## CONTACT INFORMATION

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## STEVEN R VOLKMAN

Real Estate Agent - First Weber Group (January 2005 - Present)

Motor Coach Driver - Lamers Bus Lines (April 2004 - April 2005)

Business Systems Coordinator - City of Milwaukee Treasurer's Office (1972 - November 2003)

- Systems Analyst
- Network Administrator
- Oracle DBA
- Web Master
- Security Manager
- Technical Support Software and Hardware

Project manager for the creation, implementation and management of the City's Automated Tax Collection System for 22 years. Established the controls for the yearly build and collection of 180,000 tax accounts, totaling in excess of \$550,000,000. Managed the monthly billing, collections and closings associated with installment and delinquent receivables.

Net Admin for Netware - Office LAN supporting 80 nodes.

Net Admin Windows NT- Cashier@ - Cash Collection System

Oracle DBA, System Administrator

Established the City Treasurer as one of the first City of Milwaukee Departments to maintain a web site. Performed as Web Master in the design and implementation. The site received in excess of 4,000,000 hits between Dec 1999 and Nov 2003 when I retired.

Member of team which established security guidelines for the operation of the cities WAN and LANS. Setup security for all of the Treasurer's Office financial systems, banking and investment applications.

Purchase equipment, setup and support PC's, printers, hubs and cabling.

Setup and develop office software applications.

- Office 98,
- Magic@
- Crystal Reports@
- Groupwise@

## **EDUCATION**

Various Certificates and seminars in IT MATC 1968 to 1995 Stevens Point State University- Wisconsin 1967-1968 Francis Jordan High School 1967 EXPERIENCE

Owner and operated a property service/ rehab company
Past Board Member Church Finance Committee (St. Charles Borromeo )
Past President of parish Athletic Association
Past Treasurer of parish Athletic Association

I have a strong sense of family and community and have been raised with a strong work ethic. I have a sincere desire to address new opportunities. Since retiring from the city I have obtained a CDL and driven coach tours, I obtained a Real Estate License and am currently employed by First Weber Group of Realtors. I bring experience, motivation, and proven success. I believe I bring a unique set of qualifications to this board. While working for the Treasurer I administered to the tax rolls the changes this board makes. I am very aware of the IT issues, tax issues, government issues affecting this boards decisions and I am currently a practicing Realtor with an awareness of market issues.