

AMERICAN FAMILY INSURANCE GROUP

440 S EXECUTIVE DR • BROOKFIELD WI 53005-4280 • PHONE: (262) 784-9100, 784-2933 • FAX: (262) 784-3828

Mailing Address: PO BOX 2927 • MILWAUKEE WI 53201-2927

December 10, 2001

MILWAUKEE CITY CLERLK 220 E WELLS STREET, ROOM 205 MILWAUKEE, WI 53202

RE: Our File No.:

00-601-299466-0328

Our Insured:

Heather Kruse

Date of Loss:

April 24, 2001

Amt. of Loss:

\$1344.00

We respectfully request a hearing as we would like to appeal the City Attorney's decision regarding an accident that occurred on April 24, 2001, involving a vehicle owned by American Family Insurance Company's insured, Heather Kruse, and a City of Milwaukee gradall. The accident occurred at North Hawley Road & West Notre Dame Court, Milwaukee, WI.. A copy of the denial received from the City Attorney's Office is enclosed.

As a result of the negligence of the operator, Robert P. Riemann, the vehicle insured by American Family Mutual Insurance Company was damaged in the reasonable and necessary sum of \$1344.00.

Pursuant to the policy of insurance existing between American Family and its insured, American Family made payment of \$844.00 and the insured incurred a deductible loss of \$500.00.

Please advise.

Respectfully,

Tanya Trac

Casualty Claim Analyst Milwaukee South Branch 262-784-9100, Ext. 48264

ttracy@amfam.com

Enc.

MILWAUKEE POLICE DEPARTMENT DRIVER INFORMATION EXCHANGE NON—REPORTABLE AC

IMPORTANT INSTRUCTIONS

Date #4 31/ 0:	ON HEVERSE SIE
UNIT #1	ame ct + N. Hawley Nd Dist: 3
$D = A \cup A \cup A \cup A$	UNIT #2
27- D.U.B.(TOP OF THE
ADDRESS: 3102 5 22 57, MILLI WI 5 3221 OWNER TY OF MILL 2142 W. CANALS.	ADDRESS: 1521 W. DIXON ST. MILLI, W. 731
and I P PPI	OWNER: SAME/LEASE
VELD 1741	PHONE: 258-6665 INSURANCE CO: AMER. FAM
TAR DALL	YEAR: 2000 MAKE: CHEV COLOR: WHILE
DAMAGE: NONE	TYPE: PLATE #: BL81-502 STATE WIT
DRIVERS LICENSE # \$550-7754-9323-09 (0)	DAMAGE RIGHT DOOR FRAME, REAR RIGHT SIN
OTHER PROPERTY: OWNER:	DRIVERS LICENSE # K620-3327-4882-01 WIND
WITNESS MAME	ADDRESS: PHONE:
MANNER OF 1 No Contact 2 Rear End 3 Head On 4 Rear to Rear	PHONE:
COLLISION -> -> -> -> ->	SHORT NARRATIVE: VEHICLE # D.P.W.
5 Angle 6 Side Swipe 7 Side Swipe 8 Other Travel	EQUIPMENT WOLKING AT JOB WHEN
Before Accident	Time of Time
WHAT DRIVERS WERE DOING 1. Going Straight Ahead 10. Bedding 1.1. Changing Lane 1.1. Changing Lane 1.2. Changing Lane 1.3. Right Tirm 1.2. Changing Lane 1.3. Right Tirm 1.4. Changing Lane	16.14.0
3. Stop in 18 12. Overlake Reft 2. Wet 6. Other 5. Stop in Traffic 4. LL Property 1. Stop in Traffic 4. LL Property 1. Stop in Traffic 5. Stop in Traffic 4. LL Property 1. Stop in Traffic 5. Stop in Traffic 4. LL Property 1. Stop in Traffic 5. Stop in Traffic	VEH. *2 ON THE LEFT SIDE OF VEH #1
6. Legally Perked 15. Turn On Rad 3. Snow/Straft 7. Unknown	A
7. Viol. No Pass Zone 6. Illegally Perhad 17. Negolisting Curve 18. Other DESTRIBUTION	
WHITE-TRAFFIC SECTION VEILLOW-DRIVER	IESE 48619
OFFICER (PRINT)	PAYROLL # DISTRICT
	State of the Control
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0 A AF 290	
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rebele # 540	

CITY OF MILMAUKEE .

2001 APR 26 AMII: 49

RONALD D. LEONHARD

893.80 Claims against gotternmental bodies or officers, agents or employes; notice of injury; limitation of damages and suits. (1) Except as provided in subs. (1g), (1m), (1p) and (8), no action may be brought or maintained against any volunteer fire company organized under ch. 213, political corporation, governmental subdivision or agency thereof nor against any officer, official, agent or employe of the corporation, subdivision or agency for acts done in their official capacity or in the course of their agency or employment upon a claim or cause of action unless:

- (a) Within 120 days after the happening of the event giving rise to the claim, written notice of the circumstances of the claim signed by the party, agent or attorney is served on the volunteer fire company, political corporation; governmental subdivision or agency and on the officer, official, agent or employe under s. 801.11. Failure to give the requisite notice shall not bar action on the claim if the fire company, corporation, subdivision or agency had actual notice of the claim and the claimant shows to the satisfaction of the court that the delay or failure to give the requisite notice has not been prejudicial to the defendant fire company, corporation, subdivision or agency or to the defendant officer, official, agent or employe; and
- (b) A claim containing the address of the claimant and an itemized statement of the relief sought is presented to the appropriate clerk or person who performs the duties of a clerk or secretary for the defendant fire company, corporation, subdivision or agency and the claim is disallowed.

To File A CLAIM with The CITY OF MILWAUKEE:

•			ALIO MONES	OLY C
You will need the follow	ing inform	ation	ATTOR	ECHIVE WHITE
	ال مال		Aπ α	· 記
DATE of Incident	4/24/0)		
"City" Vehicle Nur	nber 54	0101		

Page 1 HOLZ MOTORS, INC. BODY SHOP 10701 W. COLLEGE AVE. (FRANKLIN) (P.O. BOX 226) HALES CORNERS, WI 53130 DIRECT LINE: (414) 529-7848 & (414) 425-2400 FAX: (414) 529-7533 FEDERAL I.D. #39-0792093 CD LOG NO 0012590 DATE 04/24/01 SHOP CONTACT: DAVE INSP DATE 04/24/01 plane 430-2343 HEATHER KRUSE 7521 W. DIXON STREET ADDRESS -CITY STATE MILWAUKEE WI HOME PHONE (414)258-6665 53214 WORK PHONE (414)453-2392 POINT OF IMPACT 12 TYPE OF LOSS VIN 1GCCS1949Y8177758 BODY COLOR WHITE MILEAGE 20147 CONDITION GOOD ACCT'NG CTL# E=NEW PART EC=ECONOMY PART **EU=SALVAGE PART** EP=SEE PX REPORT P=CHECK I=RBPAIR/ALIGN/SUBLET L=REFINISH N=ADDN'L LABOR OPERATION TE=PART/PARTIAL REPLACE ET=LABOR/PARTIAL REPLACE IT=LABOR/PARTIAL REPAIR AA=APPBARANCE ALLOWANCE RP=RELATED PRIOR DAMAGE UP=UNRELATED PRIOR DAMAGE *=USER ENTERED VALUE 2000 CHEVROLET S10 LS/SS EXTENDED CAB U8544A/C OPTNS E/24 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES OPTIONS: OP GDE MC DESCRIPTION MFG. PART NO. PRICE AJ% HOURS R GLASS, CAB SIDE RT 12543940 GM PART 188.70 .8 1 NAMEPLATE, CAB REAR RT 15678961 GM PART 3.33 .2 1 PNL, FRONT DOOR OUTER RT REPAIR/ALIGN 2.5*1 210 09 PNL, FRONT DOOR OUTER RT REFINISH 3.6 4 RT 15733585 GM PART N/PLATE, FRONT DOOR 13.90 .4 1 CHANNEL, FRONT GLASS RU RT 15734150 GM PART 45.60 .6 1 COLOR BLEND REFINISH 1.0*4 7 ITEMS MC MESSAGE 09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES		
GROSS PARTS OTHER PARTS		251.53
PAINT MATERIAL PARTS TOTAL		105.80
TAX ON PARTS & MATERIAL	@ 5.600%	357.33 20.01

OWNER

ZIP

LIC#

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210

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M16

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	42.00	2.0	2.5	189.00
2-MECH/ELEC	65.00			
3-FRAME	42.00			
4-REFINISH	42.00	4.6		193.20
5-PAINT MATERIAL	23.00			
LABOR TOTAL	ta, lilia.			382.20
TAX ON LABOR		@	5.600%	21.40
SUBLET REPAIRS				
TOWING		~		
STORAGE				
GROSS TOTAL				780.94
NET TOTAL				780.94

ADP SHOPLINK U3508 ES LOG 0012590 DATE 04/24/01 13:46:22 R4.2 CD 04/01 PXN:NN/00/00/00 CUM:00/00/00 COpyright, 2001 Automatic Data Processing

1.1 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS 0.6 HOURS FOR THE FIRST MAJOR PANEL, WHERE NOTED.

"AFTERMARKET OR REPLACEMENT" PARTS ARE IDENTIFIED ON THE ESTIMATE BY THE WORDS "QUALITY REPLACEMENT PART", "PXN", OR" ECONOMY PART". YOUR CLAIM REPRESENTATIVE CAN EXPLAIN FURTHER.

"NOTICE: WHEN SELECTING A REPAIR FACILITY, THE VEHICLE OWNER SHOULD CONSIDER THAT THE REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AND THE RESTORATION OF CORRISION RESISTANT COATINGS AS RECOMMENDED BY THE MANUFACTURER. FAILURE TO HAVE THE VEHICLE PROPERLY REPAIRED COULD RESULT IN A SAFETY HAZARD.

Plus 3 days can until #1999 (day)
equals #5990
Total vlaim #84091

Heather Lruse

PA-46 Rev. 5/00

MILWAUKEE POLICE DEPARTMENT DRIVER INFORMATION EXCHANGE NON—REPORTABLE ACCIDENT

0/2334 IMPORTANT INSTRUCTIONS ON REVERSE SIDE

DATE: 94-24-01 TIME: 12: 00	LOCATION: W. NOTRE D	AME CT + N. HAWLEY RS	DIST: 3
UNIT #1 DRIVER #1: NAME ROBERT P. RI ADDRESS: 3701 S. 2257, M OWNER CITY OF MILLS 214 PHONE 1998 MAKE: G	EMANN DOB9-349 NILLY WIS 3221 IN. CANAL ST	UNIT #2 DRIVER #2: NAME HEATHER L. KRUS ADDRESS: 7521 W. DIXON ST. MI OWNER: SAME/LEASE PHONE: 258-6665 INSURANCE CO: A YEAR: 2000 MAKE: CHEV. TYPE: PLOCK-UP PLATE #: BUSI-5 DAMAGE: RIGHT DOOR FRAME, RE	E D.O.B. 10-22- W. WI 53214 MEC FAM. COLOR: WHI OL STATE: WI ARRIGHT SIDE
OTHER PROPERTY: WITNESS NAME:	OWNER: ADDRESS:	DRIVERS LICENSE # K6 20-3327-48 ADDRESS:	PHONE: PHONE:
MANNER OF COLLISION WHAT DRIVERS WERE DOING 1. Going Straight Ahead 2. Left Turn 3. Right Turn 4. SLow/Stopping 5. Stop in Traffic 6. Legally Parked 7. Viol. No Pass Zone 8. Illegally Parked 10. Merging 11. Changing 12. Overtake Right 13. Overtake Right 14. U — Turn 15. Turn On Red 16. Merging 17. Negopitating Curve 18. Other	A Head On 4 Rear to Rear T Side Swipe 8 Other Before Accident ROAD CONDITION 1. Dry 5. Sand/Mud/Dirt/Oil 2. Wet 6. Other 3. Snow/Slush 7. Unknown 4. Ice	SHORT NARRATIVE: VEHICLE # 1, EQUIPMENT WOLKING AT TURKET TURNED MAKING CO VEH. # 2 ON THE LEFT SIDE	
DISTRIBUTION WHITE — TRAFFIC SECTION YELLOW — DRIVER PINK — DRIVER	P.D. JEFFERY G	IESE 48619 PAYROLL#	1-8 DISTRICT