


A DIVISION OF
West Bend Mutual
INSURANCE COMPANY

CITY OF MILWAUKEE
2006 APR 21 PM 3:10
RONALD D. LEONHARDT
CITY CLERK

April 19, 2006

City Clerks Office
Attn: City Clerks Claims
200 E Wells St Rm 205
Milwaukee WI 53202

Our Claim #: AA76795
Our Insured: Multicultural Community Services
Insd Address: 5174 N Hopkins St Milwaukee WI 53209
Date of Loss: 04/03/2006

On April 4, 2006, NSI was informed of a sewage back up loss at our insureds location at 5174 N Hopkins St Milwaukee WI 53209. We were told that on April 3, 2006, when workers arrived to begin their day's work sewer water was flooding the building. After contacting a plumber to clear the line, it was discovered the insureds line was not connected to the main sewer line under the street. Our insured contacted Milwaukee Water Works, and a team was sent by Jay Lloyd to reconnect the line. The crew had to reopen a hole in the street they had made the previous fall for repairs. When the pipe was uncovered, our insured representative, Pat Roder (414-698-8984) noted the insured's sewer pipe had been knocked off the main pipe by the work performed the previous fall.

NSI has made payment in the amount of \$7,413 for damages caused by the sewer line malfunction. Our insured carries a deductible of \$1,000. We are hereby requesting re-payment for \$8,413 from the City of Milwaukee Water Works for this claim.

The following men may be able to assist in your investigation of this claim:
Ron Binns, Director, Multicultural Community Services Inc 414-527-1010
Pat Roder, Instructor, Multicultural Community Services Inc 414-698-8984

Please feel free to contact me with any questions you may have.

Sincerely,



Adam Knickmeyer
NSI Claim Correspondent
800-760-9250-513
aknickmeyer@wbmi.com

Enclosures: Proof of Payment, clean up bill, bill for ruined contents, and carpet replacement bill.
CC: insured