## Melendez, Yadira

From:

License REDACTED RECORD Monday, September 25, 2023 12:55 PM

Sent: To:

Melendez, Yadira

Cc:

Cooney, Jim

Subject:

FW: Dollar General licensing Hearing September 26, 2023 Comments

#### Hello Hello!

Could we please have the below redacted (should just be the sender email and their address in first line0 and added to the file for tomorrow's LI hearing?

### Thank you!

Marissa Milano She/her/hers License Coordinator City Clerk-License Division 200 E Wells St #105 www.milwaukee.gov/license



From: J

Sent: Saturday, September 23, 2023 12:14 PM

To: License <LICENSE@milwaukee.gov>

Subject: Dollar General licensing Hearing September 26, 2023 Comments

I cannot get out of work Tuesday to be in person for the hearing. Here are my

#### comments:

Dollar General has historically been a bad actor in the Gordon Knoll neighborhood. The corporation seems to make an effort to literally and figuratively clean up around license renewal time, but will allow conditions to quickly deteriorate after approval. There are other corporate citizens that may value their potential customers more, providing better service to the folks who deliver their profits. I believe we would be best served by a locally owned grocer, an owner willing to provide staples at a fair price. To renew the Dollar General license again, especially without any compliance requirement, would indeed be the definition of insanity for our community.

I urge a "no" vote. The Dollar General corporate strategy of paying fines for code violations as a cost of doing business in order to take in huge profits amounts to taking advantage of a population that relies on them. It's offensive. We all deserve better.

These specific issues were outlined at the September 20th meeting:

- 1. Trash and dirt This includes littering, dumping, open trash bins attracting vermin, and customers urinating and defecating on our property.
- 2. Crime The manager was constantly chasing after and yelling at people shoplifting. The police were constantly called. I had seen families with children running out of the store in fear when this happened.

- 2. Inconsistency There were always people waiting outside for DG to open late, often in the cold.
- 3. <u>Bare shelves</u>. The store was not consistently stocked with staples people rely on and often the food was expired. Many folks in our community are disabled and cannot drive somewhere else.
- 4. <u>Understaffed</u>. Many of the problems stemmed from this. This created a dangerous situation for the employee (often just one) in the store. It created dangerous pile ups of unstocked items in the aisles. Lines were often unfairly long with surly staff that did not treat customers with respect.

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