SUMMARY OF RESPONSES PROVIDED BY CITY DEPARTMENTS DURING FINANCE & PERSONNEL COMMITTEE 2026 BUDGET HEARINGS REGARDING DEPARTMENTAL IMPLEMENTATION AND USE OF ARTIFICIAL INTELLIGENCE ("AI") (Re: CC File No. 250940)

Prepared by Legislative Reference Bureau
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Department	Response
DOA	- Will pilot an AI chat-bot in the Unified Call Center. - Will revisit the City's AI policy as needed. - Will continue to evaluate GovAI, and potentially adopt it as the City's primary enterprise AI tool. - Will include the City Information Management Committee. (CIMC) in decision-making regarding AI tool implementation.
Assessor	AI wasn't mentioned or discussed during the departmental budget hearing.
City Attorney	- Limited use of AI; no plans to expand usage. - Use Lexis Nexis, which has an AI component, for boosted search function. - Monitoring AI's expansion in the legal community. - Ethics training for lawyers includes AI training. - Office handbook does not currently have an AI policy, but being updated.
BOZA	AI wasn't mentioned or discussed during the departmental budget hearing.
Common Council – City Clerk	- Embracing uses/applications for AI. - Already use AI for closed captioning in English and Spanish. - Discussing other possible uses, including for research within the LRB.
Comptroller	- Hoping to use AI in the Work Day project to assist with the uploading of information from invoices. - In the future, hope to have an AI system that can do contract review. - Currently using "Copilot" for research purposes.
DCD/RACM	Not currently using AI but "monitoring the landscape" to see if any tools will emerge that can assist the department.
City Treasurer	AI was not mentioned or discussed during the departmental budget hearing.

Deferred Compensation Plan	• AI was not mentioned or discussed during the departmental budget hearing.
Election Commission	• Not using AI until there is more evidence that AI can securely handle voter information. • Currently using AI "sparingly" for basic research, with the caveat that its sources must be double-checked.
Emergency Communications	• Currently implementing an AI program called "Comms Coach" focused on internal workflows, particularly in regards to quality assurance. • Looking into AI programs that can answer non-emergency calls or provide instantaneous language translation for callers. • Concerned about data staying "in house" and using AI programs that have already been vetted in other cities.
Employee Relations	• Might be able to use AI (Work Day) to get through market studies of positions.
Employes' Retirement System	• Limited current use; concerns over security. • Have discussed AI at conferences and with other fund managers. • Any AI solutions will most likely be closed, proprietary programs that exist only within an organization.
Fire	• Might be able to use AI programs to decode calls where the department can't understand the caller (due to schizophrenia or other issues). Departments needs both grant money and an academic partner to pursue this kind of AI implementation. • Currently use AI to help with trauma-informed care for MPS students.
Fire and Police Commission	• Open to the use of AI, but not something to which they have given much thought.
Health	• AI was not mentioned or discussed during the departmental budget hearing.
Library	• Offered a class titled "ChatGPT Unlocked," a beginner workshop designed to heal patrons learn what ChatGPT is, how it works, and how to use it in daily life. • Launched its first phase of AI integration with system-wide staff training completed in February, 2025, delivered in partnership with ITMD. New staff will receive same training as part of onboarding process.
Mayor	• Several months of piloting GovAI through the innovation team. • Working on use of AI and its rules and regulations. • Use of AI has to be done in conjunction with ITMD and the Judiciary & Legislation Committee.
Municipal Court	• Currently, a few Muni Court employees in IT and administration are using AI (ChatGPT, Gemini, Claude and GovAI) as productivity tools.

Municipal Court	• Currently developing a process to use AI for "oversight". Permission will need to be requested to use AI tools, and this requires a sit-down with IT to go over security concerns. • In the future, AI may be used for productivity enhancement (generative AI), but the biggest interest is in process-driven AI, such as using a helper AI to assist those who don't speak English or to navigate court procedures.
Neighborhood Services	• Did not present any information on current or possible future use of AI within the department. • Would take 3 years to migrate DNS plan review function to a digital (AI) system. • Indicated the department would be interested in working with DPW to explore the potential use of AI-enabled cameras on DPW-Sanitation vehicles for the automatic identification of nuisances.
Police	• The department is familiar with Draft One, a generative AI program that provides first drafts of police reports by transcribing bodycam footage. Impressed by what they have seen of it, but if it came to Milwaukee, they would want to run trial tests on it. While there could be substantial benefits, the software would be quite expensive.
Port	• Using AI for basic research and for assistance with writing (e.g., drafting language for contracts).
DPW – Admin. Services	• No information presented on current or possible future use of AI. • Department made no commitment to possible use of AI to process open records requests.
DPW – Infrastructure Services	• Regarding use of AI for traffic signals, the department stated that the technology is evolving and not yet ready for use by the City.
DPW - Operations	• Department implemented a pilot program to use GovAI; some staff are still using it. • Subscribes to several weather services that use AI for weather prediction. • Uses pavement sensors with AI technology to assist in snow and ice operations. • Beginning to deploy telematics on snow and ice vehicles.
DPW – Sewer Maintenance Fund	• Actively working with a vendor to explore ways to utilize AI in sewer examinations.
DPW – Transportation Fund	• No discussion of AI during department budget hearing.
DPW – Water Works	• No discussion of AI during departmental budget hearing.