

CITY OF MILWAUKEE HEALTH DEPARTMENT  
**2021 BUDGET HEARING**

CITY HALL | OCTOBER 8, 2020

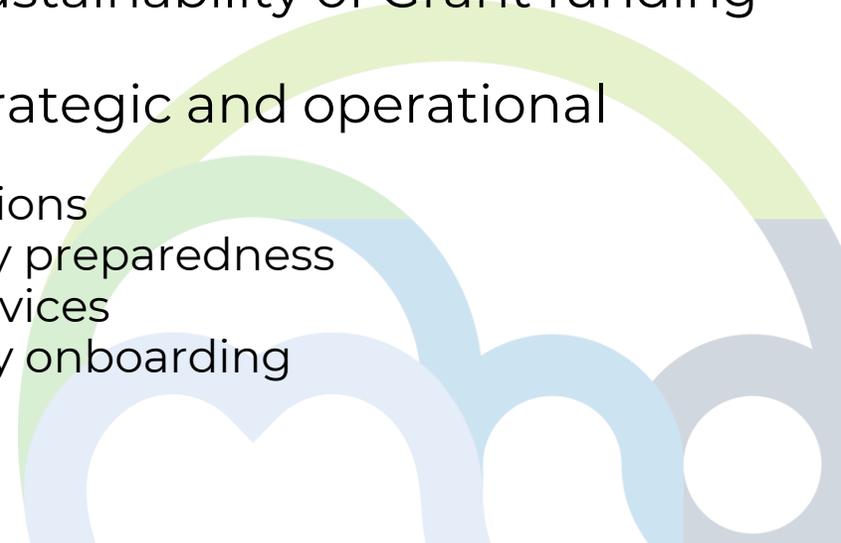


# 2020 SUCCESSES & CHALLENGES

## SUCCESSES

- Maintained MHD essential operations
  - By workforce redeployment
  - Essential in person operations while being flexible to staff needs
- Grant Funding Sources for COVID response
- New website
  - Record number of views
- Completed the MHD Reorganization staffing
- Staff/Departments recognized nationally

## CHALLENGES

- COVID-19 pandemic:
    - Overextended operational capacity
    - Exposed disparities in infections and deaths
  - Staff Engagement
    - Recruitment
    - Continued MHD engagement
    - Redeployed City of Milwaukee Staff
    - Temporary/Auxiliary Staff
  - Long term sustainability of Grant funding sources
  - Balancing strategic and operational functions
    - Lab operations
    - Emergency preparedness
    - Clinical Services
    - Technology onboarding
- 

# COVID-19 RESPONSE TIMELINE

January – August 2020

DNC Planning

**March 13, 2020**

First COVID-19 case reported in the city of Milwaukee.

**March 17, 2020**

MHD issues mass gathering restrictions.

**April 7, 2020**

Wisconsin holds in person primary election.

**April 21, 2020**

Badger Bounce Back plan released.

**May 5-15, 2020**

CDC site visit, technical assistance, studies (household transmission & food processing plants).

**May 18, 2020**

100+ staff redeployed to the MHD to support response.

**June 3, 2020**

AskMHDCOVID19 email launched.

**June 5, 2020**

Milwaukee moved into Phase 3 of Move Milwaukee Forward.

**May 18, 2020**  
Highest daily reported cases in city of Milwaukee, at 355.

**MARCH**

**APRIL**

**MAY**

**June**

**March 16, 2020**  
MHD Hotline est.

**March 31, 2020**

Isolation facility at Clare Hall opened.

**May 6, 2020**

Launched responsive website [milwaukee.gov/coronavirus](http://milwaukee.gov/coronavirus) + E-notify and text alert option.

**March 24, 2020**

WI Safer at Home Order went into effect.

**May 13, 2020**

WI Supreme Court overturned State Safer at Home Order.

**May 11, 2020**

Two community testing sites opened, one on the Northside and one on the Southside.

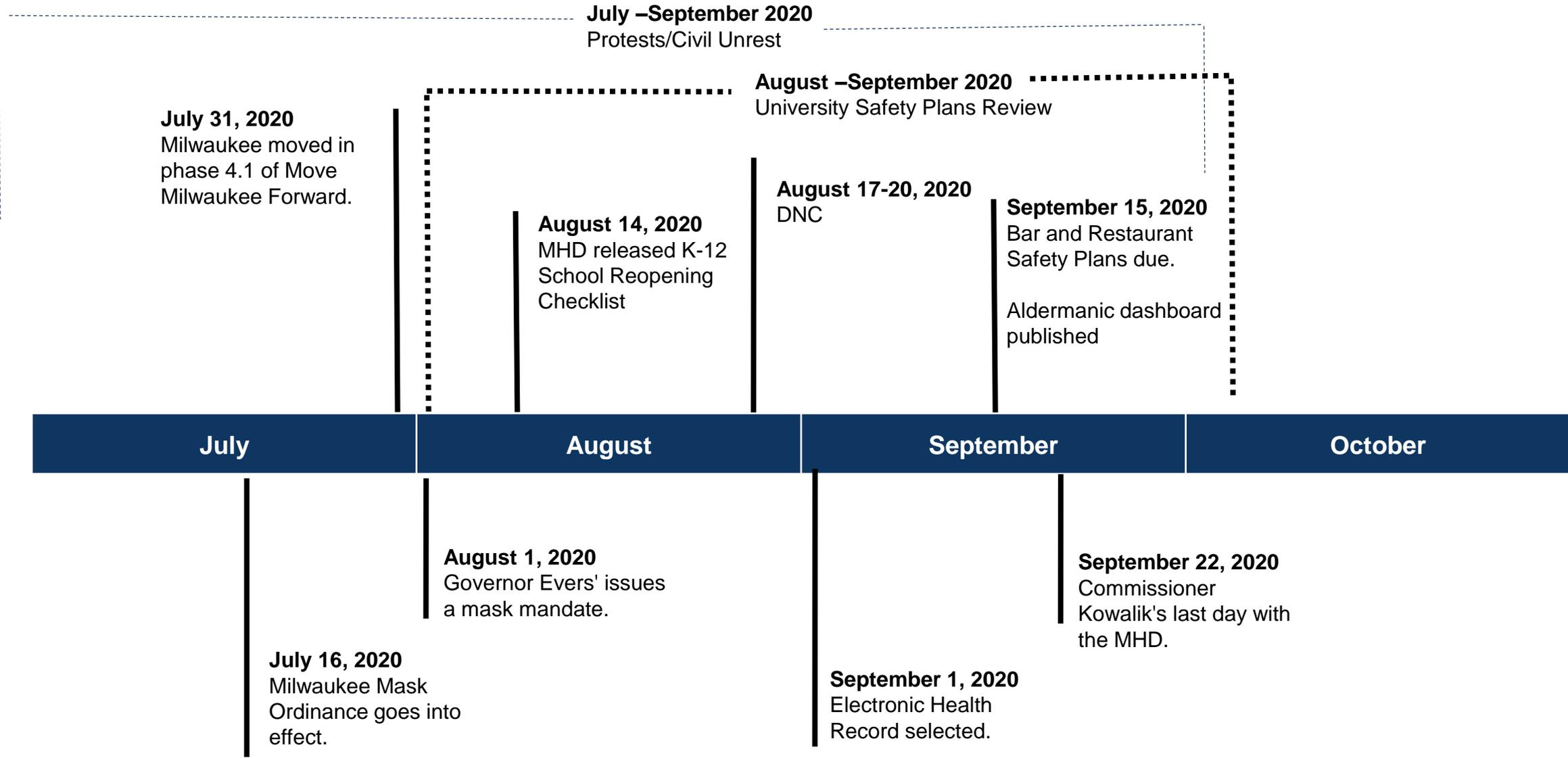
**June 26, 2020**

Milwaukee moved into Phase 4 of Move Milwaukee Forward.

**March 2, 2020**

MHD Laboratory begins processing COVID-19 samples.

# COVID-19 RESPONSE TIMELINE



# HUMAN RESOURCES

## YEAR TO DATE POSITION DATA

224

POSITIONS  
CURRENTLY  
FILLED

60

POSITIONS  
CURRENTLY  
VACANT

38

POSITIONS  
FILLED

28

SEPARATED  
EMPLOYEES

243

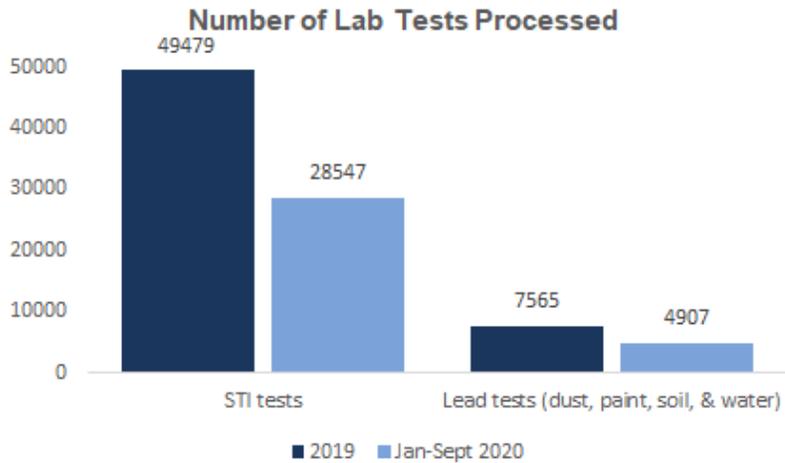
COVID-19  
AUXILIARY/  
TEMP STAFF  
HIRED

107

CITY  
EMPLOYEES  
REDEPLOYED  
TO MHD  
COVID-19  
EMERGENCY  
RESPONSE

# CLINICAL SERVICES

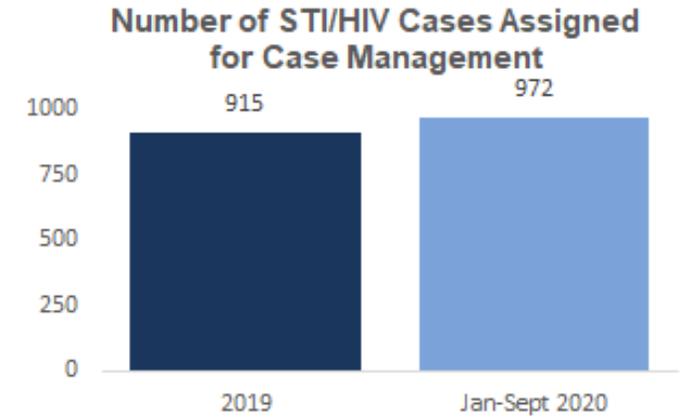
## MEDICAL SERVICES | PUBLIC HEALTH LABORATORY



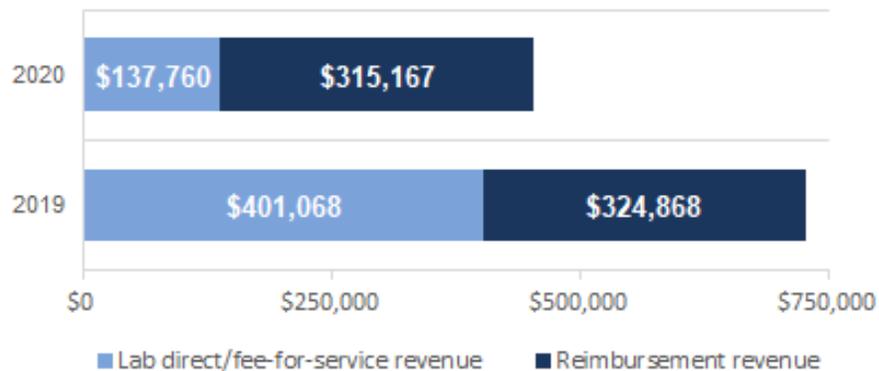
### WELL WOMAN CASE MANAGEMENT ENCOUNTERS

**8,487**  
in  
**2019**

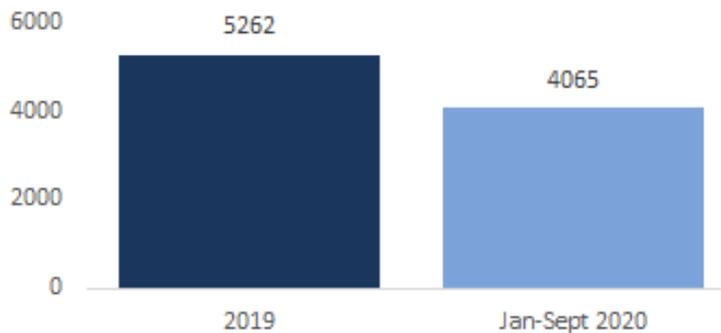
**6,250**  
as of Sept.  
**2020**



### Laboratory Revenue Sources



### Number of Clients Served in the Sexual Health Clinic



# CLINICAL SERVICES BRANCH

## MEDICAL SERVICES

576

TB HOME VISITS

4,065

CLIENTS SERVED IN  
THE SEXUAL HEALTH  
CLINIC

972

STI/HIV CASES  
ASSIGNED FOR CASE  
MANAGEMENT

NOTE: PRELIMINARY DATA  
THROUGH SEPTEMBER 29, 2020

6,250

CASE MANAGEMENT  
ENCOUNTERS WITH  
WELL WOMAN  
PROGRAM

NOTE: APPROXIMATE COUNTS

# CLINICAL SERVICES BRANCH

## PUBLIC HEALTH LABORATORY

28,547

SEXUAL AND  
REPRODUCTIVE  
HEALTH  
SPECIMENS  
PROCESSED

NOTE: INCLUDES TESTING  
FOR GONORRHEA,  
CHLAMYDIA, SYPHILIS, HIV,  
HERPES, TRICHOMONAS  
& MYCOPLASMA)

4,907

LEAD DUST,  
PAINT, SOIL, AND  
WATER SAMPLES  
PROCESSED

NOTE: A TYPICAL HOME  
ASSESSMENT INCLUDES 10-  
15 INDIVIDUAL DUST WIPE  
SAMPLES ANALYZED

15,685

RESPIRATORY,  
GASTROINTESTINAL,  
AND OTHER CLINIC  
REFERENCE TESTS  
PERFORMED,  
INCLUDING COVID

NOTE: APPROXIMATE 15-FOLD  
INCREASE IN  
NORMAL WORKLOAD

91

PARTNERS  
SERVED BY  
LAB SERVICES

NOTE: OF THESE, 38  
WERE NEW PARTNERS

# CLINICAL SERVICES BRANCH

## 2020 SUCCESSES

### Medical Services

Case management and contact tracing for COVID-19

Continuation of Clinical Services (Sexual Health Clinic, TB and MBCCAP)

Collaborated with internal and external partners to stand-up and maintain COVID-19 hotline

### Public Health Laboratory

Successfully conducted virtual inspection for biennial re-certification through AIHA- Environmental Lead Laboratory Accreditation Program (ELLAP)

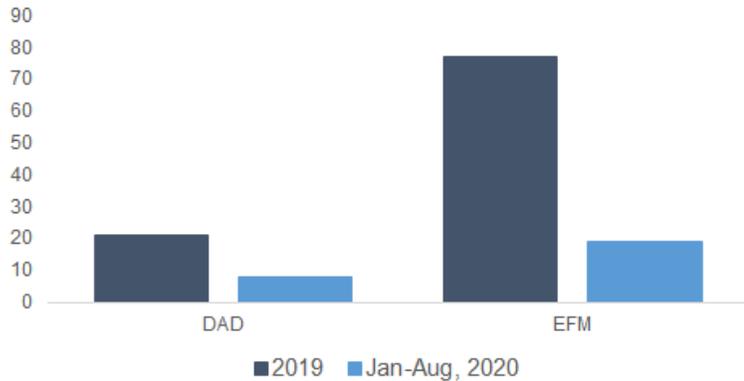
Secured \$7.1M in CDC's ELC grant funding to support and expand COVID testing; COVID-19 Sequencing grant \$147,745

Maintained laboratory services- lead, recreational water monitoring, community soil screening, reference clinical testing, ELC Strengthening U.S. Response to Resistant Gonorrhea (SURRG) grant activities

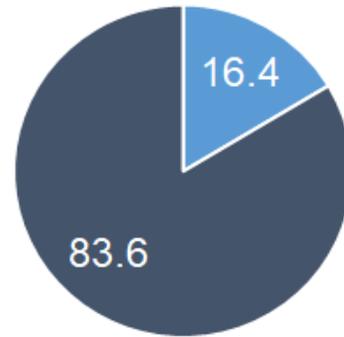
# COMMUNITY HEALTH DASHBOARD

## MATERNAL AND CHILD HEALTH | VIOLENCE PREVENTION

# of Newly Enrolled Families



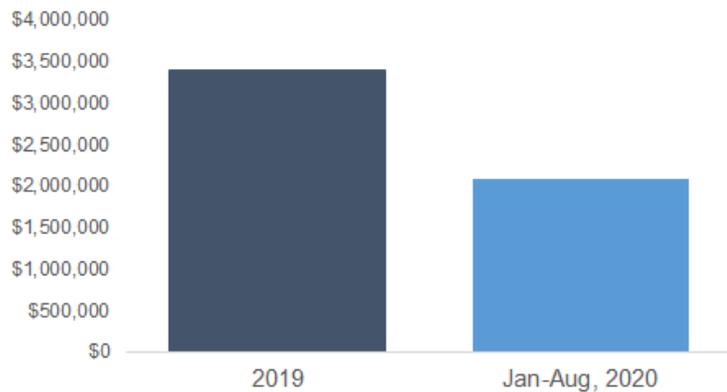
Violence Interruptions by 414LIFE



AGENCIES ENGAGED WITH THE COMMISSION ON DOMESTIC VIOLENCE AND SEXUAL ASSAULT



WIC Benefits Distributed



414LIFE completed 83.6% of 2019's count of violence interruptions (67 violence interruptions were completed in 2019 and 56 in 2020 YTD)



# COMMUNITY HEALTH BRANCH

## MATERNAL AND CHILD HEALTH

934

INDIVIDUALS  
ENROLLED IN  
BADGERCARE  
PLUS

2,395

FAMILIES CASE  
MANAGED FOR  
NEWBORN  
CONGENITAL  
DISORDERS AND  
HEARING LOSS

400

ENROLLED  
FAMILIES IN  
HOME  
VISITATION  
PROGRAMS  
(EFM/DAD/PNCC)

\$2.1 MILLION

WIC BENEFITS  
DISTRIBUTED  
FROM JANUARY  
TO AUGUST 2020

NOTE: DATA FOR  
SEPTEMBER WILL BE  
RECEIVED IN OCTOBER  
2020

346

NUMBER OF  
PACK N' PLAYS  
DISTRIBUTED  
WITH SAFE  
SLEEP PROGRAM

# COMMUNITY HEALTH BRANCH

## VIOLENCE PREVENTION

204

INDIVIDUALS SERVED  
BY THE TRAUMA  
RESPONSE INITIATIVE

216

SUPERVISED  
EXCHANGE SERVICES  
PROVIDED WITH  
SAFE VISITATION  
(JAN-JUN 2020)

56

VIOLENCE  
INTERRUPTIONS  
BY 414 LIFE

57

AGENCIES ENGAGED  
WITH THE  
COMMISSION ON  
DOMESTIC VIOLENCE  
AND SEXUAL  
ASSAULT

# COMMUNITY HEALTH BRANCH

## 2020 SUCCESSES

### Maternal Child Health

Back to School Fair. Backpack giveaway was still able to occur during COVID; led and held by MCH staff to assure families still received school supplies!

BOMB Doula Program has been built from scratch in lieu of COVID and will be launching services as of October 2020!

WIC gained new grant funds towards the Breastfeeding Peer Counselor (BFPC) initiative!

### Office of Violence Prevention

OVP awarded BUILD Health Challenge Grant focused on Blueprint Implementation in Sherman Park.

414 LIFE completed over 50 high-risk conflict mediations in 2020.

OVP Launches "Protect Her" public awareness campaign focused on increasing rates domestic violence related shootings and homicides

204 referrals made to Trauma Response Program

# ENVIRONMENTAL HEALTH BRANCH

## HOME ENVIRONMENTAL HEALTH

86

LEAD  
INVESTIGATIONS  
COMPLETED

178

PERMITS ISSUED  
TO MAKE HOMES  
LEAD-SAFE

33

FAMILIES  
PROVIDED  
RELOCATION  
SERVICES

30

CHILDREN  
REFERRED FOR  
NURSE CASE  
MANAGEMENT

62

HOMES ABATED

# ENVIRONMENTAL HEALTH BRANCH

## CONSUMER ENVIRONMENTAL HEALTH

3184

FOOD INSPECTI  
ONS COMPLETED

6,935

TOTAL NUMBER  
OF VIOLATIONS  
FOR ALL FOOD  
INSPECTIONS

47%

PERCENT OF  
ROUTINE FOOD  
INSPECTIONS  
WITH ONE OR  
MORE CRITICAL  
VIOLATIONS

834

COVID RELATED  
COMPLAINTS  
RECEIVED AND  
INVESTIGATED

565

WEIGHTS AND  
MEASURES  
INSPECTIONS

# ENVIRONMENTAL HEALTH BRANCH

## EMERGENCY PREPAREDNESS AND GENERAL ENVIRONMENTAL HEALTH

1,841

COVID-19 PLACE-  
BASED TESTING

TOTAL TESTS  
PERFORMED

50

COVID-19 PLACE-  
BASED TESTING

TOTAL  
SAMPLINGS  
COMPLETED

127

CLARE HALL  
COVID-19  
ISOLATION  
FACILITY

RESIDENTS  
SERVED

46

COVID-19  
HAZARD  
ASSESSMENTS  
PERFORMED

123,425

COVID-19 WING  
SUPPORTED  
COMMUNITY  
TESTING SITES

TOTAL TESTS  
PERFORMED

# ENVIRONMENTAL HEALTH BRANCH

## 2020 SUCCESSES

### HEH

Fully staffed leadership team

Infrastructure has been restored, Quality Assurance processes and management team is in place

Implementation of an electronic database (Quickbase) to track and document overall program performance

### CEH

Conducted 63 site investigations for businesses dealing with COVID cases since March

Investigated 834 COVID-19 related complaints

Delivered over 400 packages of essentials and groceries to residents isolated with COVID-19

### PHEP

Staffing and oversight of Clare Hall COVID-19 Isolation Facility

Conducted place-based samplings for COVID-19 outbreak investigations

Providing ongoing shelter to individuals and families with unstable housing for those who are experiencing homelessness until housing plans are in place

# POLICY, INNOVATION, & ENGAGEMENT BRANCH

265

OPEN RECORD  
REQUESTS  
PROCESSED

76

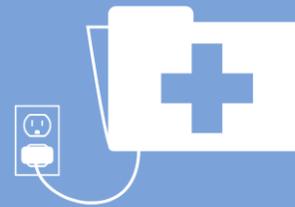
PRESS  
RELEASES AND  
MEDIA  
ADVISORIES

9

BOARD OF  
HEALTH  
MEETINGS

\$1,000,020

IN COMPETITIVE  
GRANT FUNDS  
SECURED



SELECTION OF  
ELECTRONIC  
MEDICAL  
RECORD

11

DEPARTMENT  
WIDE AND  
PEER-  
REVIEWED  
PUBLICATIONS



DEVELOPED  
AND  
IMPLEMENTED  
A 6-MONTH RE-  
ENGAGEMENT  
PLAN FOR MIKE  
ELEVATE

# POLICY, INNOVATION, & ENGAGEMENT BRANCH

2020 SUCCESSES

## Data Infrastructure

EHR selection

Established PM framework

Expanded data/analytical platforms

## Community Engagement

Reengagement plan for MKE  
Elevate

Convened GARE team & initiated  
internal organizational health equity  
assessment of internal practices

Co-developed racial equity  
framework

National recognition: racial  
disparities in COVID-19

## Operations

Reduced vacancies by 42%

Modernized MHD website with  
system to send push  
notifications/texts (real-time)

# 2021 PRIORITIES

1. Securing long-term funding to sustain and enhance emergency COVID-19 response through 2021
2. Plan/respond to new waves of outbreaks -COVID
3. Continual assessment of programs and services within COVID framework
4. Implementation and training for increased data capabilities, i.e. surveillance; EHR
5. Expanding laboratory's COVID-19 testing capacity and reference testing services
6. Scale up the Health Department's domestic violence prevention initiatives.
7. Continue staff engagement efforts through flexible scheduling while preventing burn-out and supporting mental health
8. Continuing to address and respond to childhood lead poisoning through policy change and by leveraging community partners
9. \*Expand family planning services at our sexual and reproductive health clinics



# THANK YOU!