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Susan Coyle 4461 South 49th Street Greenfield, WI 53220-3622

C.I. File No.:

01-S-408

Dear Ms. Coyle:

This office is in receipt of your claim in the amount of \$864.91; relating to damage allegedly sustained to your vehicle on August 18, 2001 when it hit a mud hole in the 4300 block of South 49th Street.

Our investigation reveals that the Milwaukee Water Works records indicate that they were notified of a possible water main break in the area of 4354 South 49th Street at approximately 11:35 a.m. on August 1, 2001. A Water Works investigator responded, reported an eight-inch main break, placed a barricade at the site, and throttled the main by 12:23 p.m.. A repair crew arrived by 4:30 p.m., turned the main off by 6:30 p.m., and made repairs. The Water Works crew leader indicated that you drove your vehicle into a contractor's ditch that was located near the water main break. The contractor was doing sewer work for the City of Greenfield, and apparently placed signs indicating that the street was closed. The Milwaukee Water Works followed standard operating procedures and was not negligent regarding their repair activity. As such, the City cannot accept liability. Accordingly, we are denying your claim.

If you wish to appeal this decision, you may do so by sending a letter within 21 days of the receipt of this letter to the Milwaukee City Clerk, 200 East Wells Street, Room 205, Milwaukee, Wisconsin 53202, requesting a hearing.

wish to appeal this existen.

Susan Coyle

2/15/02

GRANT F/LANGLEY

City Attorney

Very truly yours,

Steven M. Carini STEVEN M. CARINI Investigator Adjuster

SMC