NOTES

608 SUHM, JASON LIC#: 1274

CP

1 6503047 BOLT-HEX FLANGE HEAD

10.90

0.00

10.90

0.00

10.90

2 6102252AA NUT-HEX FLANGE LOCK

5.10

5.10

10.20

MBT1 MOUNT AND BALANCE 1 TIRE

608 SUHM, JASON LIC#: 1274

CP

20.00

20.00

PARTS: 21.10 LABOR: 20.00 OTHER: 0.00 TOTAL LINE A: 41.10

94230 INSPECT REPLACE COMPLETE FRONT LEFT SUSPENSION, BRAKES, RIM AND BALANCE WHEEL. 4 WHEEL ALIGNMENT. BLEED BRAKES AND REPLACE HUB BEARING AND SPEED SENSOR.

\*\*\*\*\*

B Mopar Express Lane Inspection

1 SEE TECH NOTES

166 KRIESEL, TROY LIC#: 166

CP

1 52089981AI ARM-LOWER CONTROL

632.00

886.24

886.24

1 52089434AE HUB&BRG-BRAKE

306.34

306.34

306.34

1 52089258AC HOSE-BRAKE

40.10

40.10

40.10

4 J3237672 \*GASKET-BRAKEHOSETOCALIPER

1.95

1.95

7.80

1 4318080AD \*FLUID-BRAKE

10.70

10.70

10.70

1 52090206AI ARM-UPPER CONTROL

267.00

267.00

267.00

1 6101984 BOLT-HEX HEAD

15.00

15.00

15.00

1 6503047 BOLT-HEX FLANGE HEAD

20.00

20.00

20.00

1 6102252AA NUT-HEX FLANGE LOCK

5.10

5.10

5.10

1 6503047 BOLT-HEX FLANGE HEAD

15.95

15.95

15.95

1 6505623AA NUT-HEX LOCK

2.60

2.60

2.60

5 6036747AA NUT-WHEEL

8.45

8.45

42.25

1 6506454AA NUT-HEX LOCK

22.10

22.10

22.10

1 6507676AA NUT-HEX FLANGE LOCK

7.85

7.85

7.85

1 6505623AA NUT-HEX LOCK

2.60

2.60

2.60

1 536-993L LT.CALIPER/BRKT

106.25

106.25

106.25

THANK YOU!

Service Department Hours

Monday - Thursday 7:00 a.m. - 6:00 p.m.

Friday 7:00 a.m. - 5:00 p.m.

Saturday 8:00 a.m. - 1:00 p.m.

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