

2201 ALDRICH AVENUE SOUTH #10 • MINNEAPOLIS, MN 55405
PHONE 612.306.3370 • E-MAIL EFMANDELMAN@GMAIL.COM

ELIZABETH F. MANDELMAN

April 22, 2009

Milwaukee City Clerk
200 E Wells St #205
Milwaukee, WI 53202

C.I. File No:09-S-17

To Whom It May Concern:

I write today in response to a decision made by Robert Overholt, and Investigator Adrester with the city of Milwaukee. I wrote to make the city aware of a pothole which resulted in the complete destruction of a tire on my mother's car on the date of December 26, 2008 at the intersection of East Ogden Ave and North Broadway. The pothole resulted in \$235.74 worth of damage to my mom's car, as two of her tires needed replacement.

We received a reply from the city stating that "[t]he winter weather has hampered the repair work and the ability of the patch materials to remain in the repairs." As I recall, that day I was wearing no more than a fleece, as the weather wasn't cold and there was no snow or other weather that would have prevented the Infrastructure Services Division from fixing the pothole. In fact, a repair would have resulted in the prevention of another citizen, who was stranded on the side of the road at the same time as I was because of the same pothole, from facing the same problem of a popped tire like I did (not to mention the loss of the many hubcaps I saw on the side of the road).

I find it very disheartening that the City of Milwaukee will not take responsibility for these charges. The pothole was huge; I could have stepped down into it. I understand the difficult task of repairing potholes during the winter, but there was no weather preventing the repair of such a road hazard. I have worked for the government in Minnesota for four years. As an employee of the House of Representatives, I understand the tough economic time our nation is currently facing; however, the complete disregard and obvious excuse the City of Milwaukee is using to avoid paying retribution is disgusting, and I find it appalling.

I am unavailable to travel to Milwaukee for an appeal hearing, as I am immersed in a very busy legislative session. However, I would like my case to be reconsidered, as it's the responsibility of the government, whether city, state or federal, to work for and with the people, not to take advantage of them.

Sincerely,



Elizabeth Mandelman

CITY OF MILWAUKEE
2009 APR 27 PM 9:31
RONALD D. LEWIS
CITY CLERK

CITY OF MILWAUKEE
RECEIVED
2009 APR 27 PM 4:00
CITY ATTORNEY

MARCH 11, 2009

TO WHOM IT MAY CONCERN:

ON DECEMBER 26TH, 2008, MY CAR HIT A POT HOLE AT THE INTERSECTION OF BROADWAY & OGDEN POPPING THE RIGHT FRONT TIRE. MY DAUGHTER WAS DRIVING THE CAR AT THE TIME.

A CLAIM WAS SUBMITTED BY MY DAUGHTER JANUARY 1ST, 2009 AND AS PER BOB OVERHOLT AN INFORMATION REQUEST WAS GENERATED IN YOUR OFFICE JANUARY 27TH, 2009. IT WAS SUGGESTED BY MR OVERHOLT THAT I, AS THE OWNER OF THE CAR, SUBMIT ANOTHER REQUEST FOR REIMBURSEMENT.

THANKS IN ADVANCE FOR YOUR ATTENTION:

CLAIM#: 09-S-17

JANE MANDELMAN

2123 N. 65

WAUWATOSA, WI 53213

414-258-1306

mand0065@wmconnect.com

\$ 235.74

CITY OF MILWAUKEE
RECEIVED

2009 MAR 12 PM 3:16

CITY ATTORNEY

CITY OF MILWAUKEE
2009 MAR 12 PM 1:31
RONALD D. LEONHARDT
CITY CLERK

CITY OF MILWAUKEE
RECEIVED

2009 JAN 13 PM 3:55

OFFICE OF
CITY ATTORNEY

January 1, 2008

City Clerk
ATTN: Claims
200 E Wells St, Room 205
Milwaukee, WI 53202-3567

To Whom It May Concern:

On December 26th, 2008 at around 11:30am, I was driving my mom's car west on Ogden. As I reached the stop sign, ^{AT BROADWAY} the right front tire popped. I took a right on Broadway and pulled over. At the same time I was pulled over, there was another woman in a station wagon on the side of the road that walked over to me and asked if my tire had also popped. After I answered yes, she walked me over to the corner of Ogden and Broadway and showed me a pothole that I had driven over, which I was unable to see and avoid while driving because it wasn't very large, but it was very deep. She had driven over the pothole as well and her tire had instantly popped. While waiting for help, she collected at least five hubcaps in the vicinity, all of which had most likely come from individuals driving over the pothole. This is obviously a pothole that the city neglected to repair, and because of this I feel that compensation should be provided.

Following the incident, I went to three different tire shops, all of which told me that the tire could not be repaired. Because of this, both front tires on my mom's car were replaced, as it's unsafe to replace only one. The total cost for these two tires totaled \$235.74. The invoice is enclosed.

Sincerely,



Elizabeth Mandelman
2201 Aldrich Ave S #10
Minneapolis, MN 55405
efmandelman@gmail.com
612.306.3370

Automobile belongs to:

Jane Mandelman

2123 N 65th St.

Wauwatosa, WI 53213

414.258.1306

mand0065@wmconnect.com

CITY OF MILWAUKEE
2009 JAN 13 PM 1:28
RONALD D. LEONHART
CITY CLERK

GOODYEAR AUTO SERVICE CENTER

INVOICE
190238

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
12555 W NORTH AVE
BROOKFIELD, WI 53005
FEDERAL TAX ID# 340253240
(262)782-5252 HOURS 7-MON-FRI, 7:30-5SAT



PAGE: 01

BILL TO: NEIL MANDELMAN
2123 N 65TH ST
WAUWATOSA, WI 53213

PHONE 1..... (414)258-1306 EXT.	VEH YEAR/MAKE. 01 HONDA	ODOMETER IN/OUT65128 / 65128
PHONE 2..... (414)628-1028 EXT.	VEHICLE MODEL. ACCORD	VEHICLE IN....12/26/08 03:49 PM
RETURN PARTS.. NO	VEHICLE COLOR. GREEN	VEHICLE OUT....12/26/08 06:28 PM
PRIOR INVOICE. 162206	LICENSE/STATE. 6438BD / WI	TERR/NONSIG....6838/906838
ENG. SIZE..... 4-2254 2.3L SOHC	DATE REQUESTED 12/26/08	TIME REQUESTED
SALESMAN..... 028 / 028	VEHICLE ID #.. 1HGCF86621A072479	

ACCOUNT #	COB	TC	CUST#	TYPE/STATE	AUTHORIZATION	CREDIT CARD NO.	90 DSAC #
683800005	P	01	01639	0 WI	026366	5692	75390

SLS TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
028	413-047-507-0 QTY. 2 NO.	R	2	P195/70R14 90T S1 ASSUR COMTRD VSBTL M6RW18HR3308	99.95	10.00- .00	179.90
028 051	041-263	R	2	NEW VALVE STEM	3.25	.00	6.50
028 051	044-275	R	2	WHEEL BALANCE - AUTO - LIFETIME	5.95	10.00	31.90
028	071	R	2	SCRAP TIRE DISPOSAL AUTO	3.00	.00	6.00
028 051	046-000	R	1	CUST OFFERED THE ROAD HAZARD, DECLINED.	.00	.00	FREE
028	046-223	R	1	MISCELLANEOUS SHOP SUPPLIES	.00	.00	FREE
028 051	046-379	R	1	COURTESY TIRE INSPECTION	.00	.00	FREE

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.
TECHNICIAN(S) / SUBCONTRACTOR(S) _____

How Did We Do Today? We Want Your Feedback! Call: 1.866.399.4006
Tell us for a chance to WIN a \$500 Gas Card Enter Code: 1226815683802380
 See Official Rules in stores and at www.goodyeartires.com/gascard for details.
 No purchase necessary. One winner per month. Must call within 7 days. Void where prohibited.

SUMMARY:

PARTS TOTAL.....	224.30
LABOR TOTAL.....	20.00
TAXABLE AMOUNT	224.30
DISCOUNT PARTS.....	20.00
SUB TOTAL.....	224.30
SALES TAX(5.100%)	11.44

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

CHARGED AMOUNT 235.74
INVOICE TOTAL \$235.74

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, RICHARD PHILLIPS, AT (262)782-5252

SALES ASSOC(S): 028 MICHAEL H.
TECHNICIAN(S): 051 GLENN S.

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION