



Housing Authority City of Milwaukee Public Safety Department

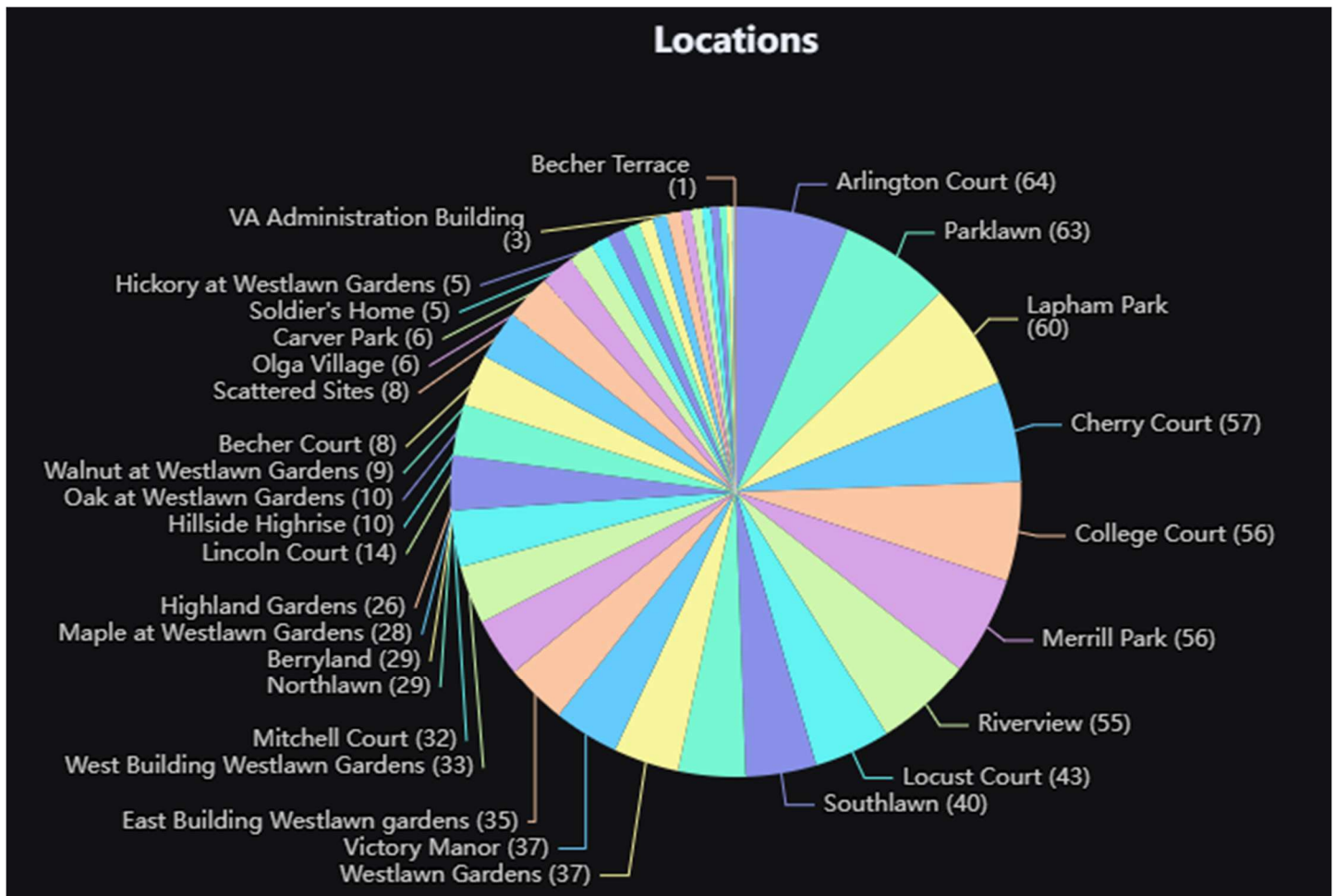
650 W Reservoir Avenue
Milwaukee, WI 53212



Housing Authority of the City of Milwaukee Public Safety Department Monthly Public Safety Report April 30, 2025 – May 27, 2025

The Housing Authority of the City of Milwaukee (HACM) Public Safety Department submits this Monthly Report for the period of April 30, 2025, through May 27, 2025. This report highlights department activities across Public Housing, Rent Assistance, Project-Based Voucher Programs, Veteran Housing, Market Rate Housing, and Foster Youth Program units.

Through proactive patrols, field engagement, coordination with internal and external partners, and resident lease compliance interactions, the Public Safety Department continues to demonstrate its impact in creating safe and secure environments for HACM residents, visitors, and staff.





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Proactive Patrol and Officer-Initiated Activity

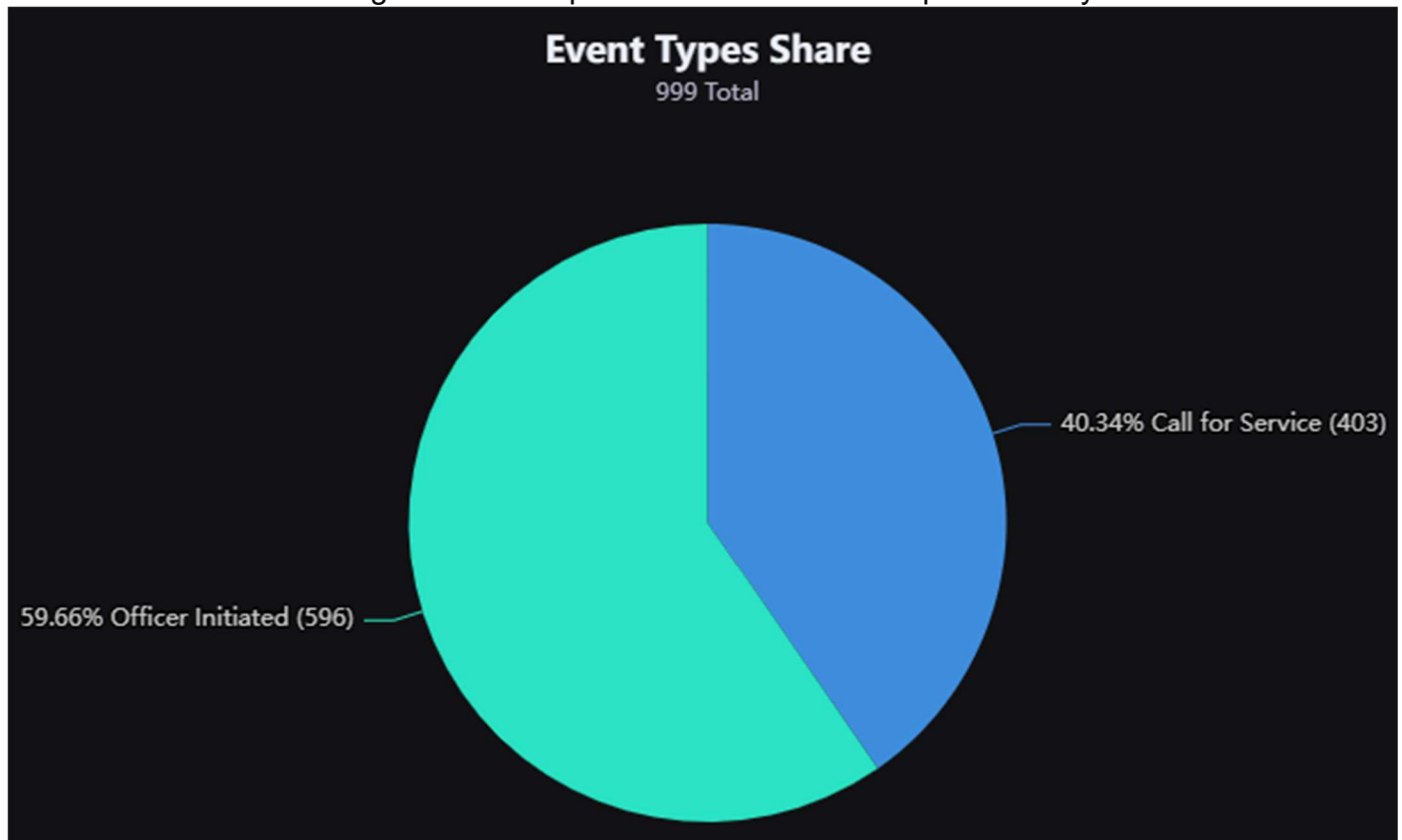
Continuous building checks, vehicle patrols, and resident interactions ensured comprehensive coverage of HACM properties.

The Public Safety Department prioritizes proactive engagement strategies to prevent incidents before they occur:

- **Officer-Initiated Events (596) for Service exceeded Resident-Initiated Calls for Service (403)**, showcasing the department's commitment to proactive intervention and its impact.

These numbers reflect a decrease of 4.18% for Officer Initiated Events an increase of 1.7% for Calls for Service for this reporting period.

Community Safety Deployments and **Rotational Patrols** maximizes visibility and serves as a strong deterrent to potential criminal or disruptive activity.



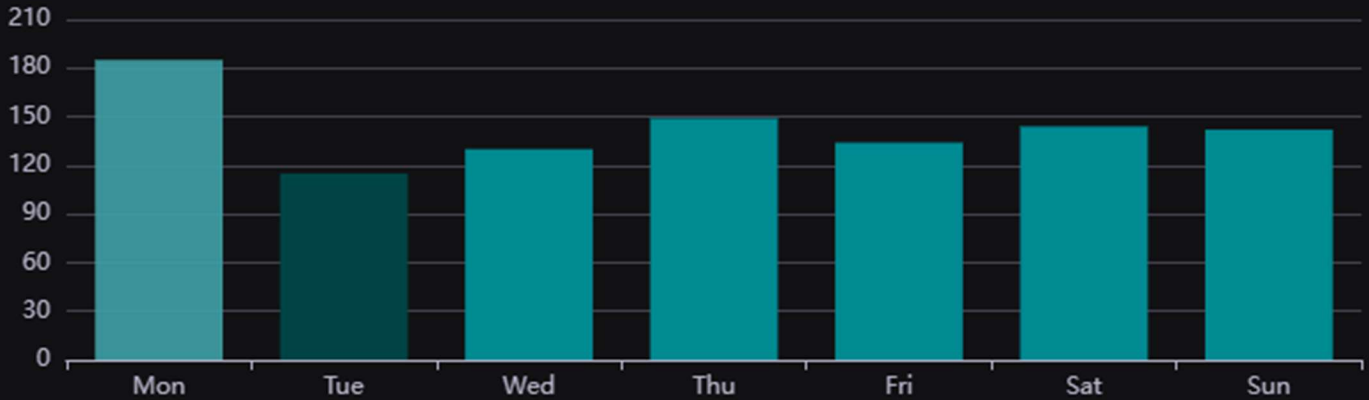


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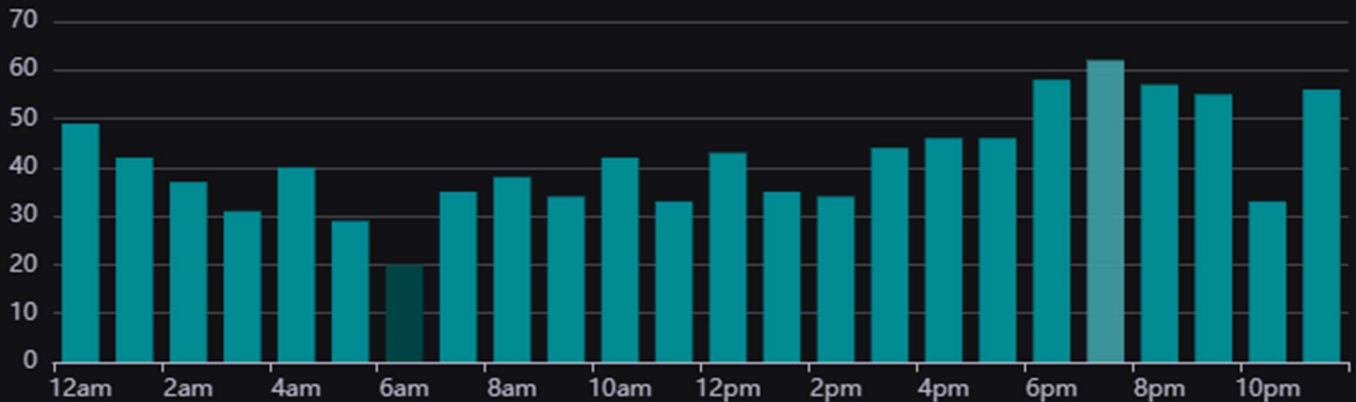
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Activity Per Day of the Week



Activity Per Time of Day





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Key Performance Metrics

Performance metrics were established based on key deliverables related to the overall health, safety, and security responsibilities of the HACM Public Safety Department

Safety Infrastructure Support

- **Elevator Safety Checks:** Conducted monthly inspections across developments to ensure functionality and resident safety.
- **Fire Trouble at Test Time Reporting:** Completed reports of alarm panel trouble concerns. Reports are forwarded to HACM Maintenance and IT departments to ensure life-safety system operational readiness.

Community Support and Enforcement

- **Incident Reporting:** Filing of detailed reports of incidents that occur in developments.
- **Lease Violations:** Resident lease violations identified are referred to Property Management in written form to uphold community standards.
- **Resident and General Trespass Notices:** Issued in instances of policy violations or unauthorized presence.
- **Vehicle Citations and Tows:** Enforced parking policies through citation issuance and vehicle removal where necessary as detailed in the policy.

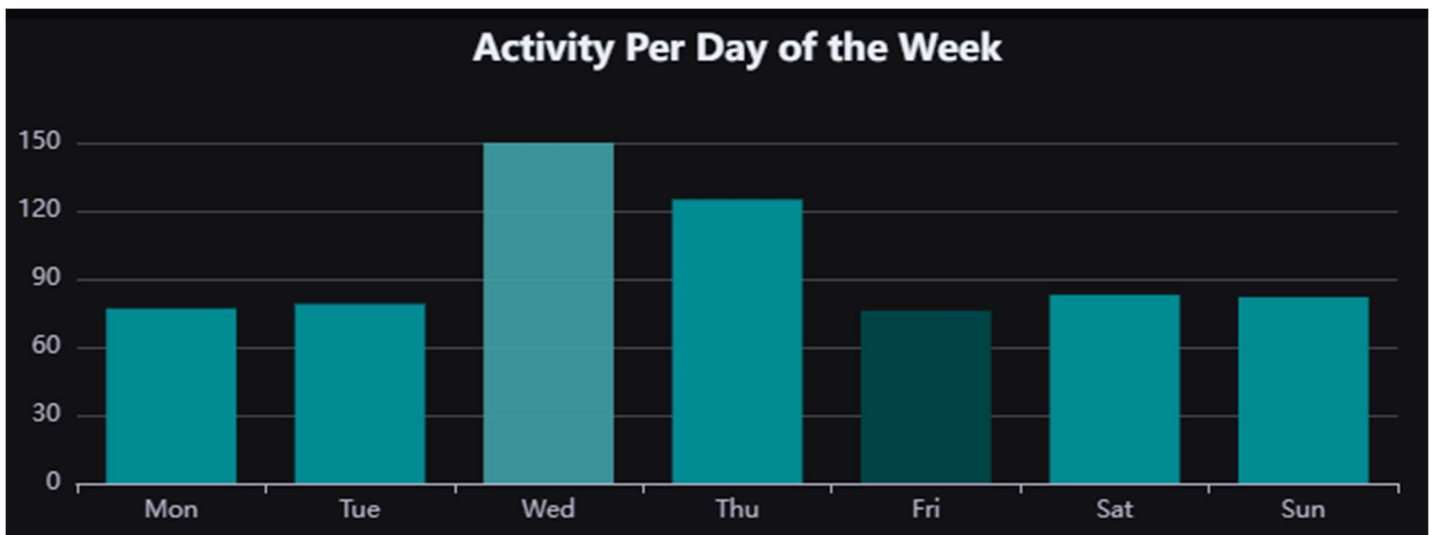
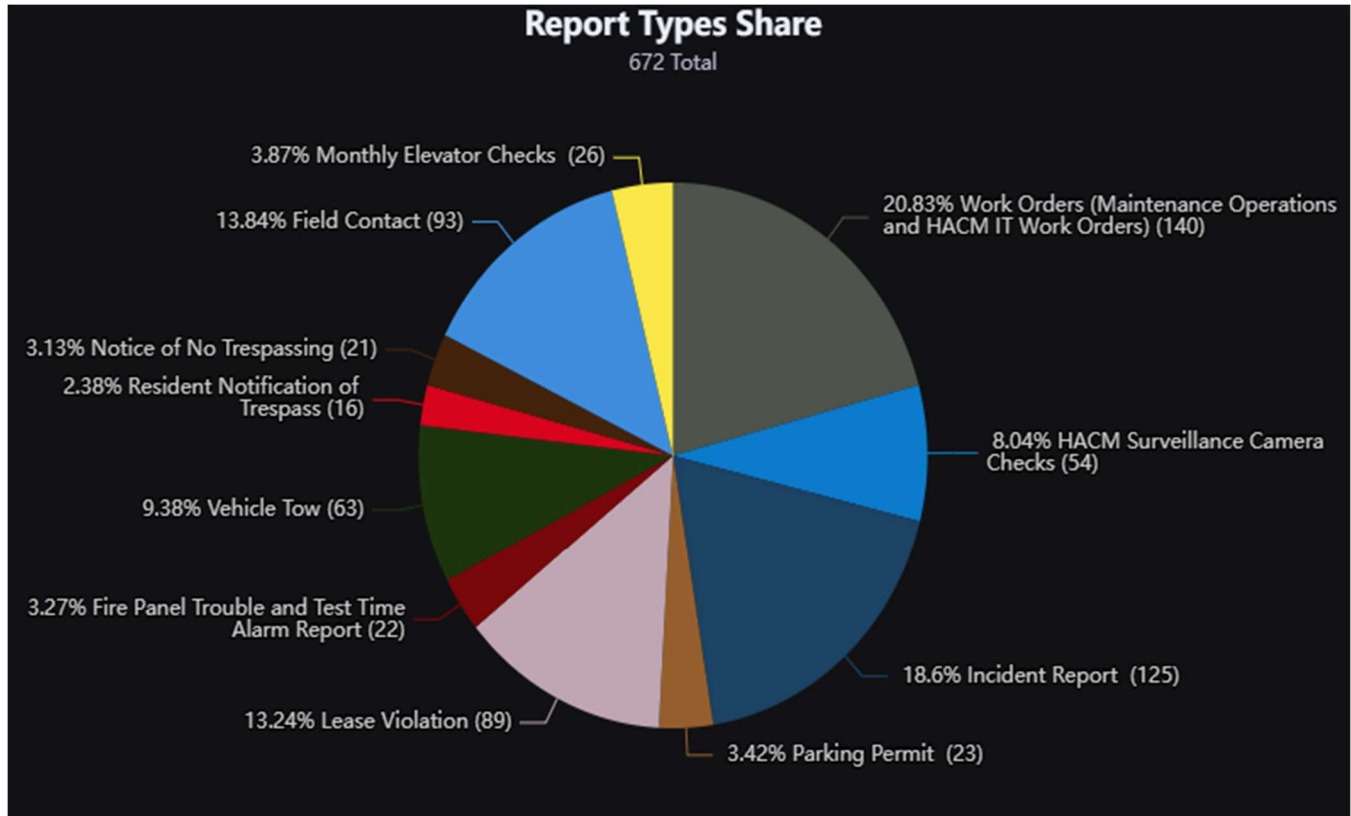
Operational Coordination

- **Work Orders - Maintenance/IT Operations:** Initiated work orders related to calls to the Dispatch Center after hours from residents both in Yardi and THERMS.
- **Field Contacts:** Public Safety Specialist maintained high daily engagement with residents and visitors, reinforcing community trust and increasing situational awareness. Being mindful of safety and security concerns and documenting them in THERMS.



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Conclusion

The Housing Authority of the City of Milwaukee (HACM) Public Safety Department continues to demonstrate its strategic value through focused patrol operations, responsive service delivery, and intentional engagement with residents. During the May 2025 reporting period, these coordinated efforts, supported by internal departments and external partners, contributed significantly to maintaining safe, secure, and stable environments across HACM communities.

Two key developments further illustrate the department's forward-facing approach and its commitment to thoughtful resident focused public safety strategies:

- **Public Safety Resident Organization Engagement Initiative:** This initiative was successfully rolled out late May 2025 to formalize relationships between Public Safety and HACM Resident Organization Group leadership directly. It establishes direct and consistent engagement channels between HACM Public Safety Department and resident leadership, enabling real-time feedback, proactive issue resolution, and shared ownership of resident safety. The initiative reflects a core belief that effective public safety is a shared collaboration.
- **Parking Citation Program Review:** The discontinuation of parking citations remains in effect following legal opinion from the City Attorney's Office and consultation with HACM executive leadership. The pause allows for a comprehensive review of the policy's legal standing, operational feasibility, and community impact. The department is currently exploring enforcement models that balance regulatory needs with equity, ensuring that any future parking strategy is legally sound, community-informed, and aligned with HACM's broader mission.

As the department continues to evolve, it remains committed to data-informed decision-making, interdepartmental collaboration, and resident-focused practices. Through continuous assessment and refinement of its strategies, the HACM Public Safety Department helps to foster safe and secure environment where all residents, visitors, and staff can live, grow, and thrive.

MED 05/27/2025