

Charmond A. Peterson

3391 North 21st Street
Milwaukee, WI 53206
(414) 477-6057

September 24, 2009

Milwaukee City Clerk

Dear Sir or Madam:

This letter is to appeal the decision to deny my claim for damage caused by a pot hole in the City of Milwaukee; my claim # is 09-S-206. My appeal is based on several facts the first being. When I called to report the pot hole on April 21st 2009 the clerk that answered the phone @ 414-286-2489 said that notification had already been given, second there was work being performed by the City of Milwaukee and or a contractor hired by the City of Milwaukee that should have been aware of the hole in the street. It is not the responsibility of the citizens of Milwaukee to ensure the street are safe upon which to drive on put the responsibility of the City of Milwaukee. So for those facts I believe I should be reimbursed the cost for damages caused by the pot hole.

Sincerely,



Charmond Peterson

CITY OF MILWAUKEE
2009 SEP 29 AM 8:23
RONALD D. LEONARD
CITY CLERK

CITY OF MILWAUKEE
RECEIVED
2009 SEP 29 PM 3:06
OFFICE OF
CITY ATTORNEY

Charmond A. Peterson
3391 North 21st Street
Milwaukee, WI 53206
(414) 477-6057
mrscharminp@sbcglobal.net

April 29, 2009

City Clerk
Attn: Claims
200 E. Wells St., Room 205
Milwaukee, WI 53202-3567

Dear City Clerk:

On Monday April 20th 2009 I was driving north on 27th street @ approximately 8:30 p.m. where I hit a large pot hole in the street there were no cones or caution signs (pictures attached) there which caused one of tires to blow out, the other to bubble and extensive underbody damage to my car. On Tuesday April 21st 2009 I took my car into Wilde Honda in Waukesha for service where I was told that my rim for one of my tires was bent my tire rod was damaged and I needed ball joints(attached you will find the invoice).

I am requesting that the city reimburse me \$1,073.93 for the damages caused by the pot hole in the street.

Sincerely,

Charmond A. Peterson

RECEIVED
CITY ATTORNEY
2009 JUN -2 PM 3:37

CITY OF MILWAUKEE
2009 JUN 1 3:08
RONALD J. ...
CITY



WILDE HONDA



1603 E. Moreland Blvd. • Waukesha, WI 53186
(262) 542-9300 • www.wildeauto.com

CUSTOMER NO. 153341		ADVISOR DEVIN L JENKINS	1559	TAG NO. 1738	INVOICE DATE 04/22/09	INVOICE NO. HOCS402894
CHARMOND A PETERSON 3391 N 21ST ST MILWAUKEE, WI 53206-1708		LABOR RATE	LICENSE NO. 96LHUX	MILEAGE 45,788	COLOR GRAPH PRL/	STOCK NO. 31424
		YEAR / MAKE / MODEL 07/HONDA/ACCORD SEDAN/4DR SDN EX-V6	DELIVERY DATE 10/09/06		DELIVERY MILES 15	
		VEHICLE I.D. NO. 1 H G C M 6 6 5 7 7 A 0 2 5 0 0 6	SELLING DEALER NO. 206863		PRODUCTION DATE	
		R.T.E. NO.	P.O. NO.	R.O. DATE 04/21/09		
RESIDENCE PHONE 414-871-9681	BUSINESS PHONE	COMMENTS E# 330A5-2027876		MO: 45788		

TOTALS
1000.00 **73.93**

*****SALES DEPT.***
 CASH...CHECK... BE SURE TO VISIT DUR 24-HOUR
 MC...VISA...AMEX... SHOWROOM ON THE INTERNET!!
 DISCOVER...* <http://www.wildehonda.com>

1. WAS YOUR SERVICE EXPERIENCE EXCELLENT?
 2. DID YOUR SERVICE ADVISOR EXPLAIN WHAT WAS DONE TO YOUR VEHICLE?
 3. DO YOU FEEL IT WAS EXPLAINED WELL ENOUGH?
 4. DO YOU UNDERSTAND YOUR INVOICE?
 IF YOU CAN NOT ANSWER YES TO ALL THESE QUESTIONS, PLEASE CONTACT JIM <SERVICE MANAGER> AT 262-542-9300 EXT 2751

 FOR E-DISCOUNT COUPONS, PLEASE GIVE US YOUR E-MAIL ADDRESS

TOTAL LABOR.... 374.00
 TOTAL PARTS.... 739.13
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 20.00
 TOTAL MISC DISC -111.31
 TOTAL TAX..... 52.11

TOTAL INVOICE \$ 1073.93

4-22-09 DS

SERVICE & PARTS DEPARTMENT HOURS
 Service
 Mon - Thur 7:00 - 7:00 Fri 7:00 - 5:30
 Sat 8:00 - 4:00
 Parts
 Mon - Fri 7:00 - 7:00 Sat 8:00 - 4:00

SALES DEPARTMENT HOURS
 Monday - Friday
 9:00 AM - 9:00 PM
 Saturday
 9:00 AM - 5:00 PM

CUSTOMER SIGNATURE

THANK YOU
WE APPRECIATE
YOUR BUSINESS!



HAVE AN
EXCELLENT DAY!

DISCLAIMER OF WARRANTIES
 The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.



WILDE HONDA



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CUSTOMER NO. 153341	ADVISOR DEVIN L JENKINS	1559 TAG NO. 1738	INVOICE DATE 04/22/09	INVOICE NO. HOC5402894
CHARMOND A PETERSON 3391 N 21ST ST MILWAUKEE, WI 53206-1708	LABOR RATE	LICENSE NO. 961HUX	MILEAGE 45,788	COLOR GRAPH PRL/
	YEAR / MAKE / MODEL 07/HONDA/ACCORD SEDAN/4DR SDN EX-V6	DELIVERY DATE 10/09/06	DELIVERY MILES 15	STOCK NO. 31424
	VEHICLE I.D. NO. 1 H G C M 6 6 5 7 7 A 0 2 5 0 0 6	SELLING DEALER NO. 206863	PRODUCTION DATE	
RESIDENCE PHONE 414-871-9681	BUSINESS PHONE	F.T.E. NO.	P.O. NO.	R.F. DATE 04/21/09
COMMENTS CV 590A5-2027876			MO: 45788	

LABOR & PARTS
1 37HOZ **WHEEL & TIRES** TECH(S):2174 374.00

CUSTOMER WOULD LIKE RIGHT FRONT TIRE REPLACED/ROTATE TO REAR
TECHNICAN TRACED PASS INNER TIE ROD BENT AND PASS
FRONT ALLOR RIM IS BENT PASS FRONT TIRE DAMAGED PASS
REAR TIRE BUBBLE IN SIDE WALL
REPLACE PASS FRONT RIM AND REPLACE PASS FRONT TIRE PASD
REAR TIRE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 1	1	42751-MIC-031	TIRE P215/50R17	231.60	231.60
		MICH.PILOT HX MXM4			
JOB # 1	1	53010-SDB-A01	JOINT SET, BALL	48.51	48.51
JOB # 1	1	42751-MIC-031	TIRE P215/50R17	231.60	231.60
		MICH.PILOT HX MXM4			
JOB # 1	1	42700-SDB-J02	DISK 17X6 1/2JJ	219.11	219.11
JOB # 1	1	53534-SDB-A01	BELLOWS	5.12	5.12
JOB # 1	1	53449-SDB-A01	CLAMP, BELLOWS	3.19	3.19
JOB # 1 TOTAL PARTS					739.13
JOB # 1 TOTAL LABOR & PARTS					1113.13

SERVICE & PARTS DEPARTMENT HOURS

Service
Mon - Thur 7:00 - 7:00 Fri 7:00 - 5:30
Sat 8:00 - 4:00

Parts
Mon - Fri 7:00 - 7:00 Sat 8:00 - 4:00

SALES DEPARTMENT HOURS

Monday - Friday
9:00 AM - 9:00 PM
Saturday
9:00 AM - 5:00 PM

J# 2+05HOZ ***STEERING SYS DIAG** TECH(S):69 0.00

STEERING FEELS LOOSE
TECHNICAN TRACED PASS FRONT INNER TIE ROD END LOOSE
PASS FRONT RIM IS BENT TIRE IS DAMAGE PASS REAR
TIRES HAS A HUGE BUBBLE ON SIDE WALL
REPLACE PASS INNER TIRE ROD END AND PASS FRONT RIM AND
PASS FRONT AND REAR TIRE COMPLETED 4 WHEEL ALIGNMENT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	MH	HAZARDOUS WASTE AND SUPPLIES		20.00
JOB # 1	DL10	10% DISCOUNT LABOR		-37.40
JOB # 1	DP10	10% DISCOUNT PARTS		-73.91
TOTAL - MISC				-91.31

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1073.95 (+TAX)

COMMENTS
WAITER

THANK YOU

WE APPRECIATE

YOUR BUSINESS!



HAVE AN

EXCELLENT DAY!

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Motor vehicle repair trade practices are regulated by chapter ATCP 132, Wis. Adm. Code administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

Reynolds and Reynolds EPALZBINVE CC807510 11/01



04/21/2009



04/21/2009

Turn over for
more photos →

