

DPW Operations Feedback from District 4

Snow & Ice Operations–Winter 2019/2020

Notes

- First e-mail received Wed 10/28/19 warning of upcoming snow
 - First e-notify in response to snow received Fri 10/30/19
- Total e-mails sent for Snow & Ice Operations (as of 1/27/20) = 36

Constituent Concerns

- **Below are most of my calls and emails from District 4 constituents in relation to snow and ice removal operations (at times tied in with parking issues related to these winter regulations and conditions). Here is a table with the type of concern and how many we received on that category.**

Concern Type	Number (& Details for “Other” Concerns)
Parking Limitations, Citations, or Enforcement Request (or Tow Complaint)	13
Pedestrian ROW Concerns (sidewalks, crosswalks, corners, bus stops)	11
DPW’s Plowing/Salting Efforts	10
Other (listed in next column)	<ul style="list-style-type: none"> • Claimed DPW snow plow broke car mirror • City worker overworked/overtime concern • Scooter in snow
Total Calls/Emails: 37	

CALL LOGS:

11.9.19; 3:22AM	Bob Weiland Jr	414- 933- 4716 / 414- 659- 4756	3033 W Mt Vernon Ave	having issues with two blocks over here with night parking; can you send parking enforcement to 3100 block of W Mt Vernon and the 300 block of N 31st St; when all those cars are parked there they can't clear the snow	Reported to Rich who said DPW will conduct enhanced parking enforcement for the next week 11.11
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11.11.19; 11:10AM	Jerry Papa	(414) 540- 6639	Retired bus driver; City Resident	when will Alderman expose DPW who says they're deploying 300 salt trucks during snow storms; sick of DPW standing in front of TV cameras; Milwaukee County Buses are your first line of snow removal in the City as usual; sick of DPW leaders lying; we haven't seen a single salt truck out all morning; people at 200 E Wells St better wake up; we are really angry	Alderman notified verbally; attempted to call and invite him to the PW Meeting this week but his phone line was busy 11.11
11.11.19; 12:45PM	M.L. Ball	414- 817- 2209	3334 W Highland (College Court) #802	was parked at 3407 W Highland across from where I live and I went in for the meal; then I came out around 11:50AM and my car mirror was broken, the side of my car door was scratched, and there was slush everywhere; this was the plow or sanitation truck or whatever; I didn't see it; no other cars had mirrors broken but they were all covered in slush; leaving to Atlanta on 11/19 and won't be back until 2/7	Reported to Commissioner Polenske and Laura Daniels who stated they would follow up 11.11
11.13.19; 9:52AM	Bob Weiland Jr	414- 933- 4716 / 414- 659- 4756	3033 W Mt Vernon Ave	my suggestion for Bob is I know we have problems with leaves and snow together; instead of paying them overtime can DPW hire the retirees to collect the leaves? It will save money since they know how to use that equipment; the City workers are overwhelmed	Alderman notified verbally 11.13

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12.3.19; 12:33PM	India Blundt	414-242-4498	135 W Wells St	there is no overnight parking available now since we cannot park on Wells or Plankinton and there is a year long work still in progress at 2nd St; got notice warning on car overnight for winter parking notice; called number on ticket; Ordinance number 101-278	Reported to Rich who stated this was a proper warning since Wells St is a through highway 12.3
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1.7.20 ; 10:13 AM	Amanda Hull	414-534-3686	Works at 3046 W Wisconsin Ave	inquire on possibility of sign change; work at 31st & Wisconsin Brumder Mansion; 31st between Wells and Wisconsin there is a sign that says No Parking between Dec-March; wondering if we can get it changed to "No Parking if Snow 6 Inches or More"; we have workshops and it is hard for people to find parking	Reported to Tom who stated File #170533 enacted in July/August 2017 eliminated the 4-inch snow parking rule throughout the city. Considering we no longer have any regulation specific to how much snow fall occurs per the request below for changing the signs to read "No Parking if snow 6 inches or more" we cannot make this change and that the 700 block of N 31st Street is only 30' wide thus the current No Parking Dec 1-Mar 1 regulation is necessary to ensure that the road is safe and accessible for all users, including pedestrians, safety vehicles and all other transportation modes. 1.7
1.7.20 ; 10:30 AM	Tom Carr	(702) 808-2242	Brumder Mansion at 3406 W Wisconsin Ave	calling about the same parking sign change request as Amanda above	Alderman spoke to him 1.7

1.14.20; 2:37PM	Lizette Wade	(414) 248-2345	2812 W State St	we got caught in a snow emergency; lived here just a year; all 3 cars were cited: 119085643, 119085621, 119085632	Reported to Rich who found the citations to be valid; informed her of text alerts and she said she was now signed up 1.14
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1.18.20; 10:16PM	Bob Weiland Jr	414-344-5180	3033 W Mt Vernon Ave	complaint; problem with snow emergency they are doing, people in the neighborhood are not catching on; they need to call these in the summer too for street sweeping; I have 6 neighbors who are now plowed in because they didn't park on the right side; and they are getting tickets; they should also be charged for cleanup	Rich noted no citations were issued and he will order enhanced enforcement 1.19
1.19.20; 6:11AM	Bob Weiland Jr	414-344-5180	3033 W Mt Vernon Ave	#1545369 is the reference number for when I called in; now 8 hours later they are still not ticketed and they said they didn't have time to get to them; now they called another snow emergency; plow went down the center; that whole side of the street has rock hard snow; they said they will come through tonight to ticket them	Rich noted no citations were issued and he will order enhanced enforcement 1.19

1.20.20; 4:43PM	Diana Olson	414-943-0298	Constituent: 3323 W McKinley Blvd	we got a ticket last night on our car; many years ago we didn't have to move our car since it is a boulevard; now we got a \$50 ticket; #119274400	Rich stated citations was valid and I shared text alert info with Diana's son on the phone so he can call her when there is a snow emergency 1.27
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1.21.20; 10AM	Amelia Davis	414-791- 7353	Neighborhood House	On 28th St between W Richardson & Wells looks like it wasn't even plowed	DPW readdressed and re-inspected a few times 1.24
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1.21.20; 3:28AM	Bob Weiland Jr	414-344- 5180	Constituent: 3033 W Mt Vernon Ave	drive through on Mt. Vernon between 30th and 31st; this is a parking and city ordinance problem, not a plow problem; it keeps snowing on weekends; Alderman are not making them move their cars; requesting monthly No parking per side on St. Paul and Mt. Vernon	Requested signage change to DPW which was not advised by DPW due to possible confusion for other parts of Mt. Vernon 1.21
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1.21.20; 10:07AM	Hassan Nuruddin	414- 553- 4989	Constituent: 2824 W McKinley	regarding the parking situation; seems like I am bring unfairly targeted; last week I understood there was a snow emergency but the plowing is horrible and we can't even get out; had to ask a neighbor to plow the center of the street so we could get to the main street; they didn't plow until 2 or 3PM the following day after it first snowed; got a ticket but couldn't see it since it was covered in snow; woke up and they towed my car; I have a permit but the citation said permit expired; went to the Lincoln tow lot and paid for getting my car out; Sunday they towed me again so I had to go again to get my car out; I had bought the permit; was parked on McKinley; license plate AFR-2035; trying to get on the payment plan; can't even get on that when the City is robbing people	Reported to Rich who found he first had no permit and also had too many open tickets which is why he was towed; shared payment plan information per his request 1.27
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1.21.20; 12:16PM	Ben Labonty	414-888- 0962	Constituent: 810 N 35th St #4	bus shelter and Eastbound bus stop at 915 W Wisconsin Ave; and the 14 stop at Van Buren and Wisconsin, just East of 600 E Wisconsin with stop and shelter	Reported to MCTS who said they won't clear; reported to DNS who reported to DPW 1.24
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1.21.20; 12:33PM	Sharlon Foster	(414) 234-5334	Constituent: 3320 W Juneau Ave (Upper Unit)	1) house at 34th & McKinley NW Corner; they haven't shoveled the sidewalks; 2) 33rd & McKinley on one of the North corners has unshoveled sidewalks; 3) 35th & Vliet at Metro PCS on the side sidewalk is not shoveled; 4) McDonald's sidewalk on 35th and Juneau is snow and ice everywhere; 5) house on NW corner of 34th & Juneau did not shovel their sidewalk all the way	Reported all to Kaylyn with Click4Actions 1.21
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1.21.20; 3:24PM	Darryl Rheams	414-552-4889	2915 W McKinley Blvd	license plate AET-4952; got citation for snow emergency but never got notice of new rules or need for alternate side parking; and there are no signs up	Explained DPW's media releases etc. but he wanted to escalate so I forwarded him to Rich for more information 1.21
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1.21.20; 3:24PM	Darryl Rheams	414-552-4889	Constituent: 2915 W McKinley Blvd	Juneau was not plowed between 27th-35th Streets; and the side streets (28th, 29th, 30th, and 31st) need to be plowed between Juneau and McKinley	Reported to Kaylyn who requested these areas by readdressed tonight 1.21
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1.21.20; 1:06PM	Sharlon Foster	(414) 324-5334	3320 W Juneau Ave (Upper Unit)	between 33rd and 34th on W Vliet; used car business; on the South block; sidewalks unshoveled; big fence around the building	Reported to Kaylyn who requested these areas by readdressed tonight 1.21
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1.22.20; 8:36AM	Jim Brill	414-719- 8856	123 N Milwaukee St	city hasn't plowed within 15 feet of the curb here and all over the Third Ward; we haven't had good snow removal since Mayor Barrett took office	Transferred to Mayor's office per his request 1.22
1.22.20; 10AM	Amelia Davis	(414) 791- 7353	2319 W Michigan	need snow plow in street in front of at 820 N 28th St and 921 N 28th St	Reported to Kaylyn who said DPW will readdress 1.22
1.22.20; 10:06Am	Mr. Seefeldt	(414) 210- 7361	1228 N 32nd St	requesting plow through on 1200 blocks of both N 32nd St and N 33rd St; we are on a slight incline and I got stuck yesterday; they didn't drop enough salt; requesting more salt	Reported to Kaylyn who said DPW will address 1.22
1.22.20; 10:07AM	Jerome Flogel	414-550- 7320	3020 W Mt Vernon	Mt Vernon and all the side streets need to be plowed; they never came through and cleaned up	Reported to Kaylyn who said DPW will address 1.22
1.22.20; 3:41PM	Corin ?	414-460- 3389	2811 W McKinley	more than half our street got tickets during the snow emergency; my household got 2; confusion is we used to not be able to park on the other side of the street; everyone got a \$50 ticket; any way to get rid of it? It was not clear I wasn't supposed to park on McKinley	Left voicemail that the citation is likely valid but she can call back with the issue number if she wants me to double check and noted that the parking enforcement is required for the snow plow efforts 1.22

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1.23.20; 3:36PM	Nicole Bonds	414-617- 1714	1129 N Marshall St	Lincoln Center of Arts at 820 E Knapp; can we get added to MPS snow emergency lot list?	Forwarded to Kaylyn who notified her it has a playground so cannot be used according to MPS 1.23
1.24.20; 3:03PM	Alice Massa	414-224- 1686	618 E Kilbourn	snow removal at the East side of Juneau and Jackson by the post office; spoke with people there today; someone walked my guide dog and me out; I had called city hall on Wednesday about this; snow has been there a week now; this is an issue with what is stacked up at the corners	Reported to Nicole who entered a request for clean up 1.24

EMAILS:

1. Gloria Ware on 11/18/19:

- a. *"Saturday, November 16th – 8:50am: Scooter lying in snow at 1009 North Jackson Street."*
- b. Reported this concern to a few DPW representatives and no one confirmed receipt of concern.

2. Terry Suzanne on 1/19/20:

- a. *"I live in Blue Ribbon Lofts up in the Brewery district. Our snow has not been removed in the last 2.5 days on the public sidewalks or in our courtyard area where residents enter the building. It is quite unsafe. I have complained to the management to no avail."*
- b. Alderman reported to Rick Meyers who reported to DPW forestry.

3. Stacie Callies on 1/21/20:

- a. *"Attached is a photo of the sidewalk at 222 E. Mason St. As of late last night, it hadn't been cleared and is extremely slippery. This property owner consistently fails to clear the snow from his sidewalks. I appreciate your help with this ongoing issue."*
- b. Reported to DNS who entered a case for DNS commercial and DPW forestry.

4. Douglas McCubbin on 1/20/20:

- a. *"We at 128 Nt Jackson are wondering if the city snow plow service could help us out a little, be mindful of the fact that the accumulation of snow after a plow at the front of our building is hard for parents and students to be dropped off."*
- b. DPW readdressed the street and responded to this concern in a timely manner.

5. Tina LaPriest on 1/18/20:

- a. *"We received information on an opportunity to submit our thoughts on our neighbors Community Advocates and the Secure Parking Lot adjacent used by their clients...They are not prompt in clearing the sidewalks of snow or ice on 6th, 7th nor 8th Streets. Wisconsin Ave is neglected also. It is nearly 1:00 in the afternoon snow has ceased and not even an attempt to clear. I can only report what I see not what may have occurred during the night. The forecast is for temperatures to drop therefore this will freeze. Residents, workers, visitors, students, all humans and dogs will have to navigate unsafe conditions. This is not good neighbor practice."*
- b. DNS reported sidewalks to DPW and DNS inspected lot entrances in a timely manner.

6. Umrani on 1/23/20:

- a. *"Another round of snow, and my nearest blocks, which are the 500- 600 blocks (Clybourn to Wisconsin) of 28th and 29th Streets remained snow covered from Sat. 01/18. I expected the expressway to be done first on Sat.--and it was, and the main streets second--Sat. thru Sun--and they were. From Mon. thru Thur., I waited and waited, but no pavement was visible for 5 days. Please request from the appropriate City services that we, the neglected residents get service during, and especially after this current round of snow."*
- b. DPW readdressed in a timely manner.

