



October 12, 2021

Milwaukee Police Department
Police Administration Building
749 West State Street
Milwaukee, Wisconsin 53233
<http://www.milwaukee.gov/police>

Jeffrey B. Norman
Acting Chief of Police

(414) 933-4444

The Board of the
Fire and Police Commission
200 E. Wells Street, Room 706
Milwaukee, WI 53202

RE: REAPPOINTMENT REQUEST OF 911 DISPATCHER JOHNQUILLA D. JACKSON
(FORMER TITLE EMERGENCY COMMUNICAITONS OPERATOR)

Dear Commissioners:

Attached is a copy of correspondence the Department received from former 911 Dispatcher JohnQuilla D. Jackson dated June 11, 2021, wherein she requests reappointment to the Department as a 911 Dispatcher. Former 911 Dispatcher Jackson was appointed to the Department on December 16, 2019, and resigned from the Department effective April 6, 2021. A copy of her resignation is attached for your reference.

The reason for former 911 Dispatcher Jackson's resignation and her subsequent request for reappointment to the Department are described in the attached correspondence. Ms. Jackson was serving an 18 – month probationary period at the time of her resignation. Therefore, I respectfully request that your Honorable Board suspend or waive Rule XIII – Section 3, related to reappointment and the successful completion of a probationary period of a non-sworn employee. Please be advised that effective January 10, 2021, the new probation period changed to twelve (12) months, when the position title was changed to 911 Dispatcher.

A background investigation is conducted for all applicants requesting reappointment to the Department. The background investigation completed on October 5, 2021, revealed no pending internal investigations.

Ms. Jackson's former Commanding Officer (Captain) was interviewed and she stated the following: Ms. Jackson performed her job at a satisfactory level, and she has no issues or concerns about her returning to her former position. Lastly, she stated that she would recommend the re-appointment of Ms. Jackson to her division. Ms. Jackson's former supervisor (Sergeant) was also interviewed and he stated the following: his division is understaffed, and he would welcome her return to his division.

Ms. Jackson's last evaluation report dated April 6, 2021, indicated the following: her job performance is satisfactory, which meets the Department expectation.

Review of Ms. Jackson's absenteeism records revealed from 2019-2021, she used 97.06 hours of paid absence as detailed below:

ABSENTEEISM FROM 2019 - 2021

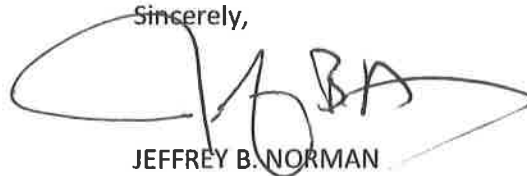
Year of Employment	Hours of Absence Used
2000	86.30 Hours
2021	10.76 Hours
Total	97.06 Hours

Ms. Jackson was interviewed on September 28, 2021, and she stated the following: she resigned from the Milwaukee Police Department on Tuesday, April 6, 2021, because of childcare issues. She accepted a job offer from Ascension Healthcare as a medical assistant, because it offered a better career opportunity. However, when her situation failed to work out as planned at Ascension, she wanted to return to the department. She further stated that she sincerely regrets her decision to resign, and she is respectfully, requesting to be rehired by the Milwaukee Police Department.

Based on the information provided in this report, I do believe the interests of the Department's efficiency would be best served by reappointing former 911 Dispatcher JohnQuilla D. Jackson. Therefore, I respectfully recommend that her request be approved for reappointment, contingent upon her successfully passing a medical examination and drug screen. If approved, this reappointment will take effect on Sunday, October 31, 2021.

Ms. Jackson has been advised that the Fire and Police Commission will hear the matter of her reappointment request at its regular meeting on October 21, 2021. She has been informed that although it is not required that she attend this meeting, it is advisable that she do so in case the Commissioners may have questions of her. For reference purposes, I have attached a copy of the correspondence I sent her in that regard.

Sincerely,



JEFFREY B. NORMAN
ACTING CHIEF OF POLICE

Attachments
JBN:CWH

C: Inspector Nicole Waldner
Captain Michele Haywood
Payroll Supervisor Santiago
JohnQuilla Jackson



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Jeffrey B. Norman
Acting Chief of Police

(414) 933-4444

JohnQuilla Jackson
2428 W Chambers St.
Milwaukee, WI 53206

Dear Ms. Jackson,

We received a letter from you dated June 11, 2021, wherein you request reappointment to the Department as a 911 Dispatcher. A copy of your correspondence is attached for your reference.

Fire and Police Commission Rule XIII – Section 3 governs reappointment to the Department. This rule provides in part that your request shall be forwarded to the Commission with a recommendation from the Chief regarding your request. I am recommending that you be reappointed to the Department. A copy of my letter to the Commission outlining the reason for my recommendation is attached for your reference.

Should the Fire and Police Commission approve your appointment request; your tentative start date will be Monday, November 1, 2021. Your reappointment will be contingent upon successfully passing a medical examination and drug screen.

The Fire and Police Commission will hear the matter of your reappointment request at its regular meeting on October 21, 2021 in Room 301-B, at 200 East Wells Street. This is a public meeting and you are not required to attend, however it is advisable that you do since the Commissioners may have questions of you.

Sincerely,

JEFFREY B. NORMAN
ACTING CHIEF OF POLICE

A handwritten signature in black ink that reads 'Cathy Walker-Harris'.

CATHY WALKER-HARRIS
HUMAN RESOURCES ANALYST SR.

Attachment
JBN:CWH

- c. Fire and Police Commission
Inspector Nicole Waldner
Captain Michele Haywood
Payroll Supervisor Santiago

MILWAUKEE POLICE DEPARTMENT MEMORANDUM

Date: April 6, 2021
TO: Captain Michele Haywood
FR: ECO JohnQuilla JACKSON
RE: Resignation

OFFICE OF
CHIEF OF POLICE
APR 12 2021
Received Police Chief
APPROVED



Ma'am,

Please accept this memo as my resignation from the Milwaukee Police Department. Effective immediately, April 6, 2021

Respectfully submitted,

JohnQuilla Jackson
Technical Communications Division
031634

TECHNICAL
COMMUNICATIONS
APR 06 2021
Referred: Human Resources
By: Sub. Mason
Sergeant

TECHNICAL
COMMUNICATIONS
APR 06 2021
Referred: James Benton Smith
By: JohnQuilla Jackson
Emergency Communications Manager

INSPECTOR OF POLICE
Received 04-07-2021
Referred Chief's office
By Smith Assistant

21-0101
APR 8 PM 3:58

- copy: HR
- copy: Member's File
- copy: Payroll

2021-291
A21-0205

APR 14 2021 09:24:11

JohnQuilla Jackson

2428 W. Chambers St Milwaukee, WI 53206, 414-745-6358, johnquilla.white@gmail.com

June 11, 2021

Dear Sir/Madam:

I am writing to inquire about the possibility of returning to my position as Emergency Communications Operator with the Milwaukee Police Department. I resigned from the position due to childcare issues. I reached out to my Captain and Lieutenant on multiple occasions to try and get a temporary schedule change. In one case after the memorandum was written it was accepted but then later taken back without notice. I have since resolved the childcare issue and don't foresee it becoming a problem in the future.

I am eager to come back to a fulfilling position, I enjoy helping others and being a great asset to our community. My co-workers were always eager to help and very approachable. The dynamics of the department is something that I miss greatly.

I sincerely regret my decision to resign and if I were rehired I can assure you that I can offer a long-term commitment to the Police Department. Thank you in advance for your consideration I look forward to hearing from you.

Best Regards,



JohnQuilla Jackson

INSPECTOR OF POLICE

Received 6-18-21
Referred TCP - Capt. Hayward
By Shantell Bestock