Marcia Ferguson Velde 3424 N Shepard Ave Milwaukee, WI 53211 414-803-9089 (cell) velde@sbcglobal.net (email)

> OFFICE OF CITY ATTORNEY 07 NOV '24 10 11

October 31, 2024

City Clerk
ATTN: CLAIMS

200 E. Wells St., Room 205 Milwaukee, WI 53202-3567

On Saturday, October 5, 2024 at approximately 5:40 PM, we were driving west on State Street into the setting sun west of Hwy 175. We were in an unfamiliar (to us) part of Milwaukee/Wauwatosa, following GoogleMaps directions to a restaurant. There was no traffic and no parked cars. The street had no lane markings, so my husband was driving carefully at about 25 mph, keeping to the right side of the street. At 54th Street, we hit an unmarked bump out. The impact destroyed the right front tire and wheel, and the rear right tire of our car. The cost to repair the damage was \$1,845.24

Attached is a copy of the invoice to repair the damage. We believe that the City of Milwaukee is liable for the damage to our vehicle, due to unmarked road impediments and failure to maintain a safe street, in the absence of lane markers.

We hereby make claim to the City of Milwaukee, and request payment of the damage to our vehicle, in the amount of \$1,845.

I can be reached at the above noted email address or phone number.

Thank you for your prompt attention to this claim.

Sincerely,

Marçia Ferguson Velde

CC Jonathan Brostoff







		te Maintenance Care Velde, Marcia	YEAR/MODEL: 2021	RX 350	DATE: 10/07/2024
		VIN: 2T2HZMDA0MC3037	80	REPAI	R ORDER#: 147698
SSISTANT	SERVIC	E MANAGER: ANGELA RESA		INICIAN Kenny Kol	by, K
		and the second of the second o			
	11	NTERIOR/EXTERIOR		BATTERY PER	FORMANCE
7	Hear Hazz	d Lights/Tail Lights/Turn Signals/Brake Lights/ ard Warning Lights/Exterior Lamps	$\checkmark$	Battery Terminals/Ce	bles/Mountings
7 1	X20000	dshield Washer Spray/Windshield Wiper Condition	V	Check Condition of Ba	ultery (Storage Capacity Test)
7	Win	dshield Condition (inspect for Cracks, Chips, or Fitting)	Pass	Recharge Relest	Fail
7		olstery/Carpet/FloorMats/Mirrors/Glass		FLOOR MAT P	ROPER INSTALLATION & CARE
		ergency Brake Adjustment	V	Verify that the correct	driver's floor mat is installed.
		n Operation		Explain proper driver's hooks (clips).	floor mat installation using the retaining
7		Tank Cap Gasket	7	Explain floor mat care	: Never install the driver's floor mat with the place another floor mat(s) on top of an existing ma
		Conditioning Filter (Hequipped)		and regularly verify the carwash, interior clea	e driver's floor mat is properly secure, e.g., after
	Clui	ich Operation (if equipped)		RDAI	(E AND TIRE
	UN	NDER VEHICLE	LEFT FRO		RIGHT FRONT
7		ock Absorbers/Suspension		Brake Lining 10 mm Tre Tread 8 32nds*	Brake Lining 10
7	Stee	ering Gear Box/Linkage and Boots/Ball Joints/Dust Cove	ers E	Wear Pattern NORMAL Tire Pressure 35 psi	Wear Pattern NORMAL  Tire Pressure 35 pil
7	Mu	ffler/Exhaust Pipes/Mountings		live Pressure 302 ps	
7	Eng	gine Oil and/or Fluid Leaks			
7	Bra	ike Lines / Hoses / Parking Brake Cable	INSPEC	TERAKELINING	INSPECT TIRE WEAR
7		ve Shaft Boots / Constant Velocity Boots / U-Joints / nsmission Linkage (il equipped)			
7	Te	nsmission / Differential / Transfer Case neck Fluid Level, Fluid Condition and Fluid Leaks)			
7	- 1 5 v	al Lines and Connections / Fuel Tank Band / el Tank Vapor Vent System Hoses			
7	(A) 1 (A) (A)	pect Nuts and Bolts on Body Chassis	LEFT RE	AR	RIGHT REAR
	U	NDER HOOD		Brake Lining 7 mm	
<b>7</b>	Ru	id Levels: Oil/Coolant/Battery/Power Steering/Brake Fl asher/Automatic Transmission	id/	Wear Pattern NORMAL	Wear Pattern NORMAL
7		gine Air Filter		Tro Pressure 35 ps	i morrows
<b>7</b>		ive Belts (condition and adjustment)	COMMENTS	OR OTHER:	
7	En	gine Coolant Protection System			
7		poling System Hoses / Heater Hoses / Conditioning Hoses and Connections			

Radiator Core/Air Conditioning Condenser (if equipped)

CUSTOMER #: 6255 UNIT# L18254

MARCIA VELDE

147696

## LEXUS OF MILWAUKEE

\*INVOICE\*

1433 W. Silver Spring Drive Milwaukee, WI 53209 (414) 228-9000

PAGE 1

			~~~~		_	PAGE I				
HOME:414-8 BUS:	303-9		CONT: 414 · CELL: 414 ·			VICE ADVISOR:	839 ANG	ELA RESA		
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE		IN / OUT	TA
ILVER	21		US RX 350			MDA0MC30376(	ALX6695			<u>T97</u>
DEL. DATE	PROD,	DATE	WARR. EXP.	PROM	IISED	PO NO.	RATE	PAYMENT	INV. I	DATE
8JUL21 DD				18.00	070CT24		0.00	CASH	09OCT	24
R.O. OPEN		1	READY	OPTION		D-STK:L18254				
		1		TRN:		AUTOMATIC			·	_
2:45 0700	T24	10:	24 090CT2						****	
INE OPCOD							LIST		r TO	ral_
PL	JEASE	CHE	CK AND AL US MORE C		RES, RIN	I AND POSSIBI	Y AN ALI	GNMENT 0.00	o 0.	. 00
ARTS:	0.		LABOR:	0.00	OTHER:	0.00	TOTAL L			.00
25767 DIA				****						
				****	******	*****	*****	***		
TIRE2	RE	PLAC	E TWO TIP			E ECOPIA HL 4 INTING AND	22 PLUS	235 55 20	0	
	BALA					A STATE OF THE STA		70.00	70.	00
mroo m	_	02 Dren	C			7 F		70.00 5.00		.00
TD2 T								1.00		.00
WW2 W			227-BS OF	M 225/5	בסיים שמ		299.00		-	
			LABOR:			6.00	-		5 567. 663.	
			DAMAGEI		Olnek:	0.00	IOIAL D	TMP D:		. 50
23/0/ KBP					*****	*****	*****	***		
** WHEEL										
AUSE: X			2112							
	EEL )	REPL	ACEMENT							
		02	C	1.001			3801 - 2000	0.00	0.	.00
1			390 WHEEL	, DISC		1 Dec selection		899.00		.00
			LABOR:		OTHER:	0.00		INE C:		.00
25767 REP	PLACE	D ON	E DAMAGEI	WHEEL.		,				
	*:	***	******	****	******	*****	******	***		
** Alignm										
FS02			t, Wheel	- Four	- Adjust	•				
		02	C					139.95	139.	95
ARTS:	0.0		LABOR:	139.95	OTHER:	0.00	TOTAL L	INE D:	139.	95
25767 ALI	GNME	VT C	OMPLETE.							
HRANTY DISCLAIM	ER: ALL P EALERSHIP	ASIS	ND ACCESSORIES I THE DEALERSHIP H	ARE SOLD AND EREBY EXPRESSL	ALL REPAIRS AR Y DISCLAIMS AU	*SHOP SUPPLY COST We have added a char equal to 10% of t total cost of labor as parts, not to exce \$75.00, to the Rep Order for shop suppli	S: DESCR		TOTA	<u>L6</u>
RRANTIES, EXPRE	ESS AND VO FITNES!	S FOR A	ED, INCLUDING A PARTICULAR PURP	NY IMPLIED ' OSE, AND NEITHI	WARRANTIES O ER ASSUMES NOI	equal to 10% of t	He LABOR AMO			
THORIZES ANY OTH	ER PERSOI PRODUCTS	N TO AS	SUME FOR IT ANY U	ABILITY IN CONN	ECTION WITH THE	itotal cost of labor a Diparts, not to exce	PARTS AMO			
CESSORIES OR REPA GINAL PARTS DIST	NAS ARE TI RIBUTOR A	HOSE WI	UCH MAY BE OFFER LY SUCH MANUFAC	ED BY THE MANU TURER OR DISTR	FACTURER OR THI IBUTOR SHALL B	\$75.00, to the Rep Order for shop suppli	BIT GAS, OIL, LL			
	ANCE UNDE	R SUCH	WARRANTIES, CUST	OMER SHALL NO	T BE ENTITLED TO	nsed to connection wi	th SUBLET AMO			
BLE FOR PERFORMA	DEALERSH				- AD 4411 AT115	ithis renair.	MISC. CHAR	GES * i		
BLE FOR PERFORMA COVER FROM THE I MAGES FOR LOSS CIDENTAL DAMAGES	DEALERSHI OF USE, L	OSS OF	TIME, LOSS OF PR	OFIT OR INCOME	L, OK ANY UTHE	, tities repeated				
COVER FROM THE I MAGES FOR LOSS IDENTAL DAMAGES signing below,	you ackn	owledgi	s that you were	notified of and	authorized the	ALL PARTS ARE NEW	107AL CIA	RGES		
COVER FROM THE I MAGES FOR LOSS: CIDENTAL DAMAGES r signing below, y palership to perforn r had the opportun	you ackn m the serv alty to ins	owiedg: /ices/re; pact) ar	s that you were pairs itemized in the my replaced parts a	notified of and its invoice and to its requested by	i authorized the hat you receive you. The vahicle	ALL PARTS ARE NEW UNLESS OTHERWISE	LESS INSURA	RGES		
COVER FROM THE I AMAGES FOR LOSS: CIDENTAL DAMAGES y signing below, y selership to perform r had the opportun being returned to	you ackn m the serv alty to ins	owledgi vices/rej pact) an change	a that you were pairs itemized in th ny rapiacad parts a for your payment:	notified of and talls invoice and to see the second to the second in the	I authorized the hat you received you. The vahick bue.	ALL PARTS ARE NEW	LESS INSURA	RGES ANCE		

Repairs Performed By (List mechanics/team leader and names of any aubcontractors):

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 63708-8911.

Arbitration Agreement: Customer and the dealer agree that all claims, demands, disputes, or controversies of every kind or nature that may arise between the customer and dealer related to the servicing of the vehicle shall be settled by binding arbitration in accordance with the "Supplementarry Procedures For Consumer - Related Disputes" rules of the American Arbitration Association then in affect, such arbitration shall be held in Wisconsin and judgement upon the reward rendered by the Arbitratoris) may be entered by any court having jurisdiction thereof.

DESIGNATION OF THE PROCESS OF THE PROCESS

CUSTOMER #: 6255 UNIT# L18254

MARCIA VELDE

147696

## LEXUS OF MILWAUKEE

\*INVOICE\*

1433 W. Silver Spring Drive Milwaukee, WI 53209 (414) 228-9000

PAGE 2

HOME:414-803-9089 CONT:414-803-9091 CELL:414-803-9091 BUS: **SERVICE ADVISOR:** 839 ANGELA RESA MAKE/MODEL COLOR YEAR LICENSE MILEAGE IN / OUT TAG LEXUS RX 350 SILVER 2T2HZMDA0MC303760 T977 ALX6695 <u> 25766/25768</u> DEL. DATE PROD. DATE WARR. EXP. **PROMISED** PO NO. RATE PAYMENT INV. DATE 08JUL21 DD 18:00 07OCT24 0.00 CASH 090CT24 SOLD-STK:L18254 DLR:64831 ENG:3.5 Liter R.O. OPENED READY **OPTIONS:** TRN:8 SPEED AUTOMATIC 12:45 070CT24 10:24 09OCT24 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* ESTIMATE: 1,745.46 070CT24 14:39 SA: 839 CONTACT: \*\*\*\*\*\*\*\*\*\*\*\* ESTIMATE: 0.00 070CT24 12:45 SA: 839 CONTACT: and a surjection of the second 

WARRANTY D	ISCLAIMER: ALL PARTS AND ACCESSO	RIES ARE SOLD AND ALL REPAIRS ARE HIP HEREBY EXPRESSLY DISCLAIMS ALL	SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
VARRANTIES,	EXPRESS AND IMPLIED, INCLUDING	NG ANY IMPLIED WARRANTIES OF PURPOSE, AND NEITHER ASSUMES NOR	equal to 10% of the	LABOR AMOUNT	209.95
NUTHORIZES A	INY OTHER PERSON TO ASSUME FOR IT A	ANY LIABILITY IN CONNECTION WITH THE IE ONLY WARRANTIES ON PARTS AND	Itolal cost of labor and	PARTS AMOUNT	1486.50
					0.00
		OFFERED BY THE MANUFACTURER OR TRE NUFACTURER OR DISTRIBUTOR SHALL BE S. CUSTOMER SHALL NOT BE ENTITLED TO			0.00
AMAULO FUI	1 LUSS OF USE, LUSS OF TIME, LUSS I	AL DAMAGES, DAMAGES TO PROPERTY, OF PROFIT OR INCOME, OR ANY OTHER	this repair.	MISC. CHARGES *	45.99
CIDENTAL DA		were notified of and authorized the	ALL PARTS ARE NEW	TOTAL CHARGES	1742.44
ealaiship to	perform the services/repairs itemized	In this invoice and that you received	IINI FOR ATHERWICE	LESS INSURANCE	0.00
r nad the o being retur	pportunity to inspect) any replaced panel to your payr	SALES TAX	102.80		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP RE	PRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT	1845.24

Repairs Performed By (List mechanics/team leader and names of any subcontractors):

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

Arbitration Agreement: Customer and the dealer agree that all claims, demands, disputes, or controversias of every kind or nature that may arise between the customer and dealer related to the servicing of the vehicle shall be settled by binding arbitration in accordance with the "Supplementary Procedures For Consumer - Related Disputes" rules of the American Arbitration shall be held in Wisconsin and judgement upon the reward rendered by the Arbitrator(s) may be entered by any court having jurisdiction thereof.